

Service Manual

SD Video Camera



Model No.

**SDR-SW20P
SDR-SW20PC
SDR-SW20PL
SDR-SW20E
SDR-SW20EB
SDR-SW20EE
SDR-SW20EF
SDR-SW20EG
SDR-SW20EP
SDR-SW20GC
SDR-SW20GN
SDR-SW28GK**

Vol. 1

Colour

(S).....Silver Type

(R).....Red Type

⚠ WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

Panasonic®

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1 Safety Precaution

1.1. General Guidelines

1. IMPORTANT SAFETY NOTICE

There are special components used in this equipment which are important for safety. These parts are marked by

⚠ in the Schematic Diagrams, Circuit Board Layout, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent X-RADIATION, shock, fire, or other hazards. Do not modify the original design without permission of manufacturer.

2. An Isolation Transformer should always be used during the servicing of AC Adaptor whose chassis is not isolated from the AC power line. Use a transformer of adequate power rating as this protects the technician from accidents resulting in personal injury from electrical shocks. It will also protect AC Adaptor from being damaged by accidental shorting that may occur during servicing.
3. When servicing, observe the original lead dress. If a short circuit is found, replace all parts which have been overheated or damaged by the short circuit.
4. After servicing, see to it that all the protective devices such as insulation barriers, insulation papers shields are properly installed.
5. After servicing, make the following leakage current checks to prevent the customer from being exposed to shock hazards.

1.2. Leakage Current Cold Check

1. Unplug the AC cord and connect a jumper between the two prongs on the plug.
2. Measure the resistance value, with an ohmmeter, between the jumpered AC plug and each exposed metallic cabinet part on the equipment such as screwheads, connectors, control shafts, etc. When the exposed metallic part has a return path to the chassis, the reading should be between $1\text{ M}\Omega$ and $5.2\text{ M}\Omega$. When the exposed metal does not have a return path to the chassis, the reading must be infinity.

1.3. Leakage Current Hot Check (See Figure 1.)

1. Plug the AC cord directly into the AC outlet. Do not use an isolation transformer for this check.
2. Connect a $1.5\text{ k}\Omega$, 10 W resistor, in parallel with a $0.15\text{ }\mu\text{F}$ capacitor, between each exposed metallic part on the set and a good earth ground, as shown in Figure 1.
3. Use an AC voltmeter, with $1\text{ k}\Omega/\text{V}$ or more sensitivity, to measure the potential across the resistor.
4. Check each exposed metallic part, and measure the voltage at each point.
5. Reverse the AC plug in the AC outlet and repeat each of the above measurements.
6. The potential at any point should not exceed 0.75 V RMS . A leakage current tester (Simpson Model 229 or equivalent) may be used to make the hot checks, leakage current must not exceed $1/2\text{ mA}$. In case a measurement is outside of the limits specified, there is a possibility of a shock hazard, and the equipment should be repaired and rechecked before it is returned to the customer.

Hot-Check Circuit

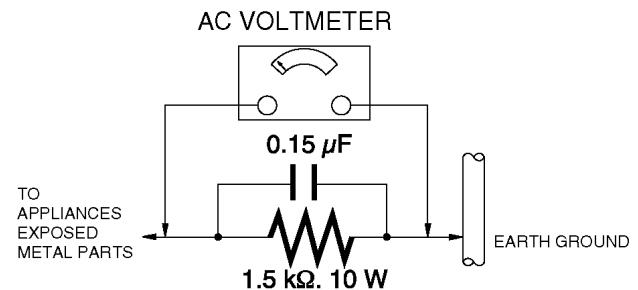


Figure. 1

2 Warning

2.1. Prevention of Electrostatic Discharge (ESD) to Electrostatically Sensitive (ES) Devices

Some semiconductor (solid state) devices can be damaged easily by static electricity. Such components commonly are called Electrostatically Sensitive (ES) Devices. Examples of typical ES devices are integrated circuits and some field-effect transistors and semiconductor "chip" components. The following techniques should be used to help reduce the incidence of component damage caused by electrostatic discharge (ESD).

1. Immediately before handling any semiconductor component or semiconductor-equipped assembly, drain off any ESD on your body by touching a known earth ground. Alternatively, obtain and wear a commercially available discharging ESD wrist strap, which should be removed for potential shock reasons prior to applying power to the unit under test.
2. After removing an electrical assembly equipped with ES devices, place the assembly on a conductive surface such as aluminum foil, to prevent electrostatic charge buildup or exposure of the assembly.
3. Use only a grounded-tip soldering iron to solder or unsolder ES devices.
4. Use only an antistatic solder removal device. Some solder removal devices not classified as "antistatic (ESD protected)" can generate electrical charge sufficient to damage ES devices.
5. Do not use freon-propelled chemicals. These can generate electrical charges sufficient to damage ES devices.
6. Do not remove a replacement ES device from its protective package until immediately before you are ready to install it. (Most replacement ES devices are packaged with leads electrically shorted together by conductive foam, aluminum foil or comparable conductive material).
7. Immediately before removing the protective material from the leads of a replacement ES device, touch the protective material to the chassis or circuit assembly into which the device will be installed.

CAUTION :

Be sure no power is applied to the chassis or circuit, and observe all other safety precautions.

8. Minimize bodily motions when handling unpackaged replacement ES devices. (Otherwise harmless motion such as the brushing together of your clothes fabric or the lifting of your foot from a carpeted floor can generate static electricity (ESD) sufficient to damage an ES device).

2.2. How to Recycle the Lithium Ion Battery (U.S. Only)

ENGLISH



A lithium ion/polymer battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.

FRANÇAIS



L'appareil que vous avez acheté est alimenté par une batterie au lithium-ion/polymère recyclable. Pour des renseignements sur le recyclage de la batterie, veuillez composer le 1-800-8-BATTERY.

2.3. Caution for AC Cord (For EB/GC)

2.3.1. Information for Your Safety

IMPORTANT

Your attention is drawn to the fact that recording of pre-recorded tapes or discs or other published or broadcast material may infringe copyright laws.

WARNING

To reduce the risk of fire or shock hazard, do not expose this equipment to rain or moisture.

CAUTION

To reduce the risk of fire or shock hazard and annoying interference, use the recommended accessories only.

FOR YOUR SAFETY

DO NOT REMOVE THE OUTER COVER

To prevent electric shock, do not remove the cover. No user serviceable parts inside. Refer servicing to qualified service personnel.

2.3.2. Caution for AC Mains Lead

For your safety, please read the following text carefully.

This appliance is supplied with a moulded three-pin mains plug for your safety and convenience.

A 5-ampere fuse is fitted in this plug.

Should the fuse need to be replaced please ensure that the replacement fuse has a rating of 5 amperes and it is approved by ASTA or BSI to BS1362

Check for the ASRA mark or the BSI mark on the body of the fuse.



If the plug contains a removable fuse cover you must ensure that it is refitted when the fuse is replaced.

If you lose the fuse cover, the plug must not be used until a replacement cover is obtained.

A replacement fuse cover can be purchased from your local Panasonic Dealer.

If the fitted moulded plug is unsuitable for the socket outlet in your home then the fuse should be removed and the plug cut off and disposed of safely.

There is a danger of severe electrical shock if the cut off plug is inserted into any 13-ampere socket.

If a new plug is to be fitted please observe the wiring code as shown below.

If in any doubt, please consult a qualified electrician.

2.3.2.1. Important

The wires in this mains lead are coloured in accordance with the following code:

| | |
|-------|---------|
| Blue | Neutral |
| Brown | Live |

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured BLUE must be connected to the terminal in the plug which is marked with the letter N or coloured BLACK.

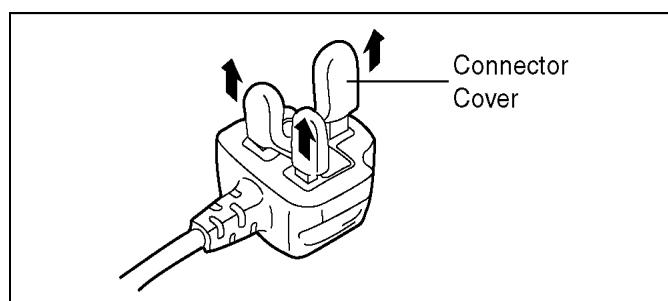
The wire which is coloured BROWN must be connected to the terminal in the plug which is marked with the letter L or coloured RED.

Under no circumstances should either of these wires be connected to the earth terminal of the three pin plug, marked with the letter E or the Earth Symbol.



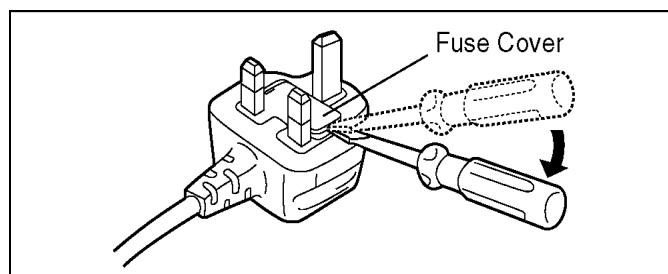
2.3.2.2. Before Use

Remove the Connector Cover as follows.

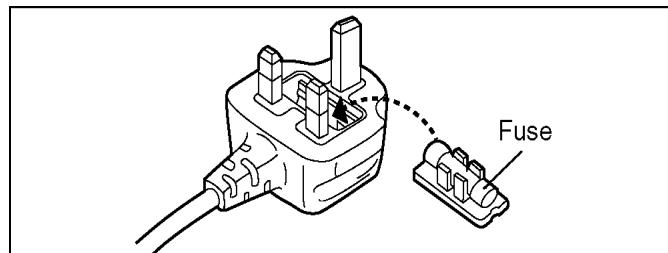


2.3.2.3. How to Replace the Fuse

1. Remove the Fuse Cover with a screwdriver.



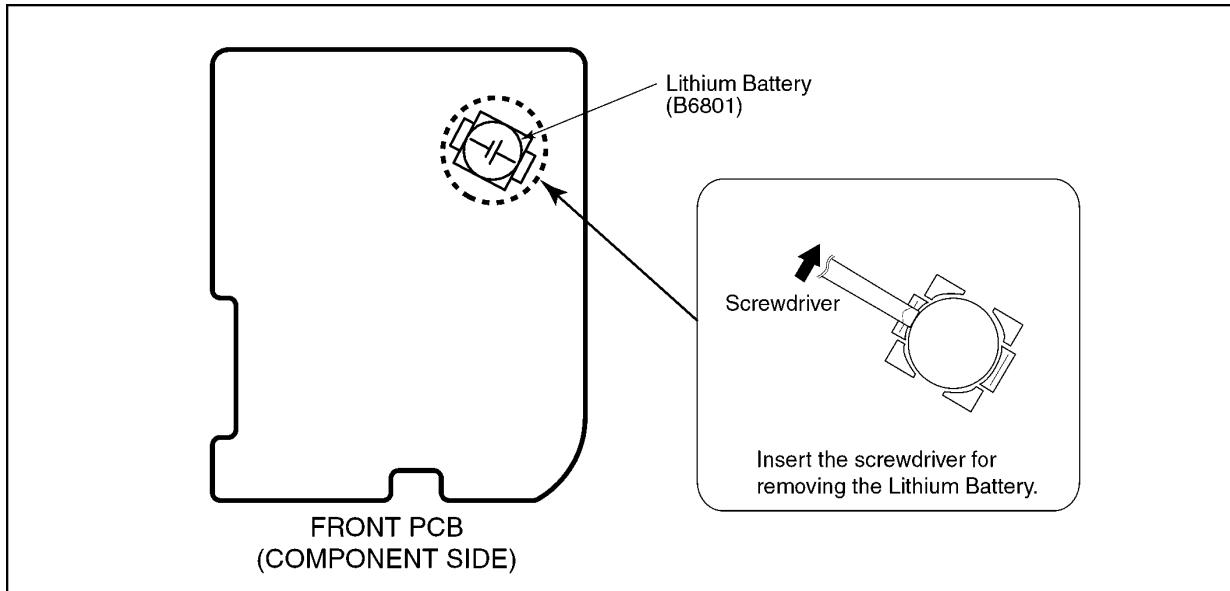
2. Replace the fuse and attach the Fuse cover.



2.4. How to Replace the Lithium Battery

2.4.1. Replacement Procedure

1. Remove the FRONT PCB. (Refer to Disassembly Procedures.)
2. Remove the Lithium battery (Ref. No. "B6801" at component side of FRONT PCB) and then replace it into new one.



NOTE:

This Lithium battery is a critical component.
(Type No.: ML-614S/ZT Manufactured by Matsushita Battery Industrial Co.,Ltd.)
It must never be subjected to excessive heat or discharge.
It must therefore only be fitted in requirement designed specifically for its use.
Replacement batteries must be of same type and manufacture.
They must be fitted in the same manner and location as the original battery, with the correct polarity contacts observed.
Do not attempt to re-charge the old battery or re-use it for any other purpose.
It should be disposed of in waste products destined for burial rather than incineration.

(For English)

CAUTION

Danger of explosion if battery is incorrectly replaced.
Replace only with the same or equivalent type recommended by the manufacturer.
Dispose of used batteries according to the manufacturer's instructions.

(For German)

ACHTUNG

Explosionsgefahr bei falschem Anbringen der Batterie. Ersetzen Sie nur mit einem äquivalentem vom Hersteller empfohlenem Typ.
Behandeln Sie gebrauchte Batterien nach den Anweisungen des Herstellers.

(For French)

MISE EN GARDE

Une batterie de remplacement inappropriée peut exploser. Ne remplacez qu'avec une batterie identique ou d'un type recommandé par le fabricant. L'élimination des batteries usées doit être faite conformément aux instructions du manufacturier.

NOTE:

Above caution is applicable for a battery pack which is for SDR-SW20/SW28 series, as well.

3 Service Navigation

3.1. Introduction

This service manual contains technical information, which allow service personnel's to understand and service this model.

Please place orders using the parts list and not the drawing reference numbers.

If the circuit is changed or modified, the information will be followed by service manual to be controlled with original service manual.

3.2. General Description About Lead Free Solder (PbF)

The lead free solder has been used in the mounting process of all electrical components on the printed circuit boards used for this equipment in considering the globally environmental conservation.

The normal solder is the alloy of tin (Sn) and lead (Pb). On the other hand, the lead free solder is the alloy mainly consists of tin (Sn), silver (Ag) and Copper (Cu), and the melting point of the lead free solder is higher approx.30°C (86°F) more than that of the normal solder.

Distinction of PCB Lead Free Solder being used

| | |
|---|-----|
| The letter of "PbF" is printed either foil side or components side on the PCB using the lead free solder.(See right figure) | PbF |
|---|-----|

Service caution for repair work using Lead Free Solder (PbF)

- The lead free solder has to be used when repairing the equipment for which the lead free solder is used.
(Definition: The letter of "PbF" is printed on the PCB using the lead free solder.)
- To put lead free solder, it should be well molten and mixed with the original lead free solder.
- Remove the remaining lead free solder on the PCB cleanly for soldering of the new IC.
- Since the melting point of the lead free solder is higher than that of the normal lead solder, it takes the longer time to melt the lead free solder.
- Use the soldering iron (more than 70W) equipped with the temperature control after setting the temperature at 350±30°C (662±86°F).

Recommended Lead Free Solder (Service Parts Route.)

- The following 3 types of lead free solder are available through the service parts route.
RFKZ03D01K-----(0.3mm 100g Reel)
RFKZ06D01K-----(0.6mm 100g Reel)
RFKZ10D01K-----(1.0mm 100g Reel)

Note

* Ingredient: tin (Sn) 96.5%, silver (Ag) 3.0%, Copper (Cu) 0.5%, Cobalt (Co) / Germanium (Ge) 0.1 to 0.3%

3.3. Important Notice 1:(Other than U.S.A. and Canadian Market)

1. The service manual does not contain the following information, because of the impossibility of servicing at component level without concerned equipment/facilities.
 - a. Schematic diagram, Block Diagram and PCB layout of MAIN PCB.
 - b. Parts list for individual parts for MAIN PCB.

When a part replacement is required for repairing MAIN PCB, replace as an assembled parts. (Main PCB)

2. The following category is /are recycle module part. Please send it/them to Central Repair Center.

- MAIN PCB (VEP03H40A : SDR-SW20P/PC)
- MAIN PCB (VEP03H40B : SDR-SW20E/EF/EG)
- MAIN PCB (VEP03H40C : SDR-SW20GC)
- MAIN PCB (VEP03H40D : SDR-SW20EE)
- MAIN PCB (VEP03H40E : SDR-SW28GK)
- MAIN PCB (VEP03H40F : SDR-SW20EP)
- MAIN PCB (VEP03H40H : SDR-SW20PL)
- MAIN PCB (VEP03H40J : SDR-SW20EB)
- MAIN PCB (VEP03H40K : SDR-SW20GN)

3.4. How to Define the Model Suffix (NTSC or PAL model)

There are six kinds of SDR-SW20/SW28.

- a) SDR-SW20P
- b) SDR-SW20PC
- c) SDR-SW20E/EB/EF/EG/EP
- d) SDR-SW20EE
- e) SDR-SW20GN
- f) SDR-SW20PL/GC, SDR-SW28GK

What is the difference is that the "INITIAL SETTING" data which is stored in Flash ROM mounted on Main PCB.

3.4.1. Defining methods:

To define the model suffix to be serviced, refer to the rating label which is putted on the bottom side of the Unit.

a) SDR-SW20P

The nameplate for this model show the following Safety registration mark.



b) SDR-SW20PC

The nameplate for this model show the following Safety registration mark.



c) SDR-SW20E/EB/EF/EG/EP

The nameplate for these models show the following Safety registration mark.



d) SDR-SW20EE

The nameplate for this model show the following Safety registration mark.



e) SDR-SW20GN

The nameplate for this model show the following Safety registration mark.



f) SDR-SW20PL/GC, SDR-SW28GK

The nameplate for these models do not show any above Safety registration mark.

NOTE:

After replacing the MAIN PCB, be sure to achieve adjustment.

The adjustment instruction is available at "software download" on the "Support Information from NWBG/VDBG-PAVC" web-site in "TSN system", together with Maintenance software.

Charging time and recordable time

Times are given for a temperature of 25 °C (77°F) and humidity of 60 %. The charging time shown in the table are approximations. In high or low temperatures, charging requires more time.

- Supplied battery VW-VBJ10 (3.6 V, 1000 mAh)

| Charging time | Approx. 2 hours 15 minutes | |
|-----------------|--------------------------------------|------------------------|
| Recordable time | Maximum continuously recordable time | Actual recordable time |
| | Approx. 1 hour 10 minutes | Approx. 40 minutes |

- Actual recordable time includes recording and stopping, power ON/OFF switching, zooming and other operations.
- Recordable time varies according to conditions of use. For example, the recordable time shortens when the [POWER LCD] setting is on while recording.
- The recordable time shortens in some environments (i.e., low temperatures, etc.), therefore it is recommended to charge a spare battery.

Recording mode and recording times

Recording times depend on the recording mode selected.

Recording times for Panasonic SD cards (approximate)

| SD card capacity | Recording mode | | |
|------------------|---------------------------------|--------------------|--------------------------------|
| | XP (Highest picture quality) | SP (Standard) | LP (Longest recording time) |
| 256 MB | 3 minutes | 6 minutes | 12 minutes |
| 512 MB | 6 minutes | 12 minutes | 25 minutes |
| 1 GB | 12 minutes | 25 minutes | 50 minutes |
| 2 GB | 25 minutes | 50 minutes | 1 hour 40 minutes |
| 4 GB | 50 minutes | 1 hour 40 minutes | 3 hours 20 minutes |
| 8 GB | 1 hour 40 minutes | 3 hours 20 minutes | 6 hours 40 minutes |
| 16 GB | 3 hours 20 minutes | 6 hours 40 minutes | 13 hours 20 minutes |

- The maximum continuous recording time for this unit is 8 hours.
- If a single scene exceeds 4 GB during motion picture recording, recording continues as a separate scene.
- Recording fast-moving objects or repeatedly writing on the same SD card numerous times shortens recording time.
- Mosaic-like interference may be generated on playback screens in the following circumstances:
 - Complicated pictures in background
 - The unit is moved greatly or quickly
 - Recording is of a rapidly moving object (particularly if recording mode is set to [LP])

Picture quality

Picture size is 640×480 (0.3 M). The number of pictures that may be recorded depends on the picture quality selected.

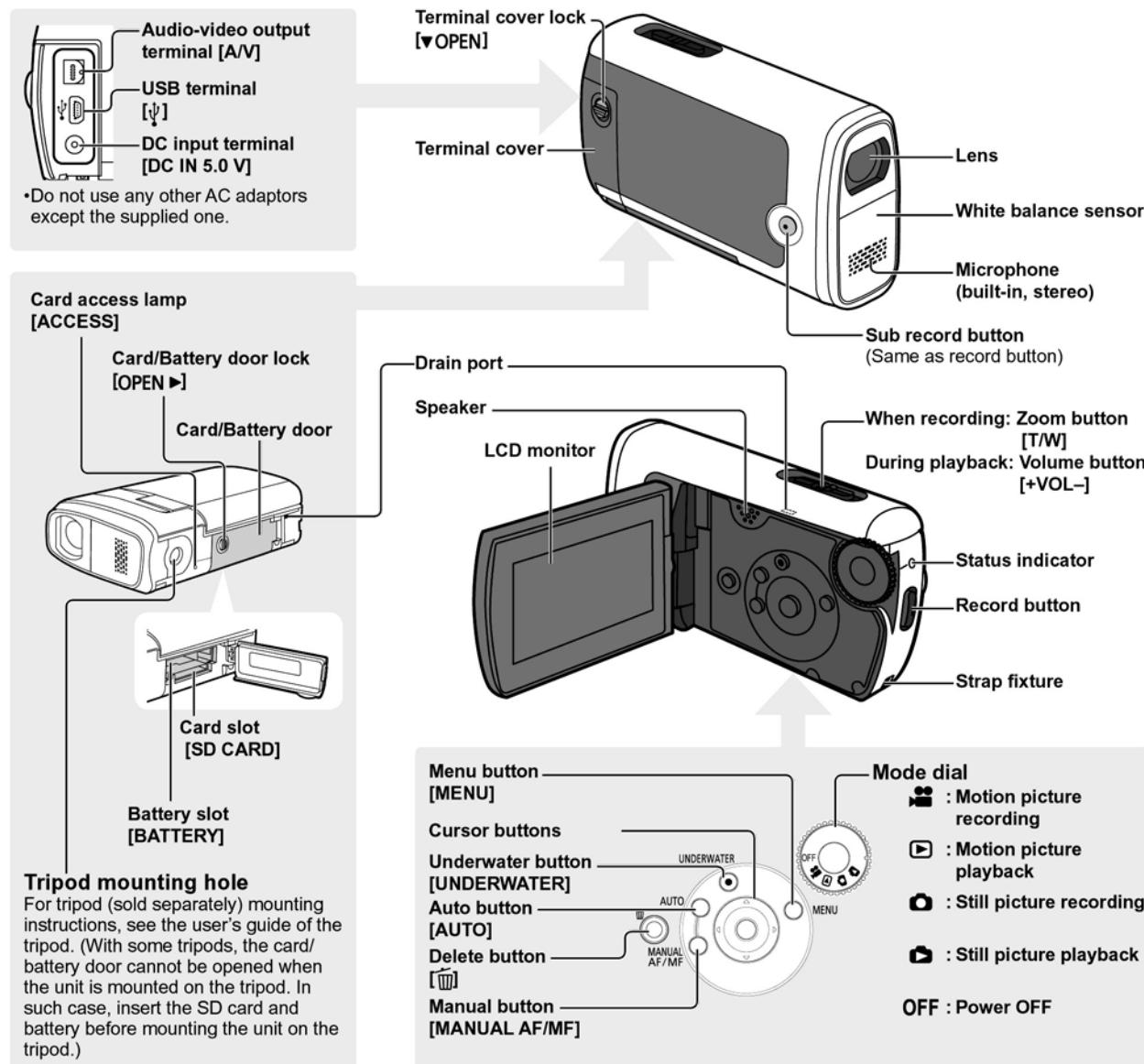
Picture quality and number of pictures for Panasonic SD cards (approximate)

| SD card capacity | Picture quality | |
|------------------|-----------------------------------|--|
| | High (highest picture quality) | Standard (largest number of pictures) |
| 8 MB | 37 | 75 |
| 16 MB | 92 | 185 |
| 32 MB | 200 | 410 |
| 64 MB | 430 | 850 |
| 128 MB | 820 | 1640 |
| 256 MB | 1710 | 3410 |
| 512 MB | 3390 | 6780 |
| 1 GB | 6790 | 13580 |
| 2 GB | 13820 | 27640 |
| 4 GB | 27150 | 54290 |
| 8 GB | 55260 | 99999 |
| 16 GB | 99999 | 99999 |

- Pictures taken with the [■■■] setting may suffer a mosaic-like effect for certain objects.
- Depending on the object, the number of pictures that may be recorded may vary if a mixture of [■■■] and [■■] settings have been used.

