

Service Manual

High Definition Video Camera



Model No. **HC-V380PP**

HC-V380PU

HC-V380PR

HC-V380EB

HC-V380EE

HC-V380EF

HC-V380EG

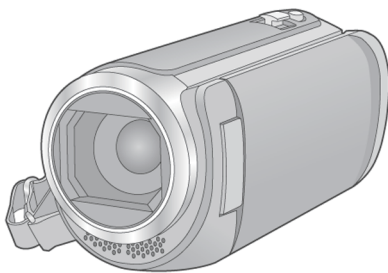
HC-V380EP

HC-V380GC

HC-V380GK

HC-V380GN

HC-V380GW



Colour
(K).....Black Type

WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

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1 Safety Precautions

1.1. General Guidelines

1. IMPORTANT SAFETY NOTICE

There are special components used in this equipment which are important for safety. These parts are marked by

 in the Schematic Diagrams, Circuit Board Layout, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent X-RADIATION, shock, fire, or other hazards. Do not modify the original design without permission of manufacturer.

2. An Isolation Transformer should always be used during the servicing of AC Adaptor whose chassis is not isolated from the AC power line. Use a transformer of adequate power rating as this protects the technician from accidents resulting in personal injury from electrical shocks. It will also protect AC Adaptor from being damaged by accidental shorting that may occur during servicing.
3. When servicing, observe the original lead dress. If a short circuit is found, replace all parts which have been overheated or damaged by the short circuit.
4. After servicing, see to it that all the protective devices such as insulation barriers, insulation papers shields are properly installed.
5. After servicing, make the following leakage current checks to prevent the customer from being exposed to shock hazards.

1.2. Leakage Current Cold Check

1. Unplug the AC cord and connect a jumper between the two prongs on the plug.
2. Measure the resistance value, with an ohmmeter, between the jumpered AC plug and each exposed metallic cabinet part on the equipment such as screwheads, connectors, control shafts, etc. When the exposed metallic part has a return path to the chassis, the reading should be between $1\text{ M}\Omega$ and $5.2\text{ M}\Omega$. When the exposed metal does not have a return path to the chassis, the reading must be infinity.

1.3. Leakage Current Hot Check (See Figure. 1)

1. Plug the AC cord directly into the AC outlet. Do not use an isolation transformer for this check.
2. Connect a $1.5\text{ k}\Omega$, 10 W resistor, in parallel with a $0.15\text{ }\mu\text{F}$ capacitor, between each exposed metallic part on the set and a good earth ground, as shown in Figure. 1.
3. Use an AC voltmeter, with $1\text{ k}\Omega/\text{V}$ or more sensitivity, to measure the potential across the resistor.
4. Check each exposed metallic part, and measure the voltage at each point.
5. Reverse the AC plug in the AC outlet and repeat each of the above measurements.
6. The potential at any point should not exceed 0.75 V RMS . A leakage current tester (Simpson Model 229 or equivalent) may be used to make the hot checks, leakage current must not exceed $1/2\text{ mA}$. In case a measurement is outside of the limits specified, there is a possibility of a shock hazard, and the equipment should be repaired and rechecked before it is returned to the customer.

Hot-Check Circuit

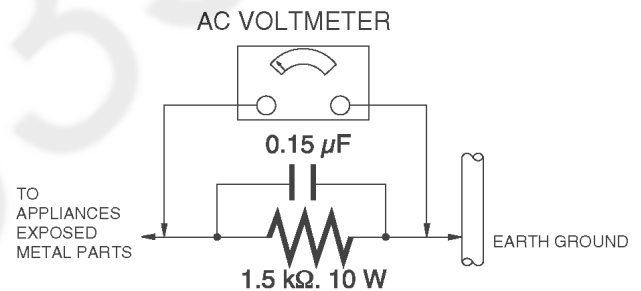


Figure. 1

2 Warning

2.1. Prevention of Electrostatic Discharge (ESD) to Electrostatically Sensitive (ES) Devices

Some semiconductor (solid state) devices can be damaged easily by static electricity. Such components commonly are called Electrostatically Sensitive (ES) Devices. Examples of typical ES devices are integrated circuits and some field-effect transistors and semiconductor "chip" components. The following techniques should be used to help reduce the incidence of component damage caused by electrostatic discharge (ESD).

1. Immediately before handling any semiconductor component or semiconductor-equipped assembly, drain off any ESD on your body by touching a known earth ground. Alternatively, obtain and wear a commercially available discharging ESD wrist strap, which should be removed for potential shock reasons prior to applying power to the unit under test.
2. After removing an electrical assembly equipped with ES devices, place the assembly on a conductive surface such as aluminum foil, to prevent electrostatic charge buildup or exposure of the assembly.
3. Use only a grounded-tip soldering iron to solder or unsolder ES devices.
4. Use only an antistatic solder removal device. Some solder removal devices not classified as "antistatic (ESD protected)" can generate electrical charge sufficient to damage ES devices.
5. Do not use freon-propelled chemicals. These can generate electrical charges sufficient to damage ES devices.
6. Do not remove a replacement ES device from its protective package until immediately before you are ready to install it. (Most replacement ES devices are packaged with leads electrically shorted together by conductive foam, aluminum foil or comparable conductive material).
7. Immediately before removing the protective material from the leads of a replacement ES device, touch the protective material to the chassis or circuit assembly into which the device will be installed.

CAUTION :

Be sure no power is applied to the chassis or circuit, and observe all other safety precautions.

8. Minimize bodily motions when handling unpackaged replacement ES devices. (Otherwise harmless motion such as the brushing together of your clothes fabric or the lifting of your foot from a carpeted floor can generate static electricity (ESD) sufficient to damage an ES device).

2.2. How to Recycle the Lithium Ion Battery (U.S. Only)

ENGLISH



A lithium ion battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.

FRANÇAIS



L'appareil que vous vous êtes procuré est alimenté par une batterie au lithium-ion recyclable. Pour des renseignements sur le recyclage de la batterie, veuillez composer le 1-800-8-BATTERY.

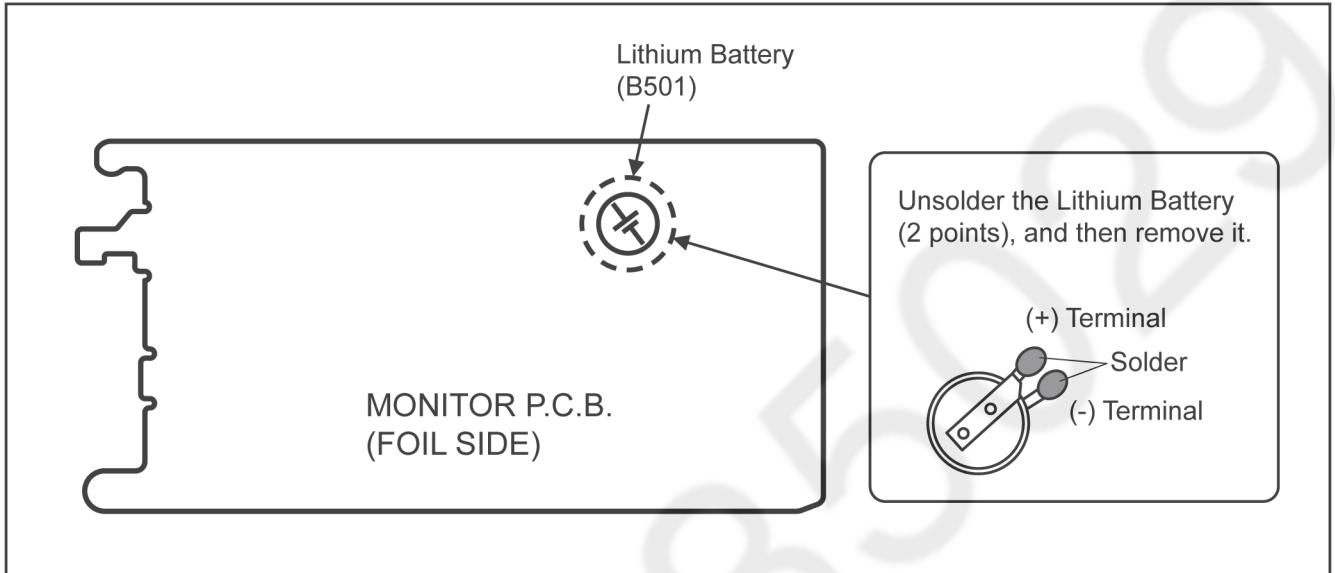
2.3. How to Replace the Lithium Battery

2.3.1. Replacement Procedure

1. Remove the MONITOR P.C.B.. (Refer to Disassembly Procedures.)
2. Unsolder the each soldering point of electric lead terminal for Lithium battery (Ref. No. "B501" at foil side of MONITOR P.C.B.) and remove the Lithium battery together with electric lead terminal. Then replace it into new one.

NOTE:

The Lithium battery includes electric lead terminals.



NOTE:

This Lithium battery is a critical component.

It must never be subjected to excessive heat or discharge.

It must therefore only be fitted in requirement designed specifically for its use.

Replacement batteries must be of same type and manufacture.

They must be fitted in the same manner and location as the original battery, with the correct polarity contacts observed.

Do not attempt to re-charge the old battery or re-use it for any other purpose.

It should be disposed of in waste products destined for burial rather than incineration.

(For English)

CAUTION

Danger of explosion if battery is incorrectly replaced.

Replace only with the same or equivalent type recommended by the manufacturer.

Dispose of used batteries according to the manufacturer's instructions.

(For German)

ACHTUNG

Explosionsgefahr bei falschem Anbringen der Batterie. Ersetzen Sie nur mit einem äquivalentem vom Hersteller empfohlenem Typ.

Behandeln Sie gebrauchte Batterien nach den Anweisungen des Herstellers.

(For French)

MISE EN GARDE

Une batterie de remplacement inappropriée peut exploser. Ne remplacez qu'avec une batterie identique ou d'un type recommandé par le fabricant. L'élimination des batteries usées doit être faite conformément aux instructions du fabricant.

NOTE:

Above caution is applicable for a battery pack which is for HC-V380 series, as well.

3 Service Navigation

3.1. Introduction

This service manual contains technical information, which allow service personnel's to understand and service this model.

Please place orders using the parts list and not the drawing reference numbers.

If the circuit is changed or modified, the information will be followed by service manual to be controlled with original service manual.

3.2. General Description About Lead Free Solder (PbF)

The lead free solder has been used in the mounting process of all electrical components on the printed circuit boards used for this equipment in considering the globally environmental conservation.

The normal solder is the alloy of tin (Sn) and lead (Pb). On the other hand, the lead free solder is the alloy mainly consists of tin (Sn), silver (Ag) and copper (Cu), and the melting point of the lead free solder is higher approx.30°C (86°F) more than that of the normal solder.

Distinction of P.C.B. Lead Free Solder being used

The letter of "PbF" is printed either foil side or components side on the P.C.B. using the lead free solder.(See right figure)	PbF
--	-----

Service caution for repair work using Lead Free Solder (PbF)

- The lead free solder has to be used when repairing the equipment for which the lead free solder is used.
(Definition: The letter of "PbF" is printed on the P.C.B. using the lead free solder.)
- To put lead free solder, it should be well molten and mixed with the original lead free solder.
- Remove the remaining lead free solder on the P.C.B. cleanly for soldering of the new IC.
- Since the melting point of the lead free solder is higher than that of the normal lead solder, it takes the longer time to melt the lead free solder.
- Use the soldering iron (more than 70W) equipped with the temperature control after setting the temperature at 350±30°C (662±86°F).

Recommended Lead Free Solder (Service Parts Route.)

- The following 3 types of lead free solder are available through the service parts route.
SVKZ000001-----(0.3mm 100g Reel)
SVKZ000002-----(0.6mm 100g Reel)
SVKZ000003-----(1.0mm 100g Reel)

Note

* Ingredient: Tin (Sn) 96.5%, Silver (Ag) 3.0%, Copper (Cu) 0.5%. (Flux cored)

3.3. How to Define the Model Suffix (NTSC or PAL model)

There are six kinds of HC-V380.


- a) HC-V380PP
- b) HC-V380EB/EF/EG/EP
- c) HC-V380EE
- d) HC-V380GK
- e) HC-V380GN
- f) HC-V380PU/PR/GC/GW

What is the difference is that the "INITIAL SETTING" data which is stored in Flash ROM mounted on Main P.C.B..


3.3.1. Defining methods:

To define the model suffix to be serviced, refer to the rating label and caution label which are putted on the Unit.


a) HC-V380PP
The nameplate for this model shows the following Safety registration mark.




b) HC-V380EB/EF/EG/EP
The nameplate for these models show the following Safety registration mark.




c) HC-V380EE
The nameplate for this model shows the following Safety registration mark.



d) HC-V380GK
The nameplate for this model shows the following Safety registration mark.



e) HC-V380GN
The nameplate for this model shows the following Safety registration mark.



f) HC-V380PU/PR/GC/GW
The nameplate for these models does not show any above Safety registration mark.

NOTE:

After replacing the MAIN P.C.B., be sure to achieve adjustment.

3.4. Baking of replacement IC and defective P.C.B.

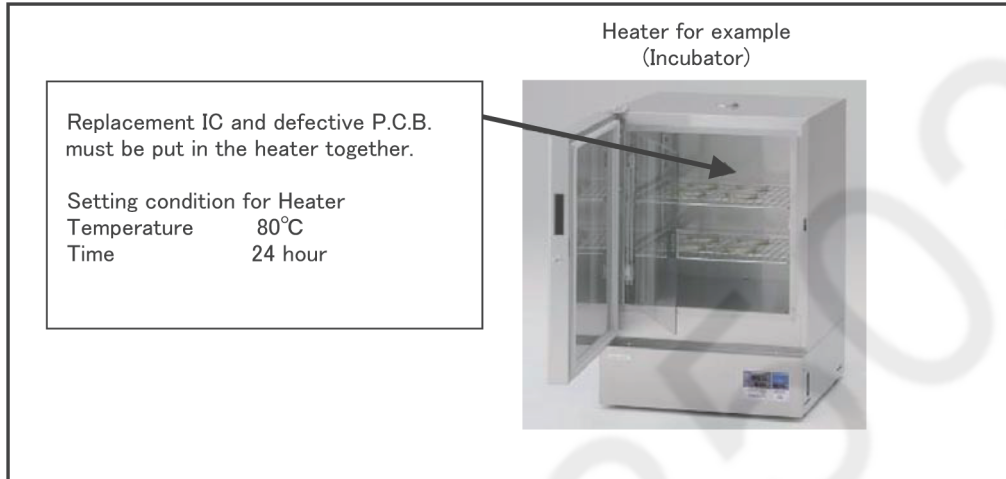
When replacing the CSP/BGA/QFN type IC mounted on the P.C.B., the problem of IC crack or foil pattern breaking in the P.C.B. might sometimes occur by rapid heating.

In order to improve the success rate of IC replacement for repair, it would be required to work out baking of replacement IC and defective P.C.B. before replacing IC.

Please refer the way of baking as follows.

Replacement IC and defective P.C.B. must be put in the heater together.

- Baking temperature and time (Hour)
80°C / 24 hour



4 Specifications

The following specification is for HC-W580/W580M/V380 (EB/EP).

Some specifications may differ depending on model suffix.

The page number in this chapter does not show the page number of this service manual.

High Definition Video Camera

Information for your safety

Power source:

DC 5.0 V (When using AC adaptor)
DC 3.6 V (When using battery)

Power consumption:

Recording; 5.4 W
Charging; 7.7 W

Motion picture recording format:

[AVCHD];
AVCHD format version 2.0 compliant
(AVCHD Progressive)
[MP4/iFrame];
MPEG-4 AVC file format compliant (.MP4)

Motion picture compression:

MPEG-4 AVC/H.264

Audio compression:

[AVCHD];
Dolby® Digital/2 ch
[MP4/iFrame];
AAC/2 ch

Recording mode and transfer rate:

[AVCHD]

[1080/50p];
Maximum 28 Mbps (VBR)
[PH];
Maximum 24 Mbps (VBR)
[HA];
Average 17 Mbps (VBR)
[HG];
Average 13 Mbps (VBR)
[HE];
Average 5 Mbps (VBR)

[MP4/iFrame]

[1080/50M];
Maximum 50 Mbps (VBR)
[1080/28M];
Maximum 28 Mbps (VBR)
[720];
Average 9 Mbps (VBR)
[iFrame];
Maximum 28 Mbps (VBR)

- Refer to the operating instructions (PDF format) for the picture size and recordable time of a motion picture.

Still picture recording format:

JPEG (Design rule for Camera File system, based on Exif 2.2 standard)

- Refer to the operating instructions (PDF format) for picture size of a still picture and number of recordable pictures.

Recording media:

SD Memory Card
SDHC Memory Card
SDXC Memory Card

- Refer to the operating instructions (PDF format) for details on SD cards usable in this unit.

Built-in memory (**W580M**); 32 GB

Image sensor:

1/5.8 type (1/5.8") 1MOS image sensor
Total; 2510 K
Effective pixels;
Motion picture; 2200 K (16:9)*
Still picture;
2200 K (16:9), 1700 K (4:3), 1670 K (3:2)

Lens:

Auto Iris, 50× optical zoom, F1.8 to F4.2
Focal length;
2.06 mm to 103 mm
Macro (Full range AF)
35 mm equivalent;
Motion picture;
28.0 mm to 1740 mm (16:9)*
Still picture;
28.0 mm to 1740 mm (16:9),
34.0 mm to 1766 mm (4:3),
33.6 mm to 1714 mm (3:2)
Minimum focus distance;
Normal; Approx. 2.0 cm (Wide)/
Approx. 2.2 m (Tele)
Tele Macro; Approx. 1.1 m (Tele)
Intelligent Auto Macro;
Approx. 1.0 cm (Wide)/Approx. 1.1 m
(Tele)

Zoom:

i.Zoom OFF 62×*, 90× i.Zoom, 150×/
3000× digital zoom
(Using image sensor effective area)

* When [O.I.S.] is set to [Standard] and Level Shot Function is set to off.

