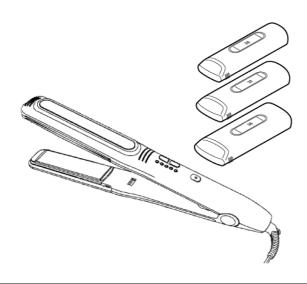
# Service Manual

(Household) Multi-styling Straightener

Model No. EH-HW11 Model No. EH-HW32

CHINA



#### **⚠ WARNING**

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

#### IMPORTANT SAFETY NOTICE =

There are special components used in this equipment which are important for safety. These parts are marked by  $\triangle$  in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.

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# 1 Warning

#### Caution:

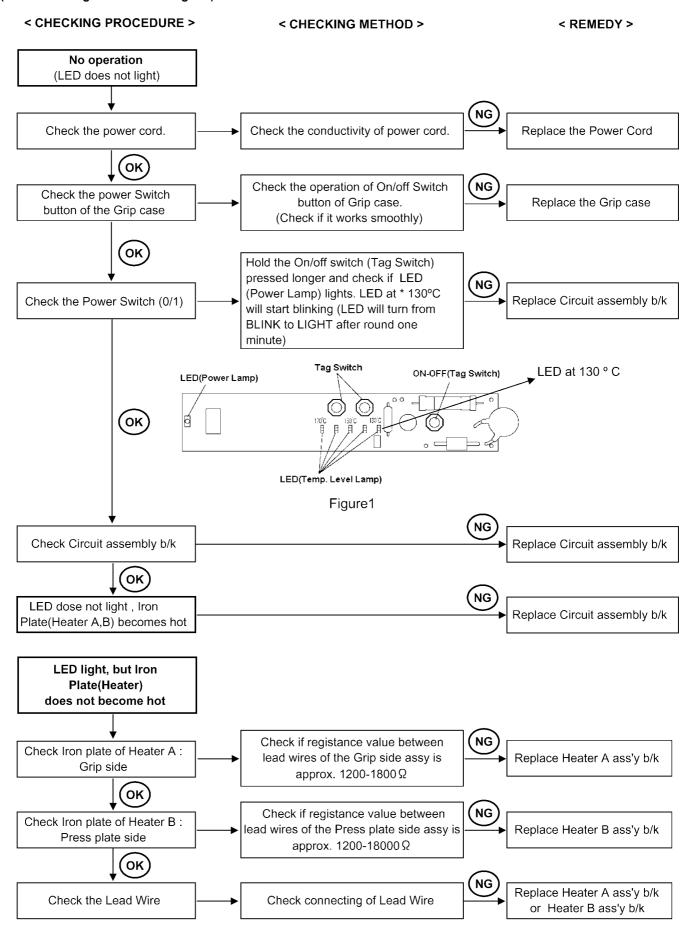
- Pb free solder has a higher melting point that standard solder; Typicall the melting point is 50 70°F (30 40°C) a higher. Please use a oldering iron with temperature control and adjust it to 750 ± 20°F (400 ± 10°C). In case of using high temperature soldering iron, please becareful not to heat too long.
- Pb free solder will tend to splash when heated too high (about 1100°F / 600°C).