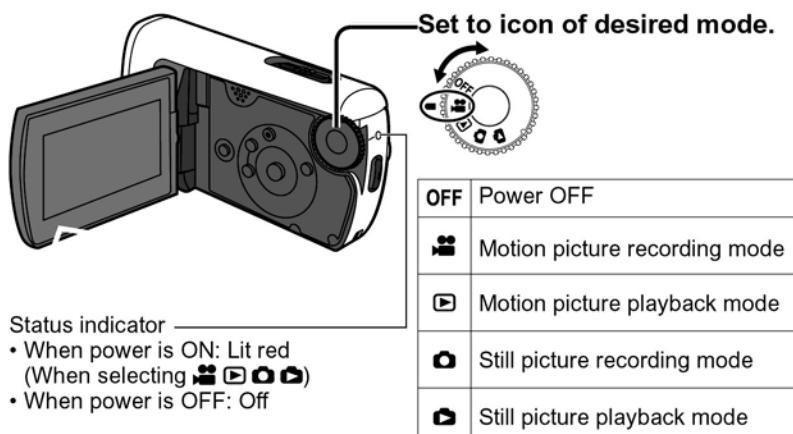
5 Location of Controls and Components

Parts identification



Turning power ON/OFF (Selecting modes)

Rotate the mode dial slowly but surely to the desired position without turning it recklessly.

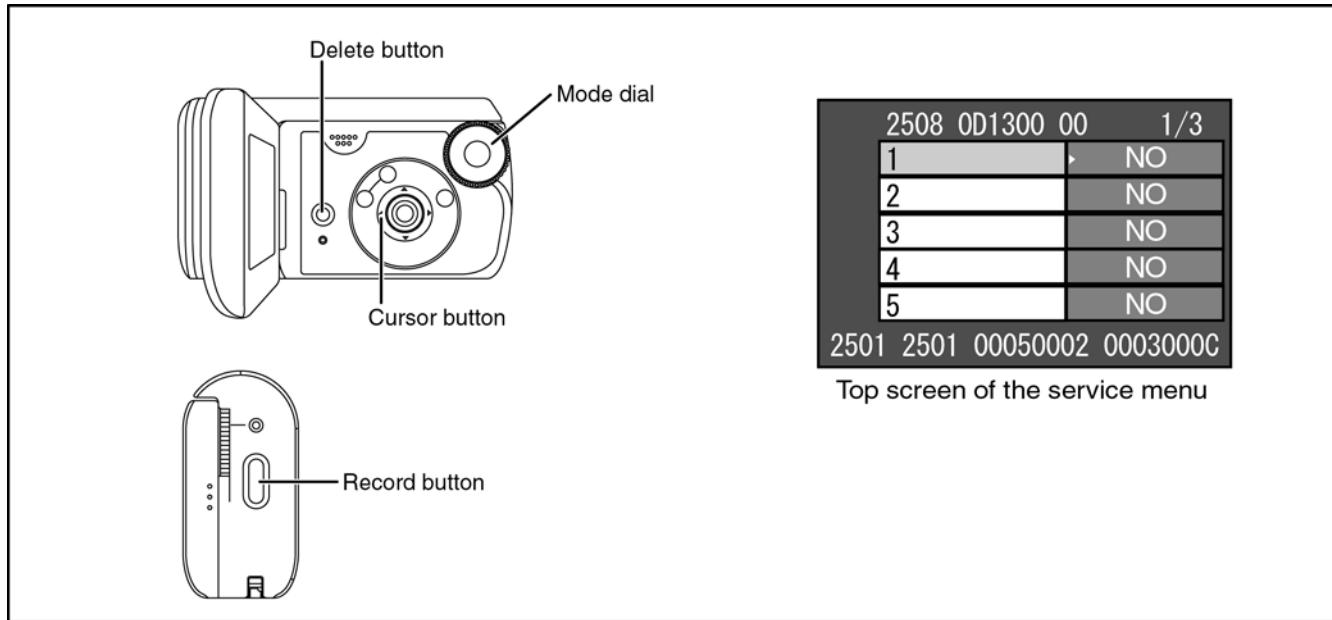


6 Service Mode

1. Indication method of the service menu

Set the mode dial "Video playback" mode.

2. While keep pressing the "[LEFT<] of cursor" button, "record" button and "delete" button for more than 3 seconds until the top screen of the Service Menu being displayed.



Service mode menu

| Screen display | Contents | Function |
|----------------|--------------------------------|---|
| 4 | Lock search history indication | Display an error cord for three histories saved in EEPROM |

NOTE:

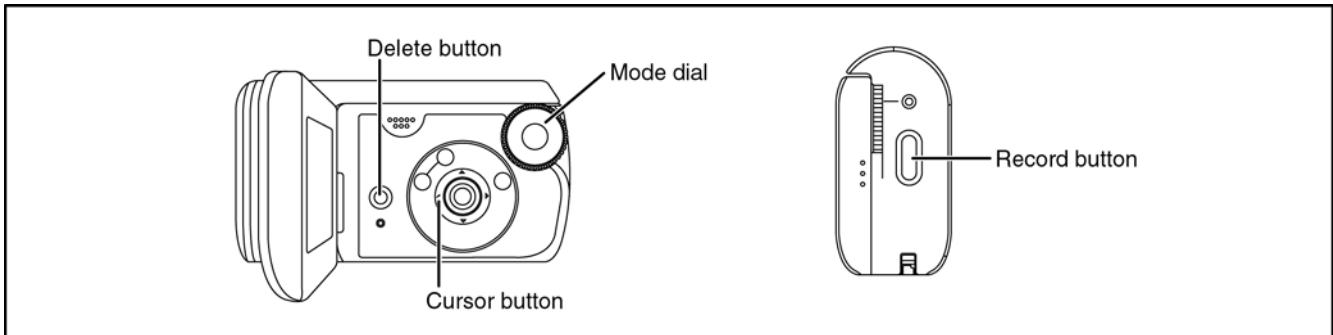
Do not using service mode except [4] of Service Menu.

3. End method of the top screen of the service menu

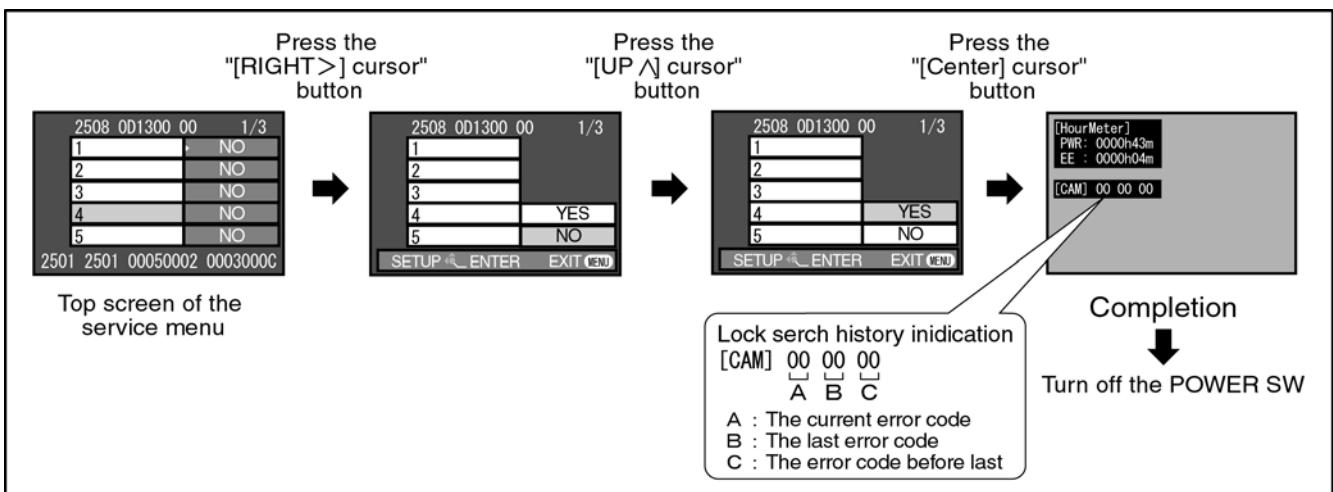
Top screen of the service menu is finished by POWER OFF.

6.1. Lock Search History Indication

1. Set the mode dial "Video playback" mode.
2. While keep pressing the "[LEFT<] of cursor" button, "record" button and "delete" button for more than 3 seconds until the top screen of the Service Menu being displayed.
3. Select [4] Lock search history indication.



Operation specifications



Indication contents

- Lock search history indication
Display the camera system error cord for three histories saved in EEPROM.
- The error cord contents which are displayed

| Error code | Function |
|------------|---|
| 51 | Focus control is abnormal |
| 52 | Zoom control is abnormal |
| 53 | OIS lens control is abnormal |
| 33 | Communication between camera to ARM is abnormal |

Lock search history indication is finished by POWER OFF.

7 Service Fixture & Tools

7.1. When Replacing the Main PCB

After replacing the MAIN PCB, be sure to achieve adjustment.

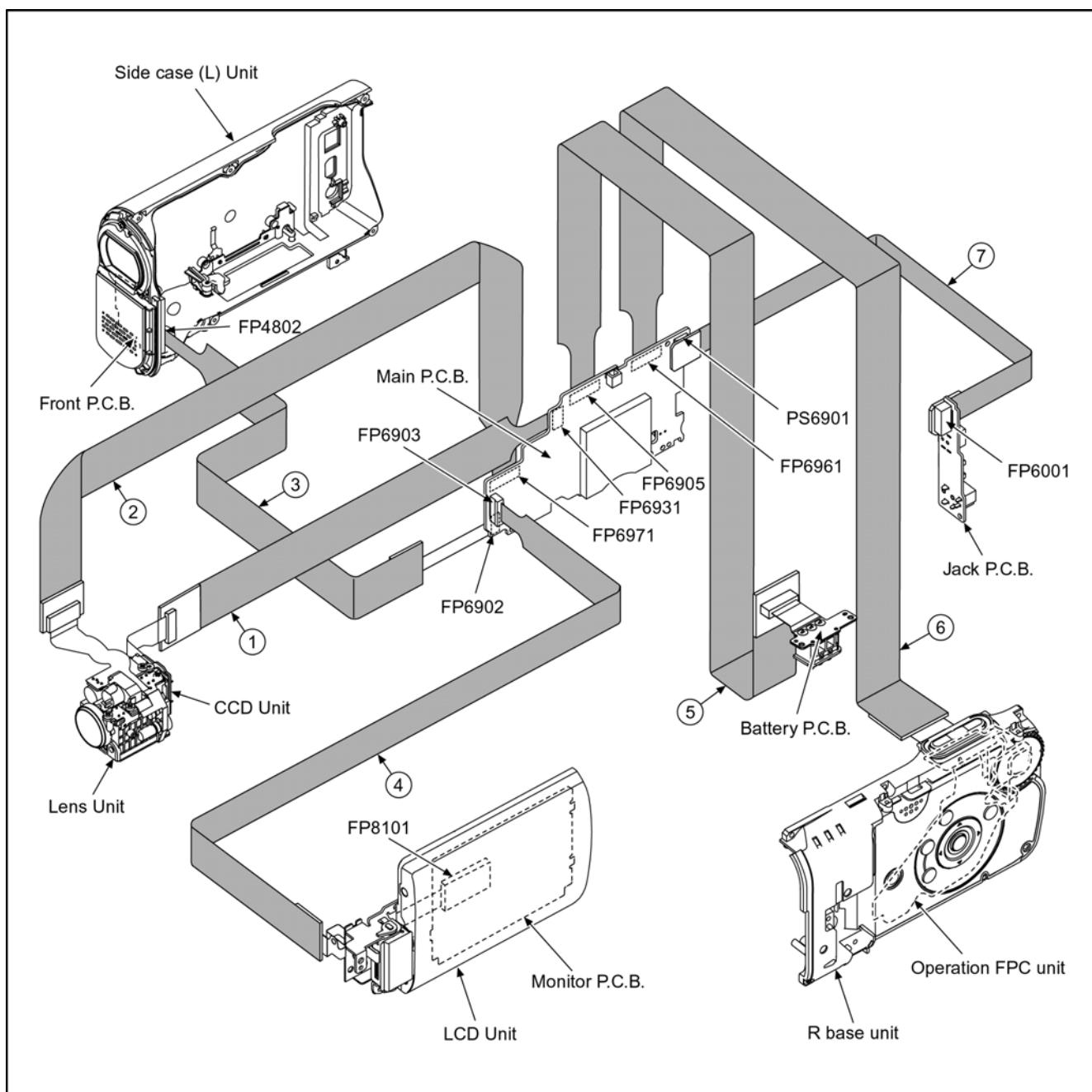
The adjustment instruction is available at "software download" on the "Support Information from NWBG/VDBG-PAVC" web-site in "TSN system", together with Maintenance software.

7.2. Service Position

This Service Position is used for checking and replacing parts. Use the following Extension cables for servicing.

Table S1 Extension Cable List

| No. | Parts No. | Connection | Form |
|-----|-----------|--------------------------------------|---------------|
| 1 | VFK1364 | FP6931 (MAIN) - CCD UNIT | 14PIN 0.5 FFC |
| 2 | VFK1461 | FP6971 (MAIN) - LENS UNIT | 20PIN 0.5 FFC |
| 3 | VFK1388 | FP6902 (MAIN) - FP4802 (FRONT) | 12PIN 0.5 FFC |
| 4 | VFK1716 | FP6903 (MAIN) - FP8101 (MONITOR) | 25PIN 0.3 FFC |
| 5 | VFK1461 | FP6905 (MAIN) - BATTERY CHATTER UNIT | 20PIN 0.5 FFC |
| 6 | VFK1461 | FP6961 (MAIN) - OPERATION FPC UNIT | 20PIN 0.5 FFC |
| 7 | VFK1870 | PS6901 (MAIN) - FP6001 (JACK) | 20PIN B to B |



8 Disassembly and Assembly Instructions

NOTES ON REPAIR AND MAINTENANCE OF THE UNIT

1. Confirm the state of the polka dot sheet before starting repair or maintenance. (Three parts of the Tripod/LCD/Main Frame Unit)

| POLKA DOTS SHEET | State | Repair/Periodic maintenance | Remarks/Repair conditions |
|---|------------------|-----------------------------|--|
|  | NORMAL | REPAIRABLE | When the POLKA DOT sheets for all three sections of the TRIPOD, LCD, and Main Frame Unit indicate the state shown in the figures on the left, the sections can be repaired, and the maintenance for these parts can be executed. Replace all designated parts. |
|  | EXPOSED TO WATER | UNREPAIRABLE | When any of the POLKA DOT sheets (for any of the TRIPOD, LCD, and Main Frame Unit) indicates the state shown in the figure on the left, the sections cannot be repaired, and maintenance for these parts cannot be executed. |

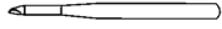
2. Parts designated for replacement at the time of repair or periodic maintenance.

(Parts in other sections other than the section to be repaired must be replaced. Replace whenever repairs are needed.)

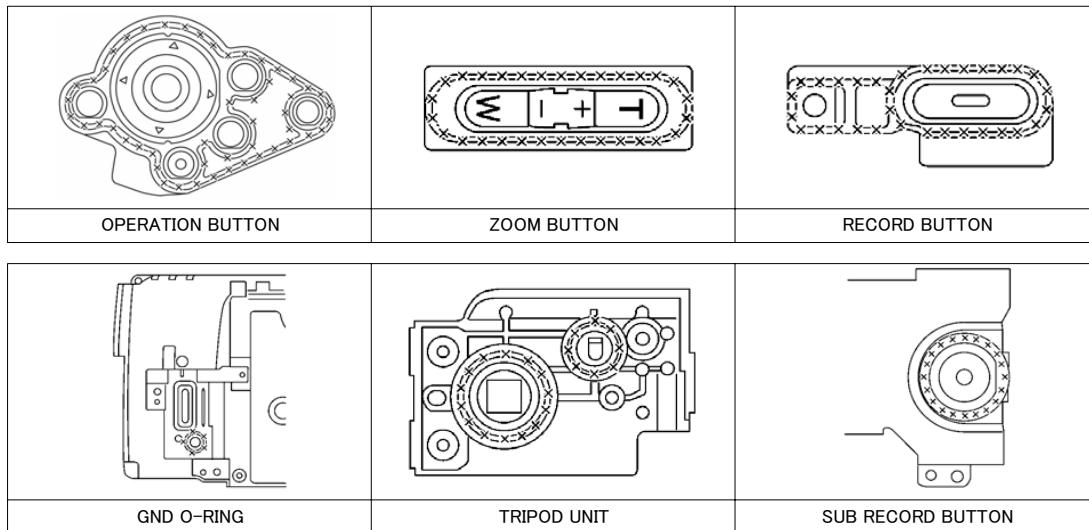
All three kinds of A/B/C must be replaced. Since these parts are integrated into a kit, all parts included must be replaced.

| TYPE | PARTS NAME | PARTS NO. | REF. NO. (CABINET PARTS LOCATION) | REMARKS |
|------|------------------------|-----------|---|---|
| A | WATERPROOF RUBBER KIT | VUMG1791 | 3/7-10/15/34-37/54/ 56/72/75/83/89 | |
| B | WATERPROOF CABINET KIT | VUYK2J30A | 2/12/48/51/53/80/86 | SDR-SW20 PR,PLR |
| B | WATERPROOF CABINET KIT | VUYK2J30B | 2/12/48/51/53/80/86 | SDR-SW20 PCR |
| B | WATERPROOF CABINET KIT | VUYK2J30C | 2/12/48/51/53/80/86 | SDR-SW20 EGR,ER,EBR,EPR,GCR,GNR,EER |
| B | WATERPROOF CABINET KIT | VUYK2J30D | 2/12/48/51/53/80/86 | SDR-SW28 GKR |
| B | WATERPROOF CABINET KIT | VUYK2J30E | 2/12/48/51/53/80/86 | SDR-SW20 PS,PLS |
| B | WATERPROOF CABINET KIT | VUYK2J30F | 2/12/48/51/53/80/86 | SDR-SW20 PCS |
| B | WATERPROOF CABINET KIT | VUYK2J30G | 2/12/48/51/53/80/86 | SDR-SW20 EGS,ES,EBS,EFS,EPS,GCS,GNS,EES |
| B | WATERPROOF CABINET KIT | VUYK2J30H | 2/12/48/51/53/80/86 | SDR-SW28 GKS |
| C | LCD BOTTOM CASE UNIT | VUKM7340 | 93 | (SILVER) |
| C | LCD BOTTOM CASE UNIT | VUKM7345 | 93 | (RED) |

3. Tools required for repairs and periodic maintenance

| | | | |
|---|---|--|---|
|  |  |  |  |
| GREASE : RFKZ0463 | SYRINGE : RFKZ0479 | SILICONE TIPS : RFKZ0478 (FLAT CHISEL) | TORQUE DRIVER : RFKZ0456 |

4. Sections other than the main unit case and the LCD case O-ring where grease must be applied.(Apply the grease indicated by the "XX".)