Image stabilizer function:

Optical (Hybrid Optical Image Stabilizer,
Active Mode (Rotation correction), Optical
Image Stabilizer Lock function)

Level Shot Function:

Off/Normal/Strong

Creative Control:

[Miniature Effect]/[Silent movie]/[8mm
movie]/[Time Lapse Rec]

HDR movie ([W580] / [W580M]):

Low/High

Monitor:

7.5 cm (3.0") wide LCD monitor (Approx.
460 K dots)

Microphone:

Stereo (with a Zoom Microphone)

Minimum required illumination:

Approx. 4 lx (1/25 with Low Light Mode in the
Scene Mode)

Approx. 1 lx with the Night Mode function

AV connector video output level:

1.0 Vp-p, 75 Ω, PAL system

HDMI mini connector video output level:

HDMI™ (x.v.Colour™) 1080p/1080i/576p

AV connector audio output level (Line):

251 mV, 600 Ω, 2 ch

HDMI mini connector audio output level:

[AVCHD];
Dolby Digital/Linear PCM
[iFrame], [MP4];
Linear PCM

USB:

Reader function
SD card; Read only (No copyright
protection support)
Built-in memory ([W580M]); Read only
Hi-Speed USB (USB 2.0), USB terminal
Type micro AB
USB host function (for USB HDD)
Battery charging function (Charges from
USB terminal when the main unit is off)

Dimensions:

60 mm (W)×62 mm (H)×129 mm (D)
(including projecting parts)

Mass:

[W580]
Approx. 264 g
[without battery (supplied) and an SD card
(optional)]

[W580M]
Approx. 266 g
[without battery (supplied)]

[V380]
Approx. 252 g
[without battery (supplied) and an SD card
(optional)]

Mass in operation:**(W580)**

Approx. 309 g
[with battery (supplied) and an SD card
(optional)]

(W580M)

Approx. 309 g
[with battery (supplied)]

(V380)

Approx. 295 g
[with battery (supplied) and an SD card
(optional)]

Operating temperature:

0 °C to 40 °C

Operating humidity:

10%RH to 80%RH

Battery operation time:

See page 12

Wireless transmitter:

Compliance standard; IEEE802.11b/g/n
Frequency range used;
Central frequency 2412 MHz to 2462 MHz
[11ch]
Encryption method; Wi-Fi compliant WPA™/
WPA2™/WEP
Access method; Infrastructure mode

Sub Camera ((W580) / (W580M))**Image sensor:**

1/5 type (1/5") 1MOS image sensor
Total; 2000 K

Lens:

35 mm equivalent (Motion picture);
30.6 mm

AC adaptor

Information for your safety

Power source:

AC 110 V to 240 V, 50/60 Hz

AC input:

0.25 A

DC output:

DC 5.0 V, 1.8 A

Dimensions:

(VSK0815L)
66.4 mm (W)×72 mm (H)×46.3 mm (D)
(VSK0815K)
66.4 mm (W)×78.8 mm (H)×31 mm (D)

Mass:

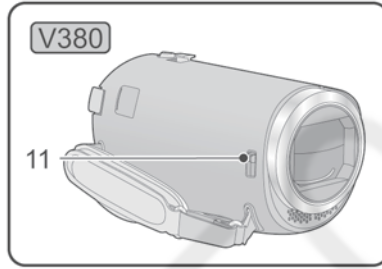
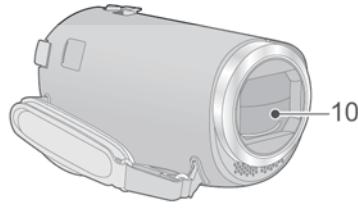
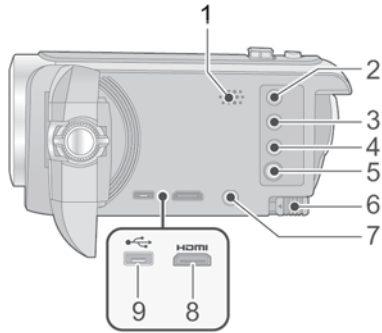
(VSK0815L)
Approx. 70 g
(VSK0815K)
Approx. 65 g

5 Location of Controls and Components

The following description is for HC-W580/W580M/V380 (EB/EP).

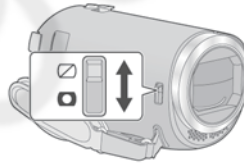
Some descriptions may differ depending on model suffix.

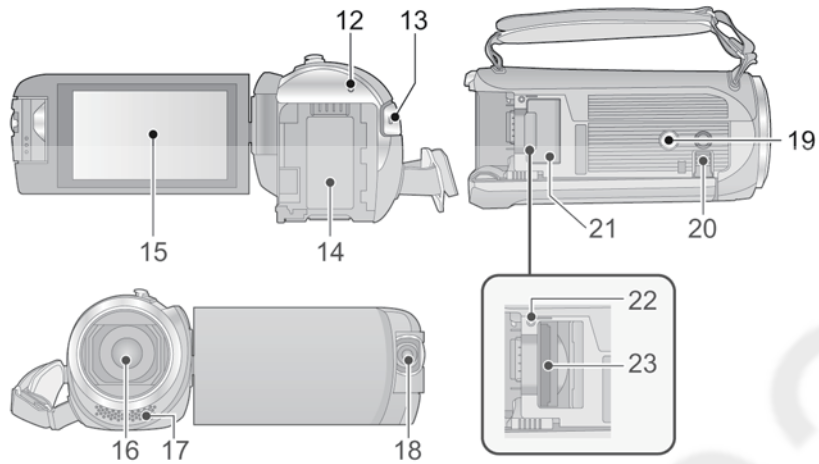
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- 1 **Speaker**
- 2 **Recording/playback button** [/] (→ 18)
- 3 **[W580] / [W580M]**
HDR button [] (→ 45)
- [V380]**
Level Shot Function button [] (→ 44)
- 4 **Wi-Fi button** [] (→ 140, 146, 149, 155, 157, 161, 176, 179, 189, 193)
- 5 **Power button** [/] (→ 17)
- 6 **Battery release lever** [] (→ 10)
- 7 **A/V connector** [] (→ 116, 134)
- 8 **HDMI mini connector** [] (→ 116)
- 9 **USB terminal** [] (→ 124, 132, 215)

- 10 **Lens cover**
 - **[W580] / [W580M]**
The lens cover opens in Motion Picture Recording Mode or Still Picture Recording Mode. (→ 18)
- 11 **[V380]**
Lens cover opening/closing switch
When not using the unit, close the lens cover to protect the lens.
 - Slide the opening/closing switch to open/close the cover.





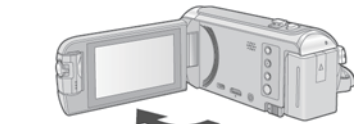
- 12 **Status indicator** (→ 17, 168)
- 13 **Recording start/stop button** (→ 23)
- 14 **Battery holder** (→ 10)
- 15 **LCD monitor (Touch screen)** (→ 19)

19 Tripod receptacle

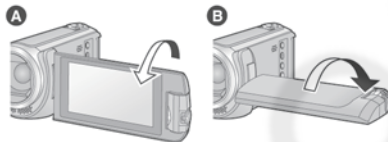
- Attaching a tripod with a screw length of 5.5 mm or more may damage the unit.

20 Sliding stand

When using this unit on a desk or any flat surface, pull out the sliding stand as illustrated below to keep this unit stable.



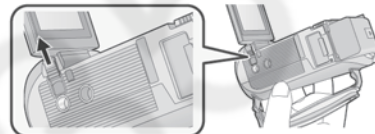
- It can open up to 90°.



- It can rotate up to 180° **A** towards the lens or 90° **B** towards the opposite direction.

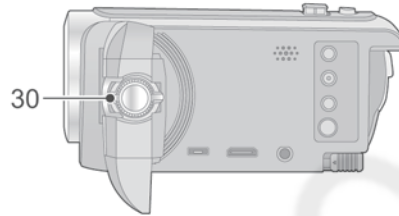
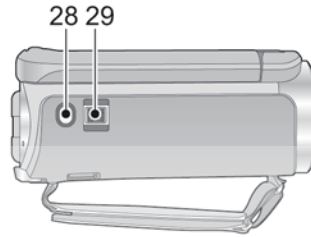
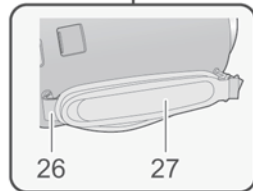
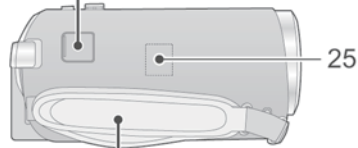
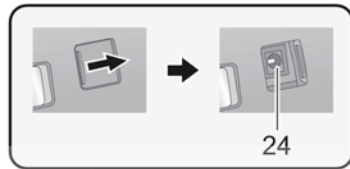
- 16 **Lens**
- 17 **Internal stereo microphones**

- 18 **W580 / W580M**
Sub camera (→ 46)



- Before closing the LCD monitor, retract the sliding stand.

- 21 **SD card cover** (→ 15)
- 22 **Access lamp [ACCESS]** (→ 15)
- 23 **Card slot** (→ 15)



24 DC input terminal [DC IN] (→ 11)

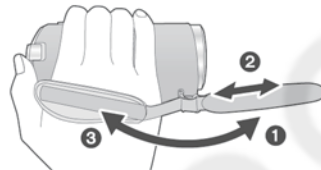
- Do not use any other AC adaptors except the supplied one.

25 Wi-Fi Transmitter (→ 139)

26 Shoulder strap fixture

27 Grip belt

Adjust the length of the grip belt so that it fits your hand.



- 1 Flip the belt.
- 2 Adjust the length.
- 3 Replace the belt.

28 Photoshot button [] (→ 26)

29 Zoom lever [W/T] (In Motion Picture Recording Mode or Still Picture Recording Mode) (→ 43)/

Thumbnail display switch [] (→ 30)/

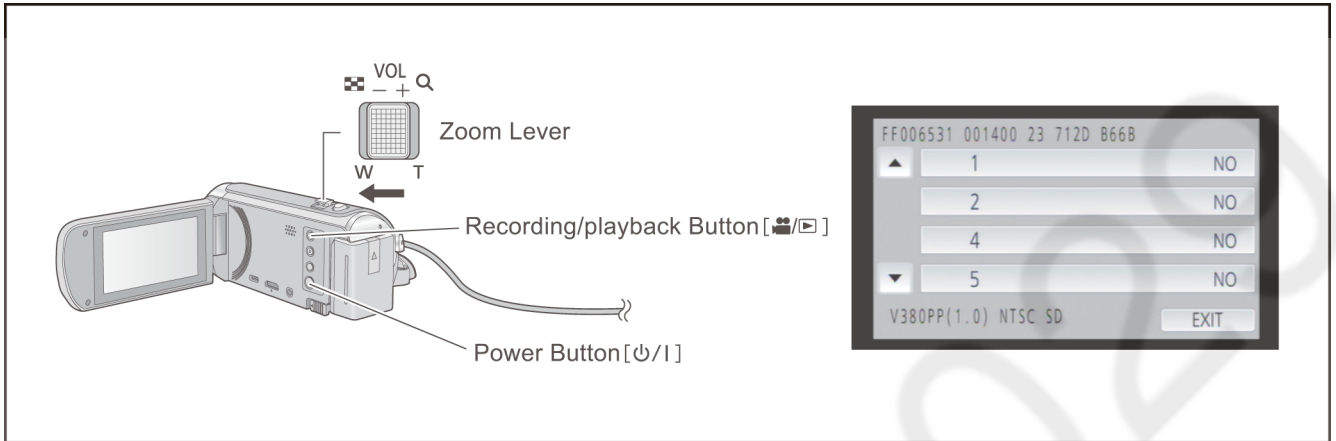
Volume lever [-VOL+] (In Playback Mode) (→ 30)

30 [W580]/[W580M] Sub Camera dial (→ 47)

6 Service Mode

Indication method of the service menu

1. Keep pressing the “Power” button, “Zoom Lever” to W side and “Recording/Playback” button for more than 3 seconds until the top screen of the Service Mode Menu being displayed.



Service mode menu

Screen display	Contents	Function
1	Factory settings	Function to throw a product up in a factory shipment state.
2	Model/Destination settings	Change the Model/Destination. (Selectable models and destinations are displayed.)
4	Lock search history indication	Display the main camera system error code for three histories saved in EEPROM.
5	Power ON self check result display	Power ON self check (function to diagnose correct function of the device and interface between devices) result display.
14	Adjutment function for the service	The service adjustment do setup and adjustment of the following items required in the field service.
15	Restore the backed up adjustment data	Restore the adjustment data to new or repaired Main P.C.B. from SD card that the data backed up from original Main P.C.B. before repairs or replacement.
16	Touch panel calibration	Calibrate the touch positions of the touch panel.

NOTE:

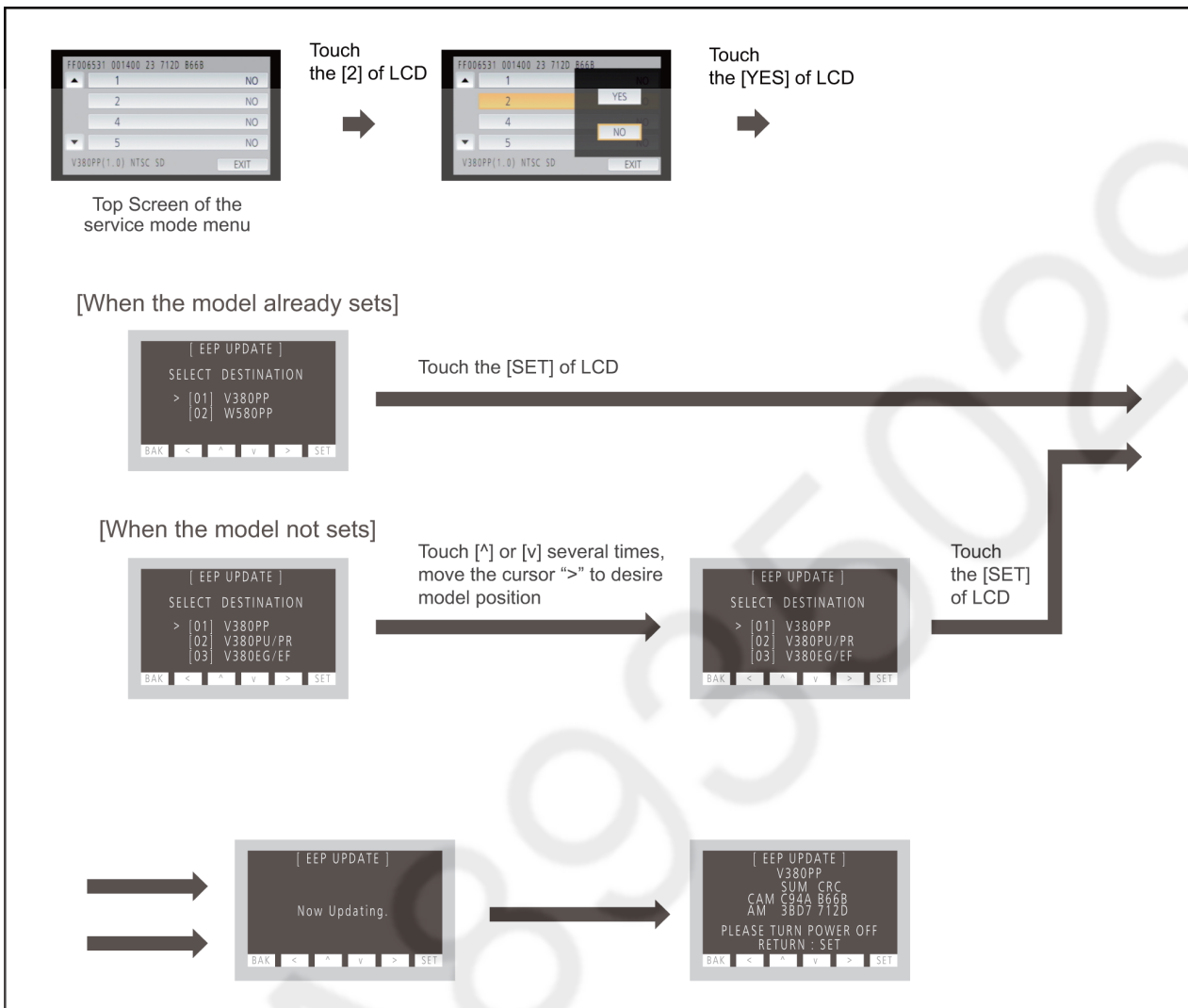
Do not using service mode except above table of Service mode menu.

2. End method of the top screen of the service mode menu
Touch the [EXIT] of LCD to end the service mode, and then POWER OFF.

6.1. Model/Destination Settings

Touch the [2] of LCD, select model/destination settings.

Operation specifications



Function description

- Change the Model/Destination

Display the lists of model/destination which the unit can be changed, if a shipment setup is finished. Therefore in some cases, the model/destination that is currently set is only displayed.

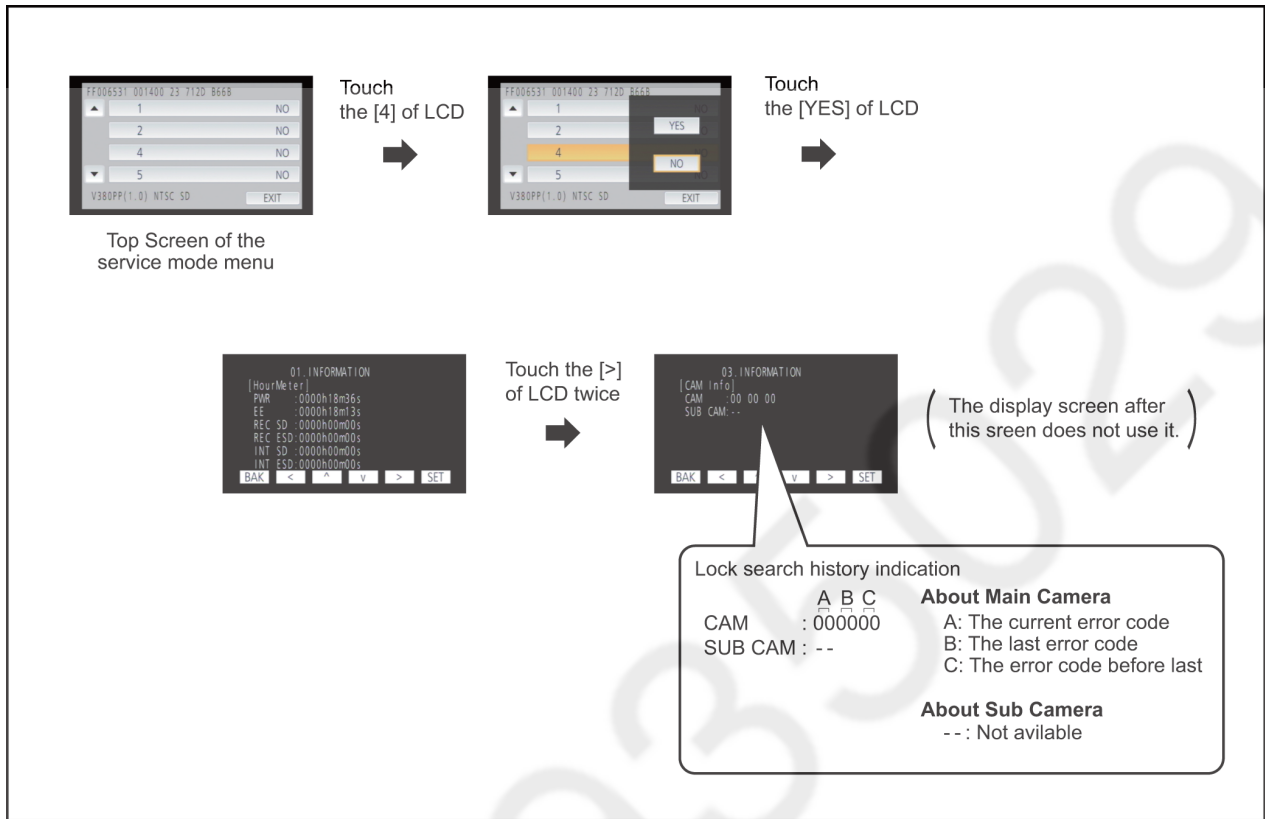
End method of operation

- Touch the [SET] of LCD to exit the mode/destination settings, and then POWER OFF.

6.2. Lock Search and Error History Indication

Touch the [4] of LCD, select Lock search and error history indication.

Operation specifications



Indication contents

1. Main Camera

- Lock search history indication of main camera
Display the main camera system error code for three histories saved in EEPROM.
- The error code contents which are displayed

Error code	Description	Problematic Parts
51	Focus control is abnormal	Focus Stepping Motor / Lens Unit
52	Zoom control is abnormal	2nd Stepping Motor / Lens Unit
53	OIS lens control is abnormal	Lens Unit
54	Zoom control is abnormal (2)	3rd Stepping Motor / Lens Unit

2. Sub Camera

- This model has no sub camera.

