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Service Manual

- EP1260-A3



Power Supply:	AC110V,220V,230V(Separately available)50-60Hz	
Power Consumption:	125W (Approx. 5W in Standby mode with the controller turned off or when the unit is turned off.)	
Upper Body Massage		
Massage Area (Up-Down):	Approx. 70cm	
Massage Area (Left-Right):	Distance between Massage Heads during Operation	
	Approx. 6 – 15cm	
Massage Area (Forward-Back):	Approx. 5.5cm	
Massage Cycle:	Shiatsu:	Approx. 12 cycles/min.
	Swedish:	Approx. 11 cycles/min.
	Knead:	Approx. 12 cycles/min.
	Vibration:	Approx. 3,000 – 3,600 cycles/min.
	Tap A:	Approx. 50 – 3,600 cycles/min.
	Tap B:	Approx. 200 – 300 cycles/min.
	Whole Back Roll:	Approx. 2 cycles/min. (Approx. 35 sec./cycle)
	Regional Roll:	Approx. 6 – 10 cycles/min. (Approx. 6 – 10 sec./cycle)
Leg Massage		
Air Pressure:	Strong:	Approx. 23kPa
	Weak:	Approx. 14kPa
Massage Cycle:	Approx. 2 cycles/min. (Approx. 28 sec./cycle)	
Reclining Angle:	Backrest:	Approx. 120° – 170°
	Legrest:	Approx. 0° – 85°
Automatic Shut-Off:	Approx. 15 min. for both upper body and legs (15 – 17 min.)	
Dimensions:		
When not reclined.	105cm (H) × 68cm (W) × 105cm (D)	
When reclined.	60cm (H) × 68cm (W) × 165cm (D)	
Weight:	Approx. 59kg	

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⚠ WARNING

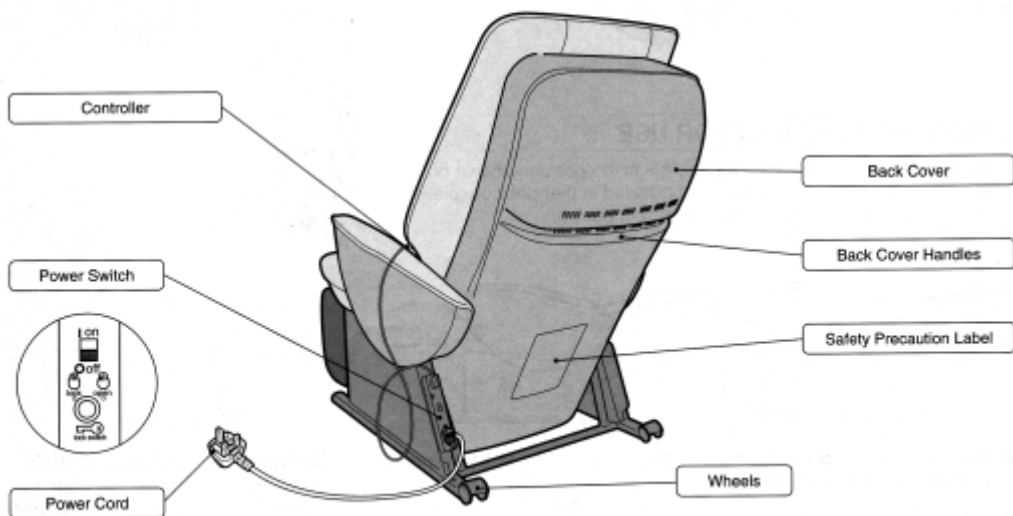
This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.



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2 MASSAGE RANGE (MOVEMENT RANGE OF MASSAGE WHEELS)SHIATSU MASSAGE, SWEDISH MASSAGE, KNEADING, VIBRATING, TAPPING A, TAPPING B, WHOLE BACK ROLLING, REGIONAL ROLLING

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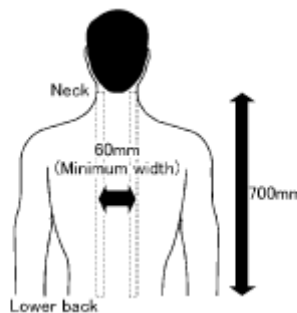
Width adjustment

Approx. 60 to 150mm

Intensity adjustment

Shiatsu, Swedish, Knead, vibration, Tap A, Tap B, whole back roll, and Regional roll (from gentle to strong)

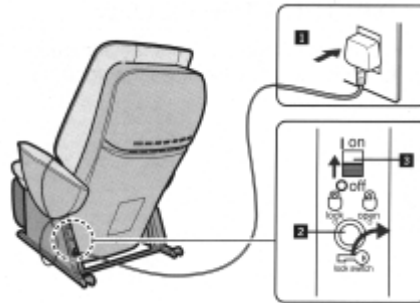
:55mm-wide adjustability where massage heads push out toward body as intensity increases.



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3.1 Turning on the power

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1. Plug the power plug into the power socket.
2. Turn the lock switch to the open position.
3. Turn on the power switch on the back of the unit.
 - When the operating lock switch is pointing toward 'lock', the power switch cannot be moved to the 'on' position.

	After each use.	
	Be sure to turn the power switch to 'off'.	
	To prevent children from using this unit, lock the power switch by moving the operating lock switch to the 'lock' position.	
	As a further caution, unplug the power cord from the power socket after each use.	
	Always keep the key in a safe place.	

Timer

When the on/off button is pushed, a timer begins to prevent overuse. After approximately 15 minutes, time expires and the massage wheel goes into storage position.

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6 DISPLAY METHOD OF MESSAGE BLOCK TOTAL USE TIME AND OPERATION TIME

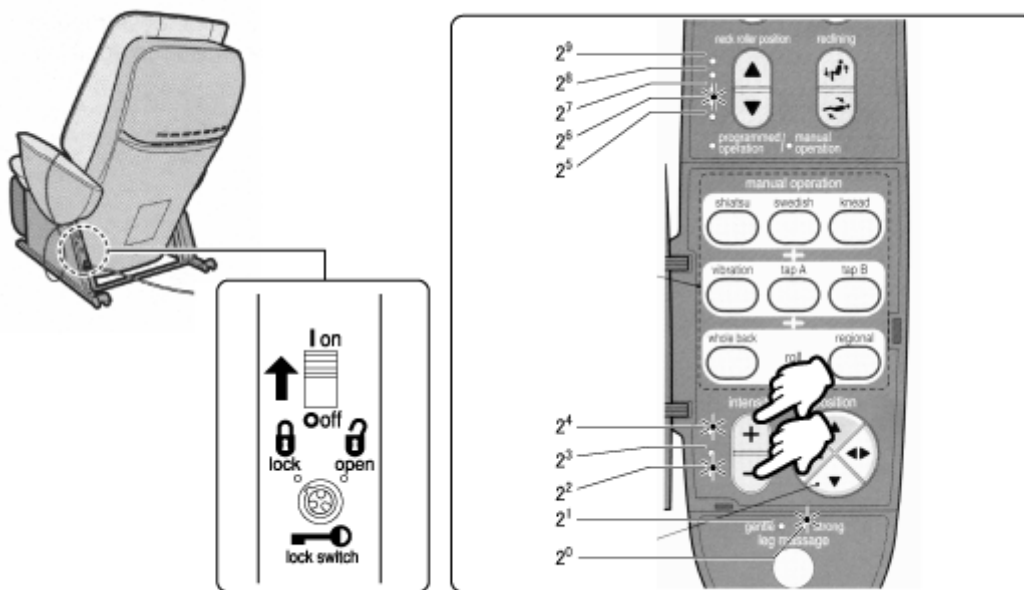
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Total use time

While pushing the + and the - intensity adjustment buttons simultaneously, turn on the power switch and continue to hold the buttons for approximately 5 seconds. Release after the on/off LED lights up.