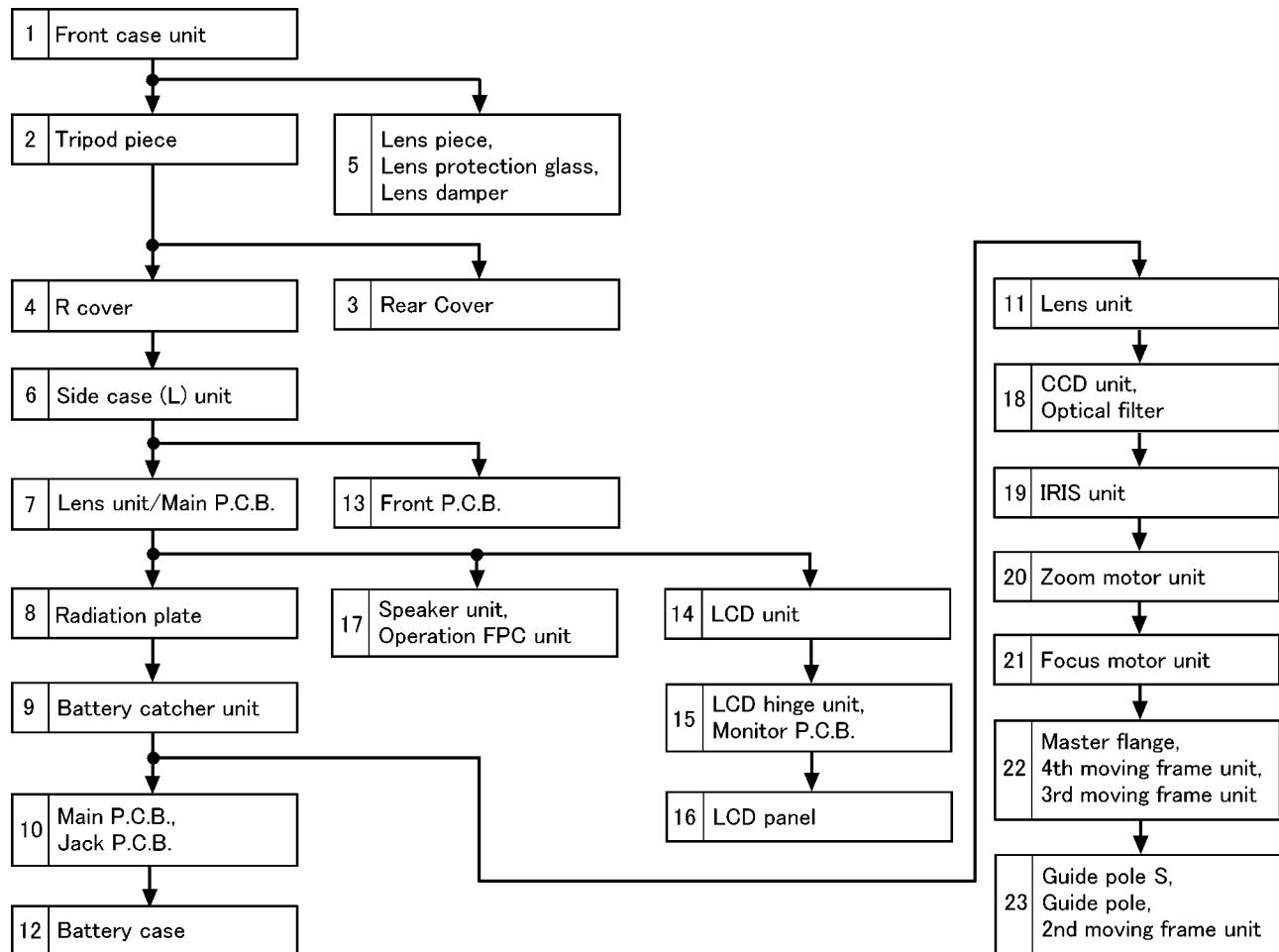


5. Notes on using the screws

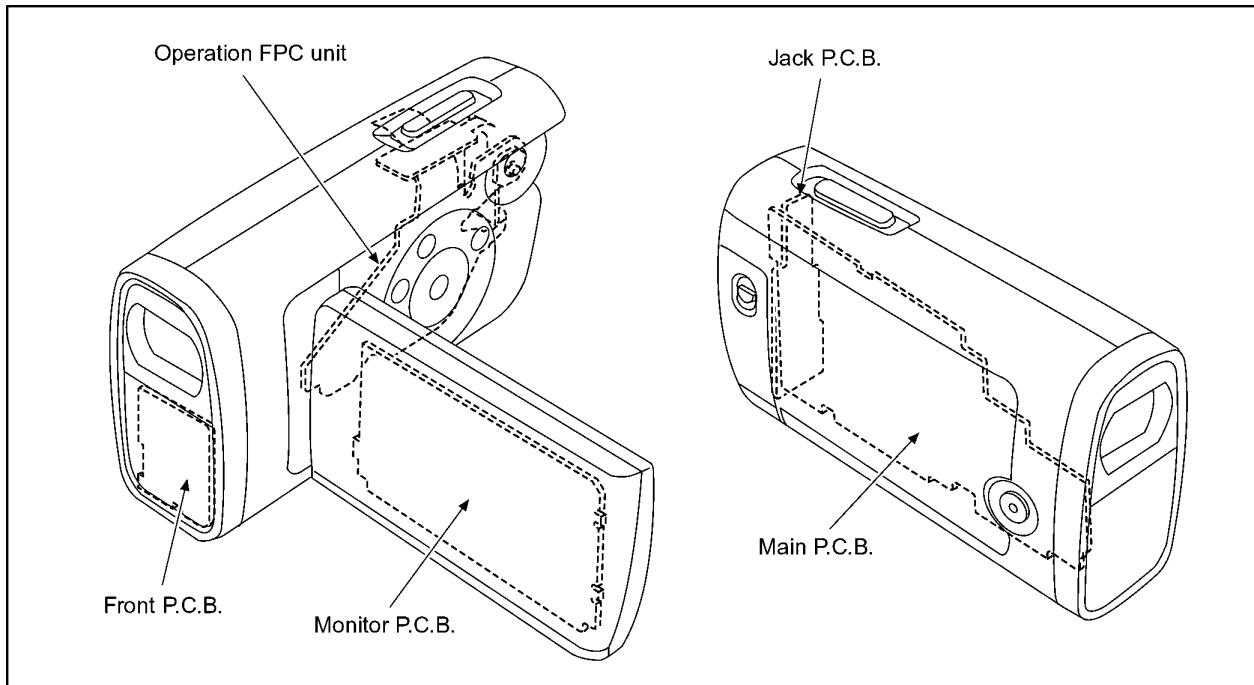
Certain torque values are designated for tightening the screws in some sections.

Tighten the screws to the designated torque value in the sections indicated during disassembly or assembly.

8.1. Disassembly Flow Chart



8.2. PCB Location



8.3. Disassembly Procedure

| No. | Item | Fig | Removal |
|-----|---|----------|---|
| 1 | Front case unit | Fig. D1 | 2 Screws (A) Front case unit |
| 2 | Tripod piece | | 2 Screws (B) Access panel light Tripod O ring Panel light O ring Tripod piece |
| 3 | Rear cover | Fig. D3 | 2 Screws (C) Rear cover |
| 4 | R cover | | 2 Screws (D) 5 Locking tabs |
| 5 | Lens piece, Lens protection glass Lens damper | Fig. D6 | 3 Screws (E) Lens piece Lens protection glass Lens damper |
| 6 | Side case (L) unit | | 6 Screws (F) Case O ring FP4802(Flex) 1 Screw (G) Battery cover Side case (L) unit |
| 7 | Lens unit/Main P.C.B. | | Attention when installing the Case O ring |
| 8 | Radiation plate | | NOTE: (When Installing) |
| 9 | Battery catcher unit | Fig. D13 | 4 Screws (H) FP6961(Flex) P6901(Connector) |
| | | | FP6903(Flex) Lens unit/Main P.C.B. |
| 10 | Main P.C.B., Jack P.C.B. | Fig. D14 | 2 Screws (I) Radiation plate |
| | | | 4 Screws (J) FP6905(Flex) Battery catcher unit |
| 11 | Lens unit | Fig. D16 | 1 Screw (K) FP6931(Flex) FP6971(Flex) FP6905(Flex) 2 Locking tabs |
| 12 | Battery case | | FP6001(Connector) Main P.C.B. Jack P.C.B. |
| 13 | Front P.C.B. | | 1 Screw (L) 1 Locking tab Lens unit |
| 14 | LCD unit | Fig. D19 | 1 Screw (M) 2 Locking tabs Battery case |
| | | | 1 Screw (N) 2 Ribs FP4801(Flex) Front P.C.B. |
| | | Fig. D20 | R base rubber 4 Screw (N) |
| | | | GND O ring LCD unit |

| No. | Item | Fig | Removal |
|-----|---|----------|---|
| 15 | LCD hinge unit, Monitor P.C.B. | Fig. D21 | 4 Screws (P) Packing angle 4 screw O rings 2 Screws (Q) |
| 2 | | | 2 Locking tabs LCD case top FP8101(Flex) |
| | | | 3 Locking tabs FP8102(Flex) |
| | | | LCD hinge unit Monitor P.C.B. |
| 16 | LCD panel | | Reflection sheet Lighting plate Diffusion sheet Prism sheet B Prism sheet A Light guide holder LCD panel LCD shield case LCD case bottom unit |
| | | Fig. D23 | Attention when installing the LCD O ring |
| 17 | Speaker unit, Operation FPC unit | | 9 Screws (R) Operation angle Earth angle Speaker unit |
| | | | SS operation angle Zoom operation angle SS button rubber unit Zoom OP rubber unit Operation FPC unit |
| | | | NOTE: (When Installing) |
| 18 | CCD unit, Optical filter | Fig. D28 | 2 Screws (S) CCD cushion rubber CCD unit Optical filter |
| 19 | IRIS unit | | Solder (8 points) 3 Screws (T) 1 Rib IRIS unit |
| 20 | Zoom motor unit | | NOTE: (When Installing) |
| 21 | Focus motor unit | | 2 Screws (U) Zoom motor unit |
| 22 | Focus motor unit | Fig. D32 | 2 Screws (V) Focus motor unit |
| 23 | Master flange, 4th moving frame unit, 3rd moving frame unit | | 3 Screws (W) Master flange 4th moving frame unit 3rd moving frame unit |
| | | | Guide pole S Guide pole 2nd moving frame unit |
| | | | 2nd moving frame unit |

NOTE:

When servicing and reassembling, remove the card and battery from the unit.

- Card
- Battery

NOTE:

(When Installing)
Do not apply grease
(Battery Door)

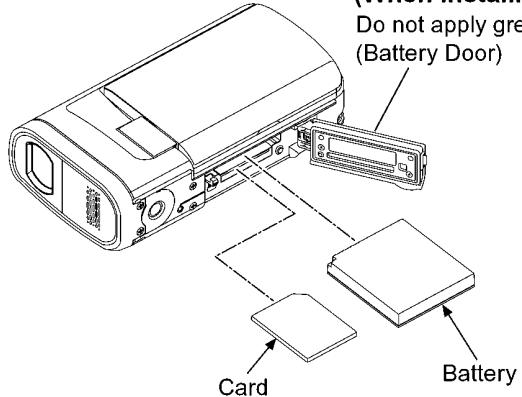
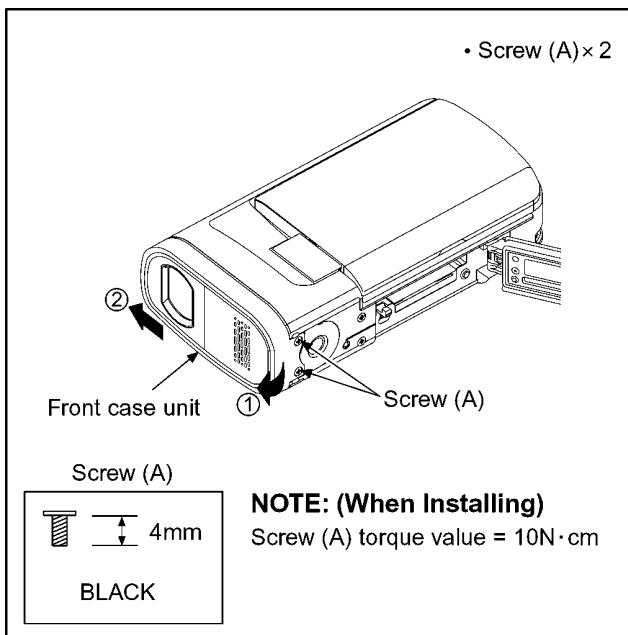
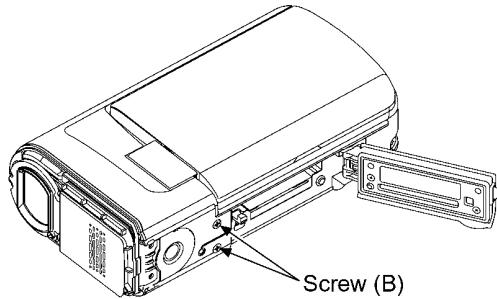
**8.3.1. Removal of the Front case unit**

Fig. D1

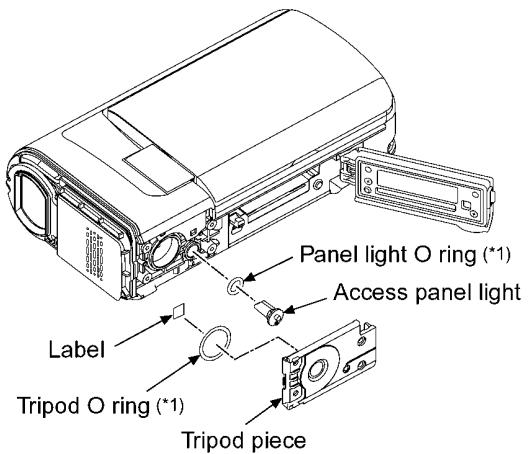
8.3.2. Removal of the Tripod piece

- Screw (B) × 2
- Tripod O ring
- Access panel light
- Panel light O ring

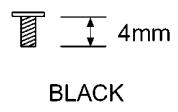
**NOTE: (When Installing)**

To install the O-ring, confirm that the installation position is correct and that no dust adheres to the surface of the O-ring.

Screw (A) torque value = 10N·cm



Screw (B)



Label distinction method

| | |
|-------------|------------------|
| Normal | Exposed to water |
| Red pattern | All red |

Fig. D2

8.3.3. Removal of the Rear cover

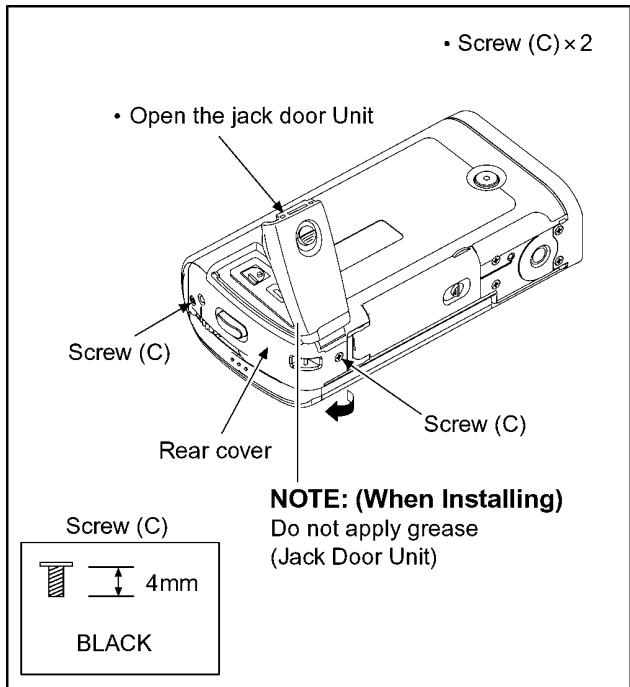


Fig. D3

8.3.4. Removal of the R cover

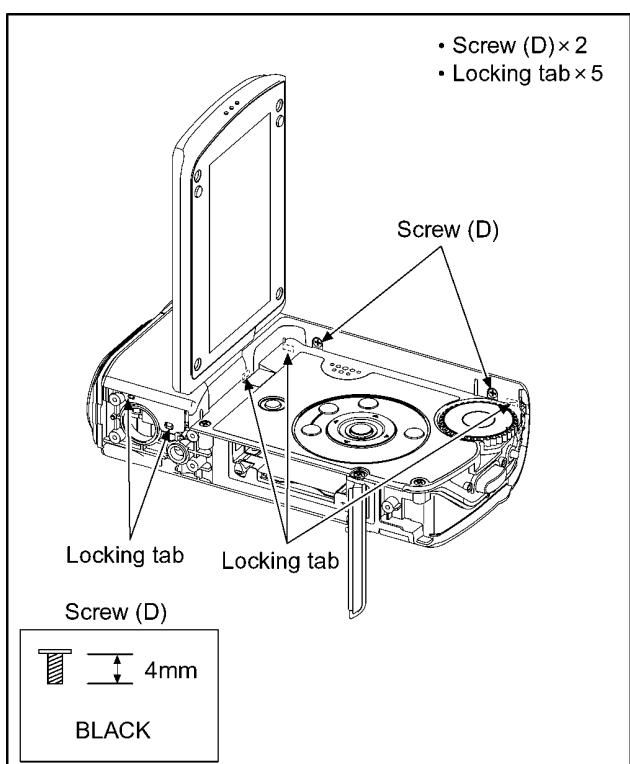


Fig. D4

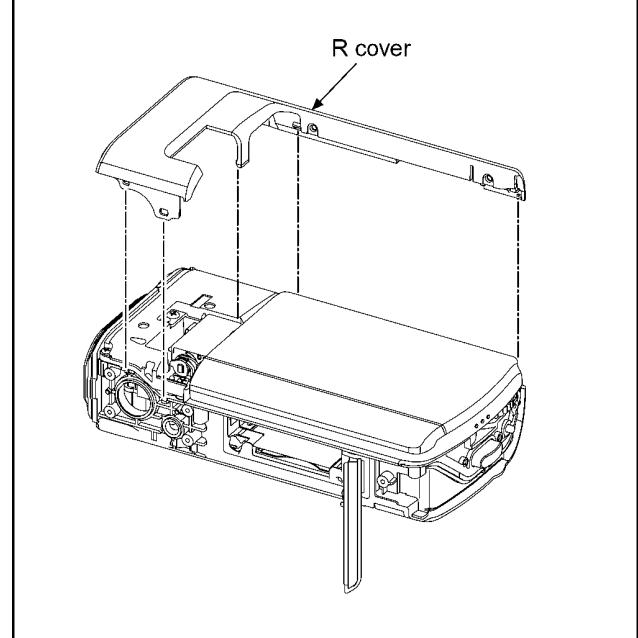


Fig. D5

8.3.5. Removal of the Lens piece, Lens protection glass and Lens damper

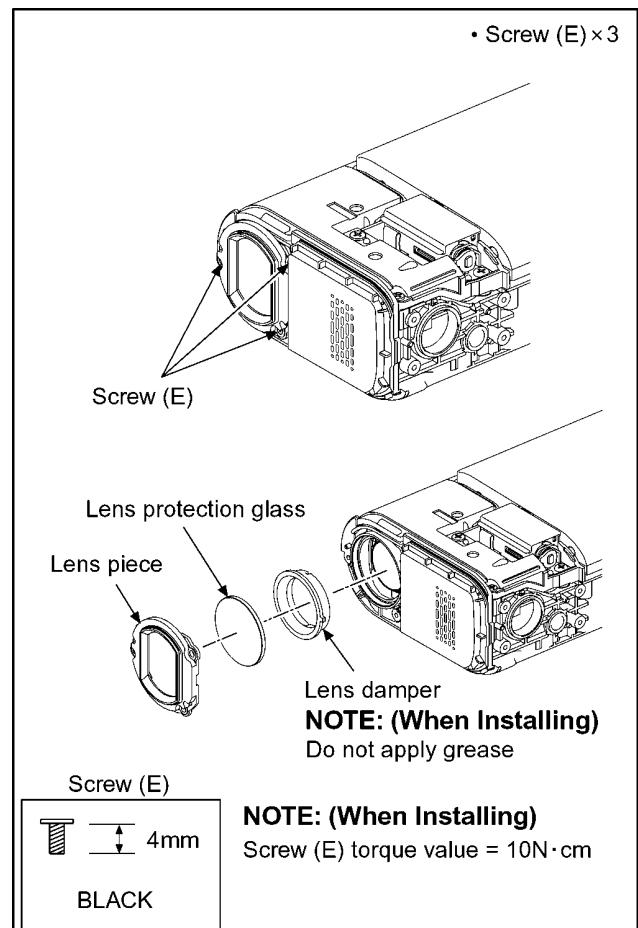


Fig. D6

8.3.6. Removal of the Side case (L) unit

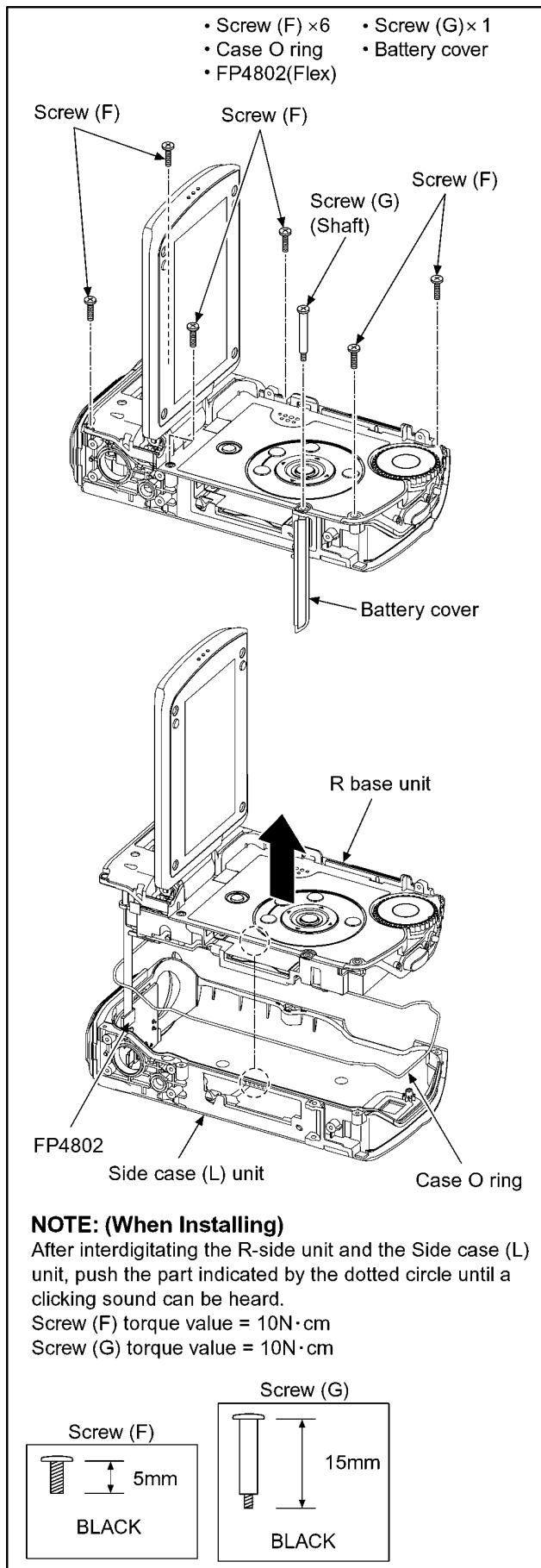


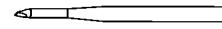
Fig. D7

■ Notes on installation of the Case O-ring

- Tools to be used for installing the case O-ring



Grease
RFKZ0463



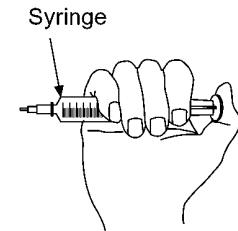
Silicone tips
RFKZ0478



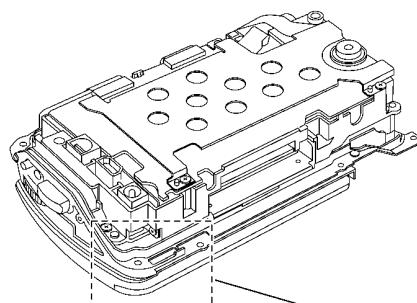
Syringe
RFKZ0479

● How to hold the syringe

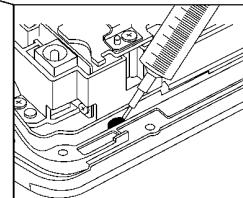
Hold the syringe as shown in the right figure and apply grease.



- Push the syringe slowly with your thumb.
- In the beginning, a small amount of grease must be pushed out before application.



- Start applying the grease from the position shown in the figure on the right.



- Spread the grease evenly in the groove using the silicon tips.

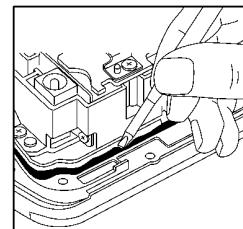


Fig. D8

NOTE: (When Installing)

1. To install the case O-ring, confirm that the installation position is correct and that no dust adheres to the surface of the case O-ring.
2. Set the case O-ring in the groove at the start position. Do not apply excessive pressure at that time. Insert the O-ring into the groove by pushing it lightly. Be careful not to detach the O-ring from the R-side unit. Adjust the length of the O-ring at the straight part at the bottom (R-side unit).