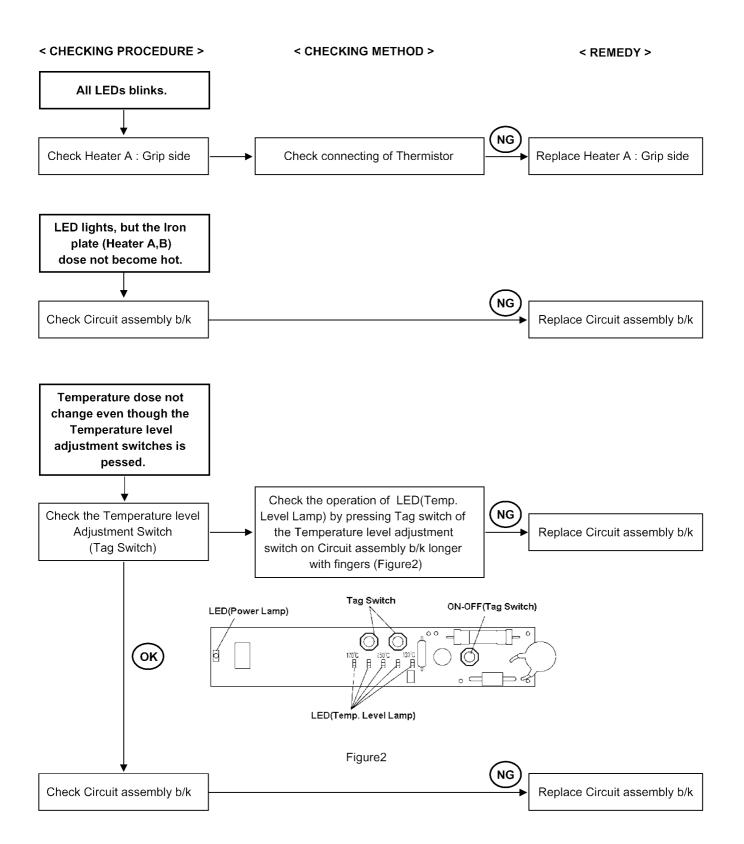
# 2 Specifications

| Model                          | EH-HW11                            | EH-HW32          |  |
|--------------------------------|------------------------------------|------------------|--|
| Power source/Power consumption | AC 100-130V 50-60 Hz 37W(Max.400W) |                  |  |
|                                | AC 220-240V 50-60                  | Hz 39W(Max.400W) |  |
| Iron Plate Temperature         | 130 - 170 °C (5 Level adjustable)  |                  |  |
| Cord length                    | A2 Plug 1.7 m                      |                  |  |
| Weight                         | A2 = 346 g.                        |                  |  |
| Attachment                     | 1 type                             | 3 type           |  |

## 3 Troubleshooting Guide

(Refer to Wiring Connection Diagram)

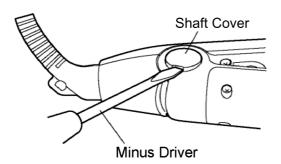




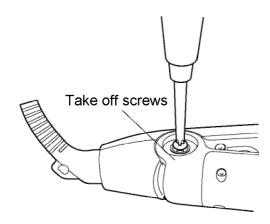
# 4 Disassembly and Assembly Instructions

#### 4.1. Disassembly Instructions

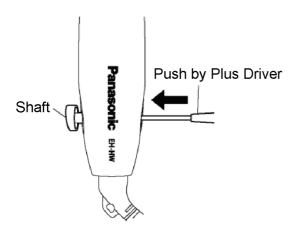
1. Remove Shaft Cover from Main Body by Slotted screw driver(Minus Driver).



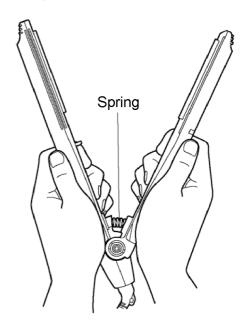
2. Remove Torx screws at Shaft position by Phillips screw driver (Plus Driver).



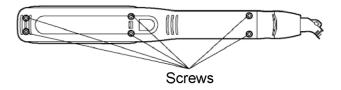
3. Remove Shaft out by tiny-shaped Phillips screw drivers (Plus Driver) and pull it out from the main body.



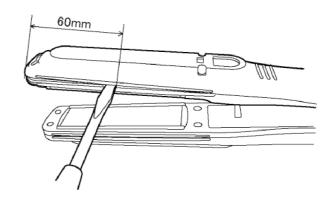
4. Remove Pivot spring by gripping and pulling it out from the Main body.