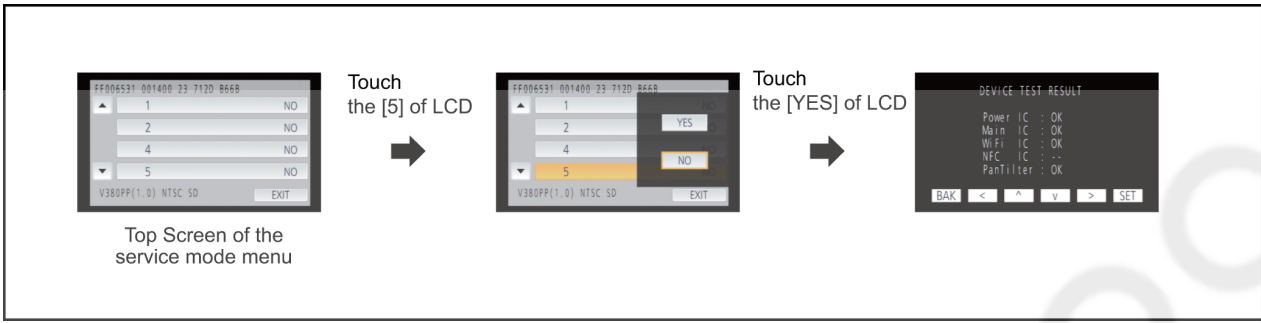
End method of operation

- Touch the [BAK] of LCD to exit the lock search and error history indication, and then POWER OFF.

6.3. Power ON Self Check Result Display

Touch the [5] of LCD, select Power ON self check result display.

Operation specifications



Indication contents

- Power ON self check result display

Function to diagnose correct function of the device and interface between devices result display.

Display the following communication test result.

- Power IC : Communication test between IC3401 and IC1503.
- Main IC : DDR. Communication test inside IC3401.
- WiFi IC : Communication test between IC3401 and Wi-Fi P.C.B..
- NFC IC : -- (Excluded).

Display other than "OK" are abnormalities of each lines.

- PanTilter : Error display of the Remote Pan Tilt Cradle (VW-CTR1)
(When not connected the remote pan tilt cradle, display "--".)
When error is occurred, display "NG" with the error code.

Error Code	Description
NG 01	Battery undercut
NG 04	The start-up state of the update error factor
NG 10	The failure of Tilt motor
NG 80	USB Communication Error

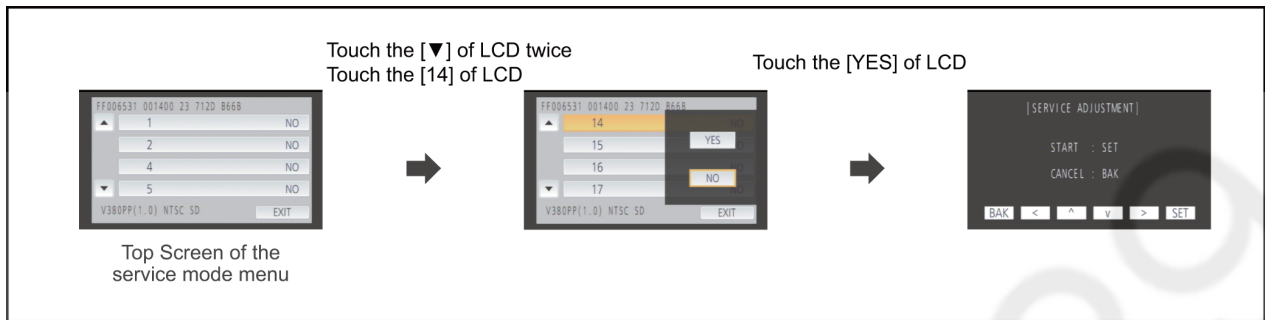
End method of operation

- Touch the [BAK] of LCD to exit the power on self check result display, and the POWER OFF.

6.4. Adjustment function for the Service

Touch the [14] of LCD, select the adjustment function for the service.

Operation Specifications (until before the start of the adjustment)



Function description

The service adjustment do setup and adjustment of the following items required in the field service.

For a detailed content, such as the adjustment procedure, refer to “9 Measurements and Adjustments”.

- Model setting
- Setting of the file name for adjustment data backup to SD card.
- Execution of adjustment data backup to SD card
- Checking of Switches
- Camera adjustment
- Zoom Tracking adjustments
- Indoor White Balance Adjustment
- Outdoor White Balance Adjustment
- Level shot adjustment

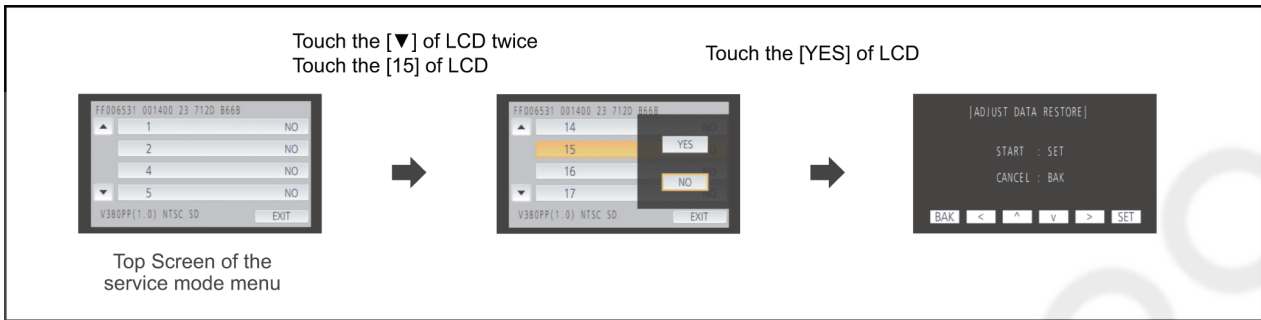
End method of operation

- Press the power button to turn the unit off.

6.5. Restore the backed up adjustment data

Touch the [15] of LCD, select restoring the backed up adjustment data from SD card to the unit.

Operation Specifications

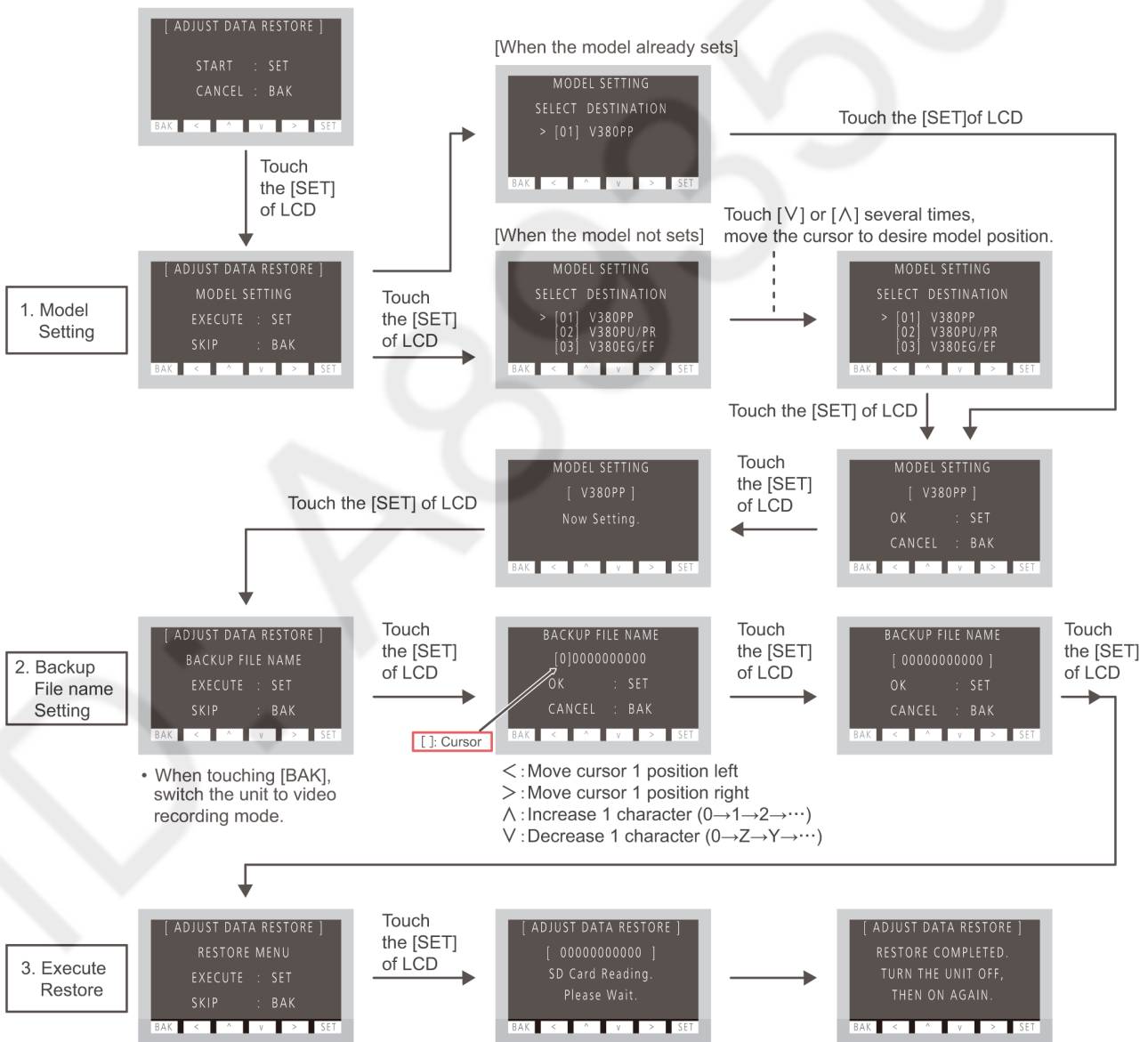


Function description

Restore the adjustment data to new or repaired Main P.C.B. from SD card that the data backed up from original Main P.C.B. before repairs or replacement.

To backup the adjustment data, use “6.4. Adjustment function for the Service”.

Restoring procedure



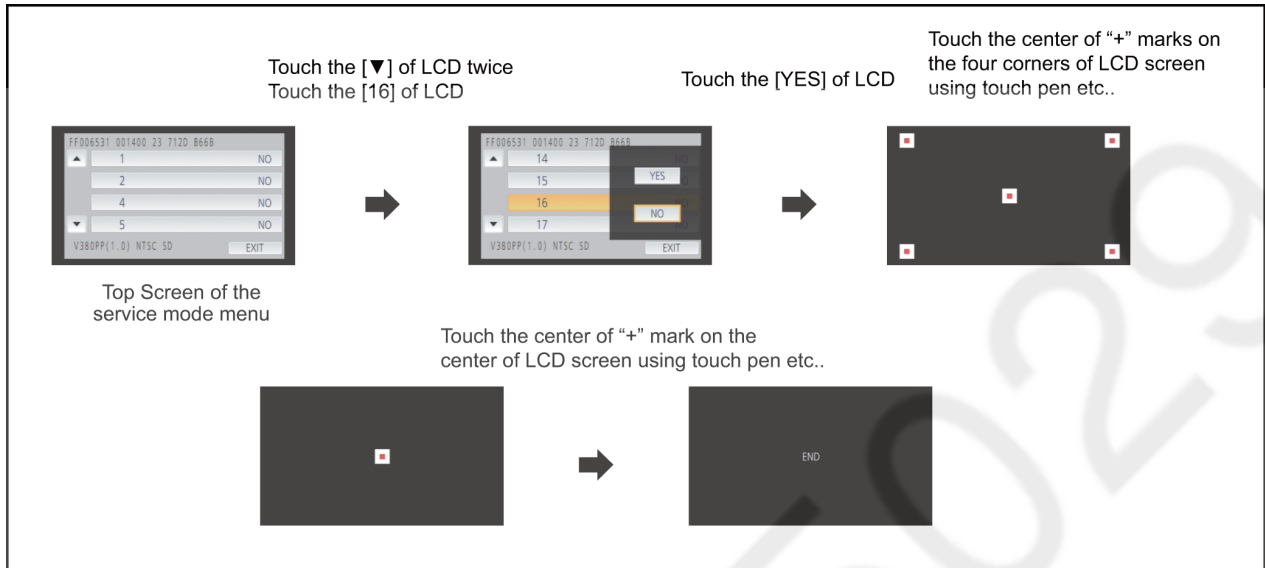
End method of operation

- Press the power button to turn the unit off.

6.6. Touch Panel Calibration

Touch the [16] of LCD, select the calibration of touch panel.

Operation Specifications



Function description

Calibrate the touch positions of the touch panel.

End method of operation

- Press the power button to turn the unit off.

7 Service Fixture & Tools

7.1. Service Fixture and Tools

The following Service Fixture and tools are used for checking and servicing this unit.

Parts name	Parts No.	Remarks
Zoom Guide Shaft	VMS8231	2 use

(* When Installing the MOS Unit)

7.2. When Replacing the Main P.C.B.

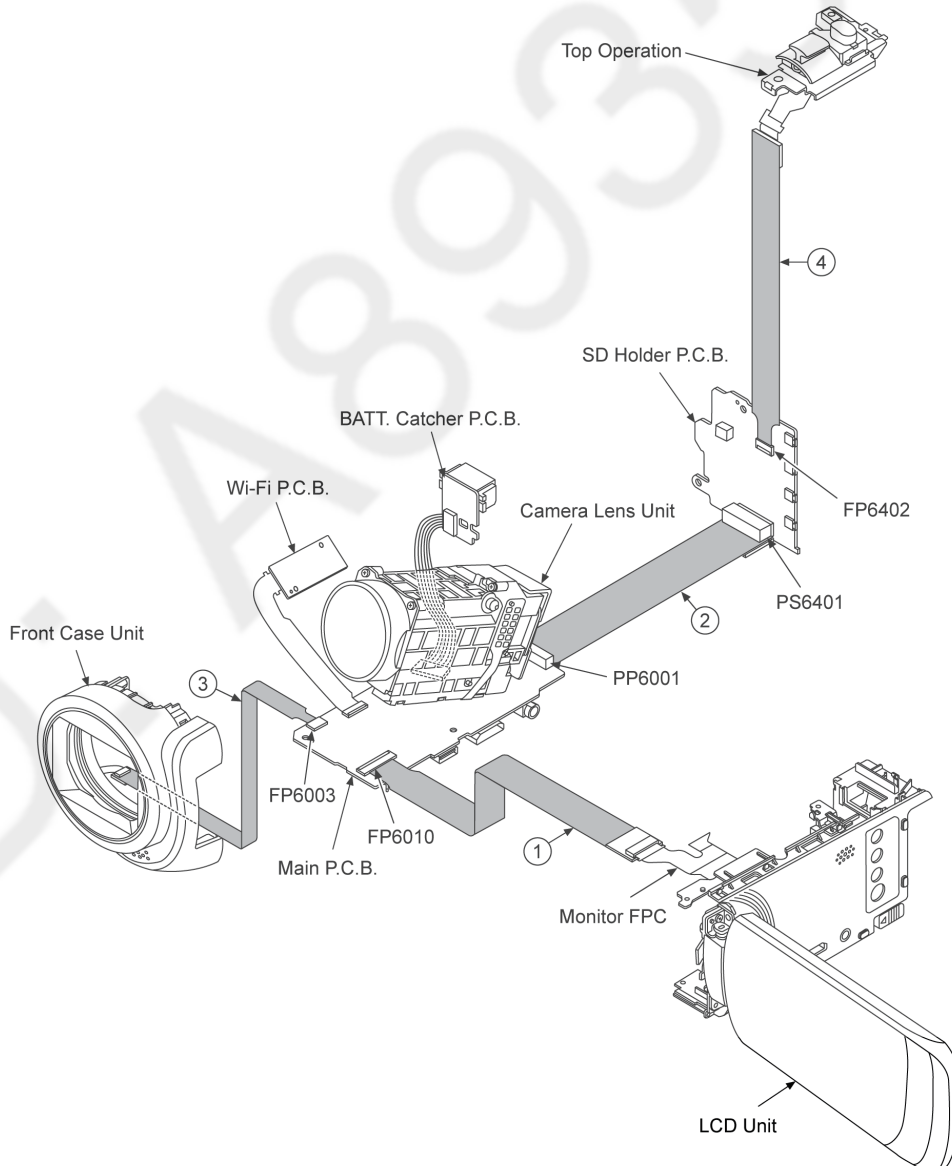
After replacing the MAIN P.C.B., be sure to achieve adjustment.

7.3. Service Position

This Service Position is used for checking and replacing parts. Use the following Extension cables for servicing.

No.	Parts No.	Connection	Form
1	RFKZ0354	FP6010(MAIN) - MONITOR FPC	37PIN 0.3 FFC
2	RFKZ0444	PP6001(MAIN) - PS6401(SD HOLDER)	50PIN 0.5 B to B
3	VFK1480	FP6003(MAIN) - ECM FPC	6PIN 0.5 FFC
4	VFK1440	FP6402(SD HOLDER) - TOP OPERATION	10PIN 0.5 FFC

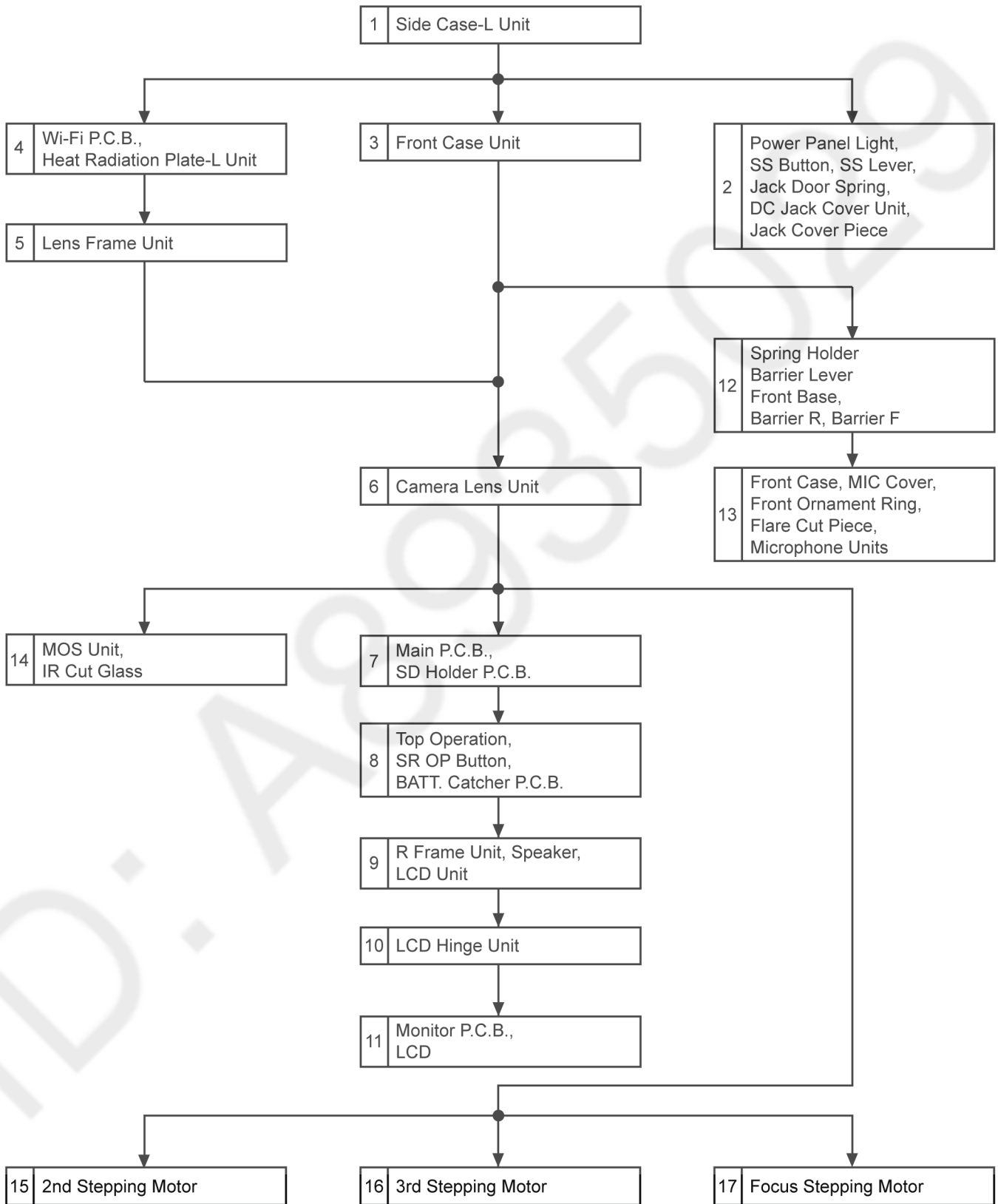
7.3.1. Extention Cable Connection



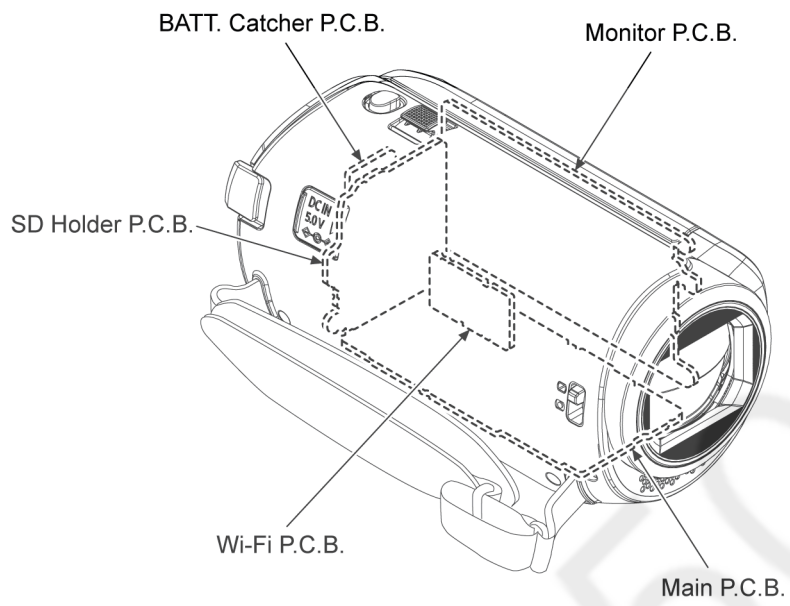
8 Disassembly and Assembly Instructions

8.1. Disassembly Flow Chart for the Unit

This is a disassembling chart.
When assembling, perform this chart conversely.