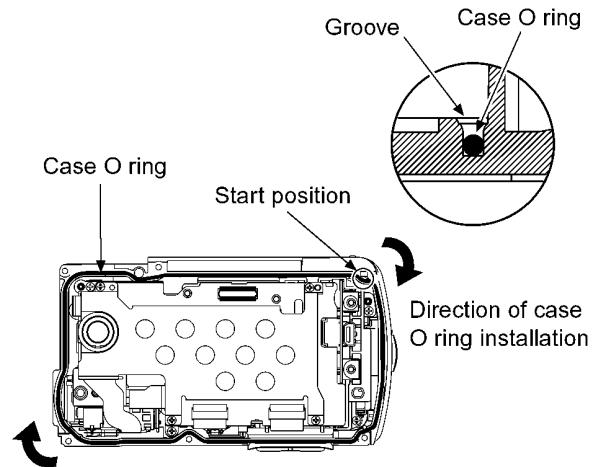


Fig. D9

8.3.7. Removal of the Lens unit/ Main P.C.B

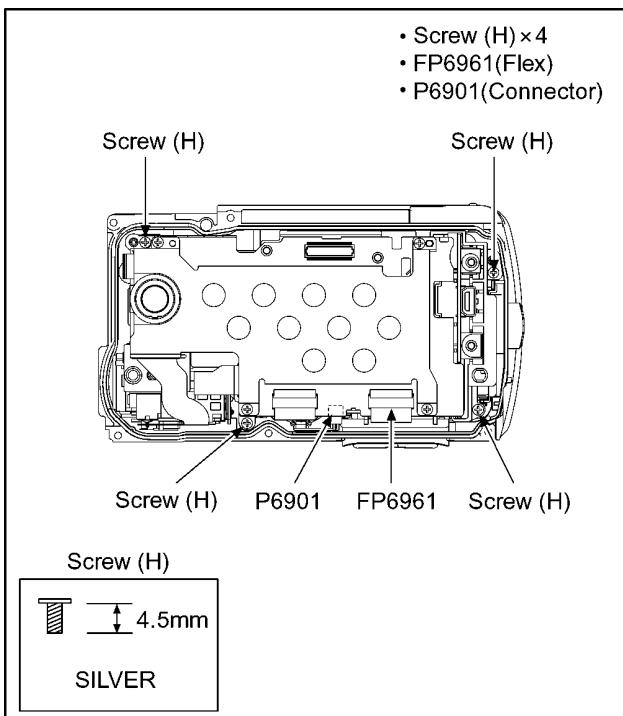


Fig. D10

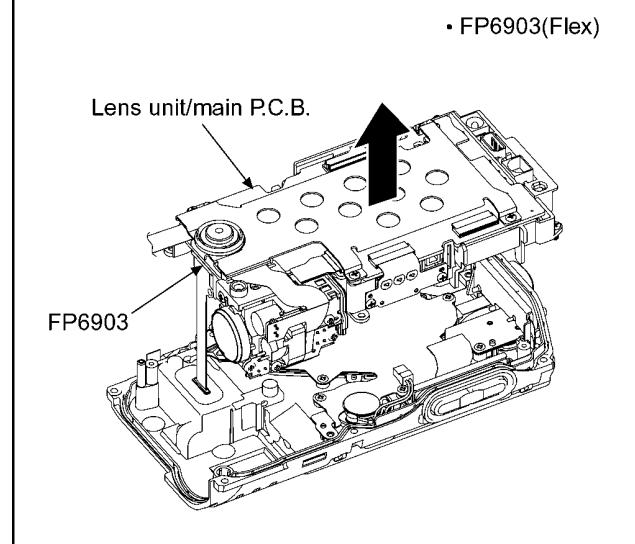


Fig. D11

8.3.8. Removal of the Radiation plate

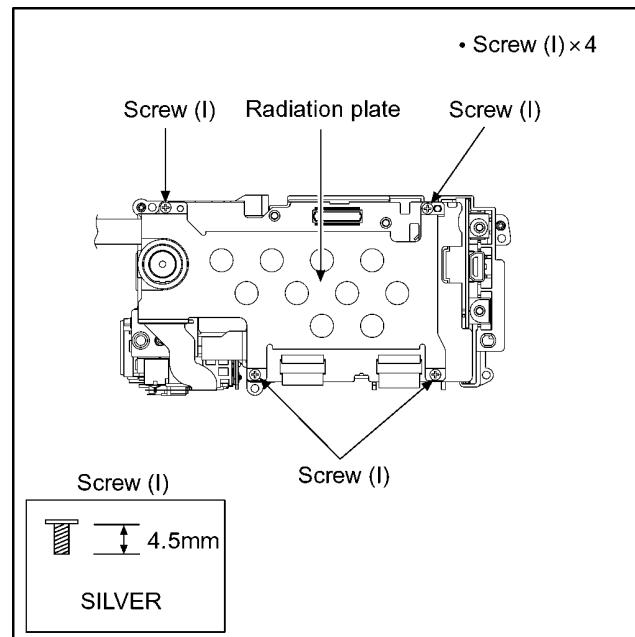


Fig. D12

8.3.9. Removal of the Battery catcher unit

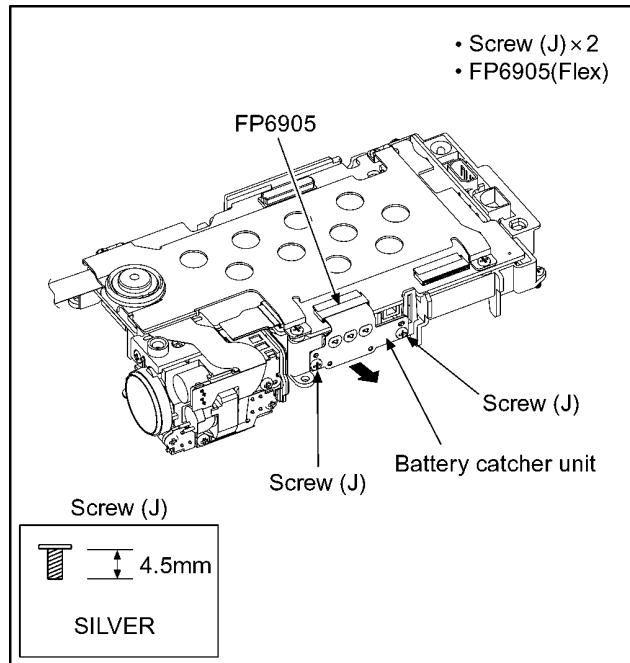


Fig. D13

8.3.10. Removal of the Main P.C.B. and Jack P.C.B.

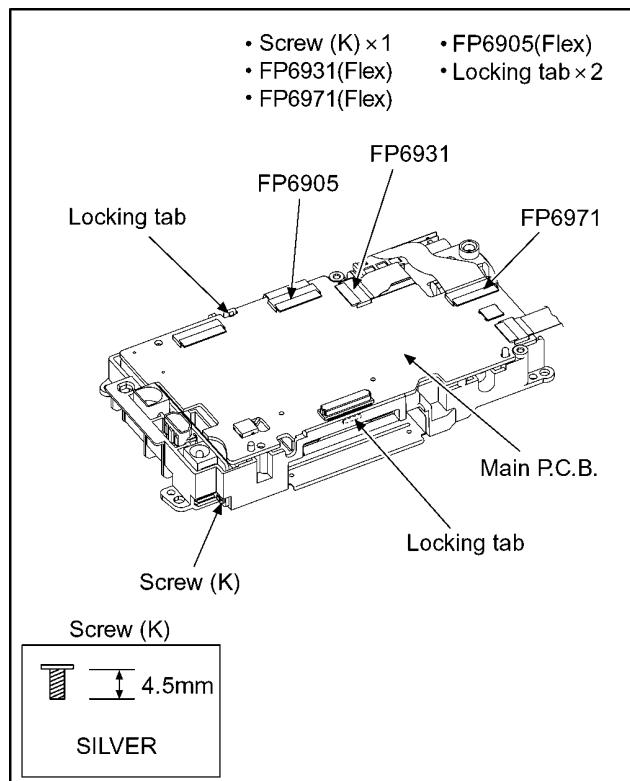


Fig. D14

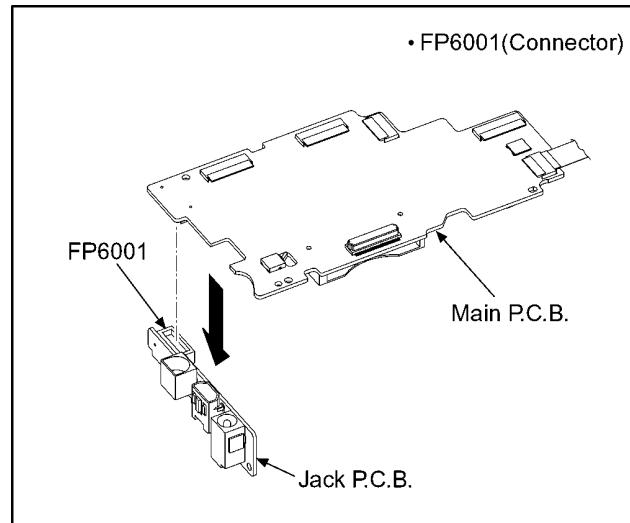


Fig. D15

8.3.11. Removal of the Lens unit

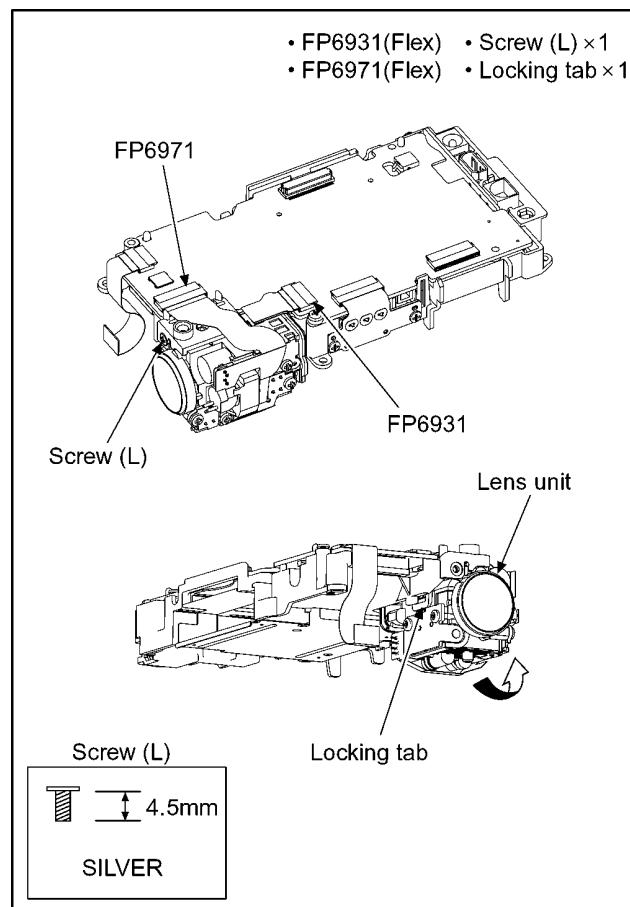
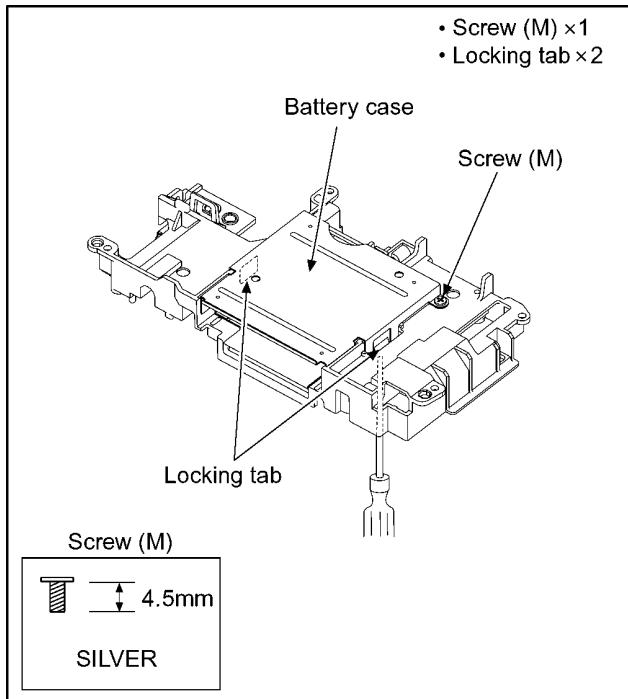
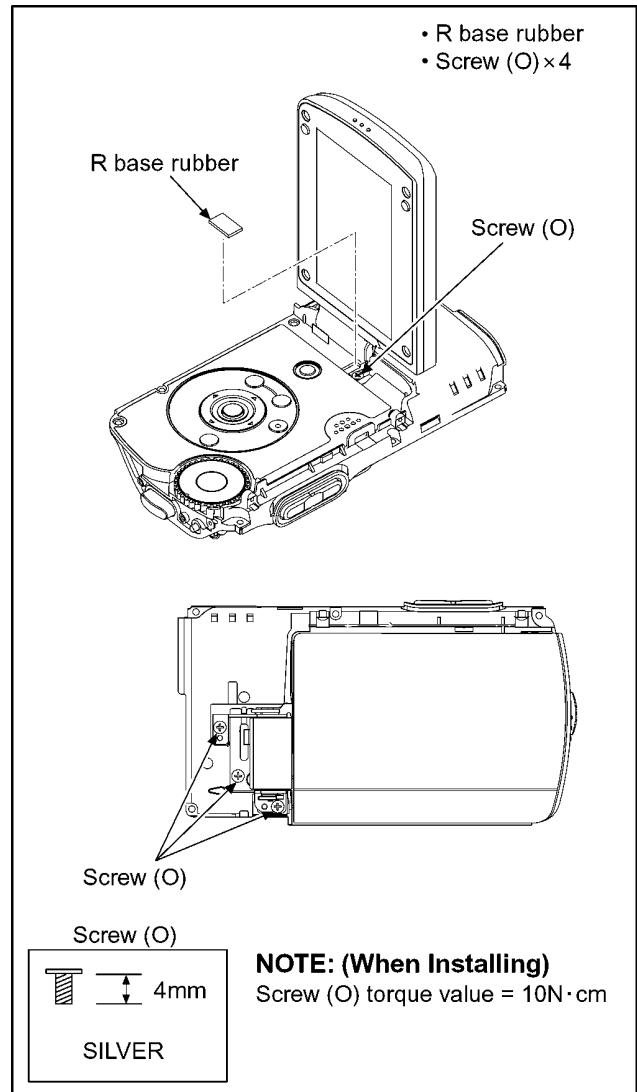


Fig. D16

8.3.12. Removal of the Battery case



8.3.14. Removal of the LCD unit



8.3.13. Removal of the Front P.C.B.

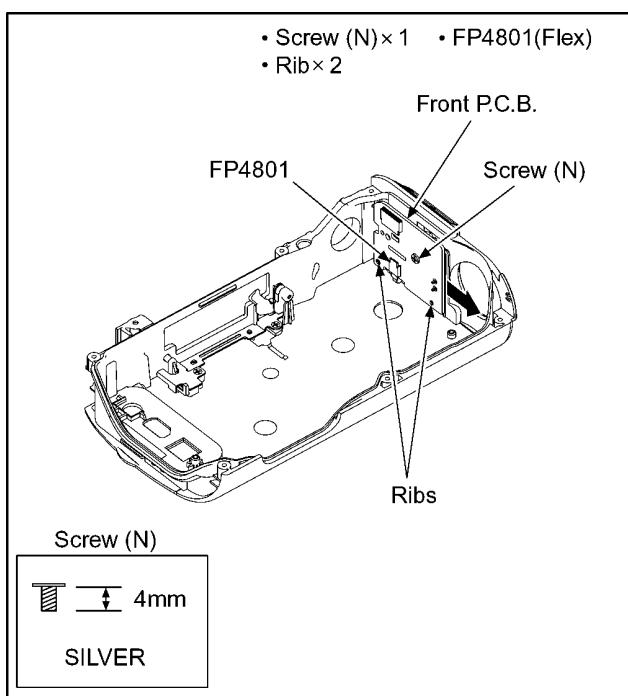
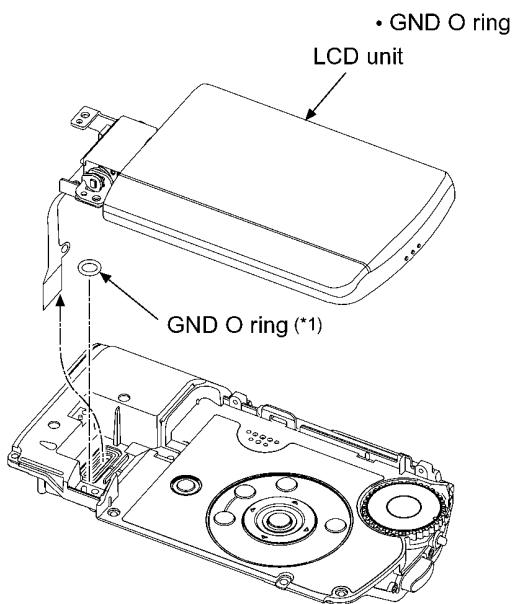


Fig. D18



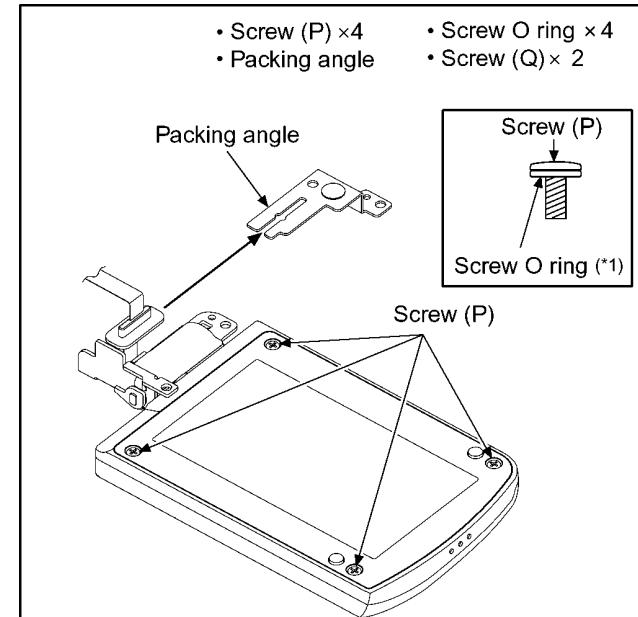
NOTE: (When Installing)

To install the O-ring, confirm that the installation position is correct and that no dust adheres to the surface of the O-ring.

(*1) Apply Grease

Fig. D20

8.3.15. Removal of the LCD hinge unit and Monitor P.C.B.



NOTE: (When Installing)

- To install the O-ring, confirm that the installation position is correct and that no dust adheres to the surface of the O-ring.

- Confirm that the screw O-ring is inserted into the screw firmly before fixing it with the screw.