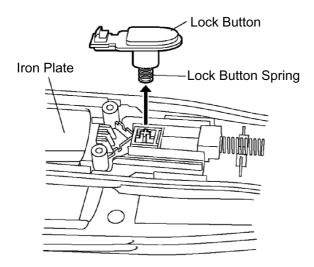
5. Remove 6 screws for fitting Press Plate side by Phillips screw drivers (Plus Driver).



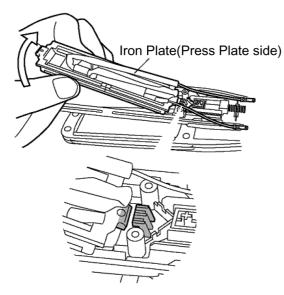
6. Remove Press Plate Cover at the Hook part by Slotted screw driver (Minus Driver).



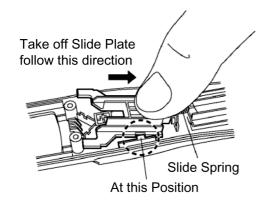
7. Remove Lock Button and Lock Button Spring.



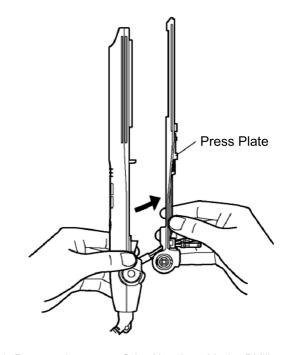
8. Remove Iron Plate of Heater B from Hook.



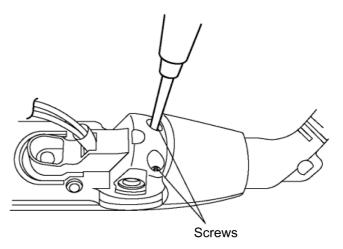
9. Remove Slide Plate and Slide Spring.



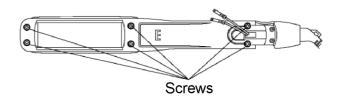
10. Take off Press Plate.



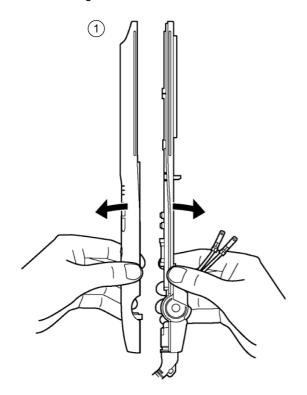
11. Remove 2 screws of the Housing side by Phillips screw driver (Plus Driver).



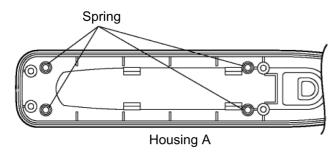
12. Remove 6 screws by Phillips screw driver (Plus Driver).



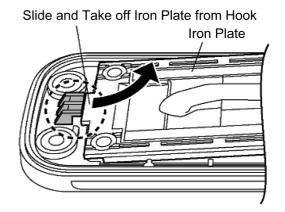
13. Remove Housing A from Housing B in Grip follow as below drawing.



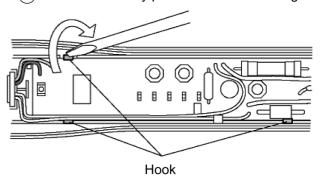
(2) When Remove Housing A, Becaureful 4 Springs disappear.



- 14. Take off Iron Plate and Circuit assembly b/k from Housing A.
  - 1 Take off Iron Plate from Hook of Housing A

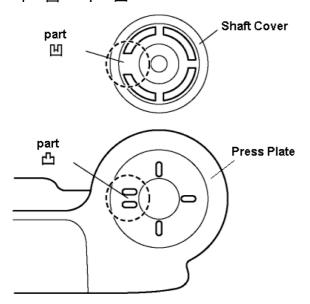


2 Take off Circuit by push at Hook of Housing A



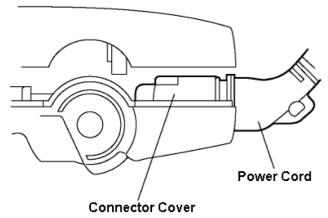
### 4.2. Assembly and Disassembly Points

- 1. Shaft Cover fixing point.
  - Have Control direction.
    part □ and part □ must be same direction.



