

Service Manual

Telephone Equipment

Supplement

Model No.

KX-TG3811BXB/KX-TG3811BXM/
KX-TG3821BXB/KX-TG3811JXB/
KX-TG3811JX1/KX-TG3821JXB/
KX-TG3821JXM/KX-TG3822JXB/
KX-TG3822JXM/KX-TG3821JX1/
KX-TG3821JX2/KX-TG3822JX1/
KX-TG3822JX2/KX-TG3811SXB/
KX-TG3821SXB/KX-TGA381BXB

2.4 GHz Digital Cordless Phone

2.4 GHz Digital Cordless Answering
System

Additional Digital Cordless Handset

B: Black Version

M: Metallic Silver Version

1: Black Version

2: Metallic Grey Version

Please use this manual with the original service manual mentioned on the next page.

WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

Panasonic[®]

© Panasonic System Networks Co., Ltd. 2015
Unauthorized copying and distribution is a violation
of law.









1 ORIGINAL SERVICE MANUAL INFORMATION

Model No. on S/M	Destinations	Order No. of S/M	Suffix Code	
			Base Unit	Handset
KX-TG3811BXB/KX-TGA381BXB	Asia, Middle Near East and Other areas	KM41108479CE	---	---
KX-TG3811BXM/KX-TGA381BXM	Asia, Middle Near East and Other areas	KM41401308SE	---	---
KX-TG3821BXB/KX-TGA381BXB	Asia, Middle Near East and Other areas	KM41108478CE	---	---
KX-TGA381BXB	Asia, Middle Near East and Other areas	KM41109269SE	---	---
KX-TG3811JXB/KX-TGA381JXB	Middle Near East and Other areas	KM41110501CE	---	---
KX-TG3811JX1/KX-TGA381JX1	UAE, Kuwait and Qatar	KM41201498SE	---	---
KX-TG3821JXB/KX-TG3821JXM/KX-TG3822JXB/KX-TG3822JXM/ KX-TGA381JXB/KX-TGA381JXM	Middle Near East and Other areas	KM41110502CE	---	---
KX-TG3821JX1/KX-TG3821JX2/KX-TG3822JX1/KX-TG3822JX2/KX-TGA381JX1/KX-TGA381JX2	UAE, Kuwait and Qatar	KM41201497SE	---	---
KX-TG3811SXB/KX-TGA381SXB	India	KM41108486CE	---	---
KX-TG3821SXB/KX-TGA381SXB	India	KM41108485CE	---	---

2 REPLACEMENT PARTS LIST

2.1. REFERENCE CHART

Reason for Change	
*The following items (1-8) indicate the reason for change. See the "Notes" column for each part in ORIGINAL AND NEW PARTS COMPARISON LISTS.	
1. Improve performance	Remarks: *m: Discontinued (To be replaced with a new part)
2. Change of material or dimension	
3. To meet approved specification	
4. Standardization	
5. Addition	
6. Deletion	
7. Correction	
8. Other	

Interchangeability Code		
**The following items (V-Z) indicate the Interchangeability. See the "Notes" column for each part in ORIGINAL AND NEW PARTS COMPARISON LISTS.		
V	Original  Early (before change) New  Late (after change)	Original or new parts may be used in early or late production sets. Use original parts until exhausted, then stock new parts.
W	Original  Early (before change) New  Late (after change)	Original parts may be used in early production sets only. New parts may be used in early or late production sets. Use original parts where possible, then stock new parts.
X	Original  Early (before change) New  Late (after change)	New parts only may be used in early or late production sets. Stock new parts.
Y	Original  Early (before change) New  Late (after change)	Original parts may be used in early production sets only. New parts may be used in late production sets only. Stock both original and new parts.
Z	Other	

Note:

Alphabets in the "Remarks" column in the following lists correspond to the alphabets in the "Remarks" in REFERENCE CHART.

2.2. ORIGINAL AND NEW PARTS COMPARISON LISTS

For KX-TG3811BX series

Ref. No.	Part No.		Part Name & Description	Pcs/ Set	Remarks	Notes	Time of Change (Suffix)
	Original (Old)	New					
Main P.C. Board Parts (Base Unit)							
D801, D802, D803, D804	B0DCCD000013	B0DCCG000013	DIODE(SI)	4	*m	8 V	---
Main P.C. Board Parts (Handset)							
D801, D802	B0DCCD000013	B0DCCG000013	DIODE(SI)	2	*m	8 V	---

For KX-TG3811JX series, KX-TG3821JX series

Ref. No.	Part No.		Part Name & Description	Pcs/ Set	Remarks	Notes		Time of Change (Suffix)
	Original (Old)	New						
Main P.C. Board Parts (Base Unit)								
D801, D802, D803, D804	B0DCCD000013	B0DCCG000013	DIODE(SI)	4	*m	8	V	---

For KX-TG3811SX, KX-TGA381BX

Ref. No.	Part No.		Part Name & Description	Pcs/ Set	Remarks	Notes		Time of Change (Suffix)
	Original (Old)	New						
Main P.C. Board Parts (Handset)								
D801, D802	B0DCCD000013	B0DCCG000013	DIODE(SI)	2	*m	8	V	---

A0449860