(*1) Apply Grease

Screw (P) torque value = 10N·cm

Screw (Q) torque value = 10N·cm

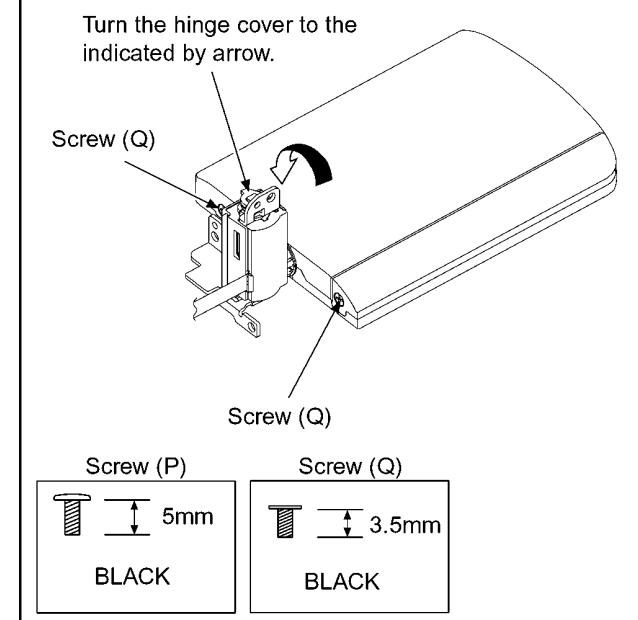


Fig. D21

8.3.16. Removal of the LCD panel

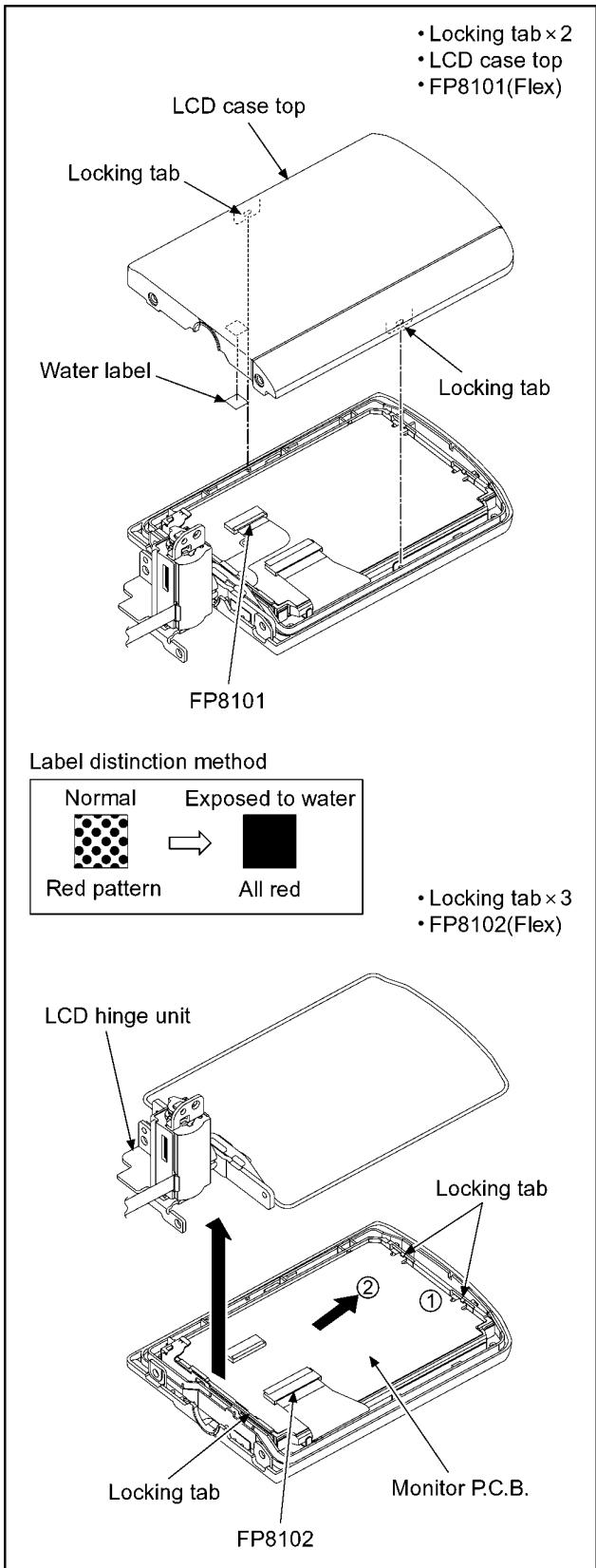


Fig. D22

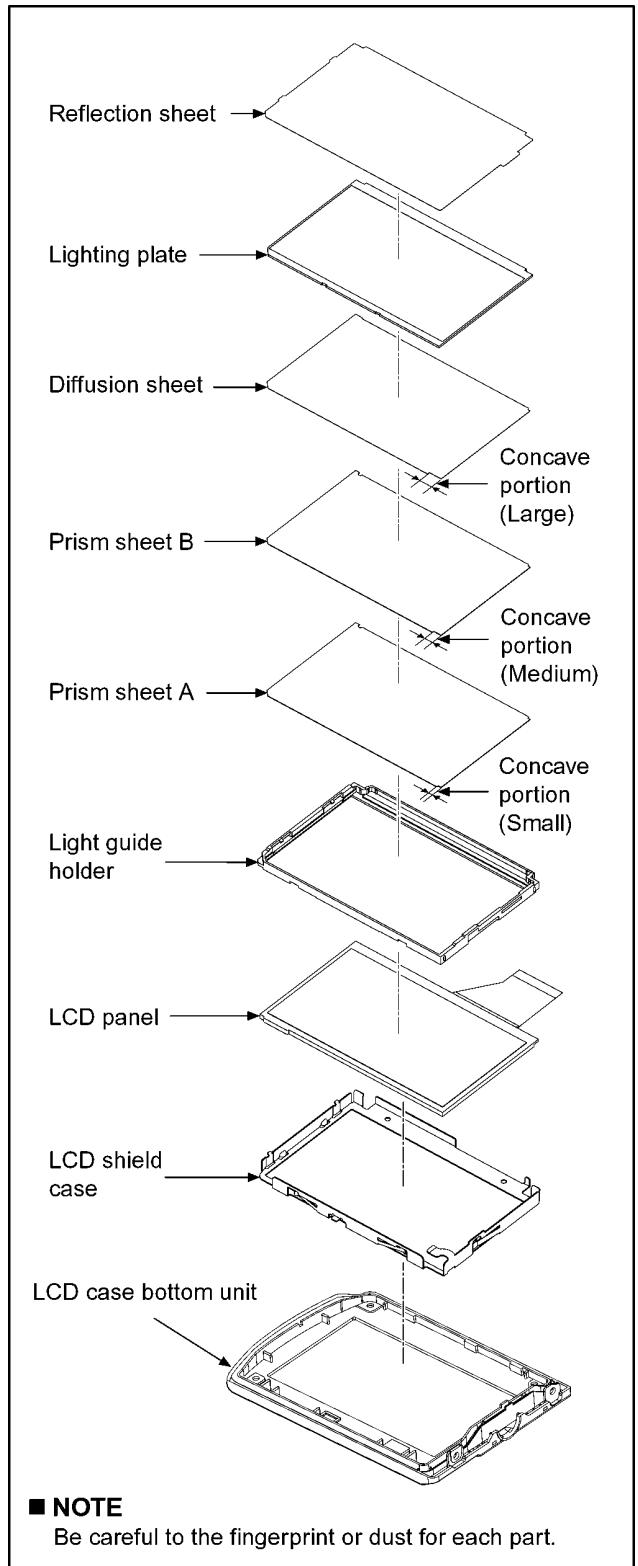
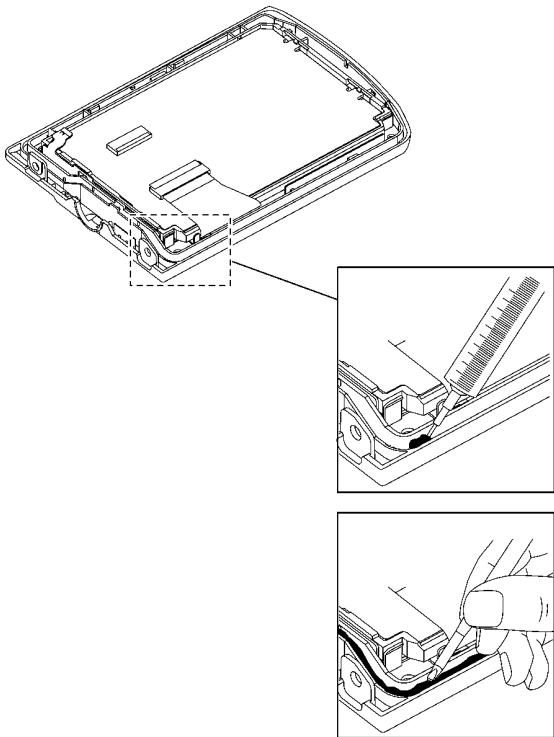


Fig. D23

■ Notes on installation of the LCD O-ring

- For instructions on how to hold the tools and the syringe for installation of the LCD O-ring, refer to "Notes on installation of the case O-ring" (Fig. D8).



NOTE: (When Installing)

- Insert the LCD O-ring into the groove firmly.
(To install the O-ring, confirm that the installation position is correct and that no dust adheres to the surface of the O-ring.)
- Confirm that the LCD O-ring is not detached from the groove.

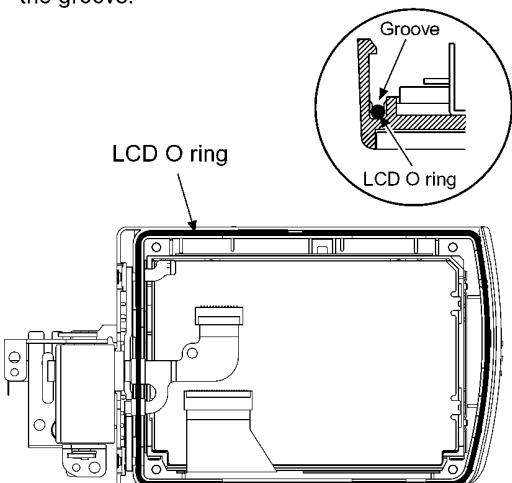


Fig. D24

8.3.17. Removal of the Speaker unit and Operation FPC unit

- Screw (R) × 9
- Operation angle
- Earth angle

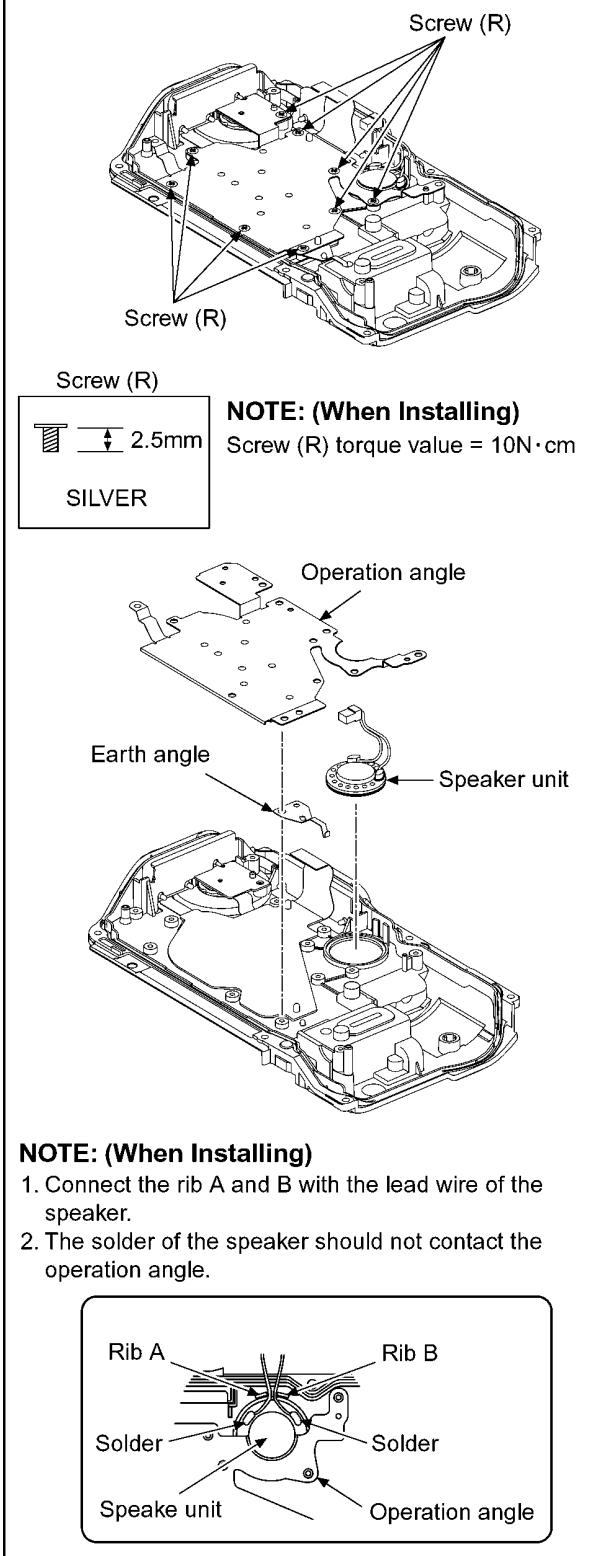
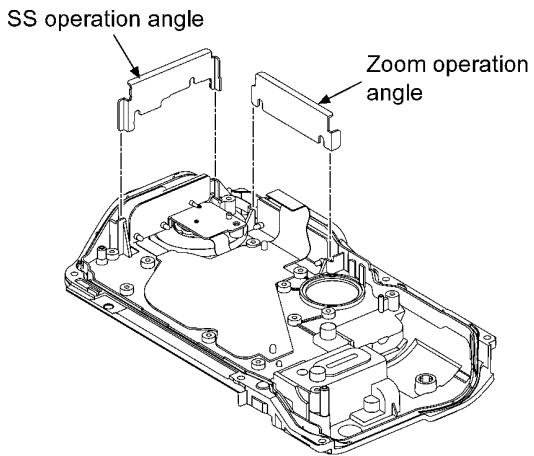


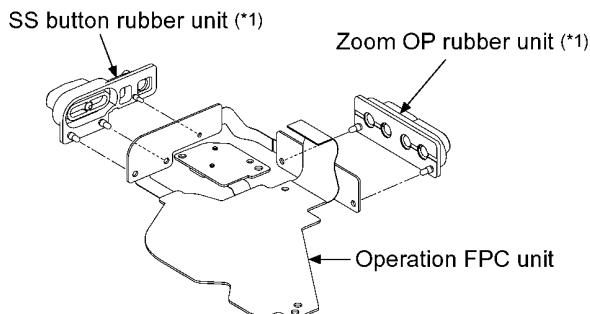
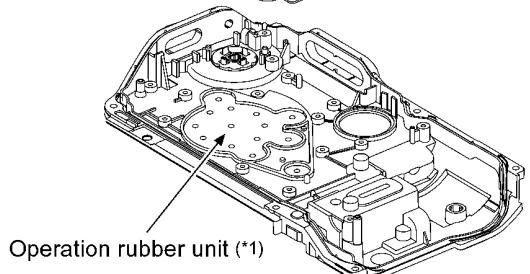
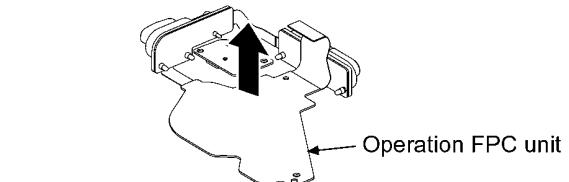
Fig. D25

- SS operation angle
- Zoom operation angle
- SS button rubber unit
- Zoom OP rubber unit



NOTE: (When Installing)

When install the SS operation angle and zoom operation angle, take care not to damage the flex.



NOTE: (When Installing)

(*1) Apply Grease

Fig. D26

NOTE: (When Installing)

Align the "D"cut part of switch of mode dial and "D"cut part of mode dial knob, and then install them.

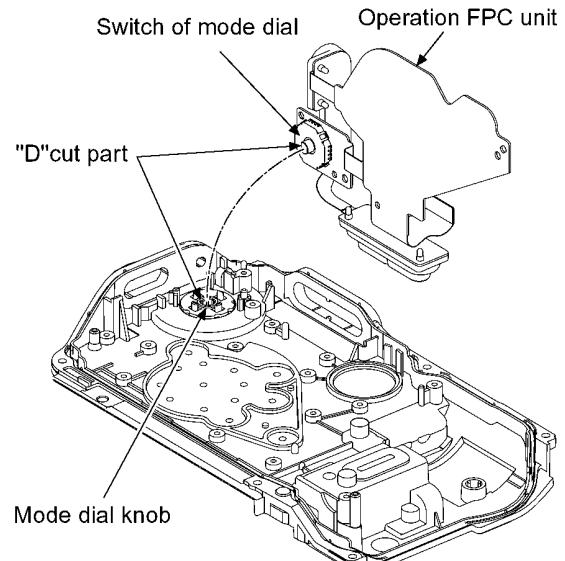
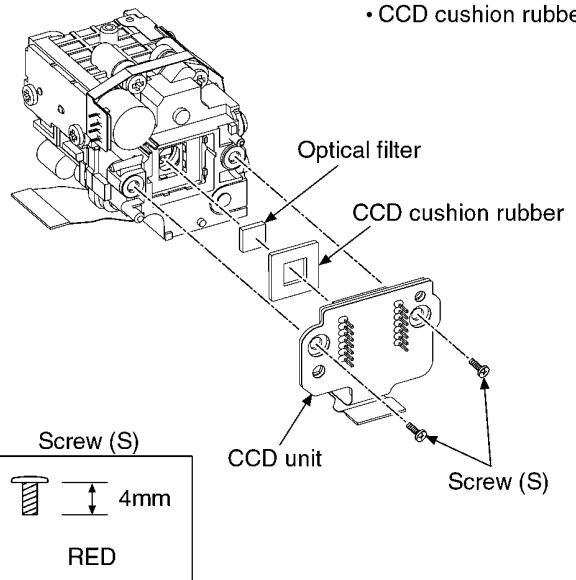


Fig. D27

8.3.18. Removal of the CCD unit and Optical filter

- Screw (S) × 2
- CCD cushion rubber



NOTE:

1. CCD unit is a performance important parts, be careful at handling.
2. Be careful not to damage the optical filter.

Fig. D28

8.3.19. Removal of the IRIS unit

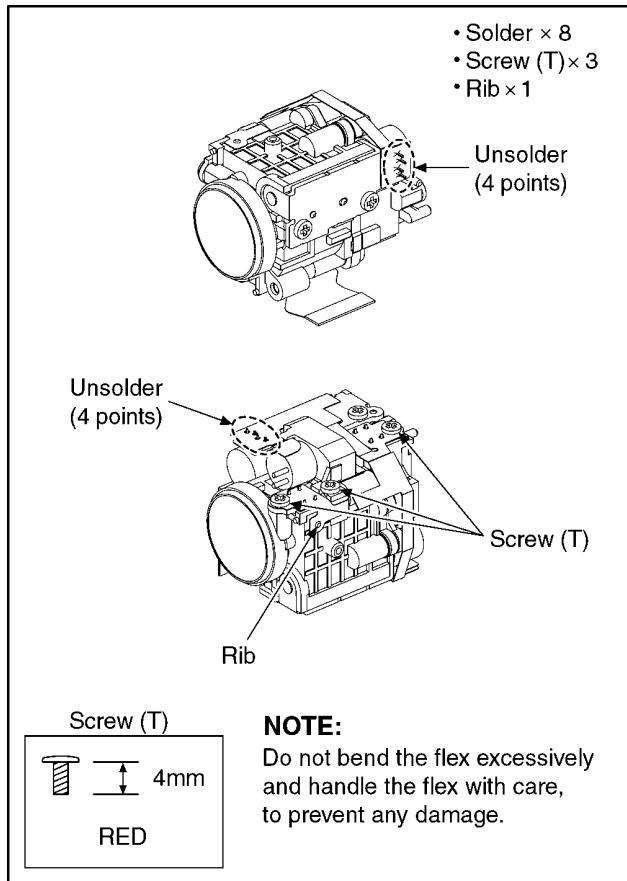


Fig. D29

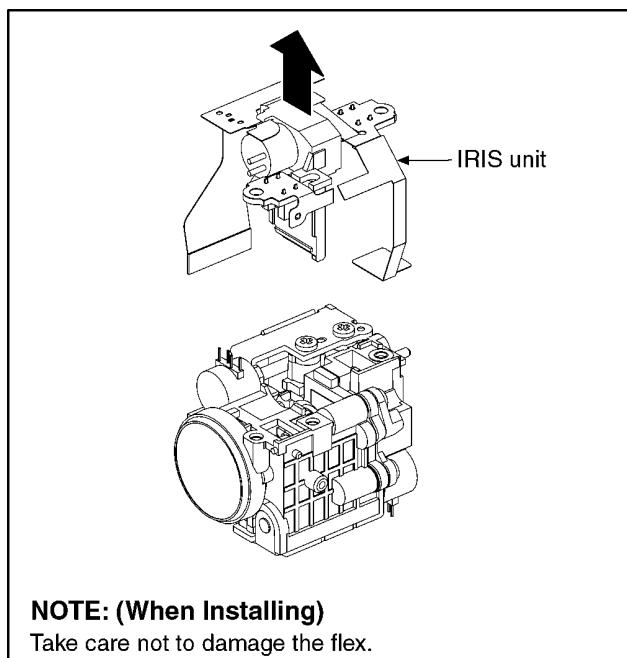


Fig. D30

8.3.20. Removal of the Zoom motor unit

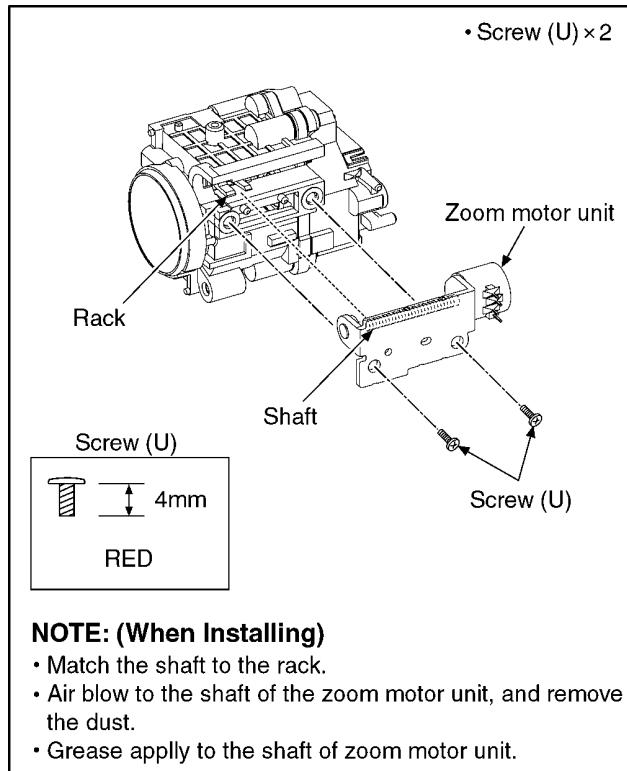


Fig. D31

8.3.21. Removal of the Focus motor unit

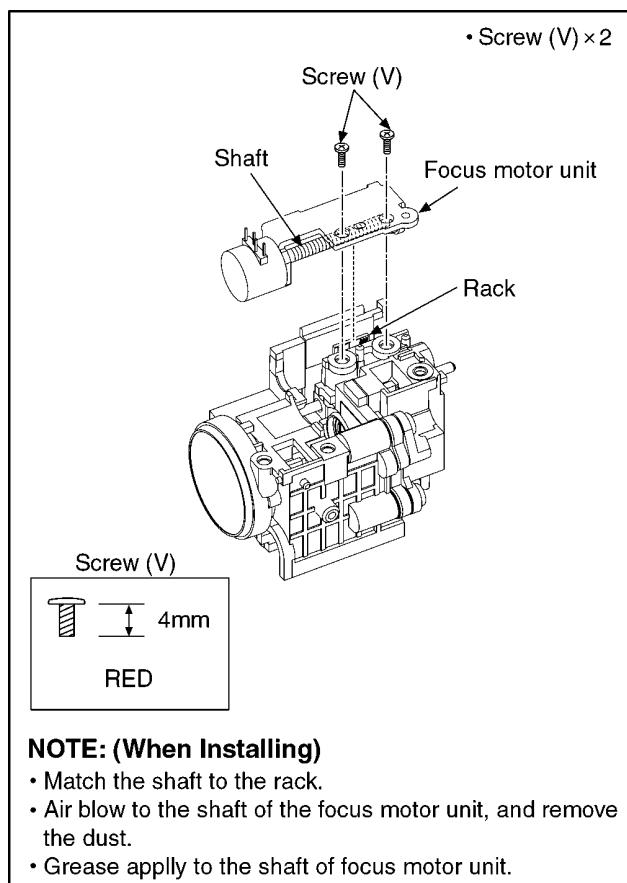


Fig. D32

8.3.22. Removal of the Master flange, 4th moving frame unit and 3rd moving frame unit

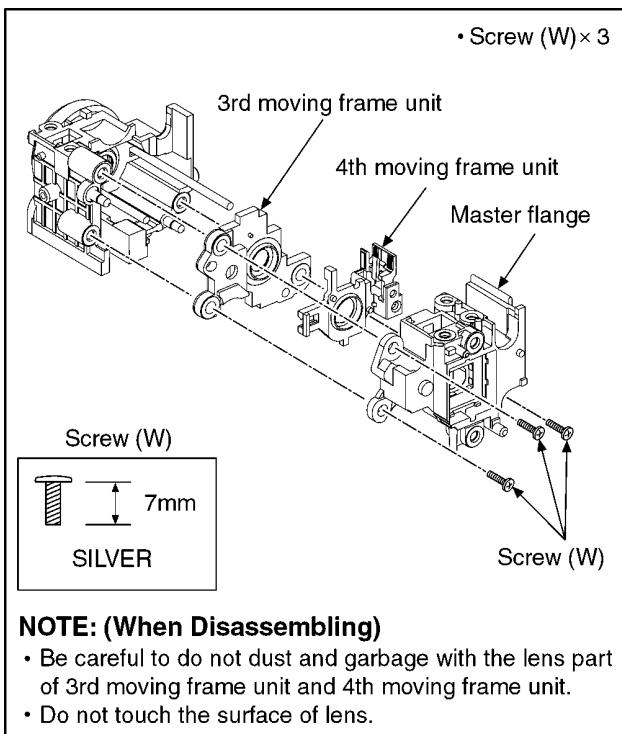


Fig. D33

8.3.23. Removal of the Guide pole S, Guide pole and 2nd moving frame unit

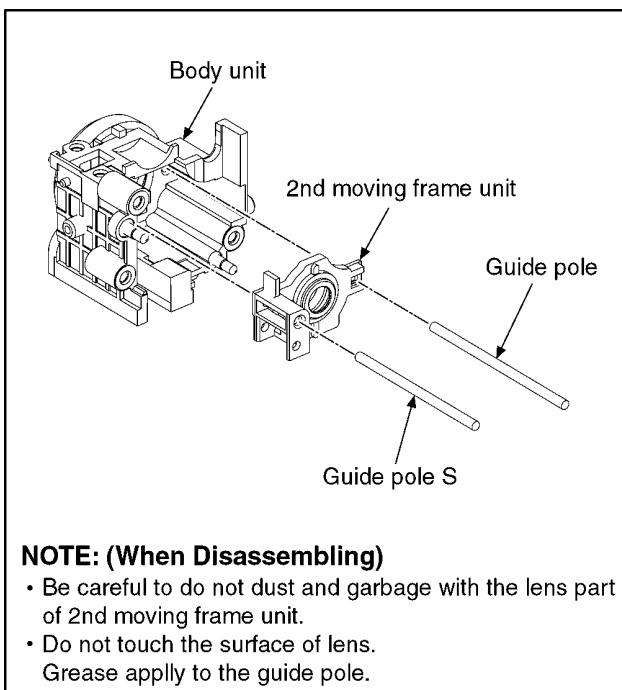


Fig. D34

9 Measurements and Adjustments

9.1. Electric Adjustment

- Adjustment method is different from a conventional SD video camera.
- An exclusive jig and PC (including software for adjustment "Tatsujin") are necessary for electric adjustment.
- A USB driver for service is necessary to communication with PC.
- Connection method of the main unit and an exclusive adjustment jig as follows

9.1.1. Adjustment Procedure

- Connect the main unit to PC with USB.