*When replacing the Main Circuit PCB, the use time is counted to zero because the use time is memorized in Main Circuit PCB.

*When pushing on/off button, the operation returns to normal mode.



Display method

Display it by utilizing LEDs of controller.

e.g. In the above case, $(20 + 22 + 24 + 26) \times 5 = (1 + 4 + 16 + 64) \times 5 = 425$ hours.

It is possible to indicate up to 5,115 hours.

To read the each operation function, push the following buttons after reading the total use time.

You can read the each operation function use time as the same display method of total use time.

Chart for reading each function use time

Button operation	Function for reading use time	LED display for confirming function
Shiatsu	Shiatsu	Shiatsu LED lights up
Swedish	Swedish	Swedish LED lights up

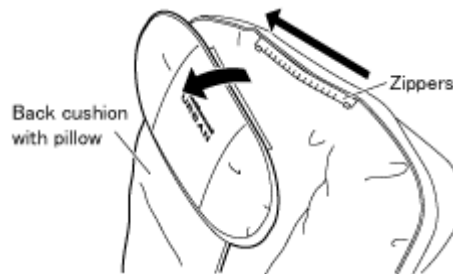
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10.1 Removing the Head rest, Back rest cushion, Arm rest

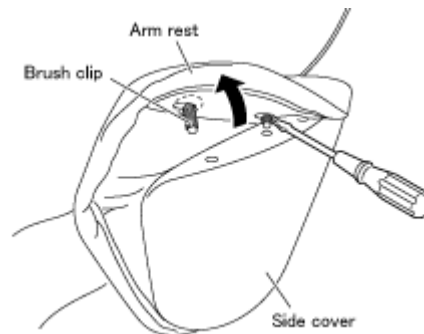
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1. Unzip the zippers and remove the Back cushion with pillow.



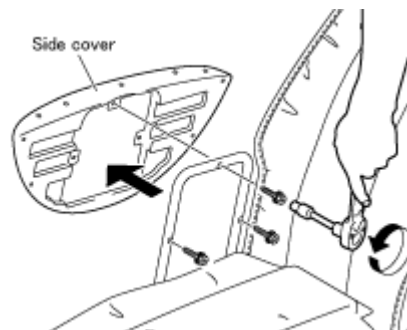
2. Remove nine brush clips on each sides, which fix the Arm rest left and the right, with a slotted screwdriver.

This procedure is unnecessary so as to remove the Seat.

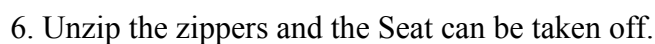
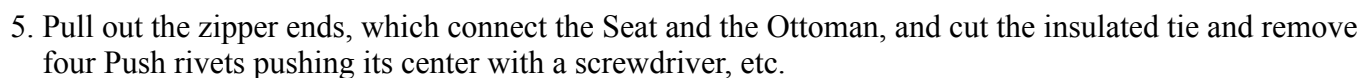


3. Remove three screws on each sides, which fix the Side covers, and remove the Side covers.

This procedure is unnecessary so as to remove the Seat.



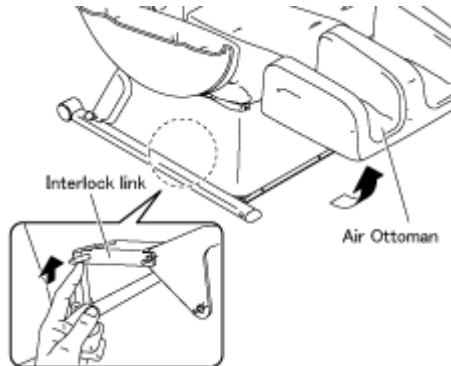
4. Remove eight Push return rivets, which fix the Under cover left and the right, with a crossed screwdriver and remove the Under cover left and the right.



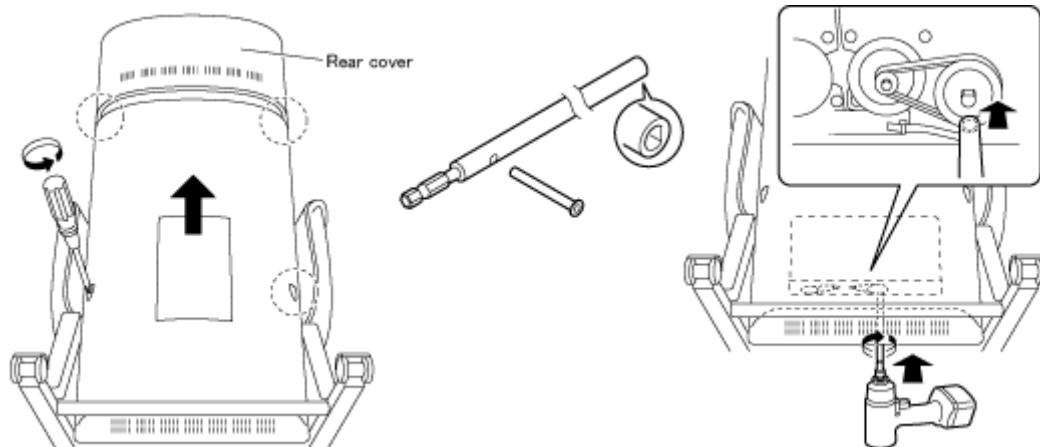
10.2 Removing the Message mechanism block

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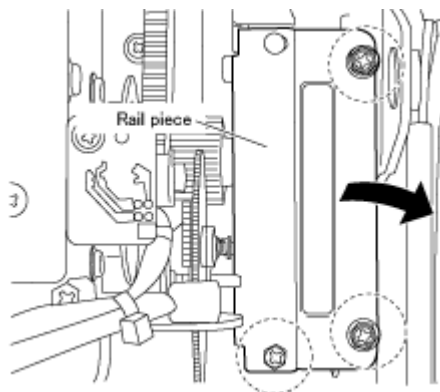
1. Lift the Ottoman a little bit and push up the Interlock link and remove it.



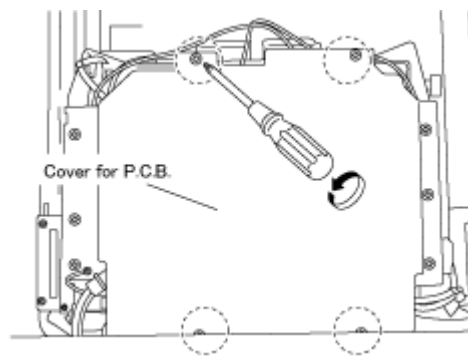
2. Lift the Ottoman a little bit and push up the Interlock link and remove it.



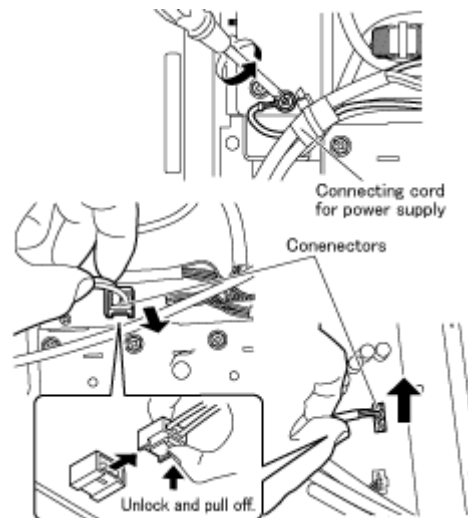
3. Remove three Rail piece installation screws, and remove the Rail piece.