8.2. PCB Location



8.3. Disassembly Procedure for the Unit

No.	Item	Fig.	Removal
1	Side Case-L Unit	(Fig. D1) (Fig. D2)	Screw (A) x 5
			Screw (B) x 1
			Locking tab x 5
			Projecting part x 1 Side Case-L Unit
2	Power Panel Light, SS Button SS Lever, Jack Door Spring, DC Jack Cover Unit, Jack Cover Piece	(Fig. D3)	Power Panel Light
			Locking tab x 1
			SS Button
			Screw (C) x 1
			Locking tab x 2
			Locking tab x 2
			SS Lever
			Convex x 4
			Jack Door Spring
			DC Jack Cover Unit
			Jack Cover Piece
3	Front Case Unit	(Fig. D4)	Screw (D) x 1
			Screw (E) x 2
			FP6003 (Flex)
			Convex x 3
4	Wi-Fi P.C.B., Heat Radiation Plate-L Unit	(Fig. D5) (Fig. D6)	Front Case Unit
			Flex A
			Screw (F) x 1
			Wi-Fi P.C.B. Heat Radiation Plate-L Unit
5	Lens Frame Unit	(Fig. D7)	Screw (G) x 1
			Screw (H) x 1
			P6003 (Connector)
			Screw (I) x 2
			Projecting part x 1
			Locking tab x 2
6	Camera Lens Unit	(Fig. D8) (Fig. D9) (Fig. D10)	Lens Frame Unit
			FP301 (Flex)
			FP6008 (Flex)
			Convex x 2 Camera Lens Unit
7	Main P.C.B., SD Holder P.C.B.	(Fig. D11)	Screw (J) x 1
			Screw (K) x 1
			Screw (L) x 1
			Convex x 2
			Heat Radiation Plate Unit
			Screw (M) x 1
			Screw (N) x 1
		(Fig. D12) (Fig. D13)	P6401 (Connector)
			FP6402 (Flex)
			FP6010 (Flex)
			Convex x 4
			SR Slide Lever
			Locking tab x 4
			Convex x 2 Bottom Frame Unit PP6001 (Connector) SD Holder P.C.B. Main P.C.B.
8	Top Operation, SR OP Button, BATT. Catcher P.C.B.	(Fig. D14) (Fig. D15)	Locking tab x 1
			Hooking part x 1
			Top Operation
			Locking tab x 1
			Hooking part x 1
			Convex x 3
			SR OP Button BATT. Catcher P.C.B.

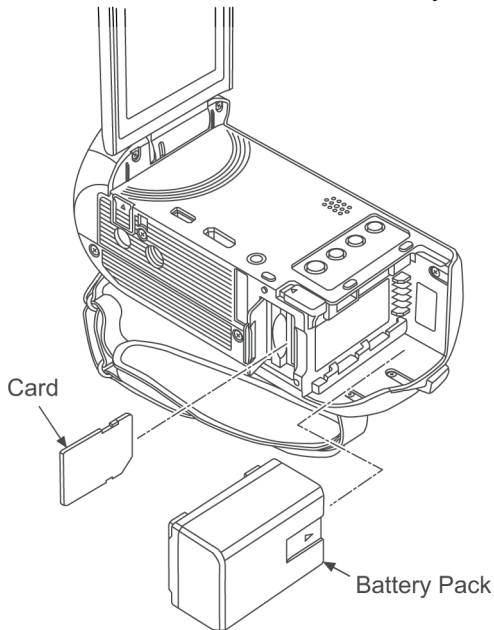
No.	Item	Fig.	Removal		
9	R Frame Unit, Speaker, LCD Unit	(Fig. D16)	Screw (O) x 2		
			(Fig. D17)	Locking tab x 4	
		(Fig. D18)		Convex x 1	
			LCD Lever		
			R Frame Unit		
			Convex x 4		
		10	LCD Hinge Unit	(Fig. D19)	Hooking part x 4
					Speaker
Convex x 2					
LCD Unit					
Screw (P) x 2					
(Fig. D20)	Screw (Q) x 2				
	Locking tab x 8				
	LCD Case (T) Unit				
	FP902 (Flex)				
	Projecting part x 1				
11	Monitor P.C.B., LCD	(Fig. D21)	Convex x 1		
			LCD Hinge Unit		
			Screw (R) x 1		
			Convex x 2		
			Projecting part x 1		
			LCD Frame A		
			FP904 (Flex)		
		(Fig. D22) (Fig. D23)	FP905 (Flex)		
			Locking tab x 1		
			Hooking part x 1		
			Monitor P.C.B.		
			Locking tab x 4		
			LCD		
			TP Spacer		
(Fig. D23)	LCD Frame B				
	LCD Case (B) Unit				
	Reflection Sheet				
	Light Guide Plate				
	Diffusion Sheet				
	Prism Sheet B				
	Prism Sheet A LGP Holder				
12	Spring Holder, Barrier Lever, Front Base, Barrier R, Barrier F	(Fig. D24)	Projecting part x 3		
			Lens Damper Rubber		
			Screw (S) x 4		
		(Fig. D25)	Convex x 3		
			Screw (T) x 1		
			Spring Holder		
			Barrier Spring		
			Locking tab x 2		
			Barrier Lever		
			Convex x 1		
Front Base					
Barrier R					
Barrier F					
13	Front Case, MIC Cover, Front Ornament Ring, Flare Cut Piece, Microphone Units	(Fig. D26)	Screw (U) x 1		
			Hooking part x 3		
			Flare Cut Piece		
			Front Ornament Ring		
			MIC Cover		
			Convex x 1		
			MIC Sponge-F		
			MIC Sponge-M		
Microphone Units					
MIC Sponge-R					
Front Case					

No.	Item	Fig.	Removal
14	MOS Unit, IR Cut Glass	(Fig. D27)	Screw (V) x 3
			MOS Unit
			MOS Cushion
			IR Cut Glass
		(Fig. D28) (Fig. D29)	NOTE: (When Installing the MOS Unit)
15	2nd Stepping Motor	(Fig. D30)	Solder x 16 points
			Screw (W) x 3
			Convex x 5
		(Fig. D31)	Screw (X) x 2
			Convex x 4 2nd Stepping Motor
16	3rd Stepping Motor	(Fig. D32)	Solder x 4 points
		(Fig. D33)	Screw (Z) x 2
			3rd Stepping Motor
17	Focus Stepping Motor	(Fig. D34)	Solder x 8 points
			Screw (a) x 1
			Convex x 1
		(Fig. D35)	Screw (b) x 2 Focus Stepping Motor

NOTE:

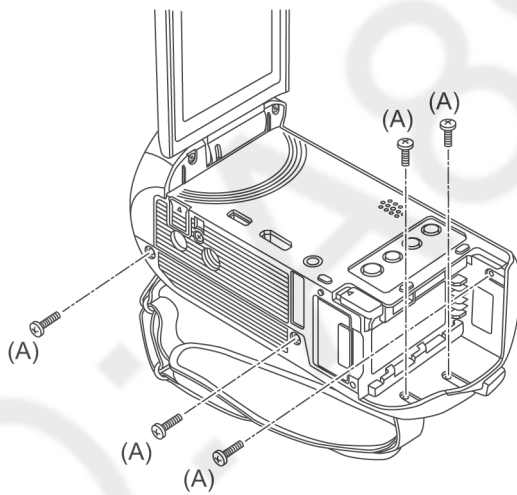
When servicing and reassembling, remove the Card and Battery Pack from the unit.

- Card
- Battery Pack

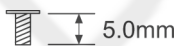


8.3.1. Removal of the Side Case-L Unit

- Screw (A) × 5



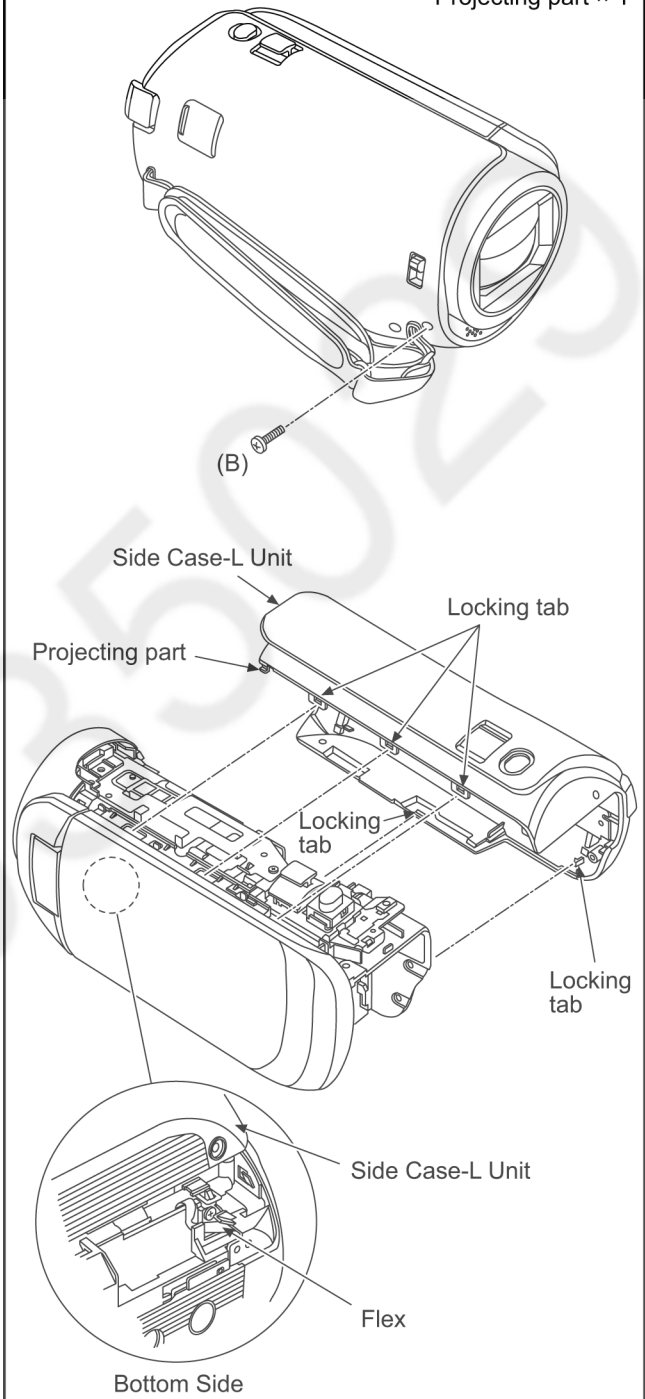
Screw (A)



BLACK

(Fig. D1)

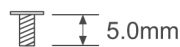
- Screw (B) × 1
- Locking tab × 5
- Projecting part × 1



NOTE: (When Installing)

• When installing the Side Case-L Unit, take care not to damage the Flex.

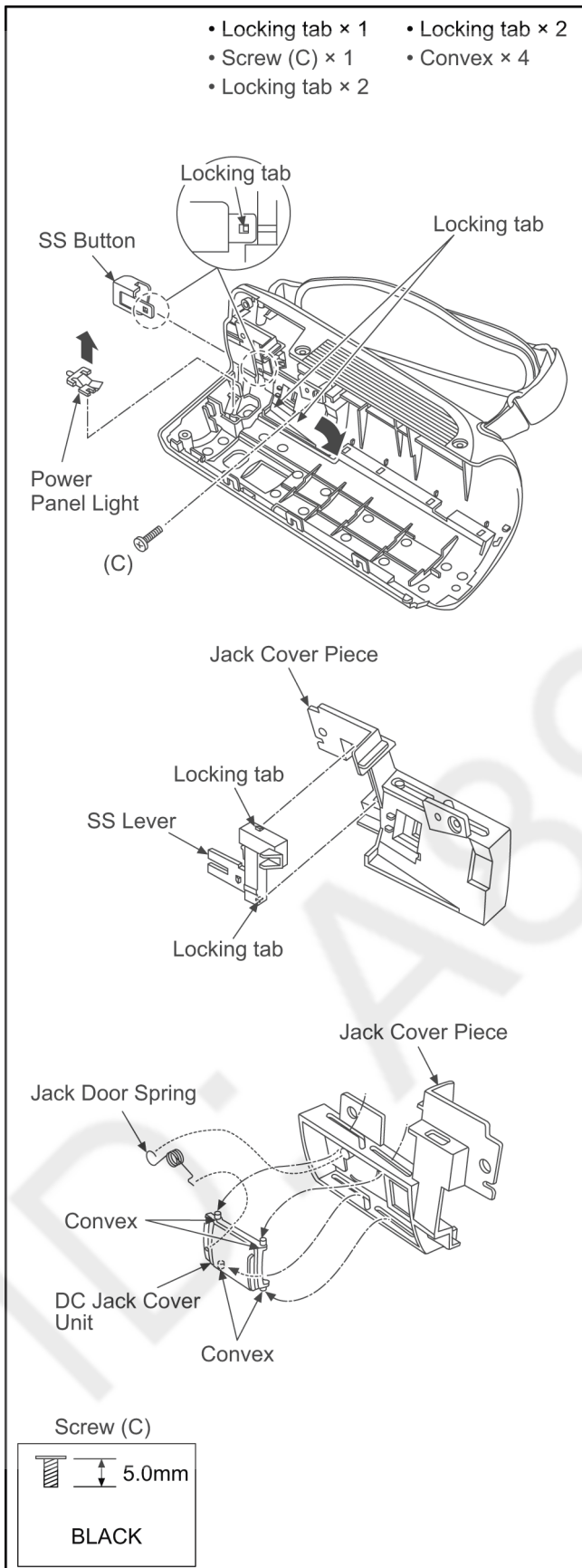
Screw (B)



BLACK

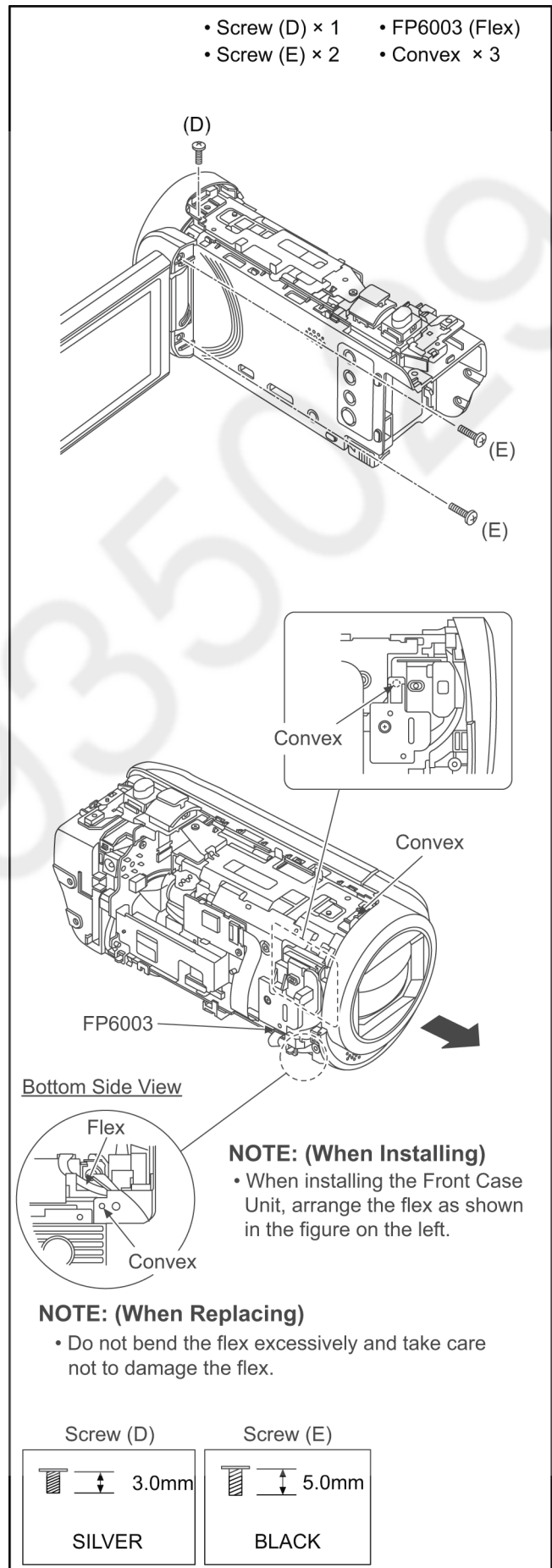
(Fig. D2)