The adjustment instruction is available at "Software download" on the "Support Information from NWBG/VDBG-PAVC" web-site in "TSN System".

Figure of connection

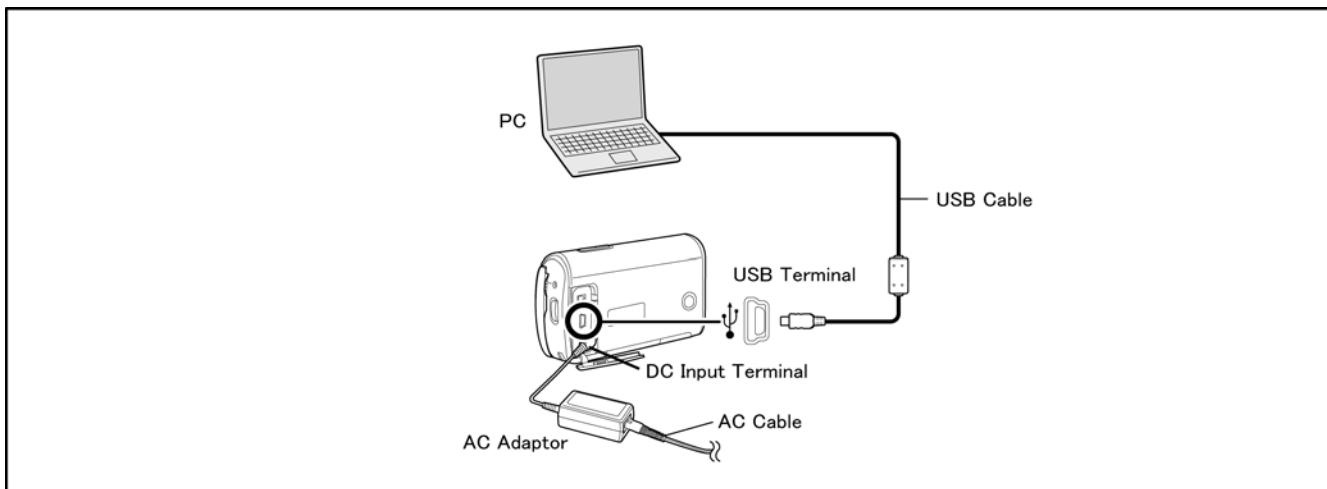
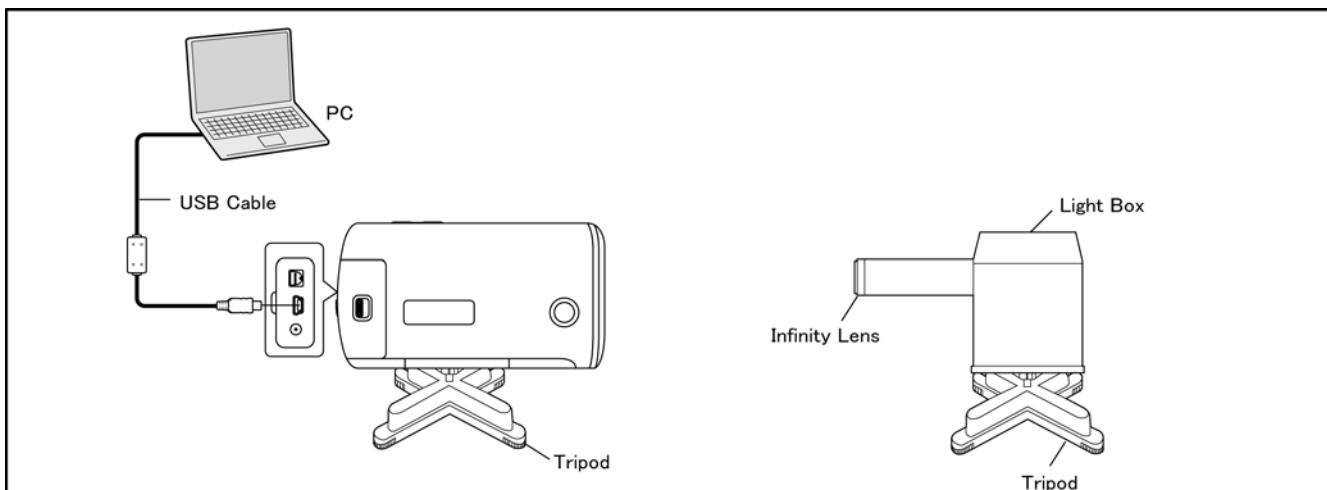


Figure of image when adjustment



Part Number of jig

- Only a necessary jig mentions it in setup of electric adjustment.

| No. | Part Name | Part Number | Remarks |
|-----|--------------------------------|-------------|---------|
| 1 | PC | ----- | |
| 2 | AC Adaptor | ----- | |
| 3 | AC Cable | ----- | |
| 4 | USB Cable | ----- | |
| 5 | Adjustment Software (Tatsujin) | ----- | |

Adjustment Items

- Adjustment item as follows.

The adjustment instruction is available at "Software download" on the "Support Information from NWBG/VDBG-PAVC" web-site in "TSN System".

| Adjustment item | | Replacement part | | | | | |
|-----------------|---------------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|--------------------------|
| | | Main P.C.B. | IC6004(EEPROM) | Lens P.C.B. | Prism Unit | IRIS | 4th lens frame move unit |
| Camera Part | ●Hall amplifier/PWM bias (Automatic) | <input type="radio"/> |
| | ●Hall amplifier adjustment | <input type="radio"/> |
| | ●Zoom tracking adjustment (Automatic) | <input type="radio"/> |
| | ●Address wound revision | <input type="radio"/> | <input type="radio"/> | | <input type="radio"/> | | |
| | ●White balance adjustment | <input type="radio"/> | <input type="radio"/> | | <input type="radio"/> | | |
| Video Part | ●Brightness level adjustment | <input type="radio"/> | <input type="radio"/> | | <input type="radio"/> | | |

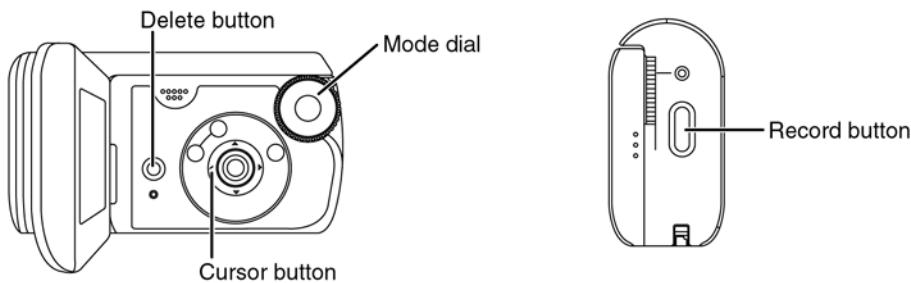
9.2. Repair Record

Using the applicable items in (Repair & Maintenance) that is newly provided in the adjustment software, record the treatment and the date of execution.

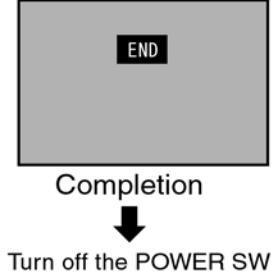
10 Factory Setting

10.1. HOW TO TURN ON THE FACTORY SETTINGS?

1. Set the mode dial to the Motion picture recording position.
2. Press three buttons ("Cursor button [Right]", "Delete button" and "Record button" simultaneously for 3 seconds or more.



3. Beep tone is generated and then the shutter sound is generated.
4. When "END" appears on the display, the Factory Setting is completed.
5. Set the mode dial to the OFF position to close the Factory Setting.



10.2. WHAT IS THE FACTORY SETTINGS?

The factory settings clean up and/or refresh the following settings.

1. The OSD MENU setting data.
2. Deletion only for all scene files in a card and format of the MPEG2 file system area.
3. Reset the folder number and file number of still pictures.
(Setting the folder number is 100, and file number is 0.)
4. Clear the mechanism lock information.
5. Clear the service mode information contents.

The setting position of factory settings:

| Name | Setting position |
|-----------|------------------|
| Mode dial | OFF |

Service Manual

Diagrams and Replacement Parts List

SD Video Camera

Model No.

| | |
|------------|------------|
| SDR-SW20P | SDR-SW20EF |
| SDR-SW20PC | SDR-SW20EP |
| SDR-SW20PL | SDR-SW20GC |
| SDR-SW20EG | SDR-SW20GN |
| SDR-SW20E | SDR-SW20EE |
| SDR-SW20EB | SDR-SW28GK |

Vol. 1
Colour
(S).....Silver Type
(R).....Red Type

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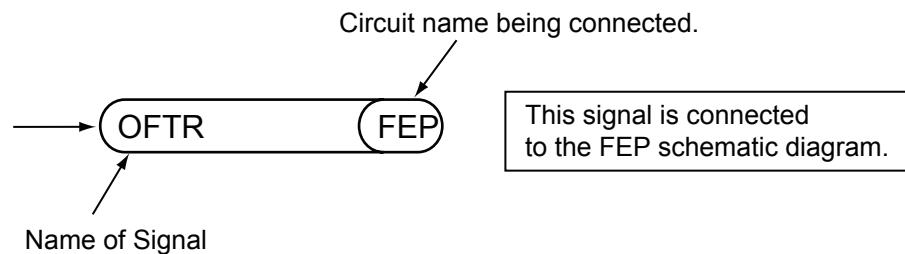
| | | | |
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S1. About Indication of The Schematic Diagram

S1.1. Important Safety Notice

COMPONENTS IDENTIFIED WITH THE MARK HAVE THE SPECIAL CHARACTERISTICS FOR SAFETY. WHEN REPLACING ANY OF THESE COMPONENTS USE ONLY THE SAME TYPE.

- 1.Although reference number of the parts is indicated on the P.C.B. drawing and/or schematic diagrams, it is NOT mounted on the P.C.B. when it is displayed with "\$" mark.
- 2.It is only the "Test Round" and no terminal (Pin) is available on the P.C.B. when the TP (Test Point) indicated as "●" mark.
- 3.The voltage being indicated on the schematic diagram is measured in "Standard-Playback" mode when there is no specify mode is mentioned.
- 4.Although the voltage and waveform available on here is measured with standard frame, it may be differ from actual measurement due to modification of circuit and so on.
- 5.The voltage being indicated here may be include observational-error (deviation) due to internal-resistance and/or reactance of equipment. Therefore, handle the value indicated on here as reference.
- 6.Use the parts number indicated on the Replacement Parts List .
- 7.Indication on Schematic diagrams:



S2. Voltage Chart

Note) Indicated voltage values are the standard values for the unit measured by the DC electronic circuit tester (high-impedance) with the chassis taken as standard.
Therefore, there may exist some errors in the voltage values, depending on the internal impedance of the DC circuit tester.

S2.1. Front P.C.B.

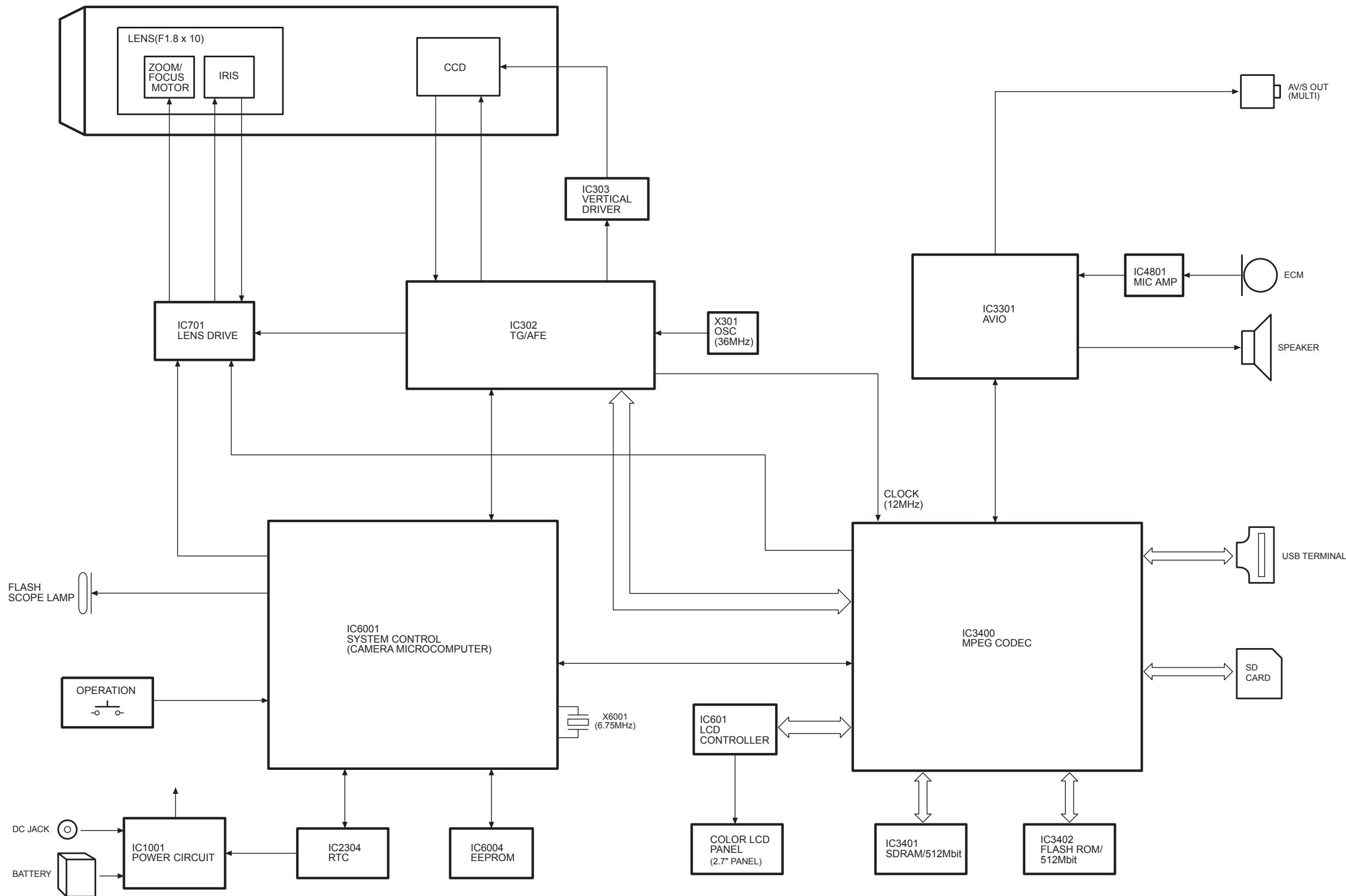
| REF No. | PIN No. | POWER ON |
|---------|---------|----------|
| IC4801 | 1 | 3.2 |
| IC4801 | 2 | 3.2 |
| IC4801 | 3 | 3.2 |
| IC4801 | 4 | 0 |
| IC4801 | 5 | 3.2 |
| IC4801 | 6 | 3.2 |
| IC4801 | 7 | 3.2 |
| IC4801 | 8 | 6.2 |
| Q4801 | E | 5.4 |
| Q4801 | C | 6.2 |
| Q4801 | B | 6.1 |
| Q6501 | E | 2.7 |
| Q6501 | C | 3.7 |
| Q6501 | B | 0.7 |
| Q6502 | E | 3.4 |
| Q6502 | C | 0 |
| Q6502 | B | 2.7 |

S2.2. Monitor P.C.B.

| REF No. | PIN No. | POWER ON |
|---------|---------|----------|
| Q8101 | E | 0.7 |
| Q8101 | C | 2.1 |
| Q8101 | B | 1.6 |
| Q8102 | E | 0.7 |
| Q8102 | C | 2.1 |
| Q8102 | B | 1.6 |
| Q8104 | E | 0.7 |
| Q8104 | C | 2.1 |
| Q8104 | B | 1.6 |
| Q8105 | E | 0.7 |
| Q8105 | C | 2.1 |
| Q8105 | B | 1.6 |
| Q8107 | E | 1.5 |
| Q8107 | C | 0 |
| Q8107 | B | 1.1 |
| Q8108 | E | 0.7 |
| Q8108 | C | 2.1 |
| Q8108 | B | 1.6 |
| Q8112 | E | 1.6 |
| Q8112 | C | 0 |
| Q8112 | B | 0.4 |
| Q8113 | E | 0 |
| Q8113 | C | -7.1 |
| Q8113 | B | 0.1 |