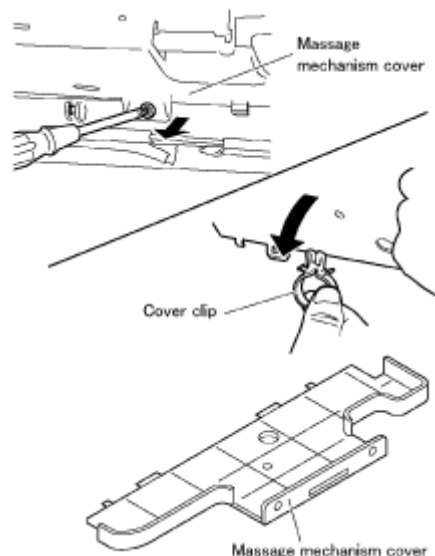
4. Remove four Cover for P.C.B. installation screws, and remove the Cover for P.C.B.



5. Remove the Connecting cord for power supply, one screw, and two connectors.



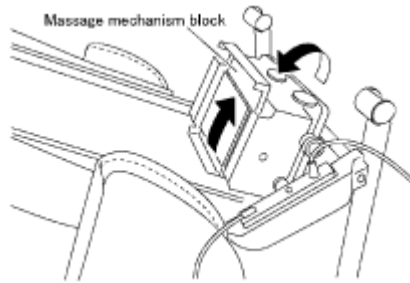
6. Remove two plastic rivets on the Massage mechanism cover and take off the Massage mechanism cover and remove the Cover clip.



7. Lift up the bottom of the Massage mechanism block as the figure and take it off.

- Be sure to check if there is more approx. 9cm between each kneading balls because if the distance is short you may not be able to take away the block obstructed by the bottom metal piece of the Rear frame.

If the distance is less than 9cm, adjust the distance moving the Width belt on the right side of the Massage mechanism block using fingers.



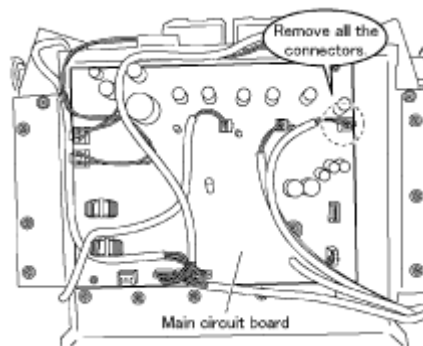
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10.3 Removing the parts of the Message mechanism block

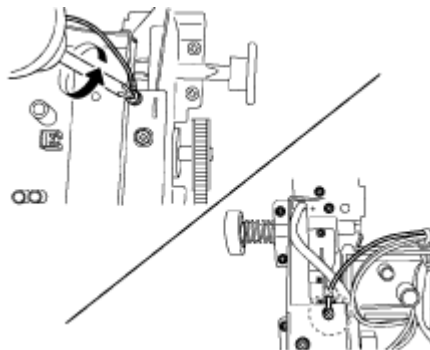
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You can work from 1. to 12. without taking away the Massage mechanism block.

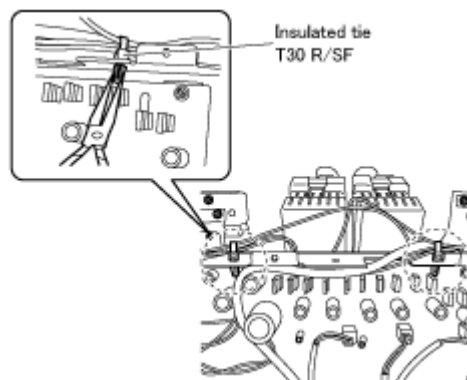
1. Remove connectors on the Main circuit board.



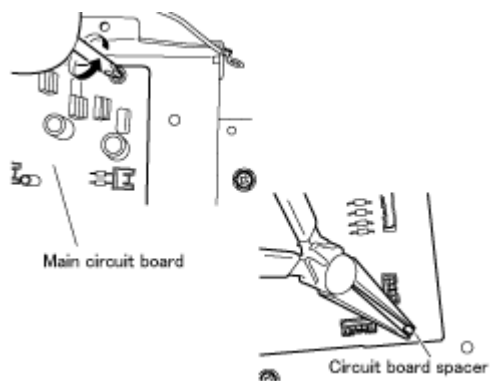
2. Remove the ground wire and two screws.



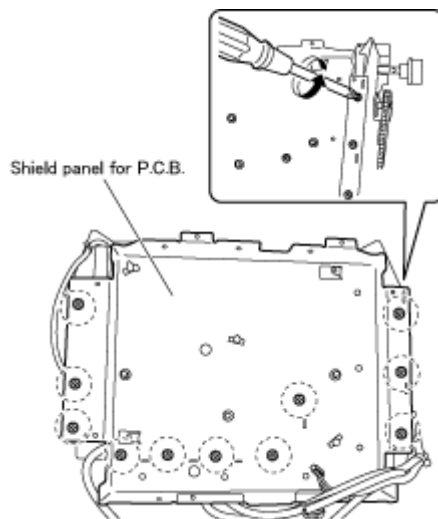
3. Remove two Insulated ties.



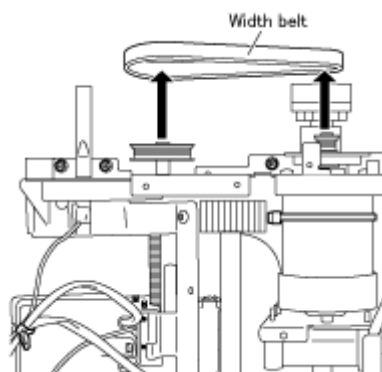
4. Remove two screws and three Circuit board spacers.



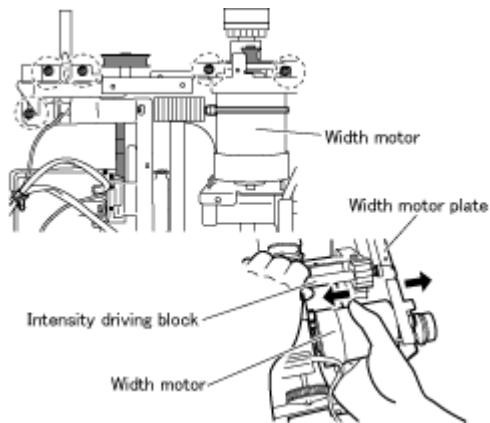
5. Remove 11 screws and take off the Shield panel for P.C.B.



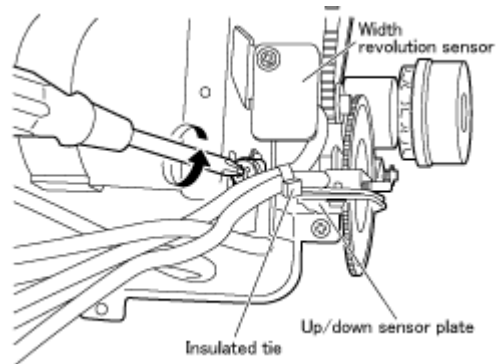
6. Remove the Width belt.



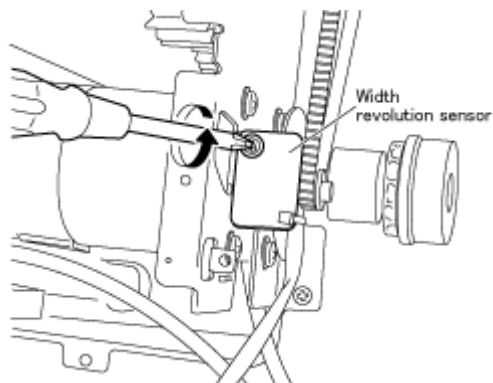
7. Cut off the Insulated ties and remove five screws and disconnect the Intensity driving block holding the Width motor.