8.3.2. Removal of the Power Panel Light, SS Button, SS Lever, Jack Door Spring, DC Jack Cover Unit, Jack Cover Piece

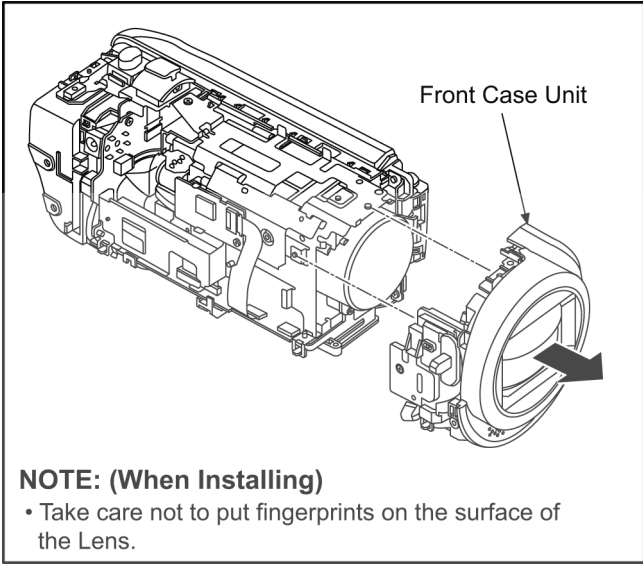


(Fig. D3)

8.3.3. Removal of the Front Case Unit

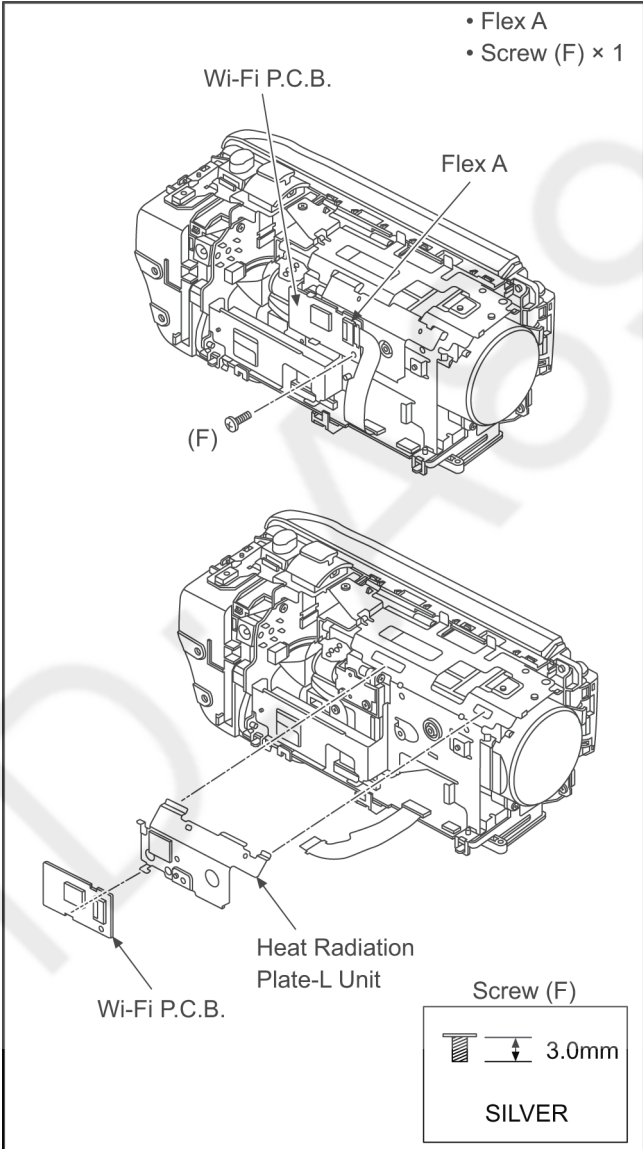


(Fig. D4)



(Fig. D5)

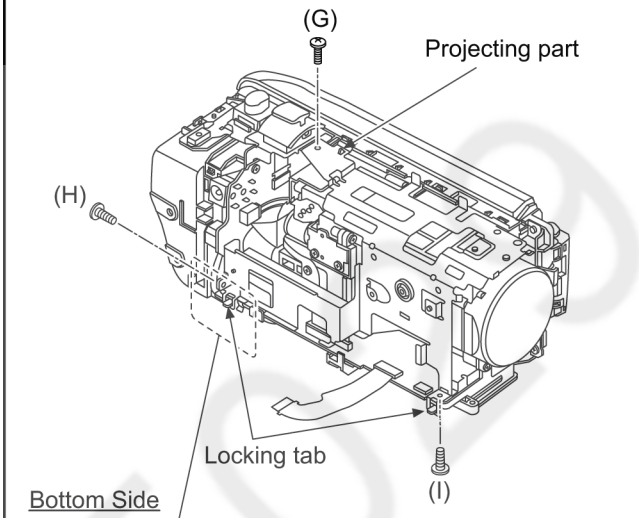
8.3.4. Removal of the Wi-Fi P.C.B., Heat Radiation Plate-L Unit



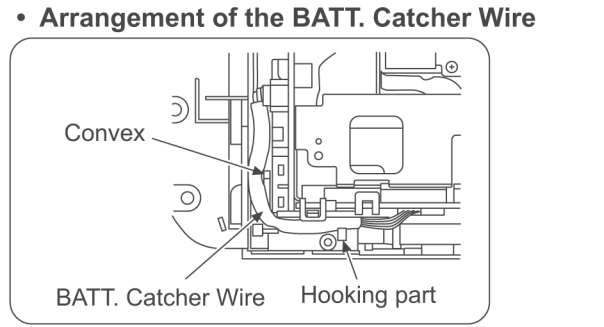
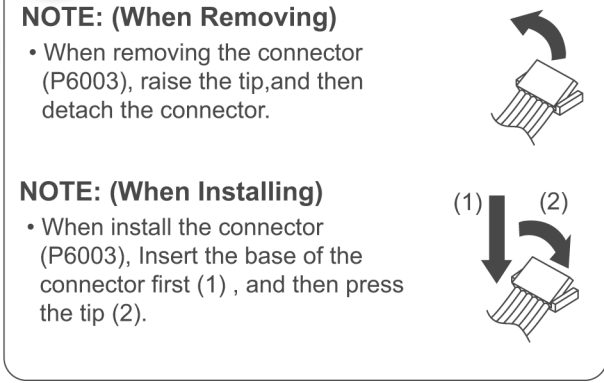
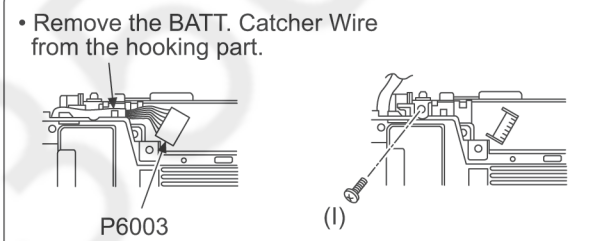
(Fig. D6)

8.3.5. Removal of the Lens Frame Unit

- Screw (G) × 1 • P6003 (Connector) • Projecting part × 1
- Screw (H) × 1 • Screw (I) × 2 • Locking tab × 2

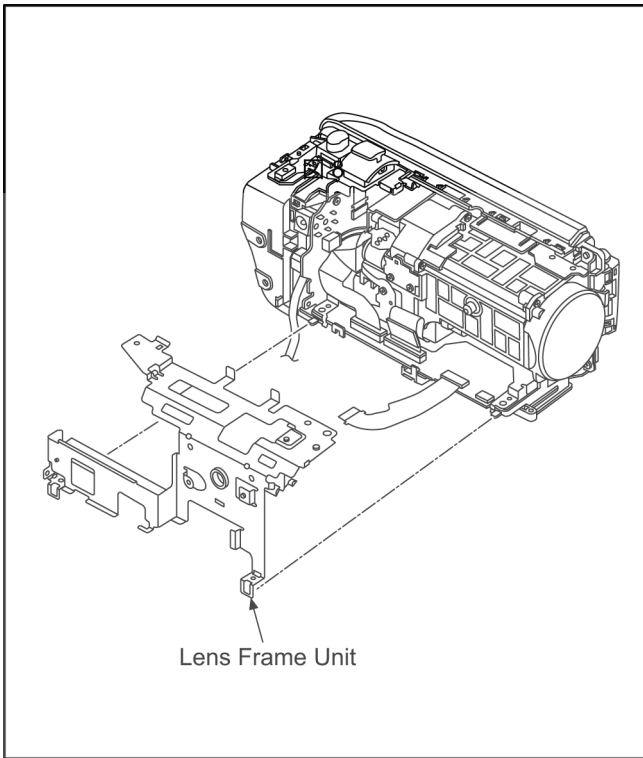


Bottom Side



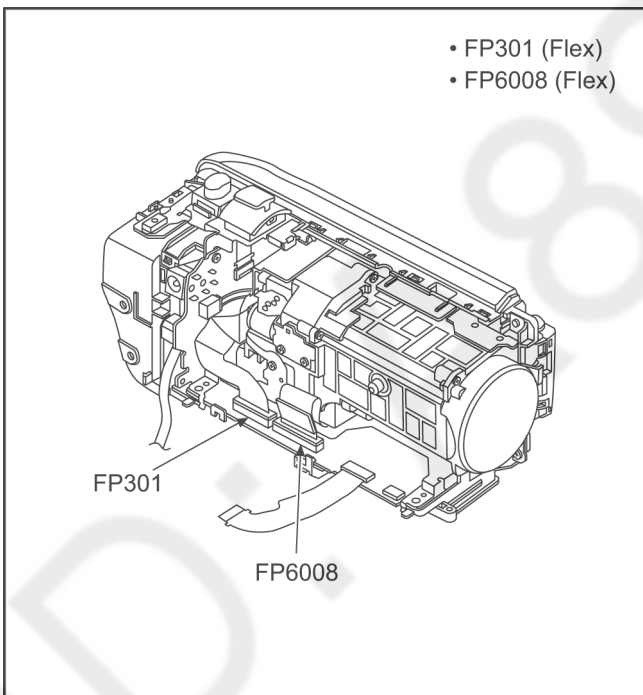
Screw (G)	Screw (H)	Screw (I)
3.0mm	3.0mm	5.0mm
SILVER	RED	BLACK

(Fig. D7)

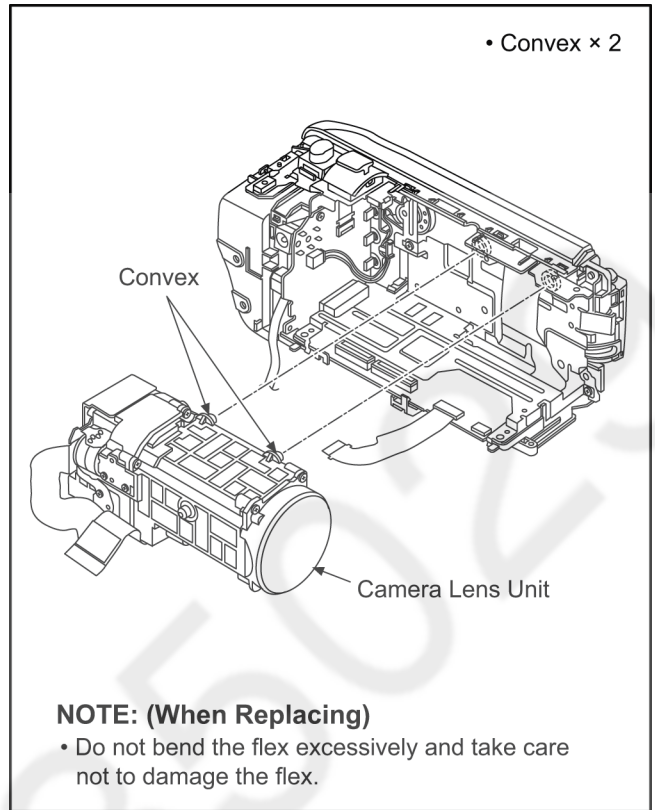


(Fig. D8)

8.3.6. Removal of the Camera Lens Unit

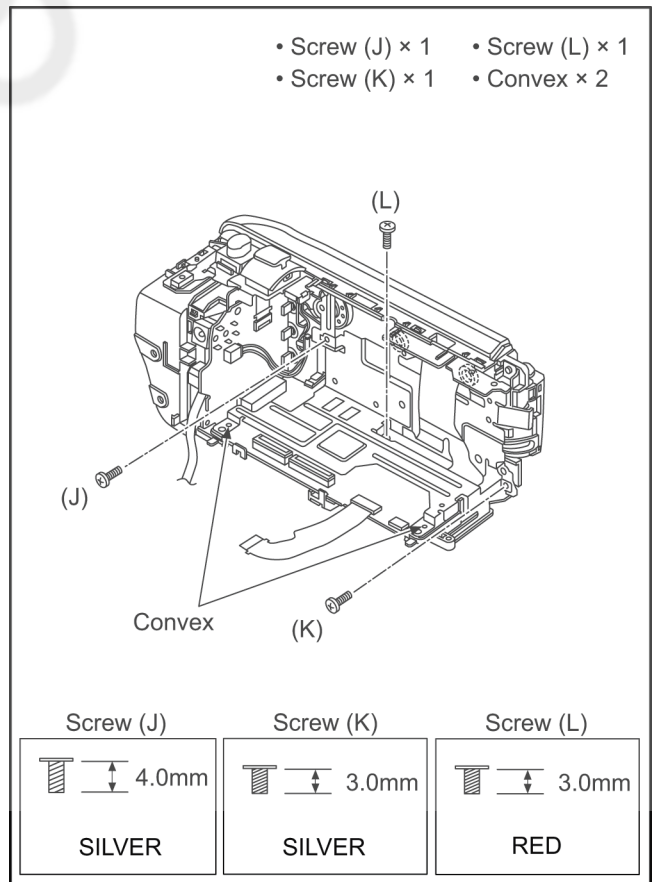


(Fig. D9)

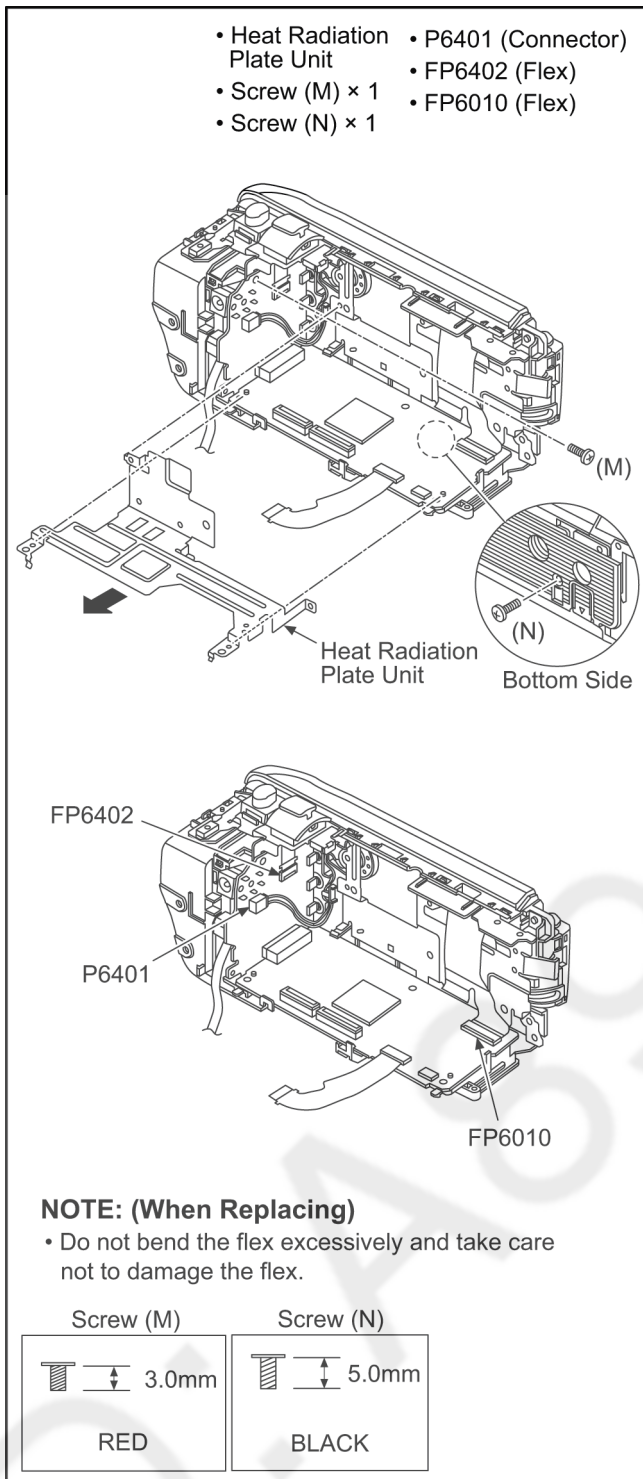


(Fig. D10)

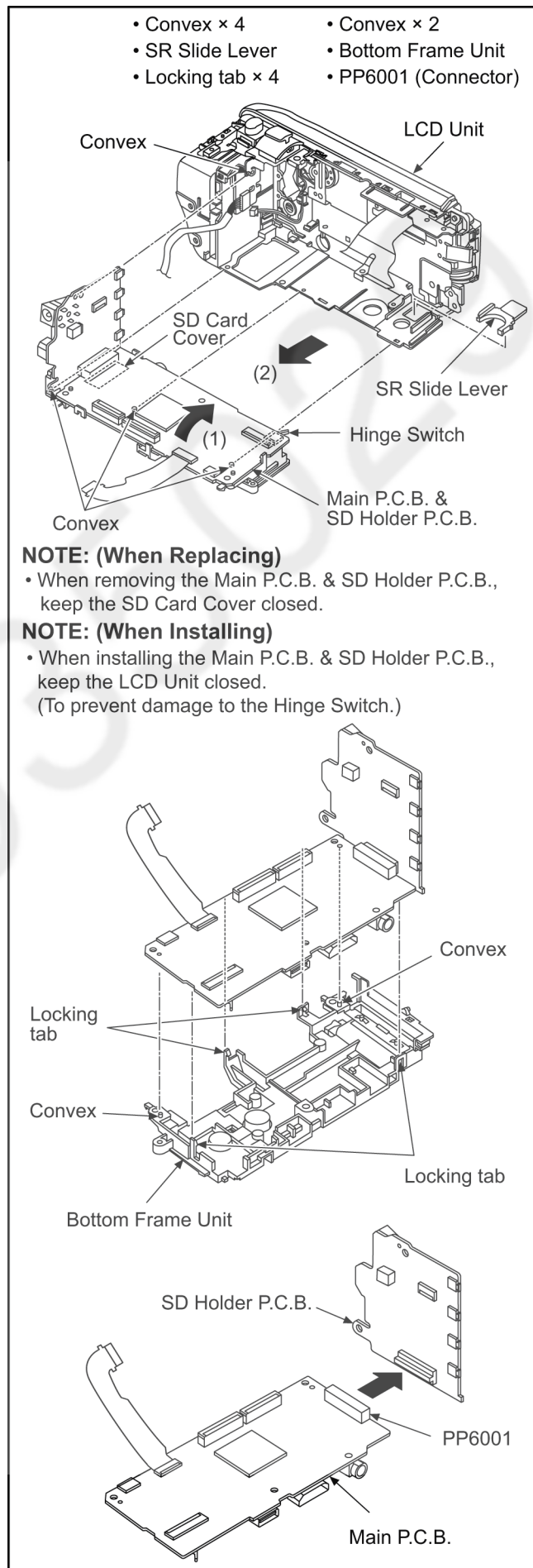
8.3.7. Removal of the Main P.C.B., SD Holder P.C.B.