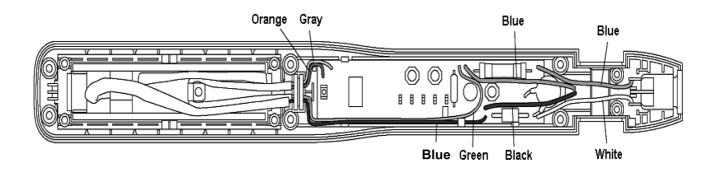
- 2. Housing B Assembly Point.
- When in sert Power cord must be surely assembly in Connector Cover follow as below.

(Should be apply Foil at Connector of Power Cord)

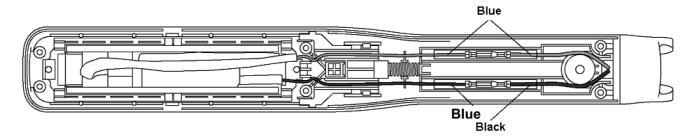


# 4.3. Lead wire of Iron Plate(Heater A, Heater B) and Circuit arrangement points.

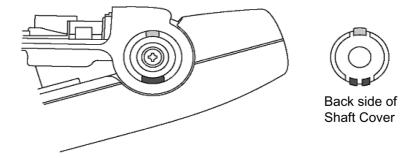
1. Lead wire of Iron Plate(Heater A assembly b/k) and Circuit assembly b/k arrangement follows as below.



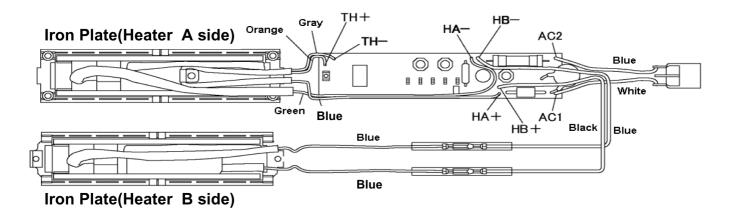
2. Lead wire of Iron Plate(Heater B assembly b/k) arrangement follows as below.



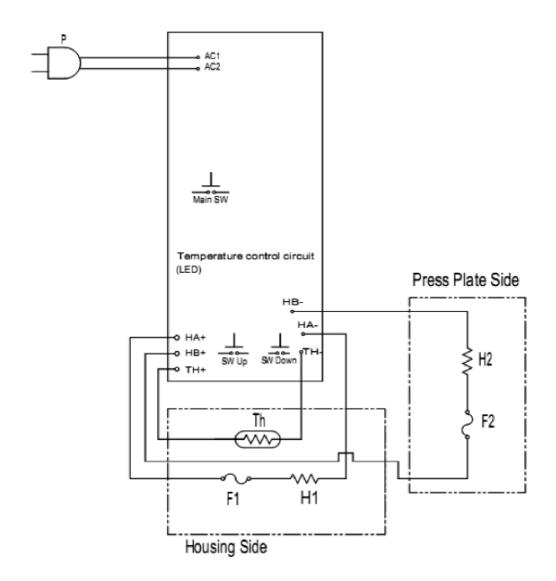
3. Shaft Cover must be control direction follow as below.