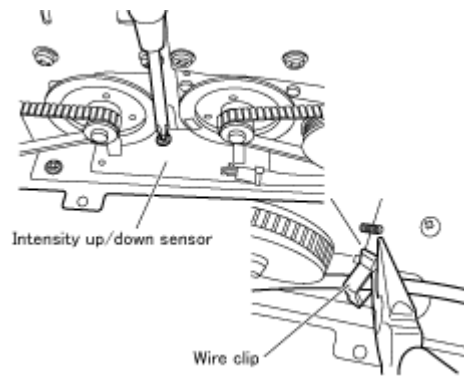
8. Cut off the Insulated tie and unscrew a screw on the Up/down sensor plate and remove the Up/down sensor plate.
 - o When you take off the Massage mechanism block directly from the chair, be careful not to damage the Up/down sensor, which may hit the edge of the Back frame.



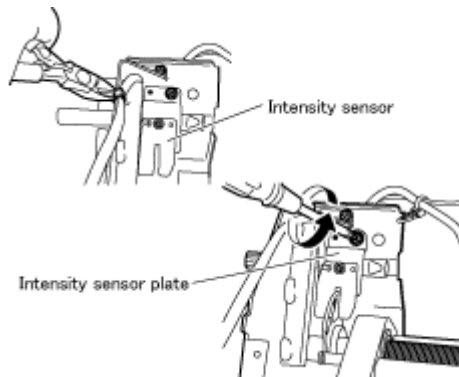
9. Unscrew a screw and take off the Width revolution sensor.



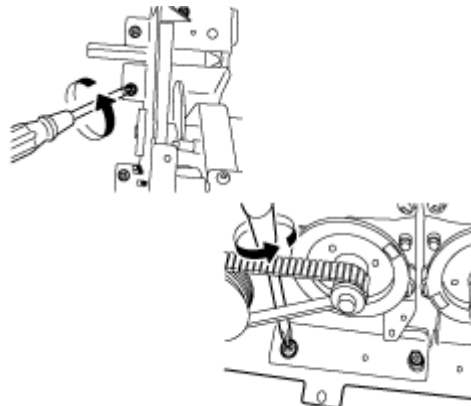
10. Unscrew a screw and unhook the Wire clip and remove the Intensity up/down revolution sensor.



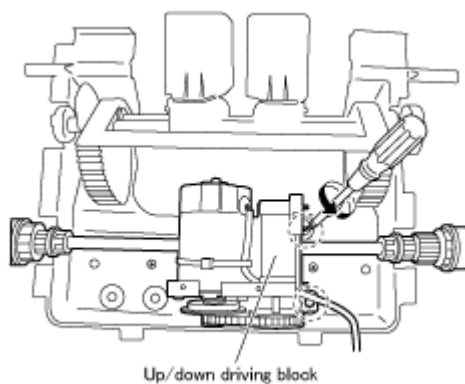
11. Cut off the Insulated tie and unscrew a screw and take off the Intensity plate.



12. Unscrew seven screws and remove the Width driving block. With this condition, you can take off the Kneading ball block.



13. Unscrew two screws and remove the Up/down driving block.

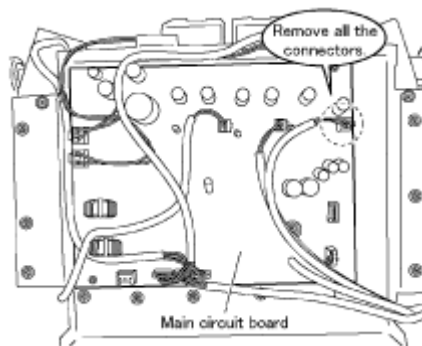


10.3 Removing the parts of the Message mechanism block

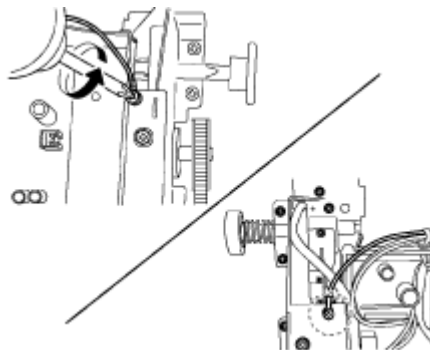
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You can work from 1. to 12. without taking away the Massage mechanism block.

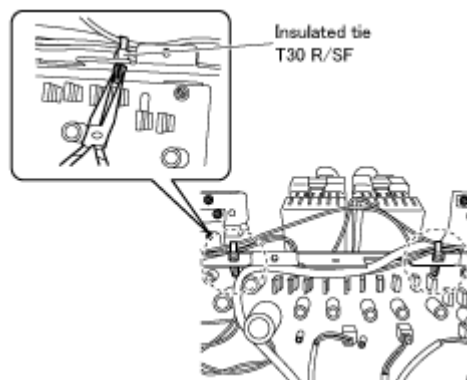
1. Remove connectors on the Main circuit board.



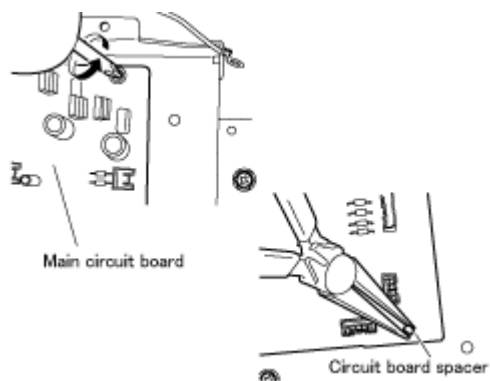
2. Remove the ground wire and two screws.



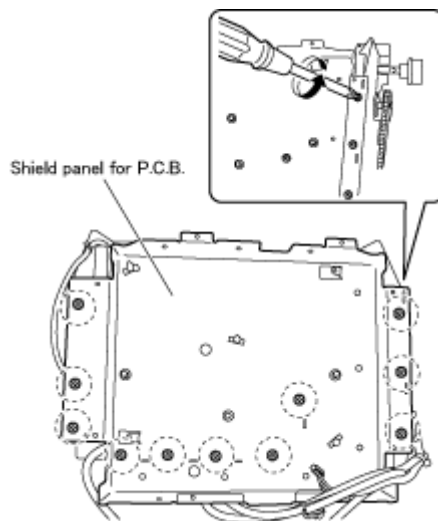
3. Remove two Insulated ties.



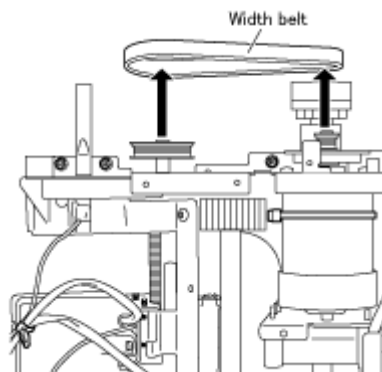
4. Remove two screws and three Circuit board spacers.



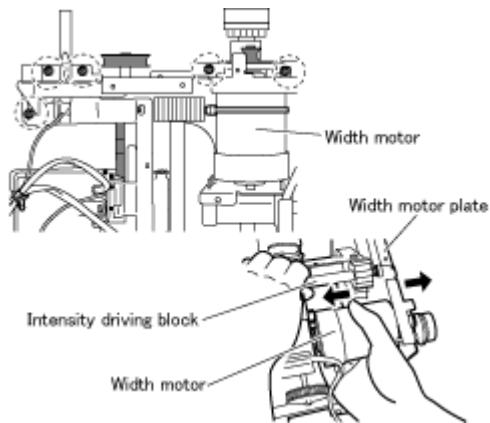
5. Remove 11 screws and take off the Shield panel for P.C.B.