S3. Block Diagram

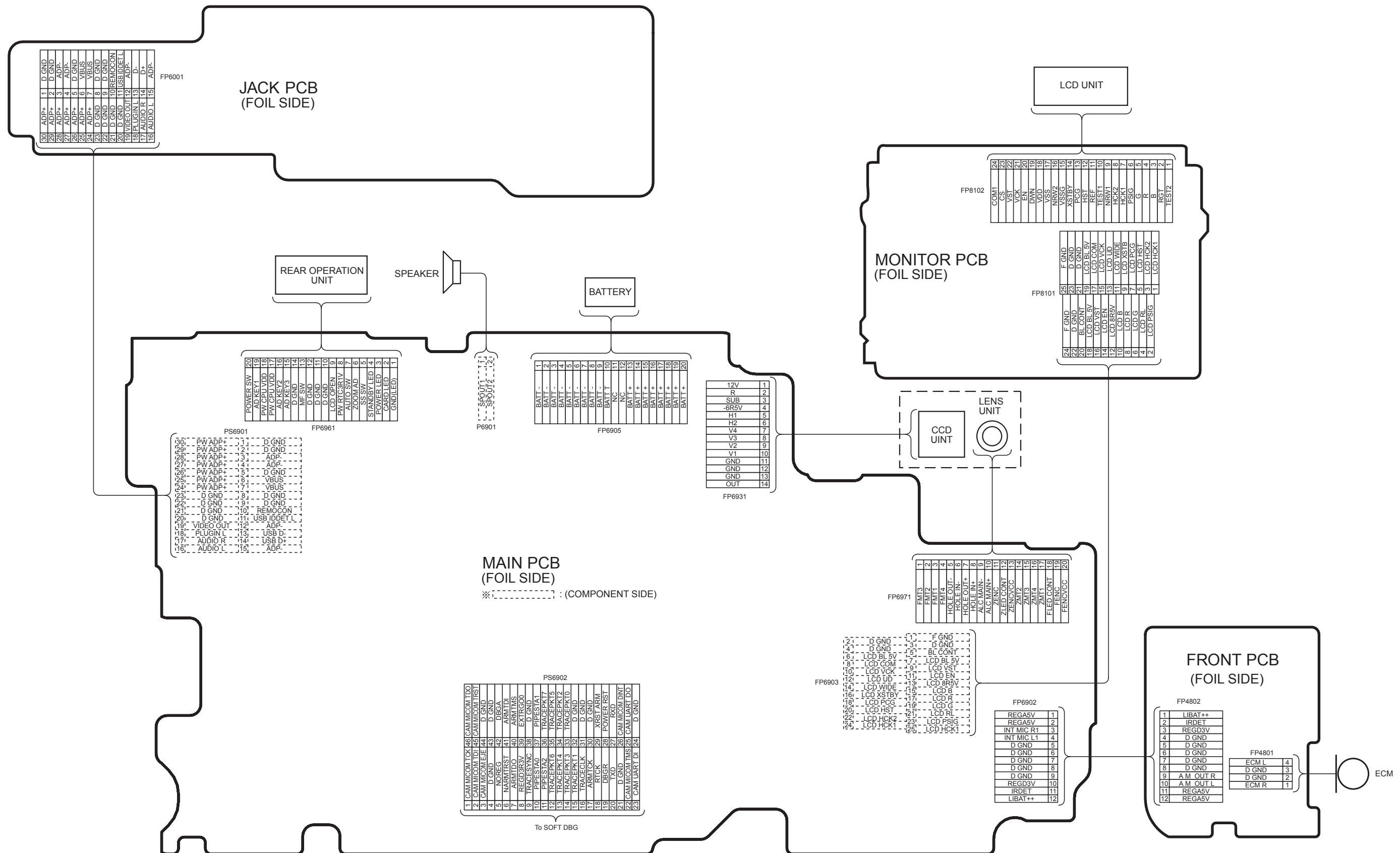
S3.1. Overall Block Diagram



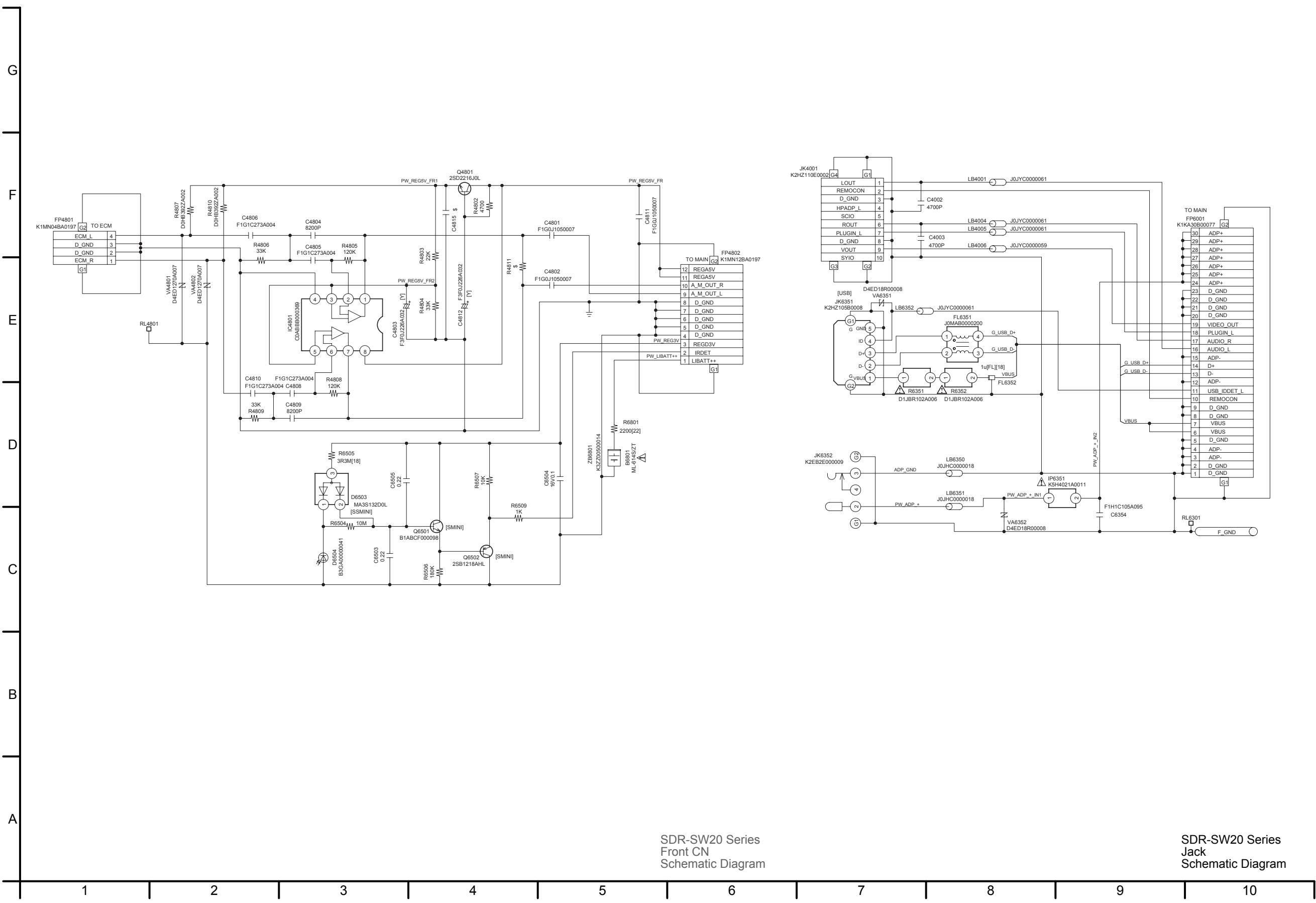
SDR-SW20/SW28 OVERALL BLOCK DIAGRAM

S4. Schematic Diagram

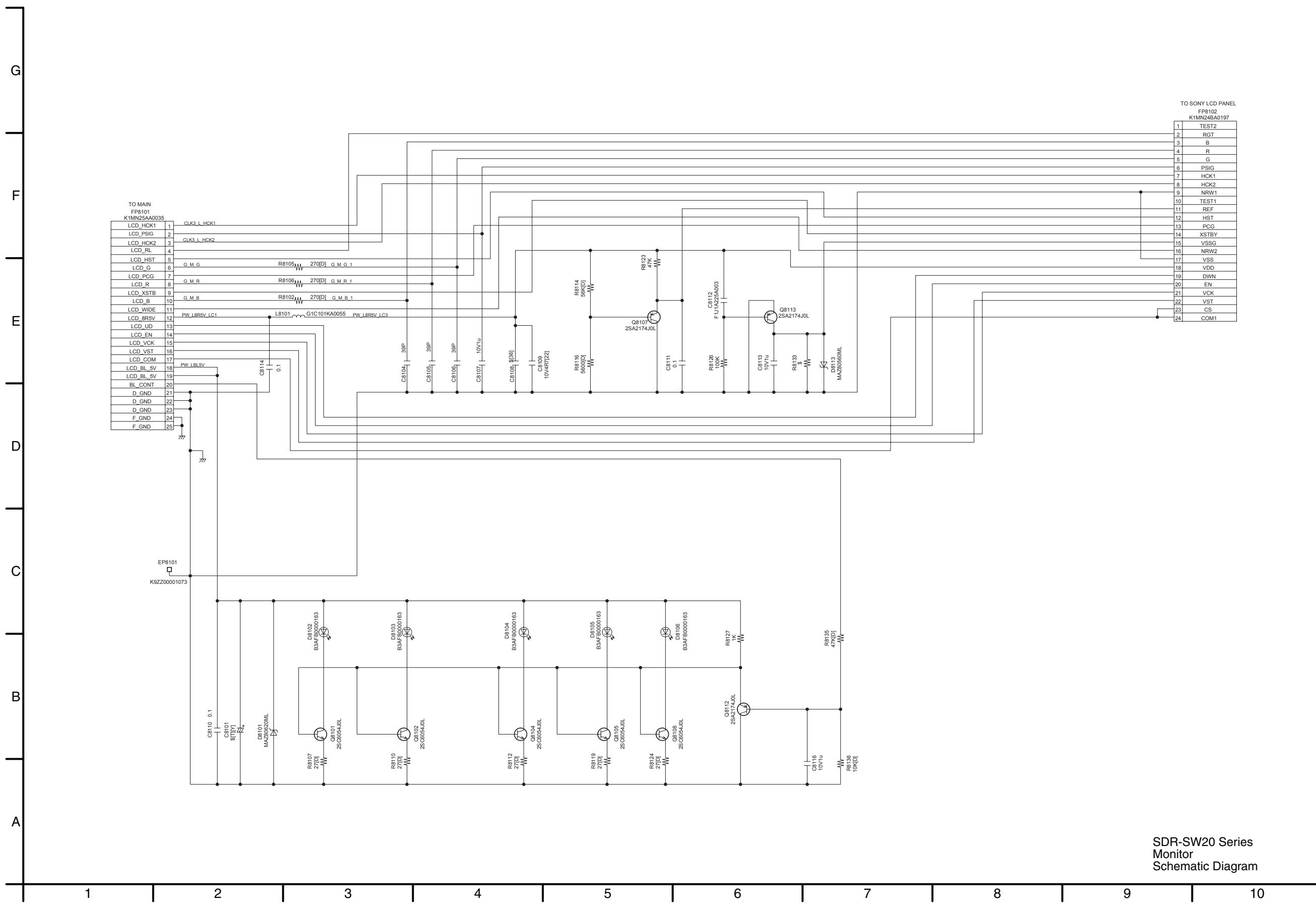
S4.1. Interconnection Diagram



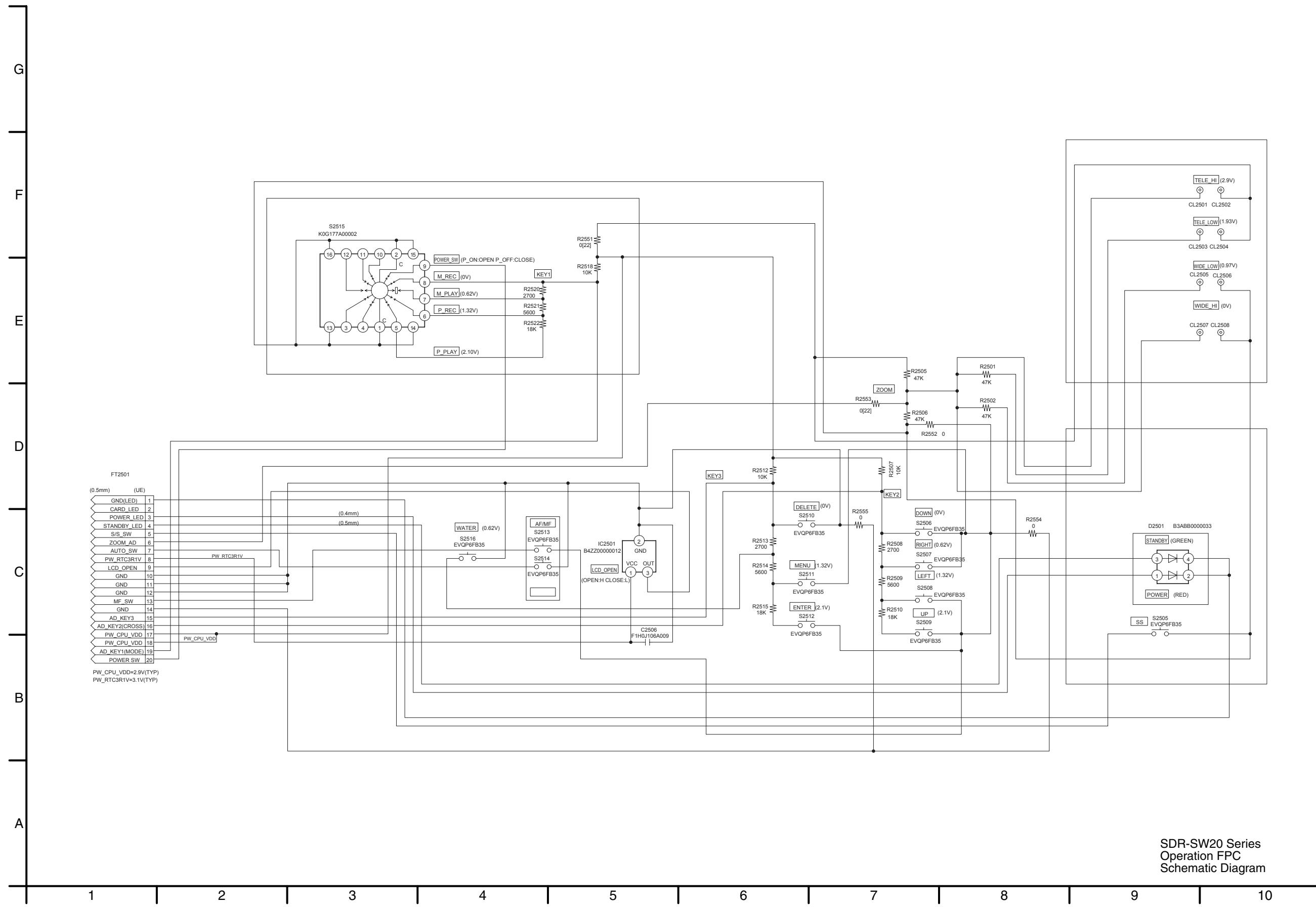
S4.2. Front CN Schematic Diagram / S4.3. Jack Schematic Diagram



S4.4. Monitor Schematic Diagram

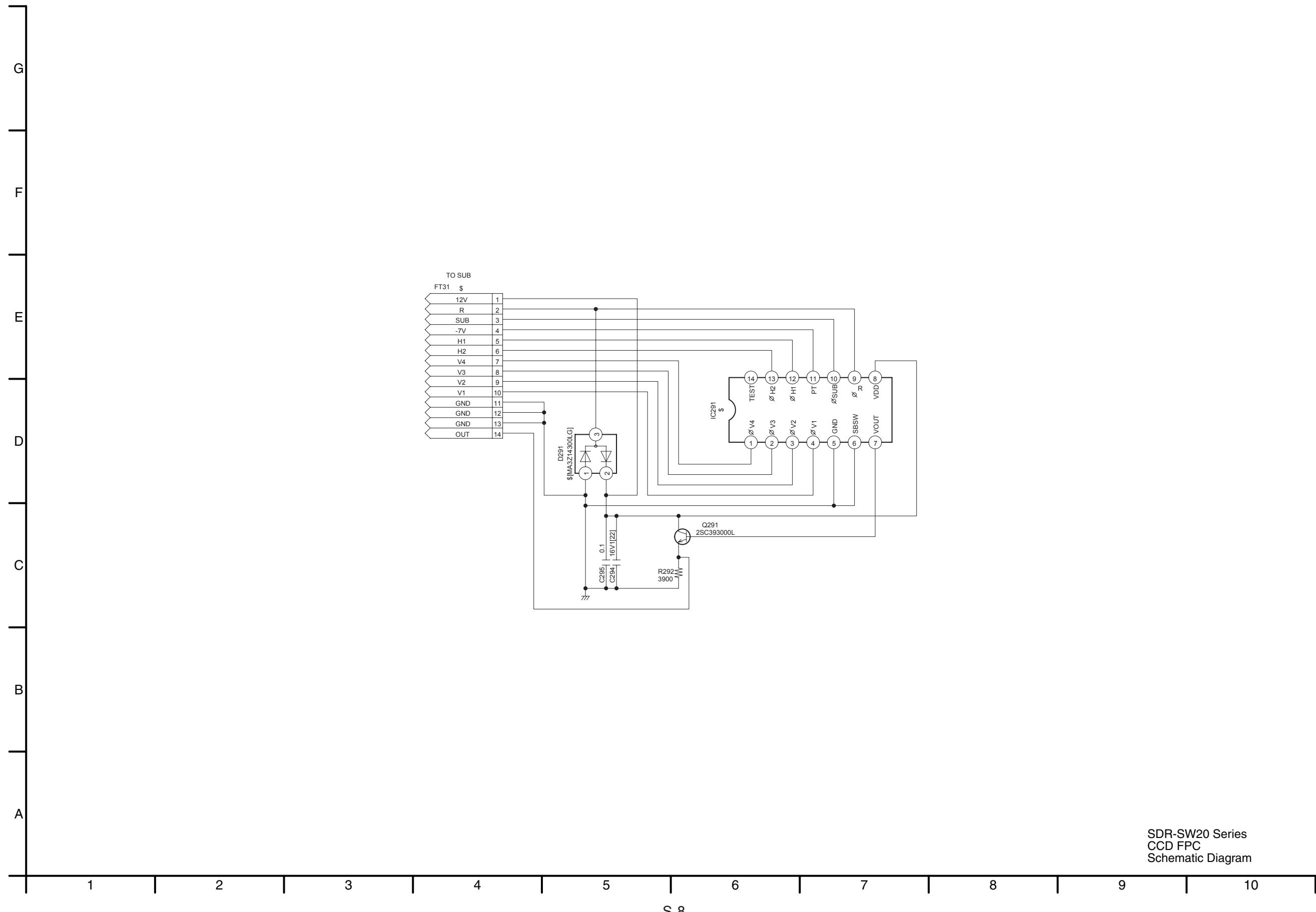


S4.5. Operation FPC Schematic Diagram



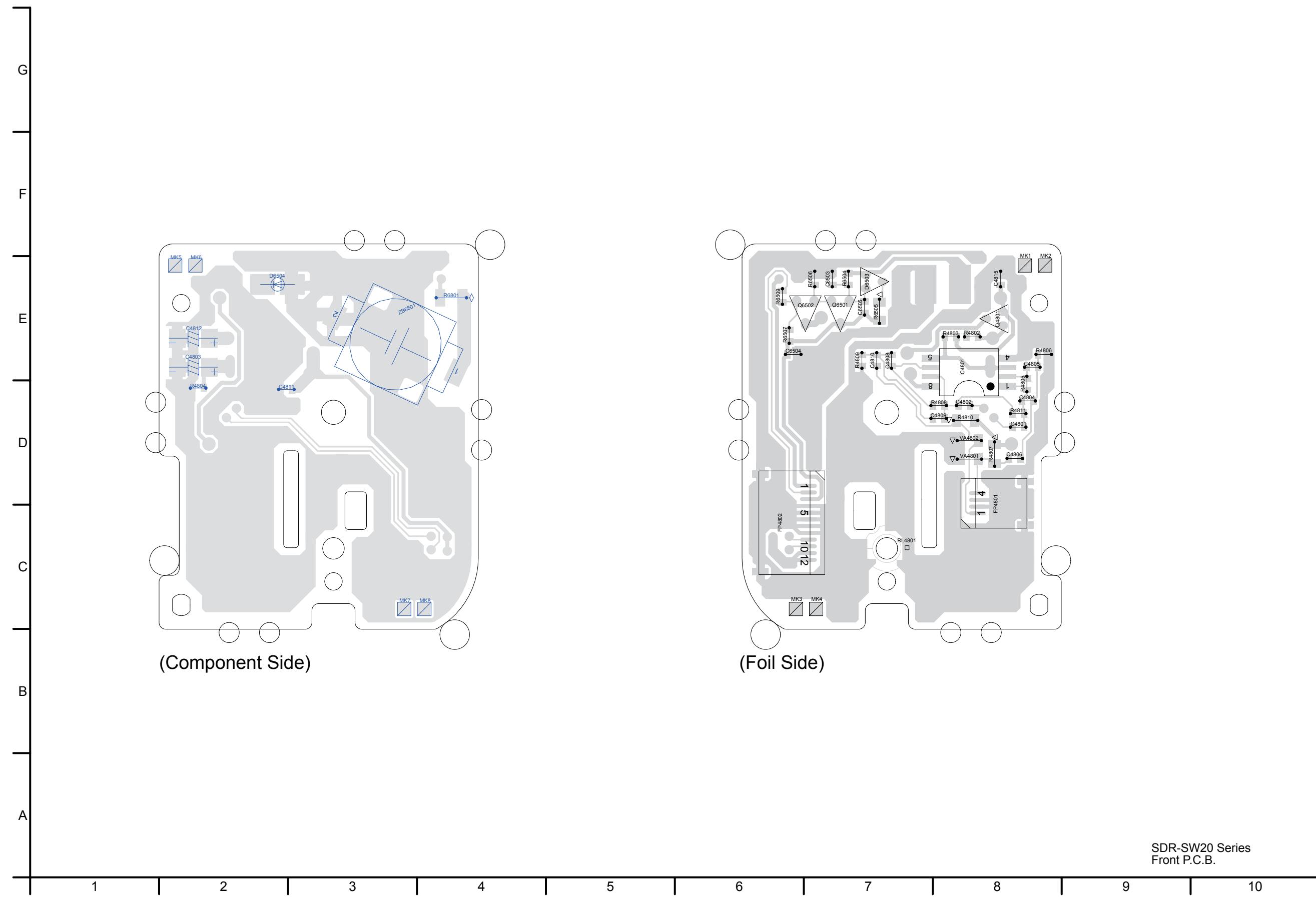
SDR-SW20 Series
Operation FPC
Schematic Diagram

S4.6. CCD FPC Schematic Diagram

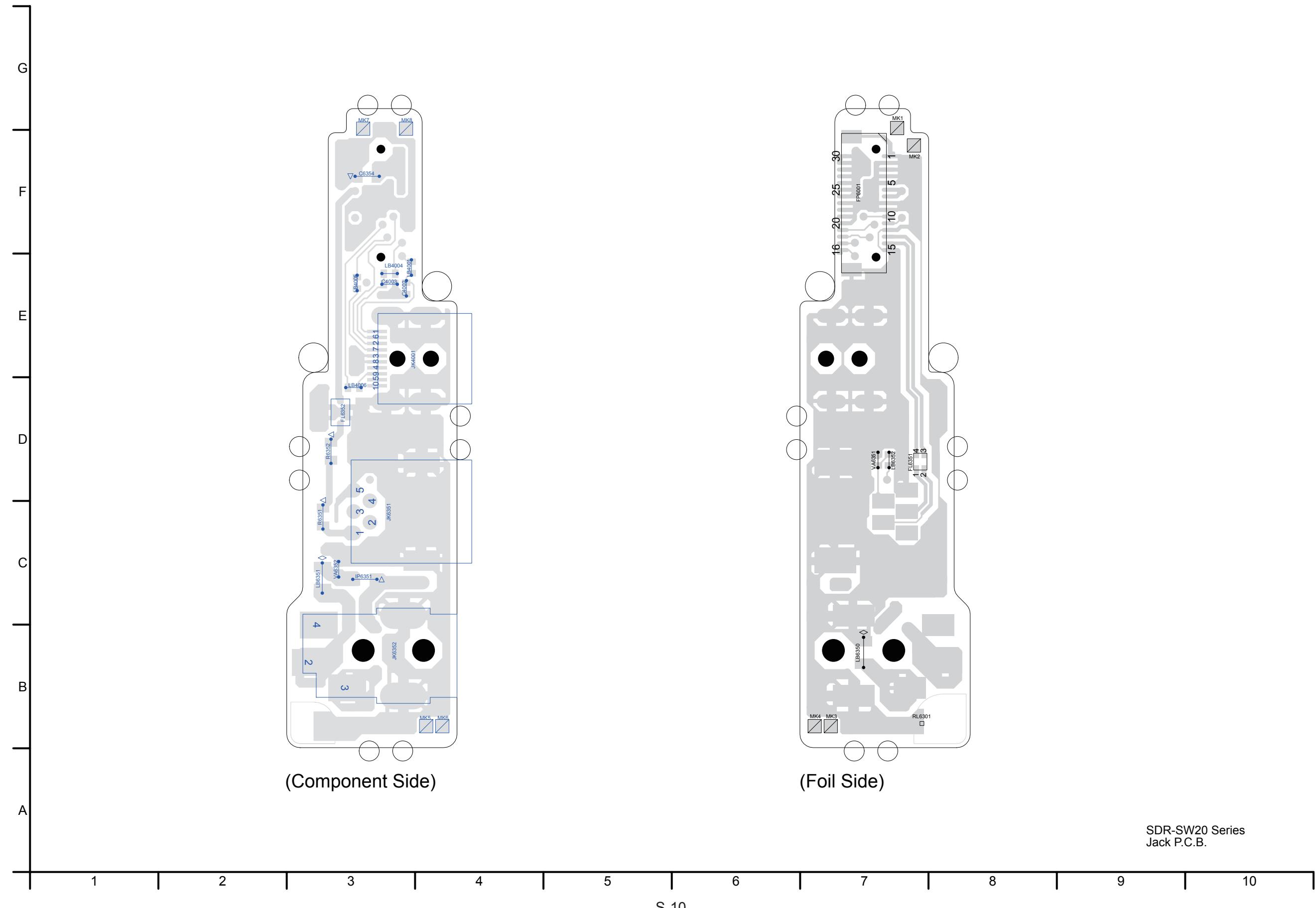


S5. Print Circuit Board

S5.1. Front P.C.B.

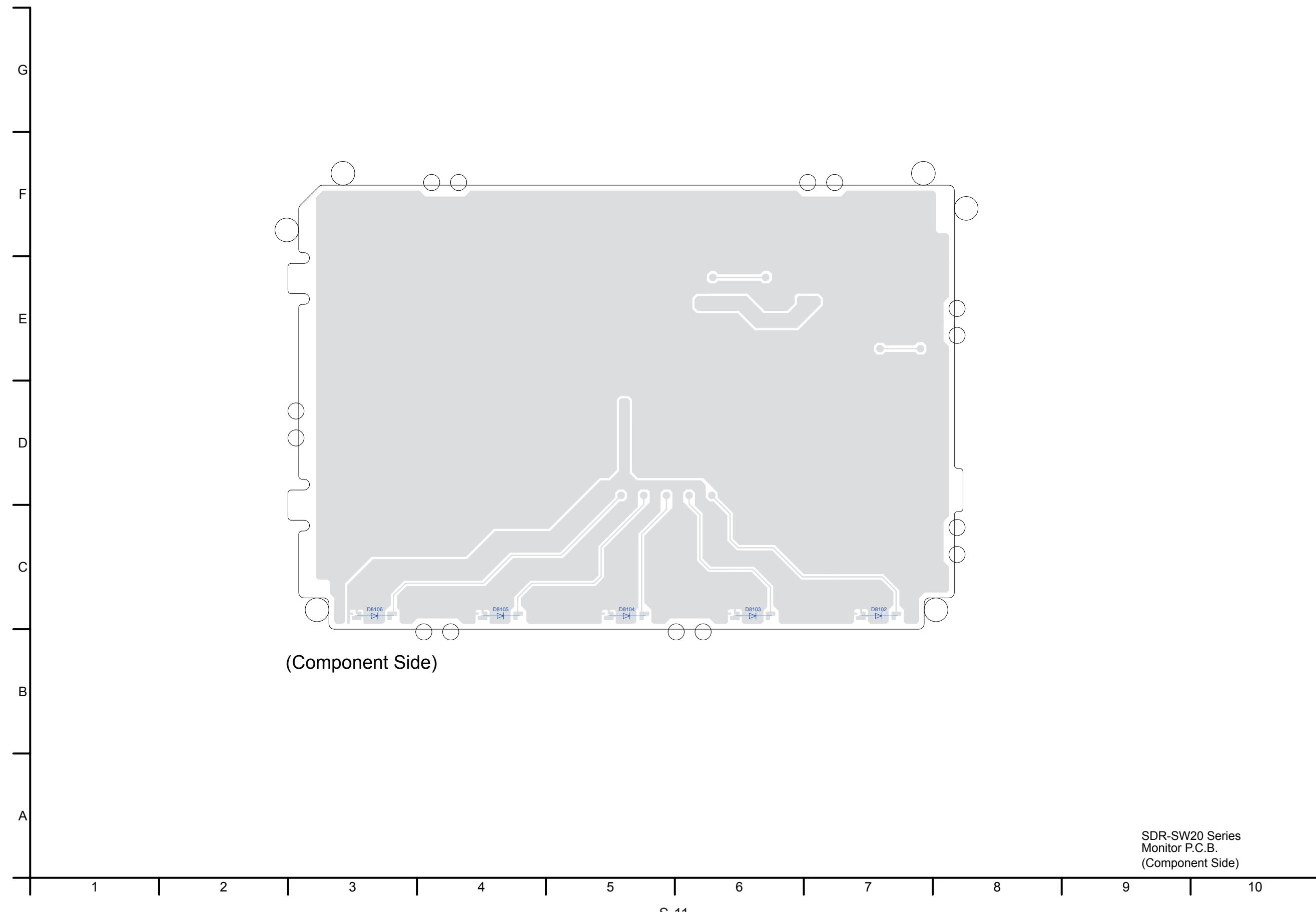


S5.2. Jack P.C.B.