(Fig. D11)

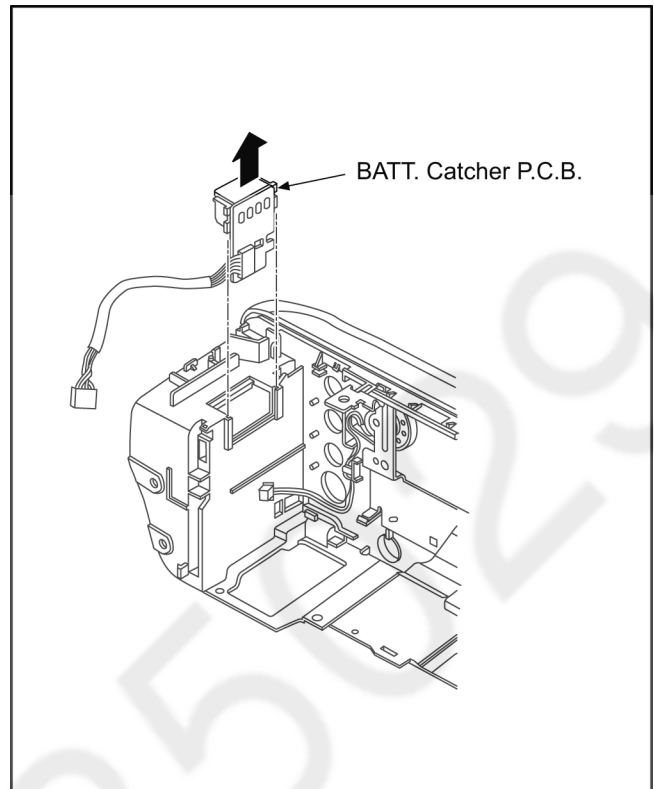
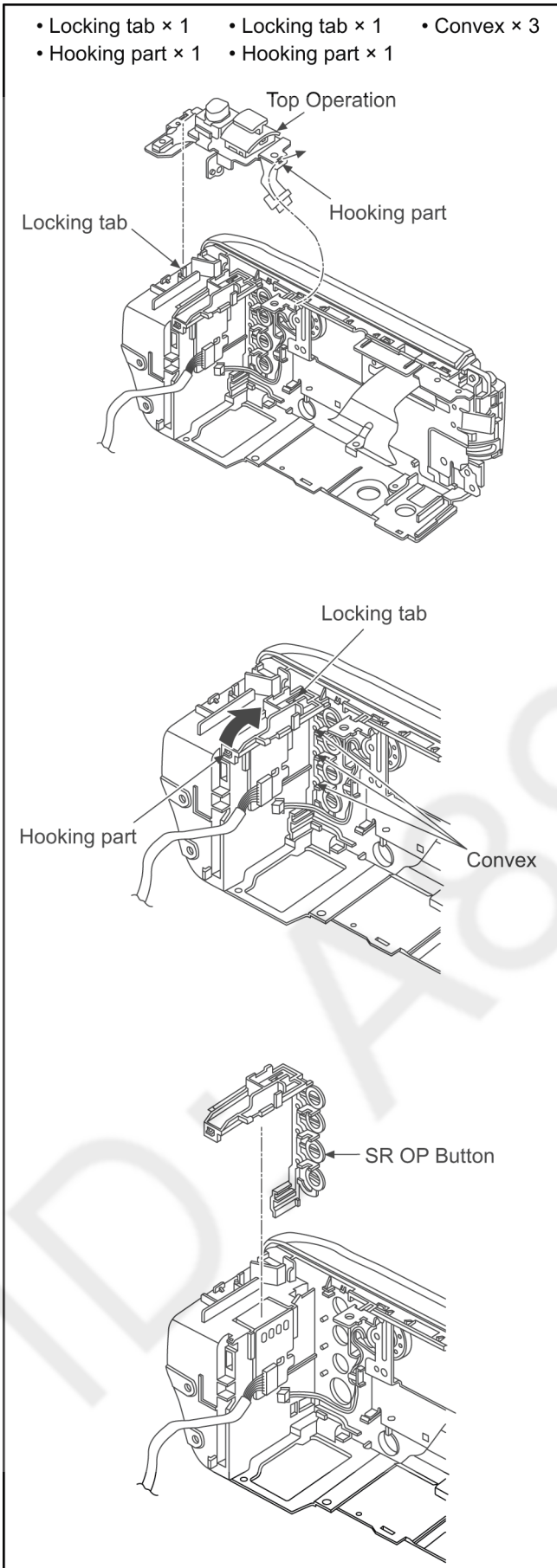


(Fig. D12)

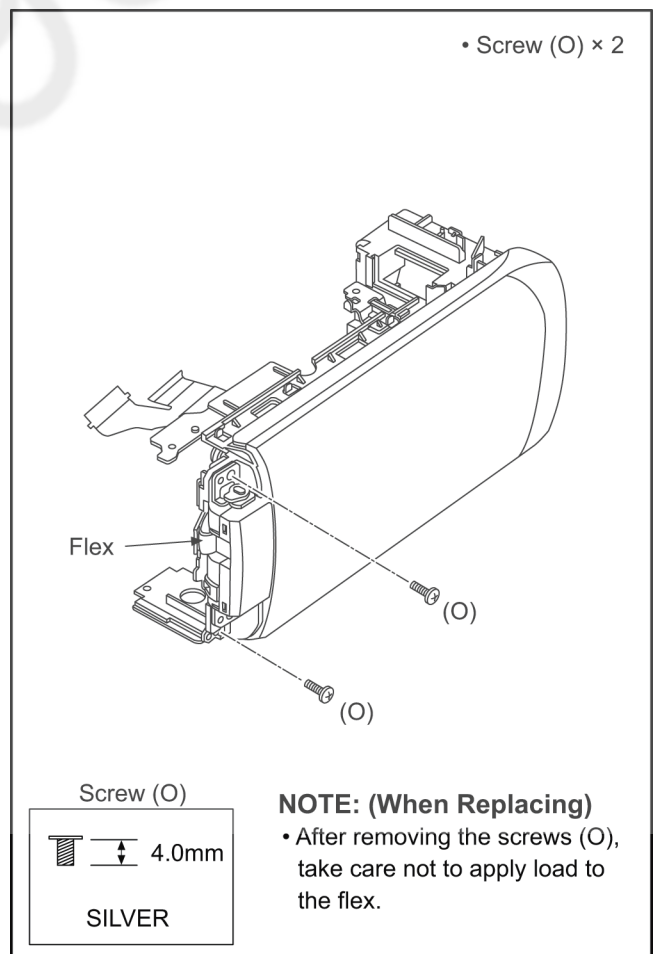


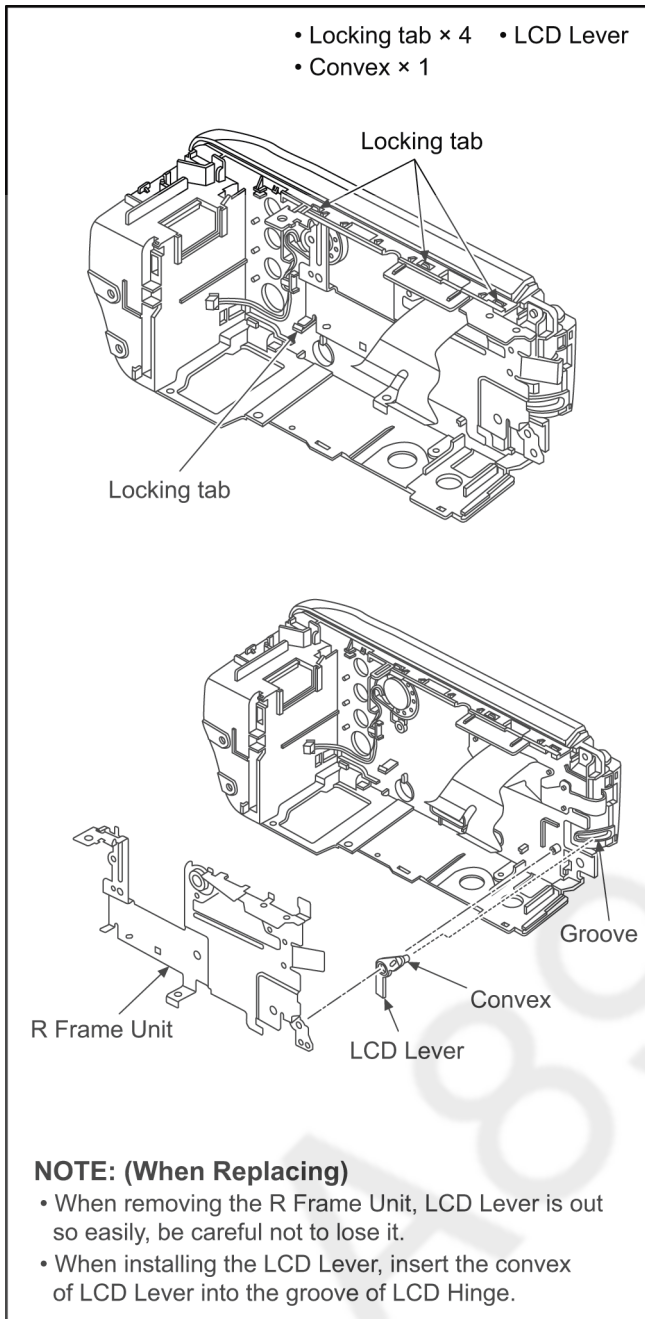
(Fig. D13)

8.3.8. Removal of the Top Operation, SR OP Button, BATT. Catcher P.C.B.

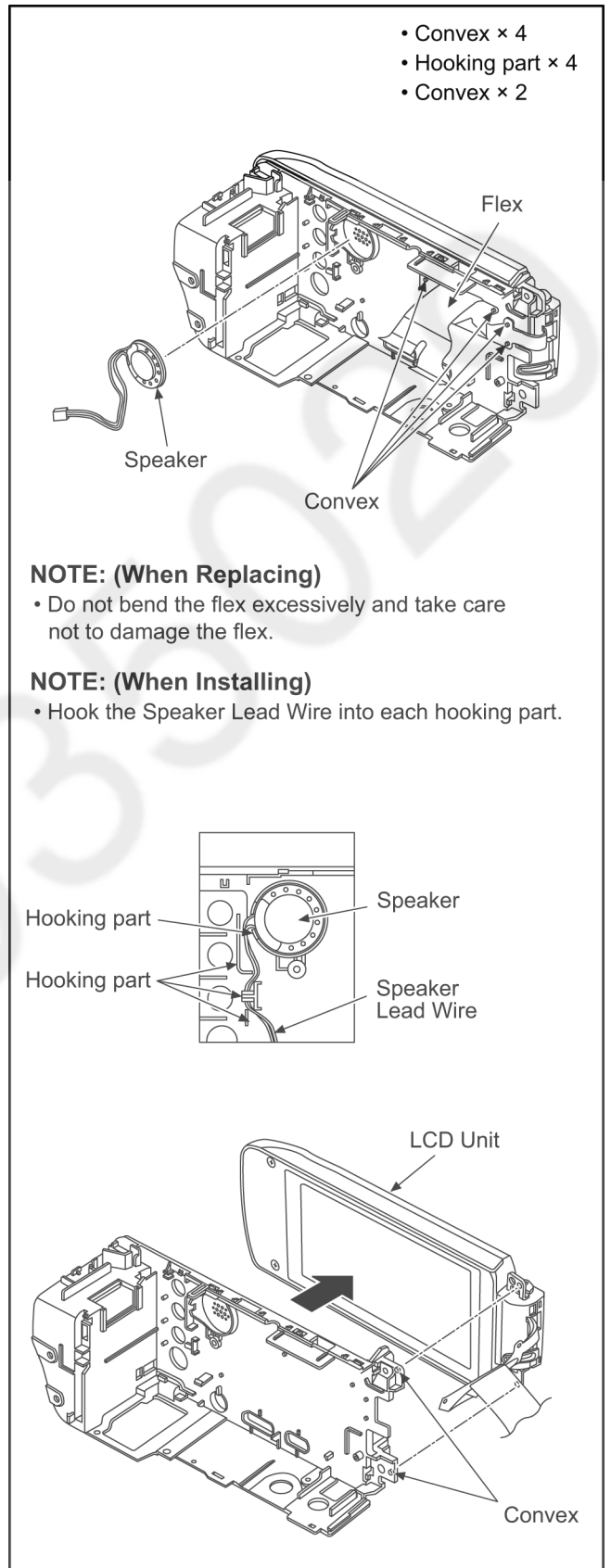


8.3.9. Removal of the R Frame Unit, Speaker, LCD Unit



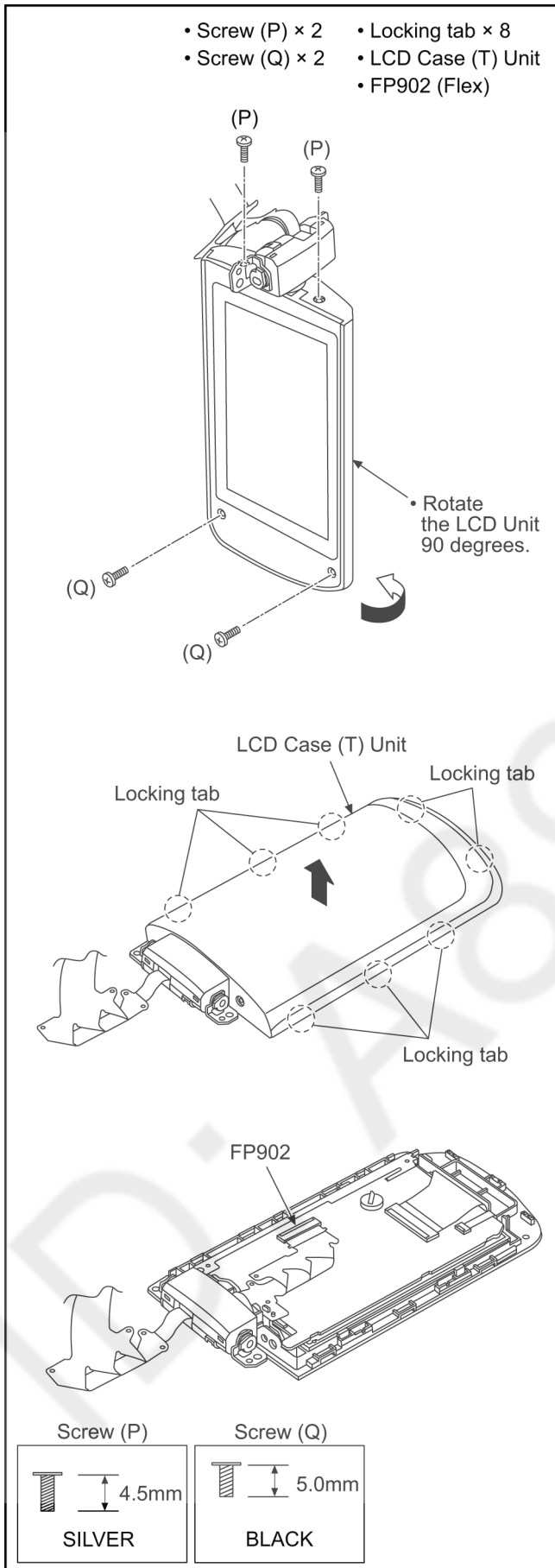


(Fig. D17)

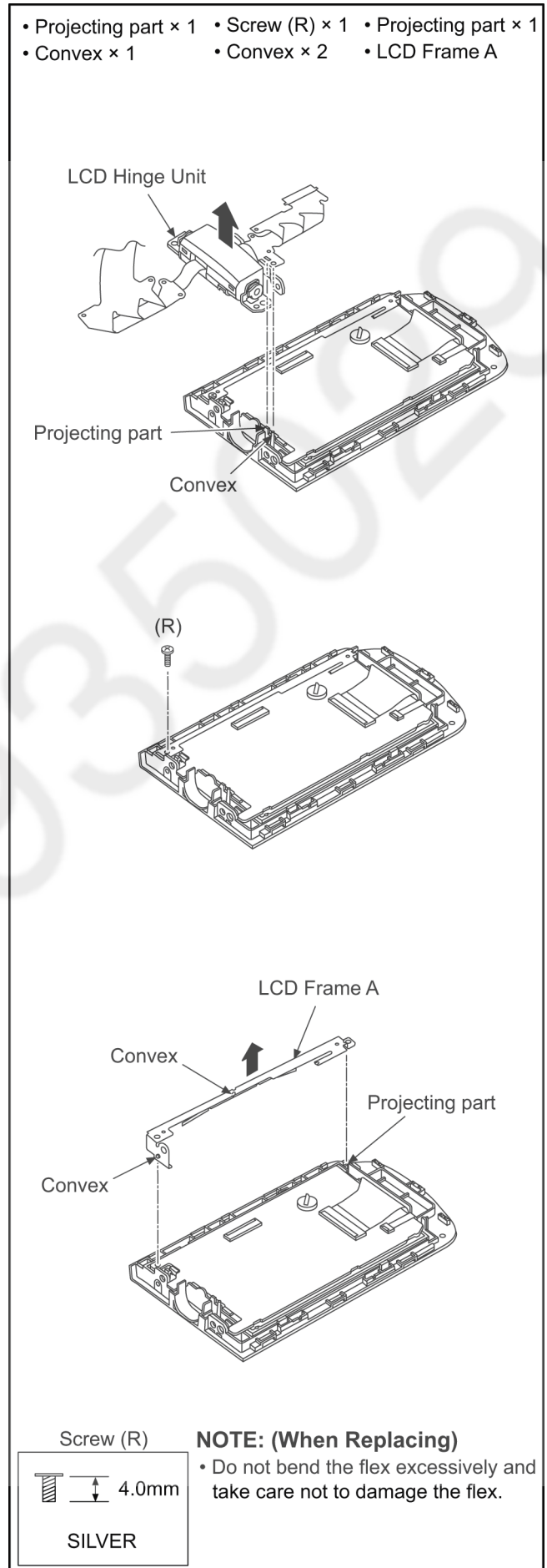


(Fig. D18)

8.3.10. Removal of the LCD Hinge Unit

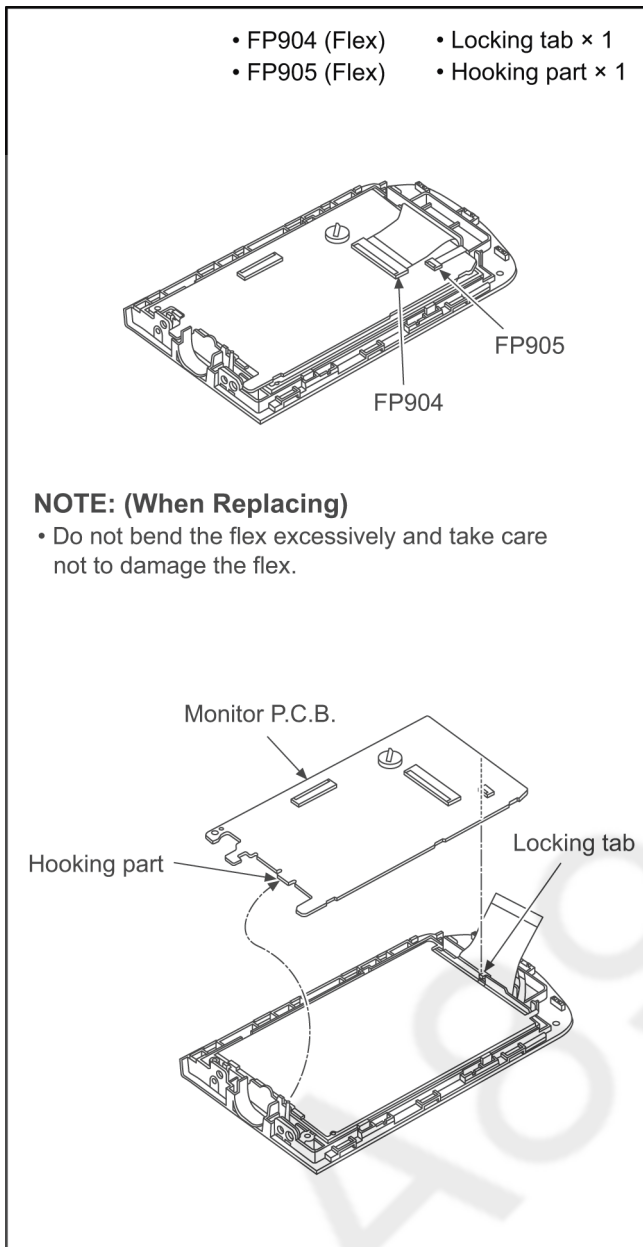


(Fig. D19)