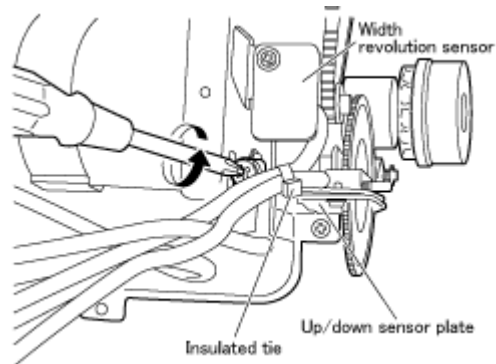
6. Remove the Width belt.



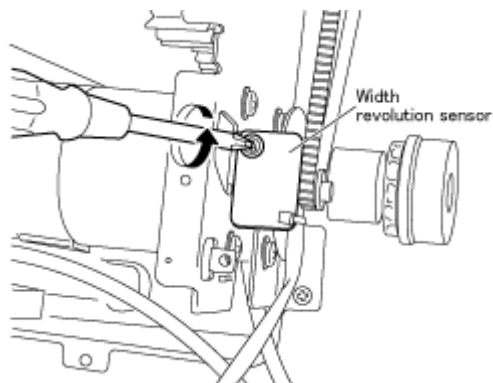
7. Cut off the Insulated ties and remove five screws and disconnect the Intensity driving block holding the Width motor.



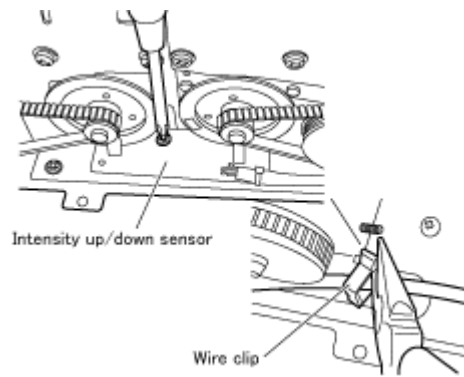
8. Cut off the Insulated tie and unscrew a screw on the Up/down sensor plate and remove the Up/down sensor plate.
 - When you take off the Massage mechanism block directly from the chair, be careful not to damage the Up/down sensor, which may hit the edge of the Back frame.



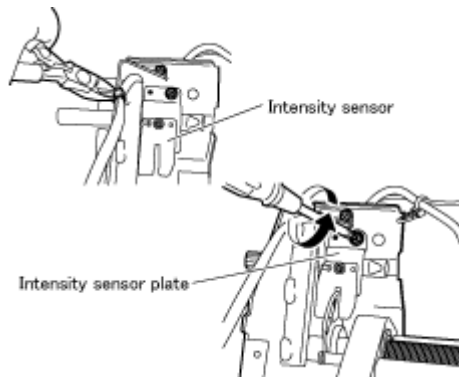
9. Unscrew a screw and take off the Width revolution sensor.



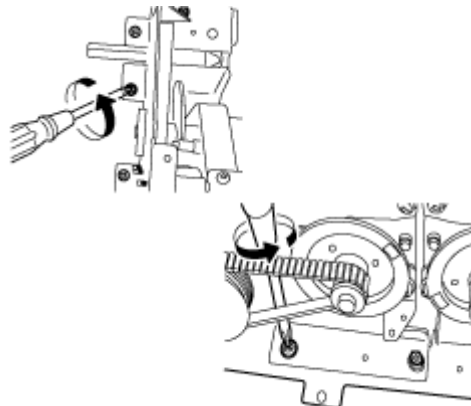
10. Unscrew a screw and unhook the Wire clip and remove the Intensity up/down revolution sensor.



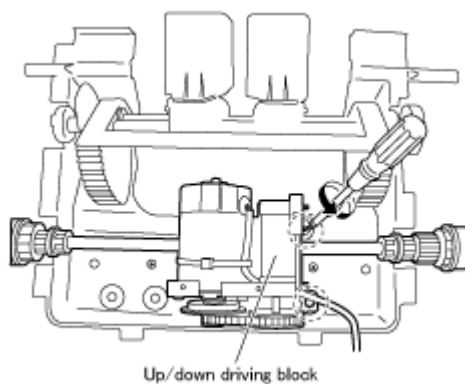
11. Cut off the Insulated tie and unscrew a screw and take off the Intensity plate.



12. Unscrew seven screws and remove the Width driving block. With this condition, you can take off the Kneading ball block.



13. Unscrew two screws and remove the Up/down driving block.



10.4.1 Adjustment of the Up/down sensor gear

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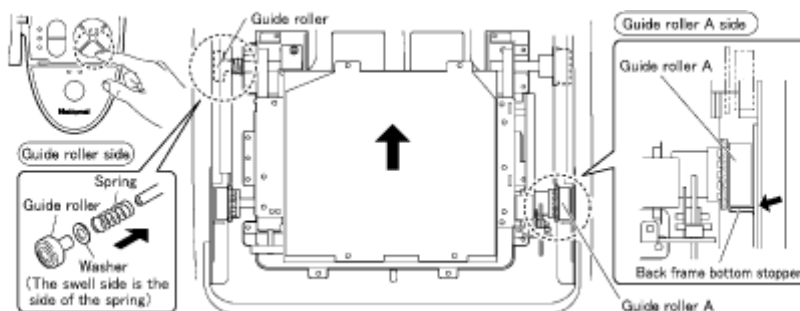
When the massager is removed from the chair, the position of the up/down detection gear changes, resulting in a change of the up/down stop position.

When installing the massager on the back frame, be sure to adjust the position with the up/down detection gear.

- Up/down detection gear position adjustment procedure

To make an adjustment, refer to the massager removing method (the back frame is tilted from the chair).

1. Before mounting, the massager on the back frame must be moved down to the lowest position by setting the controller manual operation Message head adjustment button to DOWN.
2. Install a washer and a spring to the guide roller G in the left side and mount the massager on the lowest position of the back frame.



3. Turn the hex nut M6 counterclockwise and move the massager upward.
4. Make sure that the massager has been mounted horizontally by moving the massager to the position shown in the Figure.

*Unless the massager has been mounted horizontally, an abnormal sound or problem may occur.

5. Move it up to the highest position (until the massager stops) by setting the controller manual operation Message head adjustment button to up.
6. Peeping into the square hole of the back frame, check the position of the massager to adjust.

*One thread of the up/down detection gear gives a stroke change of 4mm.

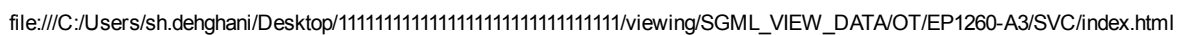
When the massager has been raised excessively : Turn the up/down detection gear counterclockwise to adjust.

When the massager has been lowered excessively : Turn the up/down detection gear clockwise to adjust.

While adjusting the distance between the square hole and Guide roller assy. to 10mm, check by using the up/down adjustment button found on the manual operation panel of the controller.