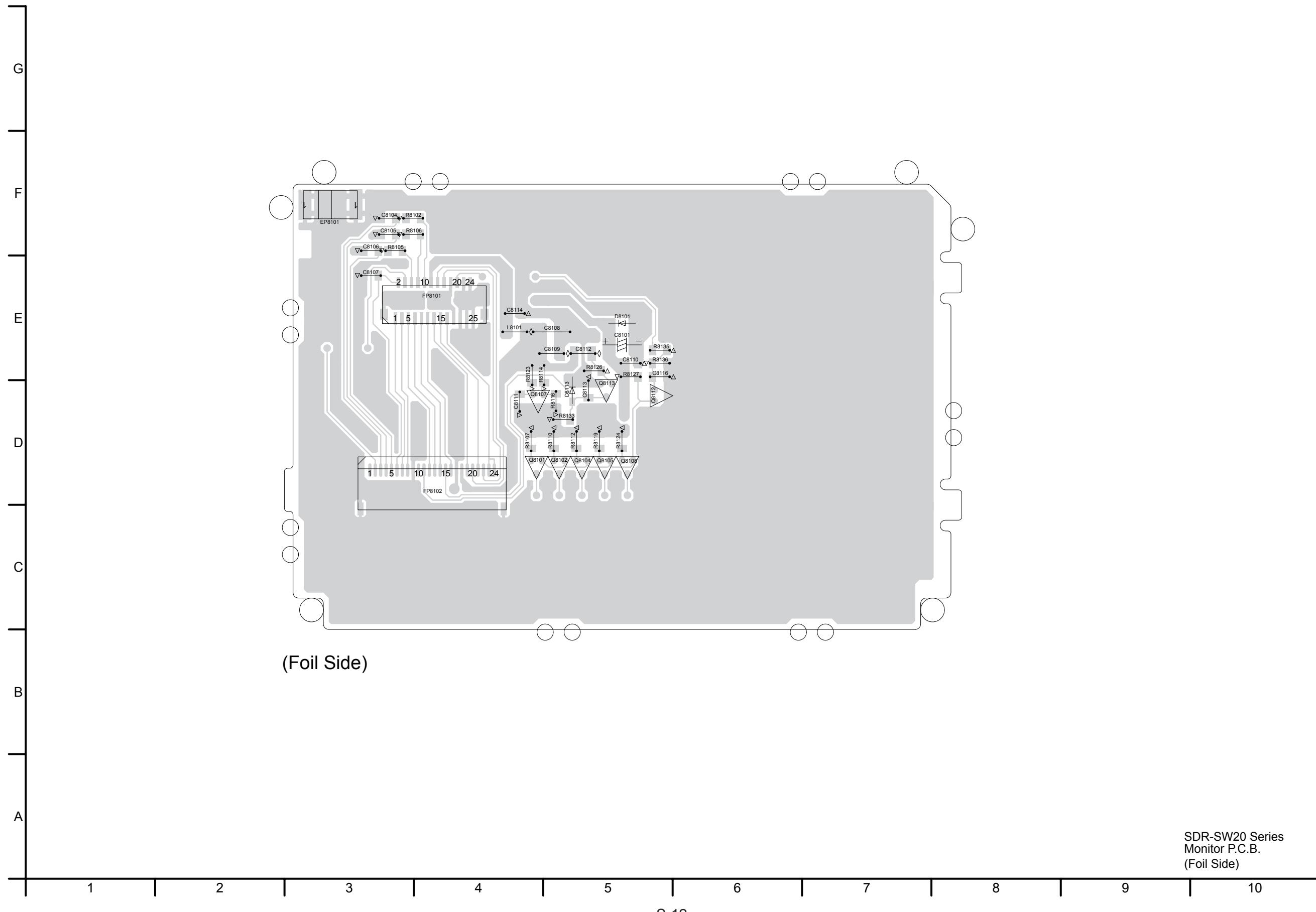


S5.3. Monitor P.C.B.

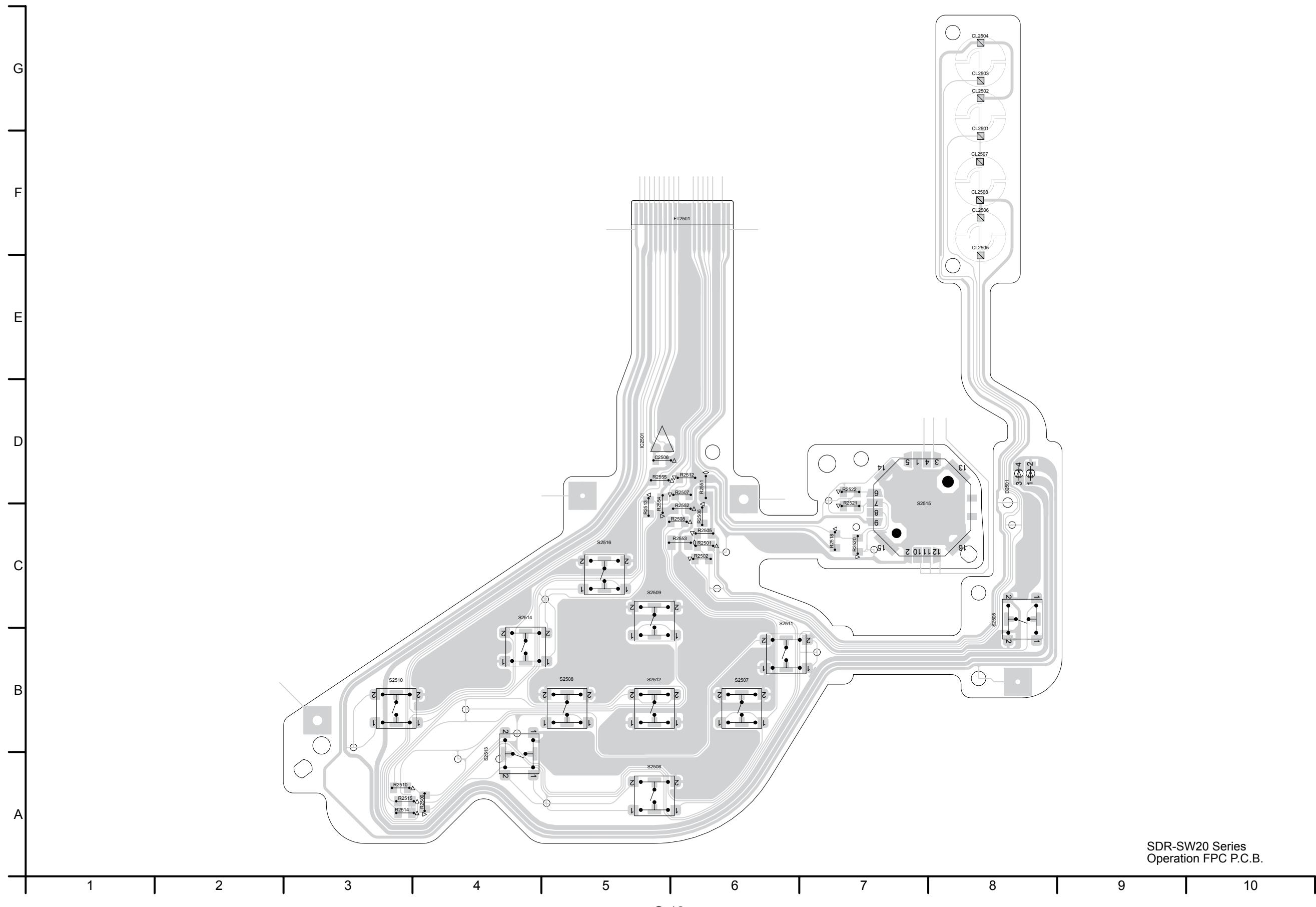
S5.3.1. Monitor P.C.B. (Component Side)



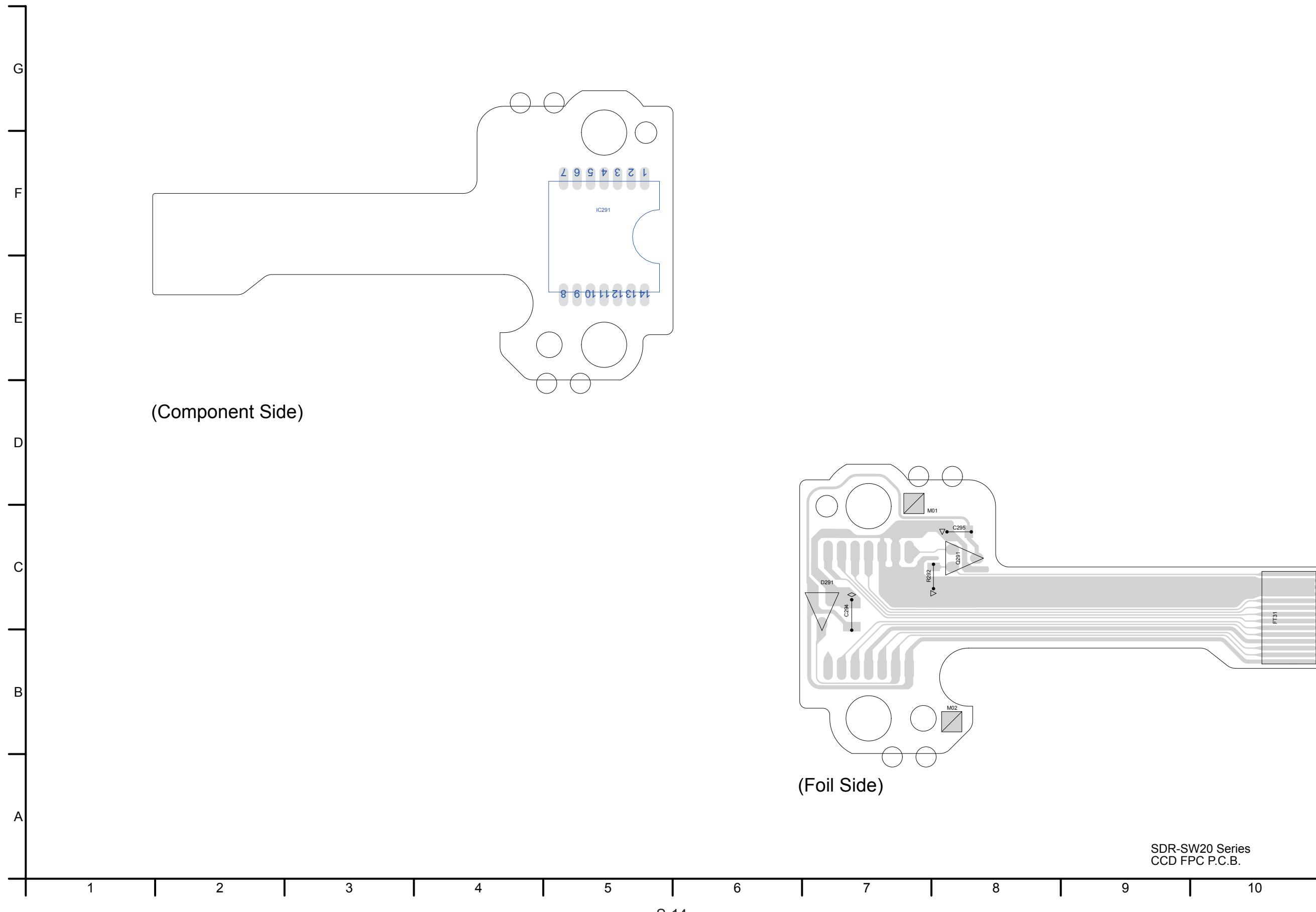
S5.3.2. Monitor P.C.B. (Foil Side)



S5.4. Operation FPC P.C.B.



S5.5. CCD FPC P.C.B.



S6. Replacement Parts List

- Note:
- 1.* Be sure to make your orders of replacement parts according to this list.
 2. **IMPORTANT SAFETY NOTICE**
Components identified with the mark  have the special characteristics for safety.
When replacing any of these components, use only the same type.
 3. Unless otherwise specified,
All resistors are in OHMS, K=1,000 OHMS. All capacitors are in MICRO-FARADS (uf), P=uuF.
 4. The marking (RTL) indicates the retention time is limited for this item. After the discontinuation of this assembly in production, it will no longer be available.

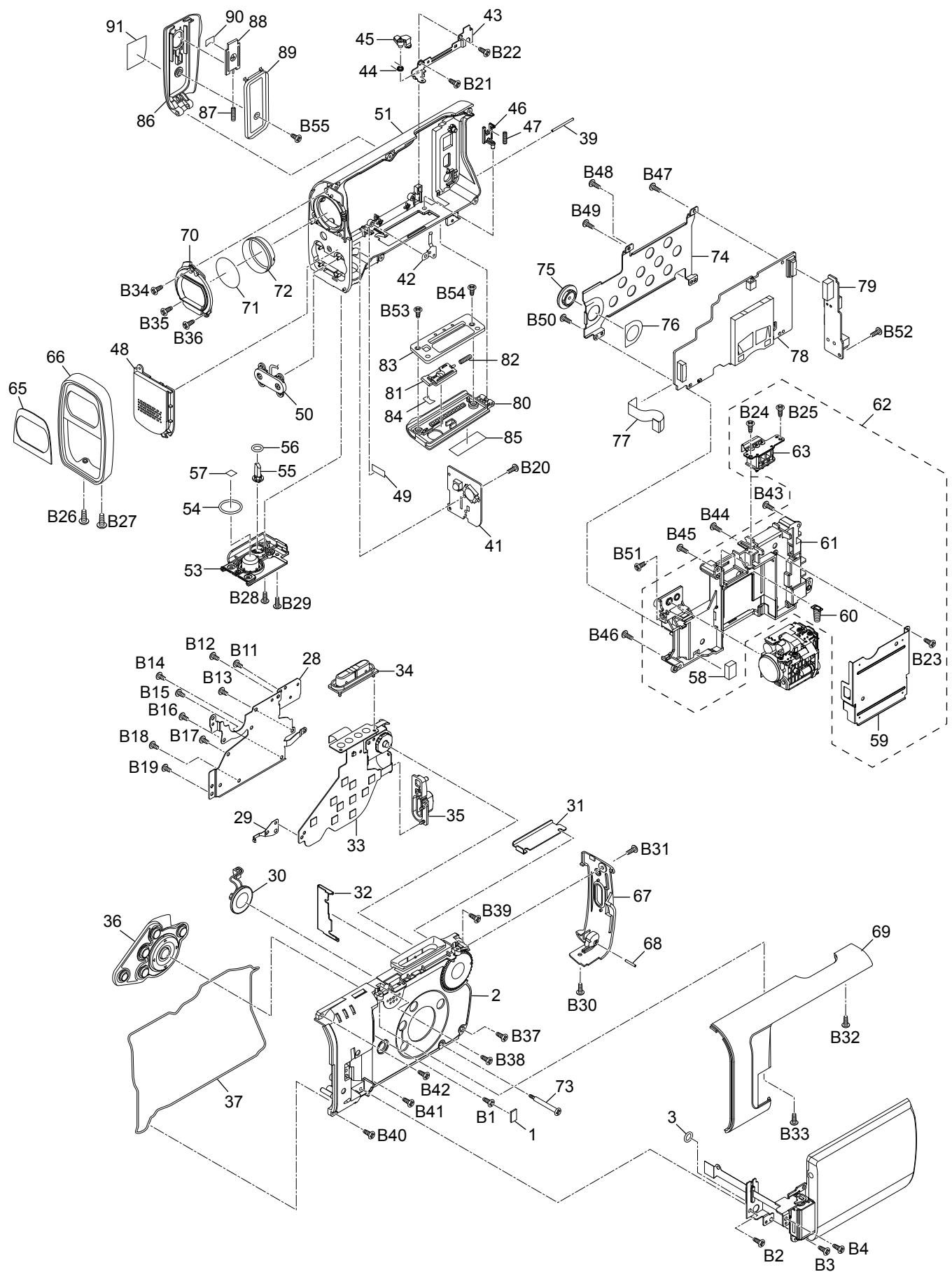
E.S.D. standards for Electrostatically Sensitive Devices, refer to “PREVENTION OF ELECTROSTATIC DISCHARGE (ESD) TO ELECTROSTATICALLY SENSITIVE (ES) DEVICES” section.

Definition of Parts supplier:

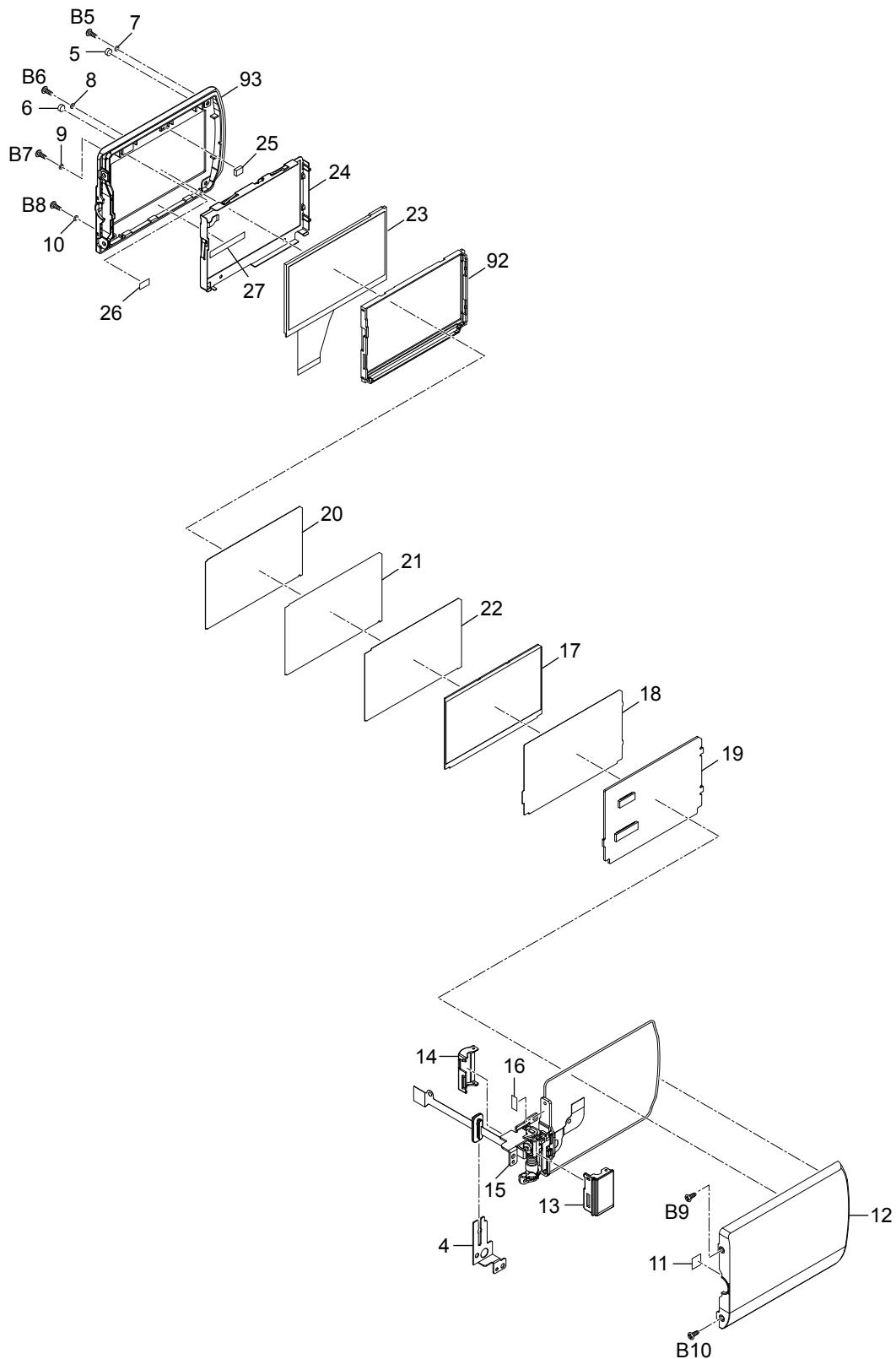
1. Parts marked with [MBI] in the remarks column are supplied from
“Matsushita Battery Industrial Co., Ltd.”

S7. Exploded View

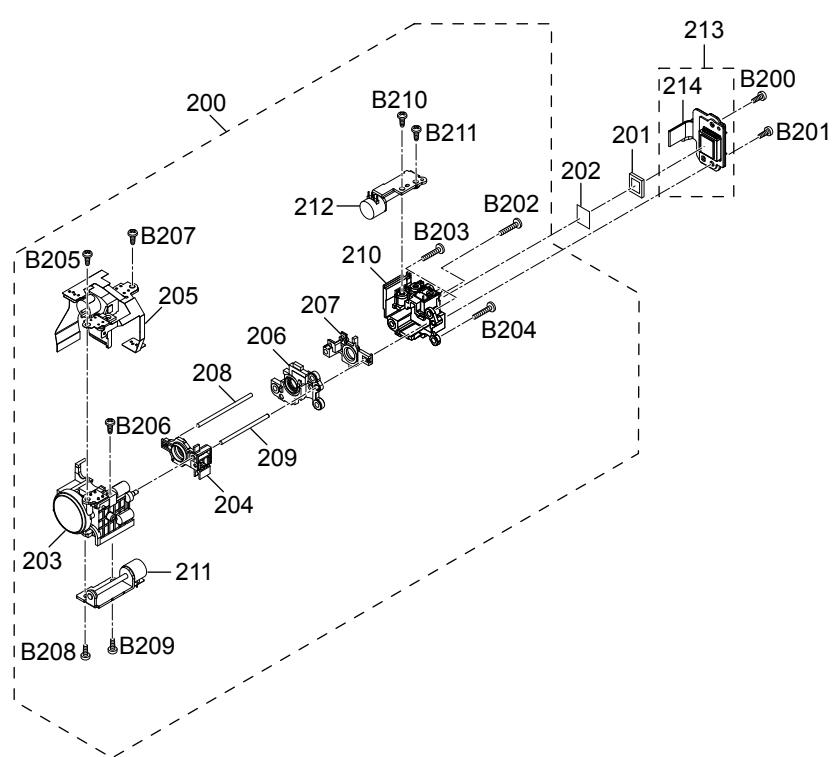
S7.1. Frame and Casing Section



S7.2. LCD Section



S7.3. Lens Section



S7.4. Packing Parts and Accessories Section