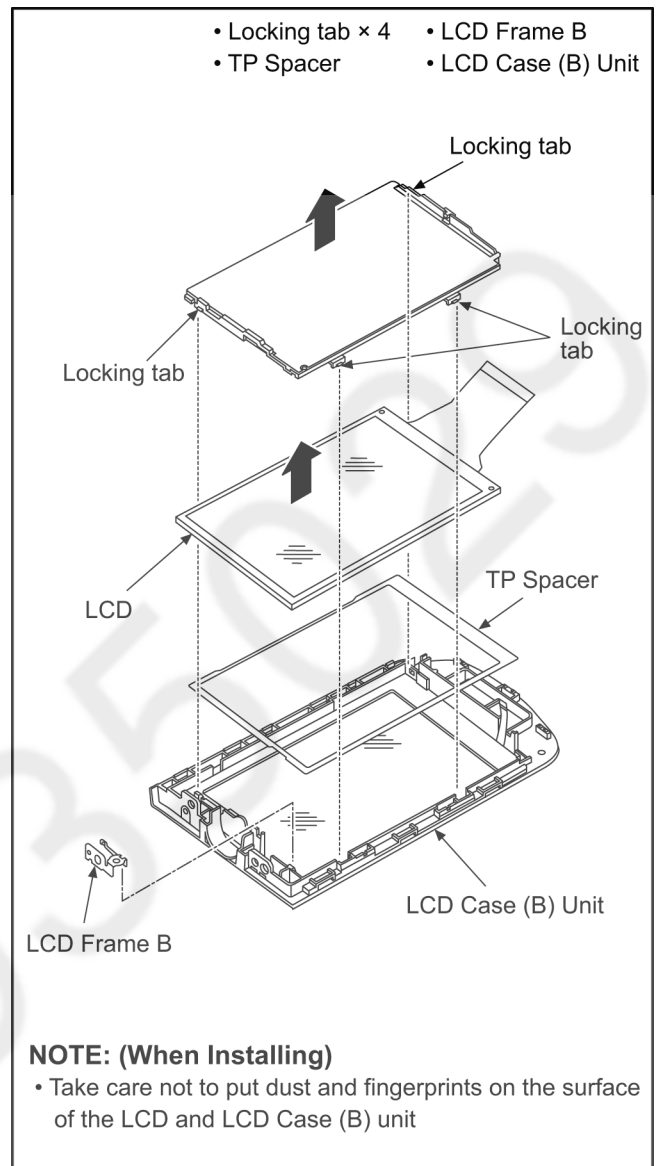


(Fig. D20)

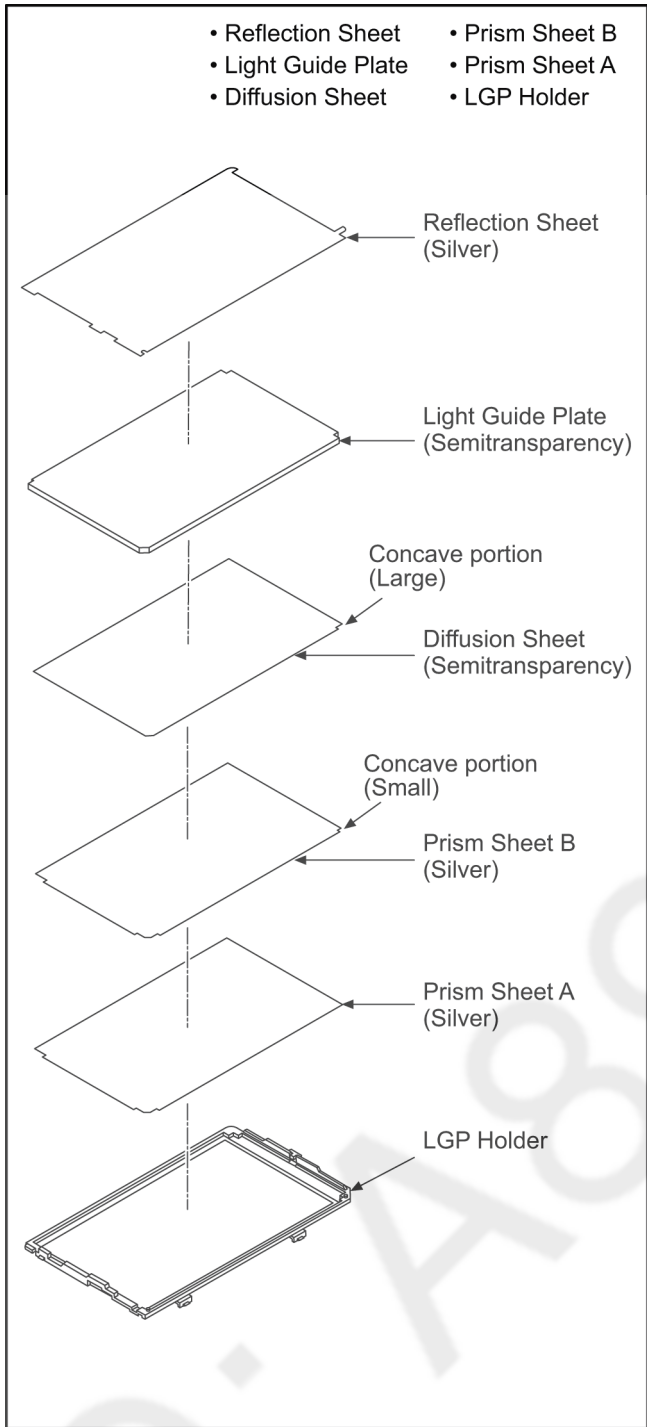
8.3.11. Removal of the Monitor P.C.B., LCD



(Fig. D21)

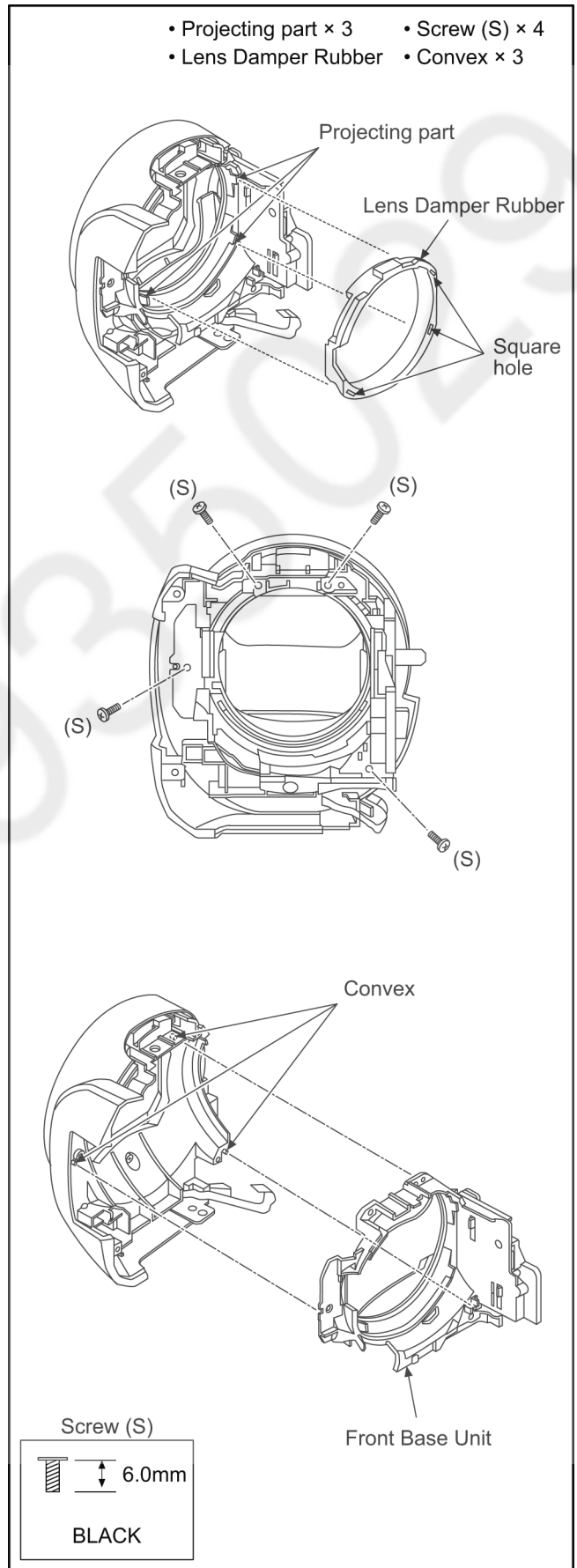


(Fig. D22)

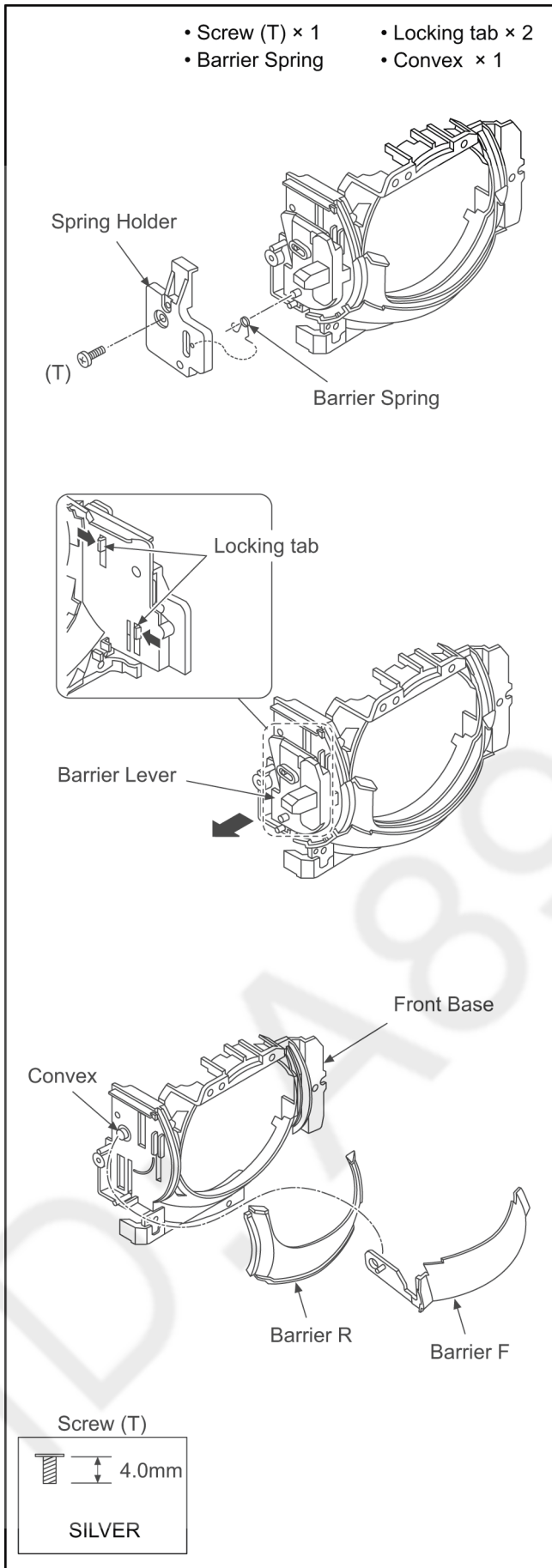


(Fig. D23)

8.3.12. Removal of the Spring Holder, Barrier Lever, Front Base, Barrier R, Barrier F

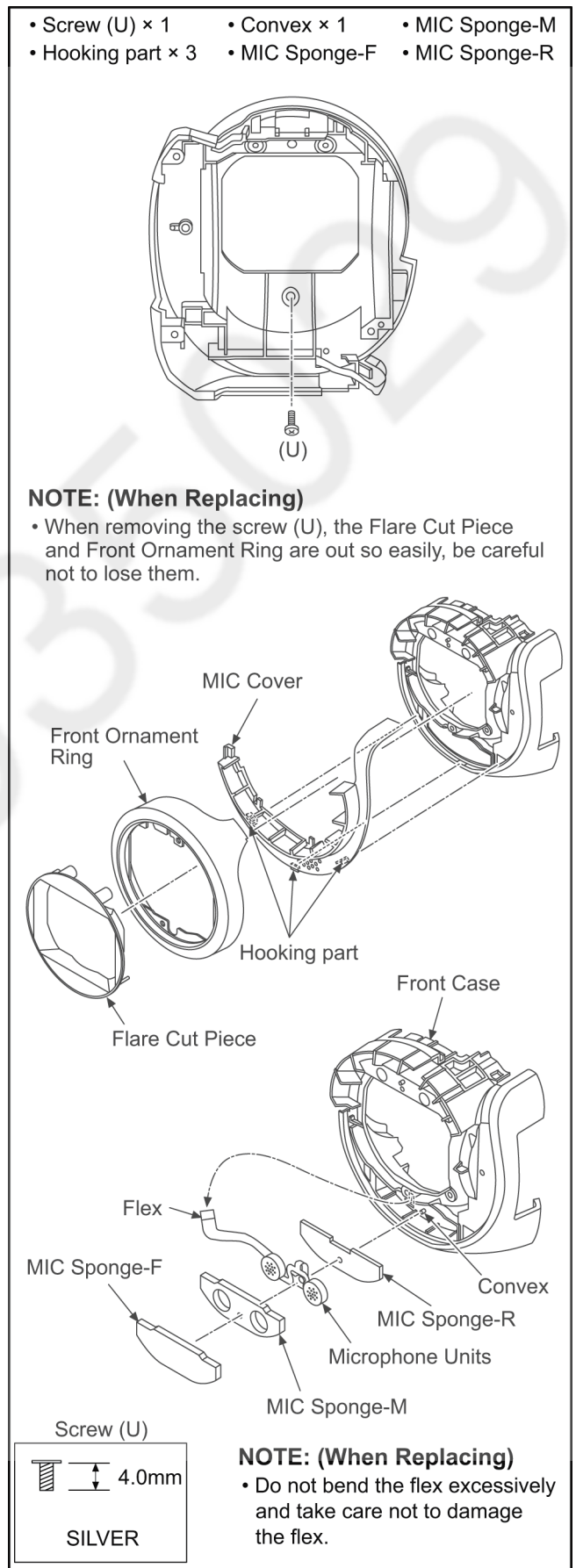


(Fig. D24)



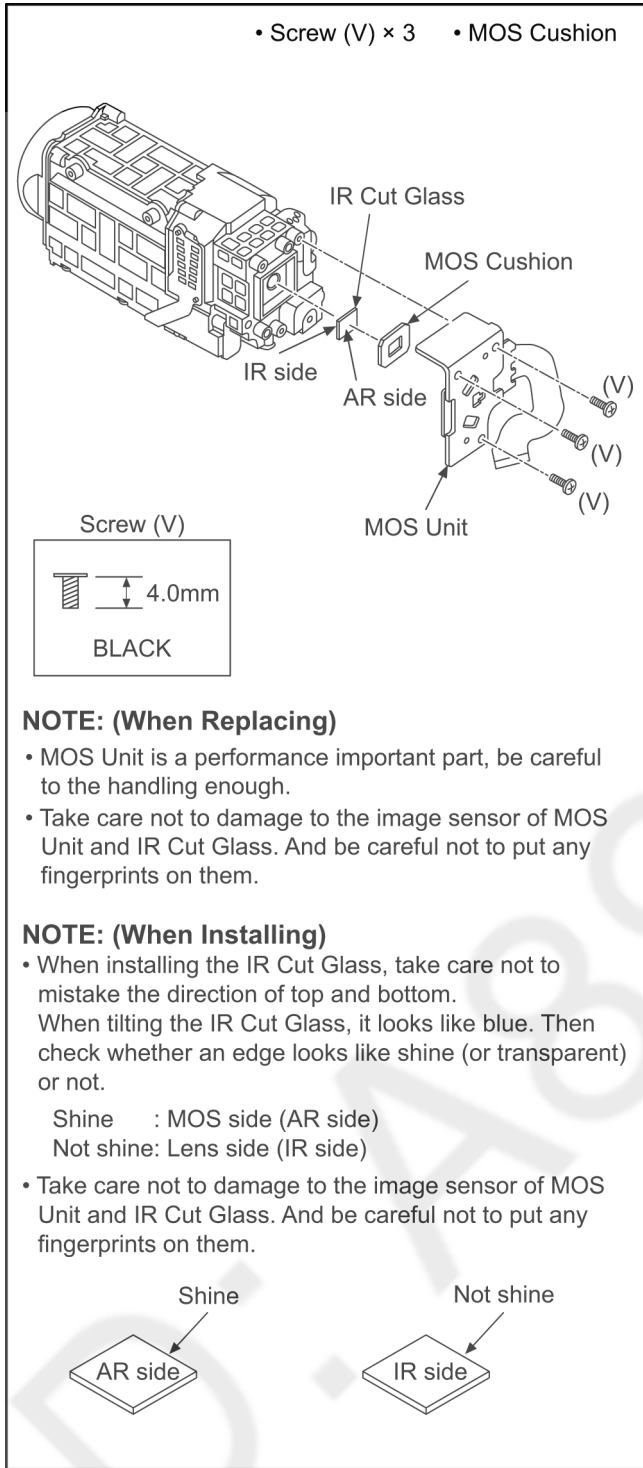
(Fig. D25)

8.3.13. Removal of the Front Case, MIC Cover, Front Ornament Ring, Flare Cut Piece, Microphone Units



(Fig. D26)

8.3.14. Removal of the MOS Unit, IR Cut Glass



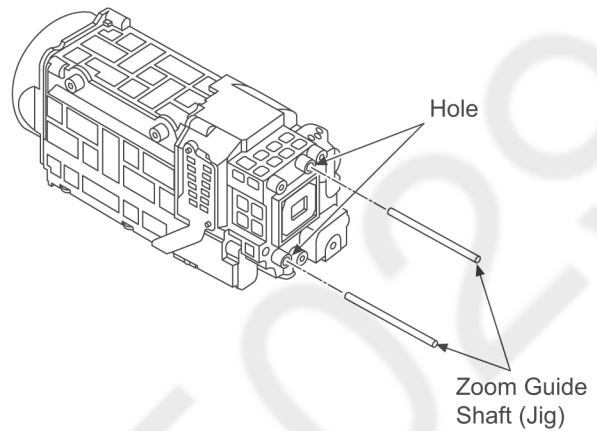
(Fig. D27)

NOTE: (When Installing the MOS Unit)

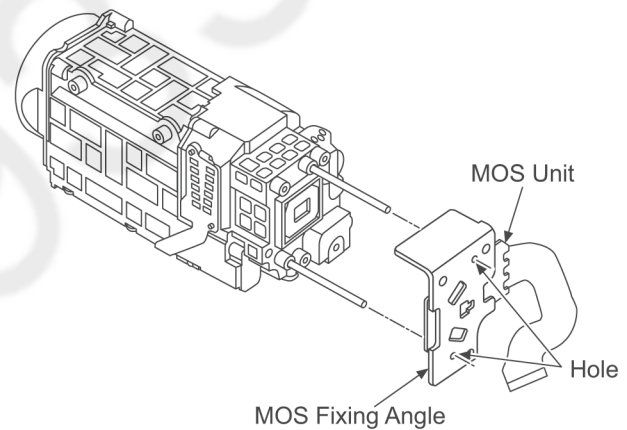
Necessary Jig:

- Zoom Guide Shaft (VMS8231) × 2

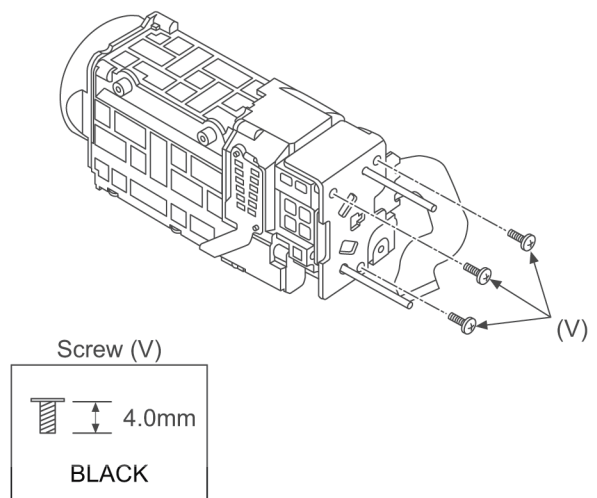
1. Insert the two Zoom Guide Shafts into the holes of the Lens Unit shown in below.