7. Install the rail piece A and B, and tighten uniformly the set screws (left and right, 3 pcs. each).

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12.1 Main unit

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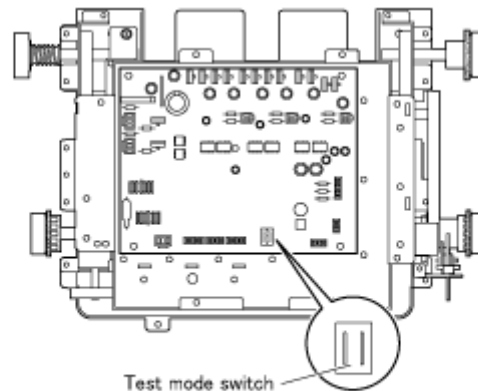
	Q	A
1	When operating the chair, there are various strange noises. Is the chair broken ?	●The massage lounge does several massage functions such as kneading, rolling and tapping. The built-in massager block 10kg makes various sounds, none of which mean there is a problem. These sounds come from the normal mechanical operation. Please check and understand the Operation Manual so that these various sounds can be explained.
2	The demo chair I tried before buying did not make strange noises.	●In the case of the demo chair, the noise from the surrounding in the store was loud enough to prevent you from hearing the normal noises from the chair. At home, the noises are more noticeable as the surrounding is quiet.
3	The message wheels stop in the middle of operation. Or, the massager block stops and all the controller lamps begin to blink.	●So that the massager block can move freely up and down, confirm that there are no obstacles in the rear of the chair, including the wall. Also, if the massage wheels encounter a strong counter force, they are designed to stop. ●The motion of the massage wheels (drive pipe rotation) is checked by the micro computer. If the signal of the drive pipe rotation stops for more than 5 seconds, all the LED on the controller will blink and the massager block will stop. ●If the massage wheels stop, and all the lamps on the controller begin to blink, push the ON/OFF button to restart the controller. A load of more than 120kg should be avoided, as the massager block is designed to stop automatically when overloaded.

	Customer's claim	Remedy
1	A squeaking sound between the drive pipe and the up/down shaft due to overload stress.	●Apply the Molycoat grease to the up/down shaft.
2	A squeaking sound caused by the massage wheel and massage wheel cover rubbing against one another.	●Apply silicon spray oil to the whole back of the massage wheel cover. ●Apply silicon oil to the massage wheel surface with a cloth soaked in silicon oil. (If oil is sprayed directly to the massage wheel, it may cause the massage wheel not to work properly.)
3	A squeaking sound from the gears inside the gear box due to a lack of grease.	●Apply the E-paste grease to the inside of the gear box.
4	A discrepancy in the position of the massage wheel up/down and front/rear.	●The massage block has two main functions, kneading and tapping. These functions are operated by a linkage mechanism and are switched by an electrical clutch system. The tapping function is operated by the rotation of the tapping shaft. This tapping shaft is offset by approximately 30mm on the left and right massage wheels. This tapping shaft will stop at a random position when the massage is functioning. Because of this, the positions of the left and right massage wheels have a maximum discrepancy of 10mm up/down and front/rear. This is normal, and there is no need to be concerned.

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12.2 Controller/Message mechanism block

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Press the test switch of the main circuit board, and check the massage block operation.

- Operation test method

1. Turn on the On/off switch on the Power source switch box.
 2. Do not turn on the On/off button on the Controller.
 3. Short-circuit the Test mode switch in the figure, then the operation test method starts.
- After finishing the operation test method, turn off the On/off switch on the Power switch box, then turn it on again to start the normal operation.

- Contents of Message block test operation

1. The Massage block protrudes at its maximum width and at its weakest position and operates the back rolling.
 2. The Massage block moves to the highest position, and operates the back rolling to the lowest position.
 3. The Massage block moves to the middle with the back rolling, and operates the Shiatsu massage and the Swedish massage, and Kneading at one stroke each.
 4. The Massage block changes the intensity mode from the strongest to the weakest while tapping.
 5. The Massage block changes the width of the massaging from the widest to the narrowest to the widest while operating the Swedish massage.
 6. The Massage block moves to the lowest position operating back rolling + kneading + vibration.
 7. The Massage block moves to the highest position operating back rolling + Swedish.
 8. The Massage block retracts.
- The retracting position will be the lowest, the widest, and the weakest.
- If something abnormal happens in the Massage block test mode such as the motor stall, the Massage block test mode ends, however the Controller test mode continues.

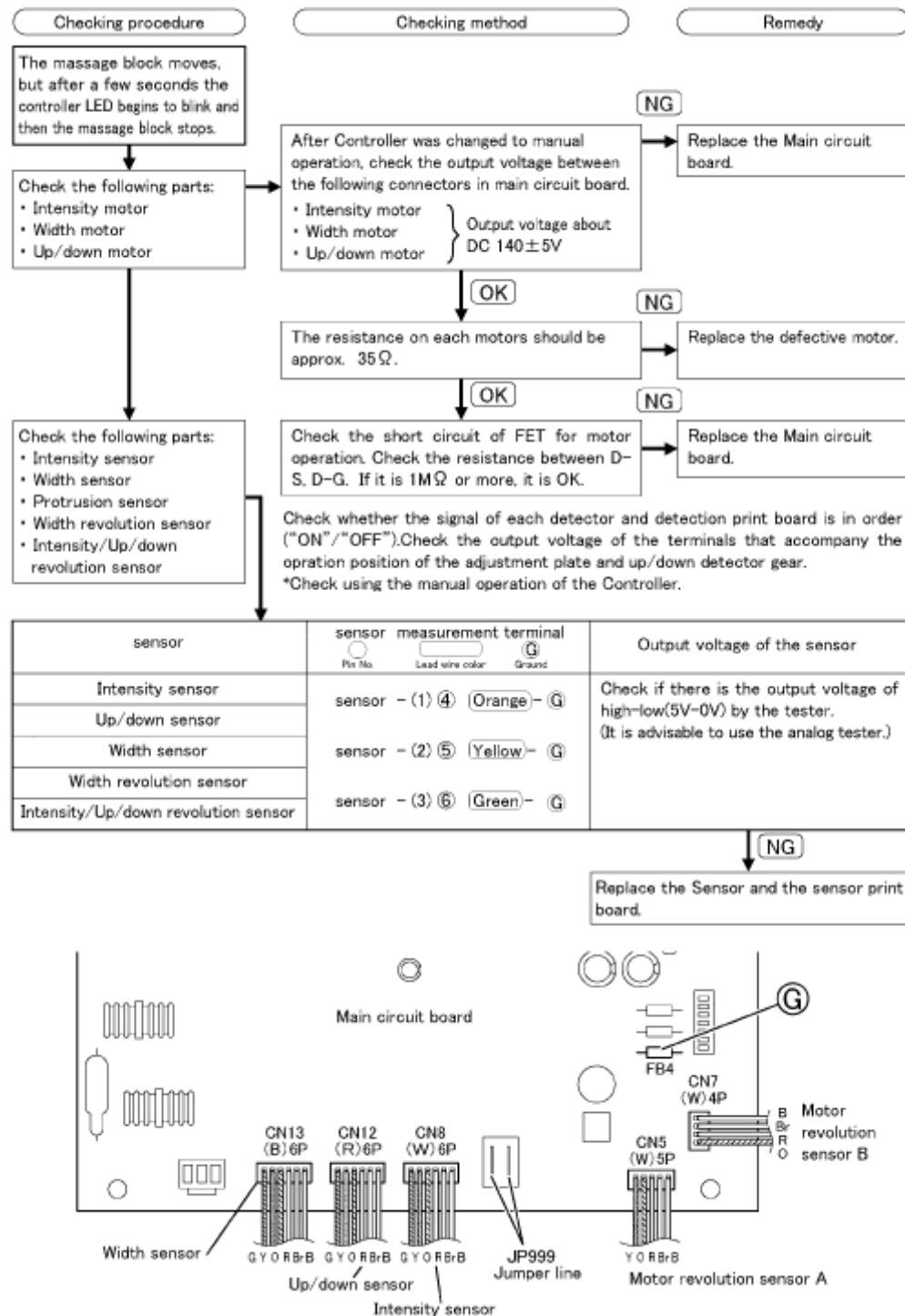
- Contents of Controller test operation

1. Start the Message block test mode and at the same time confirm that all the LEDs of the Controller light up and it buzzes twice.
2. Push all buttons in turn and confirm that each LEDs light up.