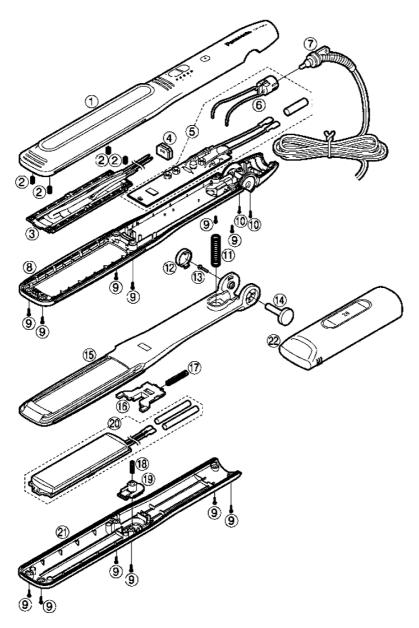


# 5 Wiring Connection Diagram



# 6 Schematic Diagram



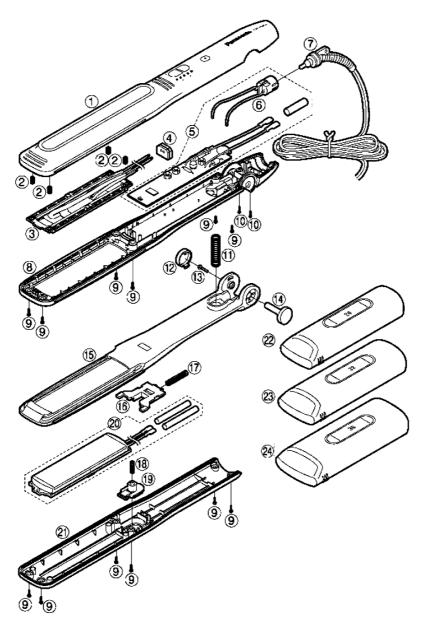


Remarks : \*1 Individual Available

All parts are supplied from PMF-Thailand through PLAP

#### Model No.: EH-HW11 EH-HW32 Parts List

| Safety | Ref.<br>No. | Part No.     | Part Name & Description  | Q'ty | Remarks  |
|--------|-------------|--------------|--------------------------|------|--|
|        | 1           | EHHW11HSAPW  | HOUSING A ASSEMBLY BLOCK | 1    |  |
|        | 2           | EHHW11FSW    | FLOATING SPRING          | 4    | *1   |
|        | 3           | EHHW11HAPW   | HEATER A ASSEMBLY BLOCK  | 1    |  |
|        | 4           | EHHW11PKW    | PACKING                  | 1    |  |
|        | 5           | EHHW11CCA8W  | CIRCUIT ASSEMBLY BLOCK   | 1    | (INCLUDE 1 INSULATION TUBE, CONNECTOR COVER BLOCK) |
|        | 6           | EHHW11CTBW   | CONNECTOR COVER BLOCK    | 1    |  |
|        | 7           | ЕННW11PCH9W  | POWER CORD               | 1    |  |
|        | 8           | EHHW11HSBPW  | HOUSING B                | 1    |  |
|        | 9           | EHHW112660UW | TAPPING SCREW 2.6*6      | 12   | *1   |
|        | 10          | EHHW112060UW | TAPPING SCREW 2.0*6      | 2    | *1   |
|        | 11          | EHHW11PSSW   | PIVOT SPRING             | 1    |  |
|        | 12          | EHHW11SCPW   | SHAFT COVER              | 1    |  |
|        | 13          | EHHW11T3010W | TORX SCREW 3.0*10        | 1    |  |
|        | 14          | EHHW11SHPW   | SHAFT                    | 1    |  |
|        | 15          | ЕННW11PPPW   | PRESS PLATE              | 1    |  |
|        | 16          | EHHW11SPPW   | SLIDE PLATE              | 1    |  |
|        | 17          | EHHW11SSW    | SLIDE SPRING             | 1    |  |
|        | 18          | EHHW11LBSW   | LOCK BUTTON SPRING       | 1    |  |
|        | 19          | EHHW11LBPW   | LOCK BUTTON              | 1    |  |
|        | 20          | ЕННW11НВРW   | HEATER B ASSEMBLY BLOCK  | 1    | (INCLUDE 2 INSULATION TUBES)                       |
|        | 21          | EHHW11PPCPW  | PRESS PLATE COVER        | 1    | (INCLUDE 1 ALUMINUM SEAL)                          |
|        | 22          | EHHW11C26PW  | CURL 26 ATTACHMENT       | 1    |  |
|        | -           | EHHW1149501W | INDIVIDUAL PACKAGE       | 1    |  |
|        | -           | EHHW11S09W   | PULP FILLER              | 1    |  |
|        | -           | ЕННW1149503W | OPERATING INSTRUCTUIONS  | 1    |  |