You can check the data connection from the Chair to the Controller and from the Controller to the Chair in the Controller test mode.

If there is something wrong with the data transmission of the Controller, LEDs do not light nor blink. In this case, there are the possibilities that the Controller, the Connecting cord for controller, and the Connecting cord for power supply are disconnected.





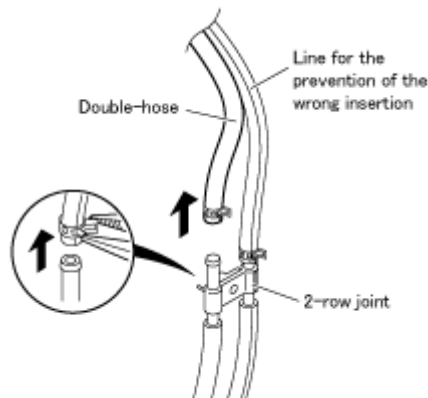
Checking procedure	Checking method	Remedy
No electric reclining operation ↓ Check the Sub circuit board. OK ↓ Check the Reclining lift unit.	The Reclining lift unit stops, moving in the opposite direction of its movement of the Back cushion or the Ottoman, when it senses abnormalities from overload blinking the lamps of the Controller. In this case, the microcomputer under the chair functions the overcurrent protection, therefore the Reclining lift unit do not operate even if you push the buttons of the Reclining until the switch is off and it is reset. Check the output voltage between ① and ② of the blue connector (CN111) in the sub circuit. There should be approximately DC 140V with the Reclining switch on. Check the resistance between ① and ② of the blue connector (CN111) of the Reclining lift unit. If it is approx.35Ω, it is OK. Check the connection of the beige connector (CN104) of the Lift sensor.	Replace the Sub circuit board. Replace the Lift unit.

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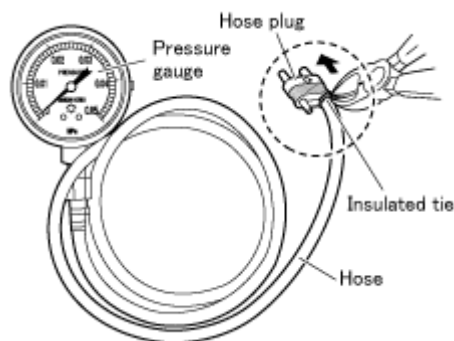
13.1 Air bag and the Pump block

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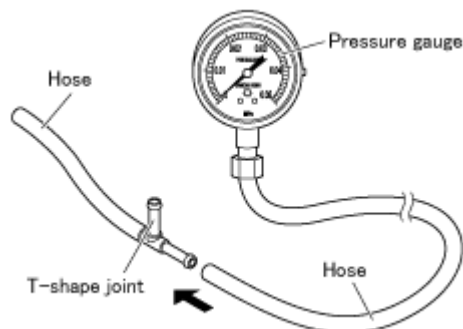
1. Follow the procedure 10-2 Removing the Head rest, Back rest cushion, Arm rest 4.
2. Disconnect either hose of the 2-row hoses.



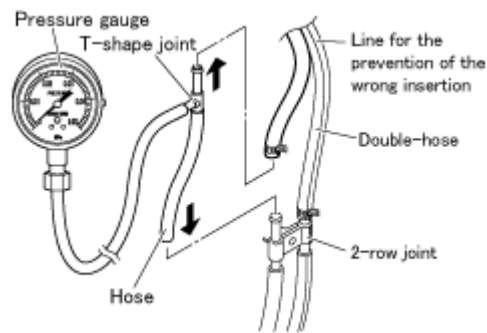
3. Cut the Insulated tie of the Hose plug and remove the Hose plug.



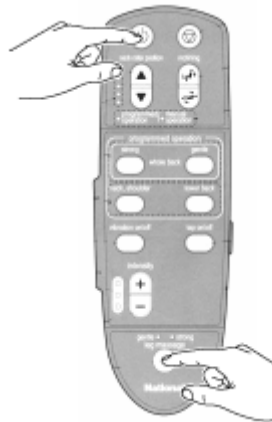
4. Insert the Hose of the Pressure gauge to the T-shape joint.



5. Insert the hose that you removed in the 2. to the T-shape joint and the other end to the 2-row joint.



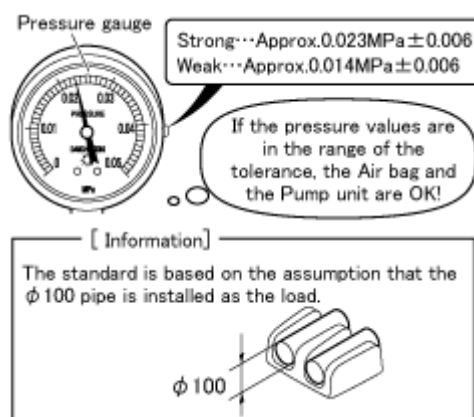
6. Push the On/off button and push the Leg massage button.



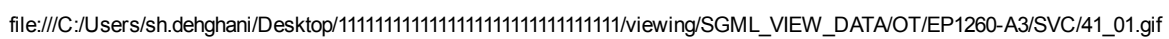
7. Check the pressures at three levels by the intensity adjustment of the Controller. If the pressure values are in the range of the tolerance, the Air bag and the Pump unit are normal.

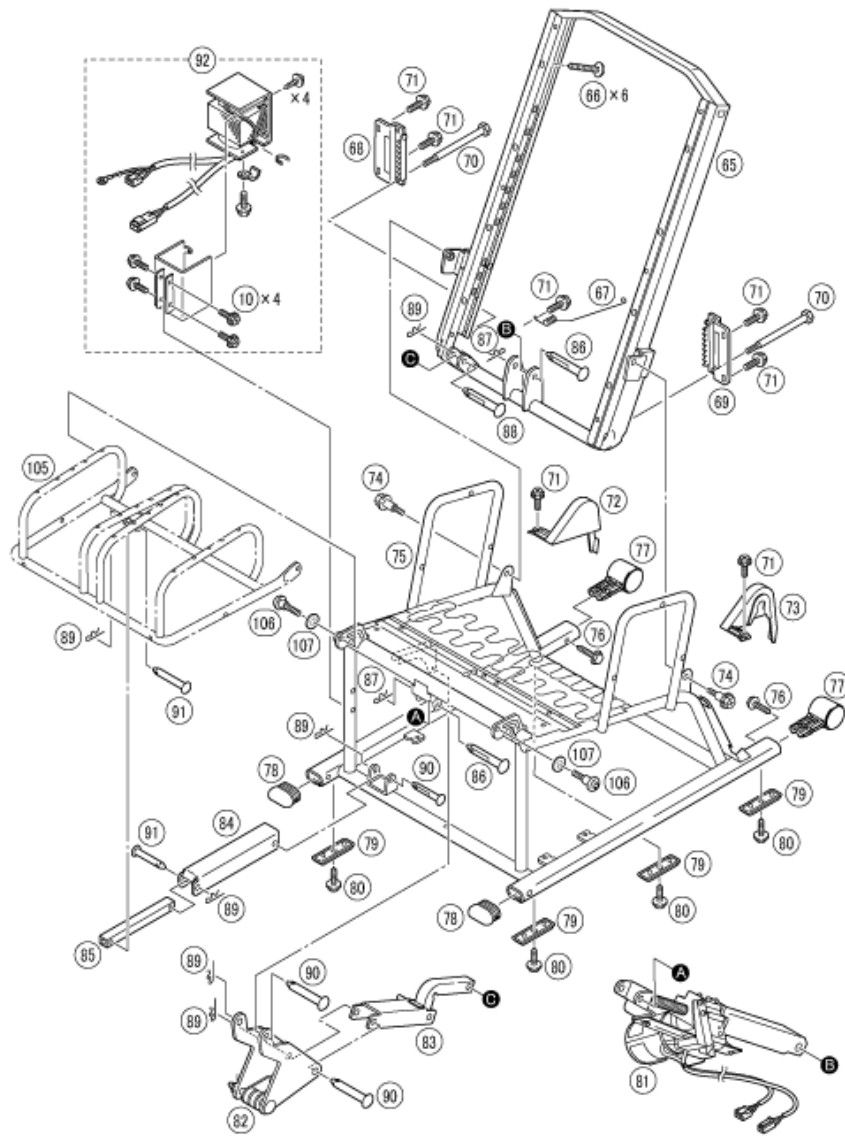
If the pressure values are low, check the pressure of the Pump unit itself and judge the Air bag and the Pump unit.

If the Pump unit is also normal, it is assumed that there is something wrong with the Air bag or the Electromagnetic valves.

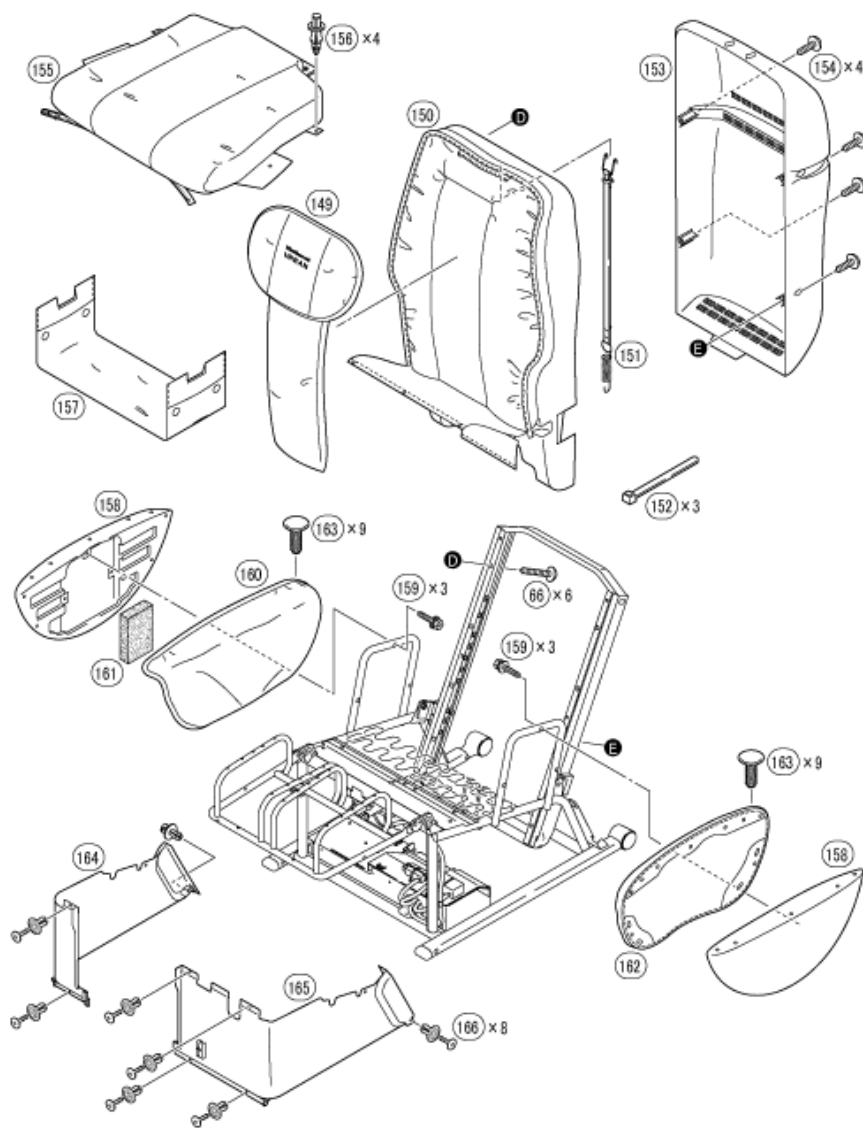


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NOTES: As long as the destinations or the Massage loungers to which each parts should be installed are not specified, each parts can be installed to any EP1260 Massage loungers.

Ref.No.	Part No.	Part Name & Description	Remarks		Per Unit
<u>1</u>	WEP2200L1967	GUIDE ROLLER			1
<u>2</u>	WEP2200L0167	GUIDE ROLLER SPRING SET			1
<u>3</u>	WEP760L0157	GUIDE ROLLER ASSEMBLY			1
<u>4</u>	WEP2200L0047	MAIN FRAME			1
<u>5</u>	WEP2200L0067	PROTECTION COVER			1
<u>6</u>	WEP2200L9697	SCREW (T4-16)			4
<u>7</u>	WEP1260L2268	INTENSITY ADJUSTMENT SENSOR			1
<u>8</u>	WEP590L6017	SCREW (CUP.S.K3-6)			4
<u>9</u>	WEP2200L0057	INTENSITY SENSOR PLATE			1
<u>10</u>	WEP2000L9567	SCREW (CUP.S.K4-10)			1
<u>11</u>	WEP1260L0008	INTENSITY MOTOR PLATE			1
<u>12</u>	WEP2200L1347	INTENSITY DRIVE SHAFT			1
<u>13</u>	WEP2200L1417	INTENSITY WORM SHAFT			2
<u>14</u>	WEP2200L1787	INTENSITY GEAR BOX A			1
<u>15</u>	WEP2200L1127	INTENSITY BELT			1
<u>16</u>	WEP1260L1008	INTENSITY MOTOR			2
<u>17</u>	WEP592AL9597	SCREW(CUP.S.K5-10)			2
<u>18</u>	WEP573L6627	SCREW (CUP.S.K4-6)			2
<u>19</u>	WEP2200L9677	SCREW (M4-40)			1
<u>20</u>	WEP2200L2197	REVOLUTION SENSOR			1
<u>21</u>	WEP1260L0018	WIDTH MOTOR PLATE			1
<u>22</u>	WEP1260L1018	WIDTH MOTOR			1
<u>23</u>	WEP2200L2207	WIDTH REVOLUTION SENSOR			1
<u>24</u>	WEP2200L1107	WIDTH BELT			1
<u>25</u>	WEP2200L1847	UP/DOWN SENSOR PLATE			4
<u>26</u>	WEP1061L1397	UP/DOWN SENSOR GEAR			1
<u>27</u>	WEP2200L2187	UP/DOWN SENSOR			1
<u>28</u>	WEP596L6057	UP/DOWN SHAFT BOLT			1
<u>29</u>	WEP579L3530	FITTING			1
<u>30</u>	WEP2200L1447	PINION B BLOCK			5
<u>31</u>	WEP545H1937	GUIDE ROLLER B			1
<u>32</u>	WEP578AL0317	RUBBER RING			1
<u>33</u>	WEP2200L0337	UP/DOWN SHAFT B			1
<u>34</u>	WEP2200L0377	UP/DOWN SHAFT			2
<u>35</u>	WEP2200L1797	UP/DOWN GEAR BOX			1
<u>36</u>	WEP2200L1427	UP/DOWN WORM SHAFT			1
<u>37</u>	WEP2200L0327	UP/DOWN SENSOR GEAR			1
<u>38</u>	WEP2200L1457	PINION C BLOCK			3
<u>39</u>	WEP2200L1907	PINION C SPRING			1
<u>40</u>	WEP1260L1028	UP/DOWN MOTOR			1
<u>41</u>	WEP1260L0028	UP/DOWN MOTOR PLATE			1
<u>42</u>	WEP2200L3417	UP/DOWN BELT			1

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