Remarks : \*1 Individual Available

All parts are supplied from PMF-Thailand through PLAP

#### Model No.: EH-HW11 EH-HW32 Parts List

| Safety | Ref.<br>No. | Part No.     | Part Name & Description  | Q'ty | Remarks   |
|--------|-------------|--------------|--------------------------|------|---|
|        | 1           | EHHW32HSAWW  | HOUSING A ASSEMBLY BLOCK | 1    |   |
|        | 2           | EHHW32FSW    | FLOATING SPRING          | 4    | *1  |
|        | 3           | EHHW32HAWW   | HEATER A ASSEMBLY BLOCK  | 1    |   |
|        | 4           | EHHW32PKW    | PACKING                  | 1    |   |
|        | 5           | EHHW32CCA8W  | CIRCUIT ASSEMBLY BLOCK   | 1    | (INCLUDE 1 INSULATION TUBE, CONNECTOR CO VER BLOCK) |
|        | 6           | EHHW32CTBW   | CONNECTOR COVER BLOCK    | 1    |   |
|        | 7           | EHHW32PCH9W  | POWER CORD               | 1    |   |
|        | 8           | EHHW32HSBWW  | HOUSING B                | 1    |   |
|        | 9           | EHHW322660UW | TAPPING SCREW 2.6*6      | 12   | *1  |
|        | 10          | EHHW322060UW | TAPPING SCREW 2.0*6      | 2    | *1  |
|        | 11          | EHHW32PSSW   | PIVOT SPRING             | 1    |   |
|        | 12          | EHHW32SCWW   | SHAFT COVER              | 1    |   |
|        | 13          | EHHW32T3010W | TORX SCREW 3.0*10        | 1    |   |
|        | 14          | EHHW32SHWW   | SHAFT                    | 1    |   |
|        | 15          | EHHW32PPWW   | PRESS PLATE              | 1    |   |
|        | 16          | EHHW32SPWW   | SLIDE PLATE              | 1    |   |
|        | 17          | EHHW32SSW    | SLIDE SPRING             | 1    |   |
|        | 18          | EHHW32LBSW   | LOCK BUTTON SPRING       | 1    |   |
|        | 19          | EHHW32LBWW   | LOCK BUTTON              | 1    |   |
|        | 20          | ЕННW32НВWW   | HEATER B ASSEMBLY BLOCK  | 1    | (INCLUDE 2 INSULATION TUBES)                        |
|        | 21          | EHHW32PPCWW  | PRESS PLATE COVER        | 1    | (INCLUDE 1 ALUMINUM SEAL)                           |
|        | 22          | EHHW32C26WW  | CURL 26 ATTACHMENT       | 1    |   |
|        | 23          | EHHW32C32WW  | CURL 32 ATTACHMENT       | 1    |   |
|        | 24          | EHHW32C38WW  | CURL 38 ATTACHMENT       | 1    |   |
|        | -           | ЕННW3249501W | INDIVIDUAL PACKAGE       | 1    |   |
|        | -           | ЕННW32S09W   | PULP FILLER              | 1    |   |
|        | -           | ЕННW3249503W | OPERATING INSTRUCTUIONS  | 1    |   |