2. Insert the Zoom Guide Shafts through the holes on the MOS Fixing Angle, fix the position of the MOS Unit.

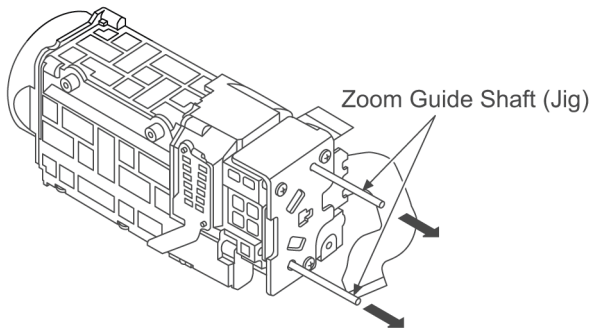


3. Tighten 3 screws and fix the MOS Unit.



(Fig. D28)

4. Pull out both Zoom Guide Shafts.

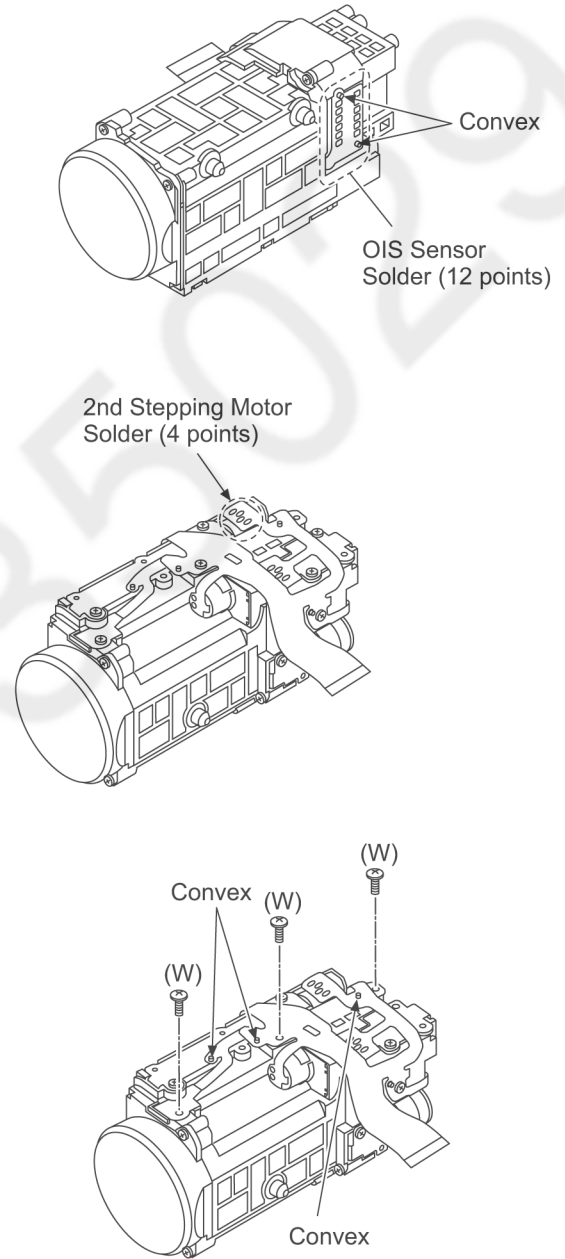


(Fig. D29)

8.3.15. Removal of the 2nd Stepping Motor

- Solder × 16 points
- Convex × 5
- Screw (W) × 3

• Remove the specified soldering points and remove the screw, then lift up the flex over the 2nd Stepping Motor.

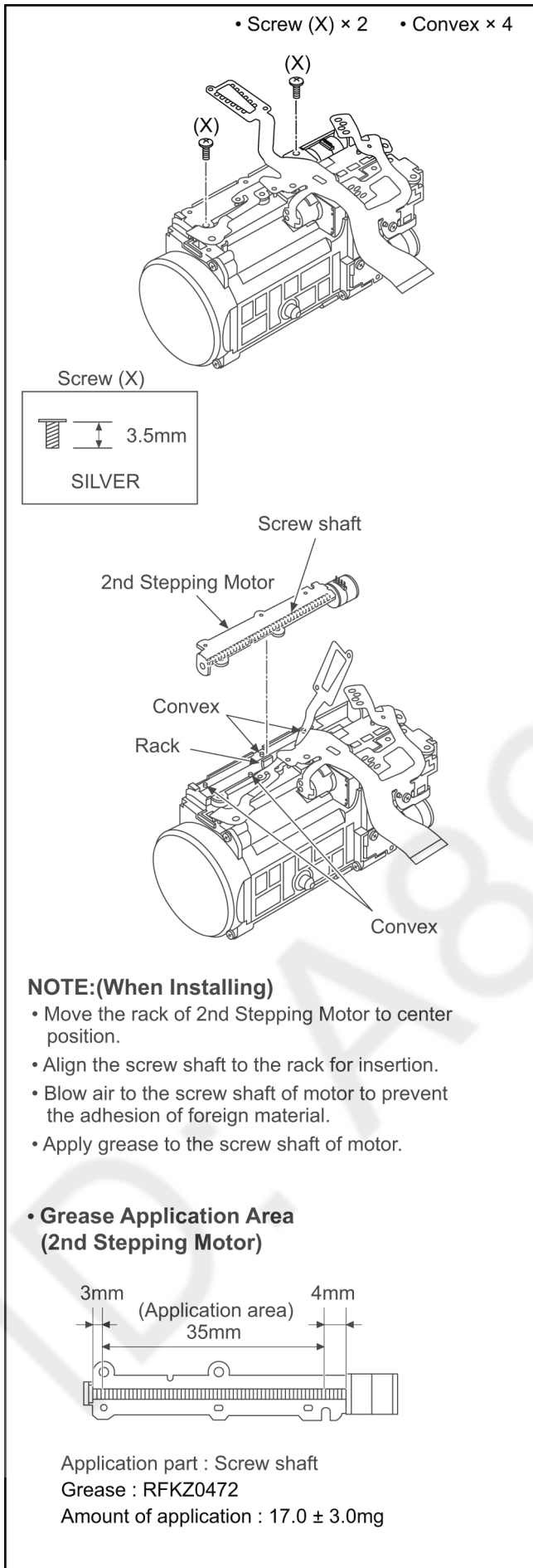


Screw (W)

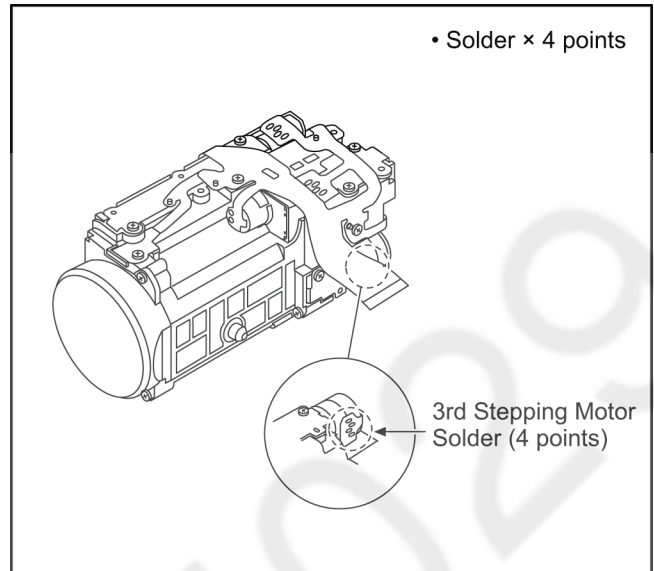


(Fig. D30)

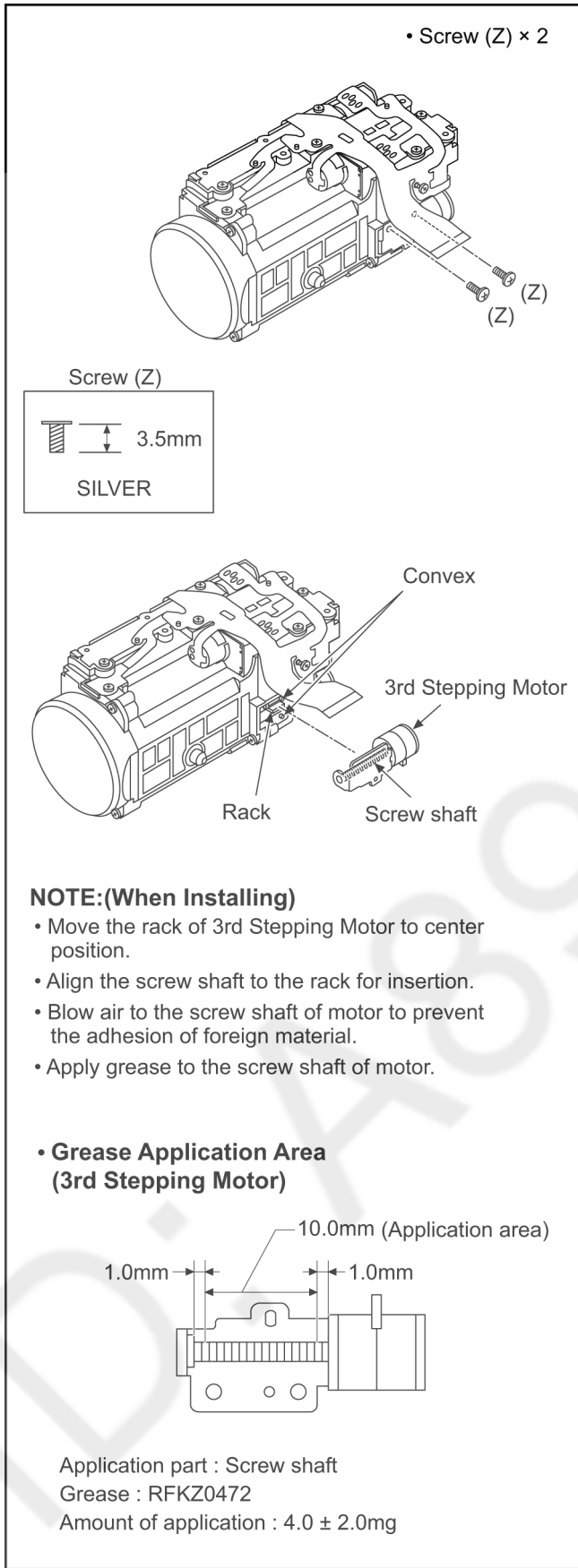
8.3.16. Removal of the 3rd Stepping Motor



(Fig. D31)

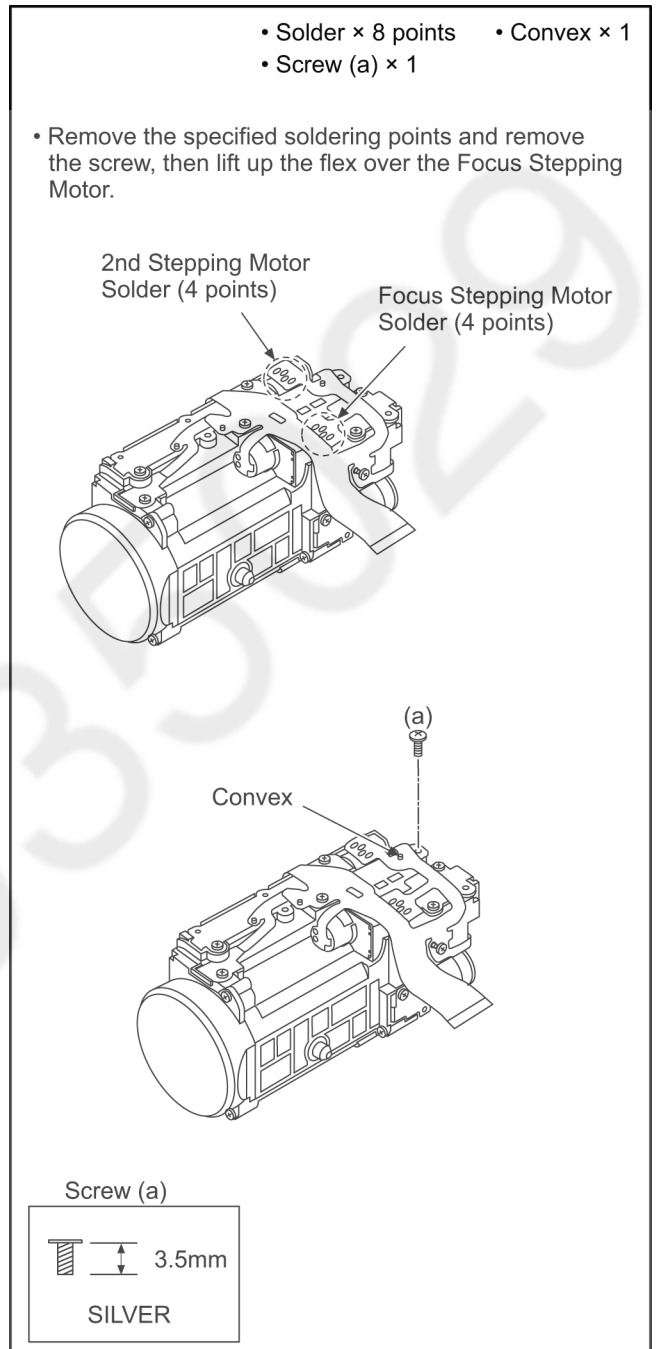


(Fig. D32)



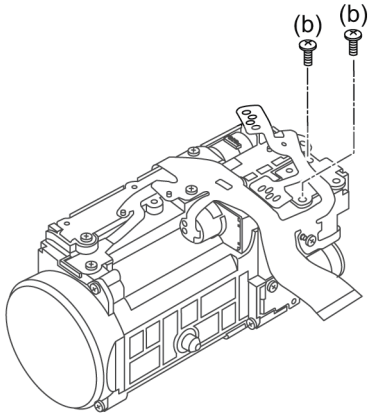
(Fig. D33)

8.3.17. Removal of the Focus Stepping Motor

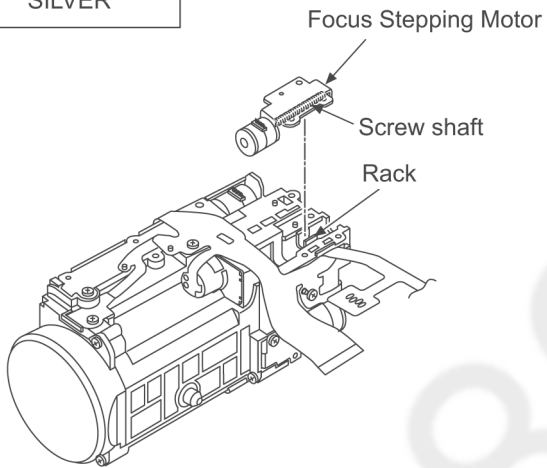


(Fig. D34)

• Screw (b) × 2



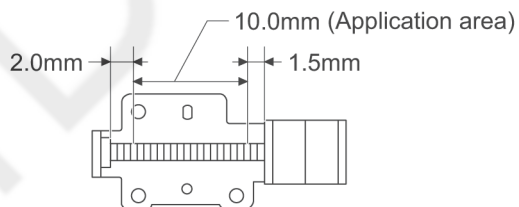
Screw (b)



NOTE:(When Installing)

- Move the rack of Focus Stepping Motor to center position.
- Align the screw shaft to the rack for insertion.
- Blow air to the screw shaft of motor to prevent the adhesion of foreign material.
- Apply grease to the screw shaft of motor.

**• Grease Application Area
(Focus Stepping Motor)**



Application part : Screw shaft

Grease : RFKZ0472

Amount of application : $4.0 \pm 2.0\text{mg}$

(Fig. D35)

9 Measurements and Adjustments

9.1. Electric Adjustment

- An exclusive jig are necessary for electric adjustment.
- Connection method of the main unit and an exclusive adjustment jig as follows.

Figure of connection

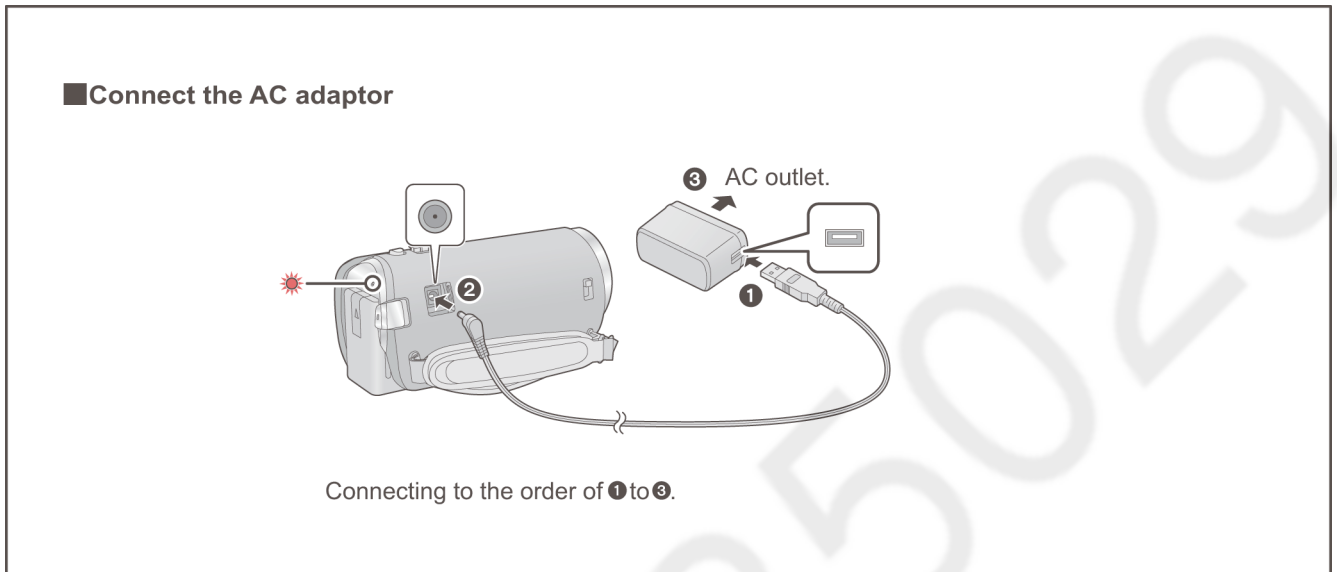
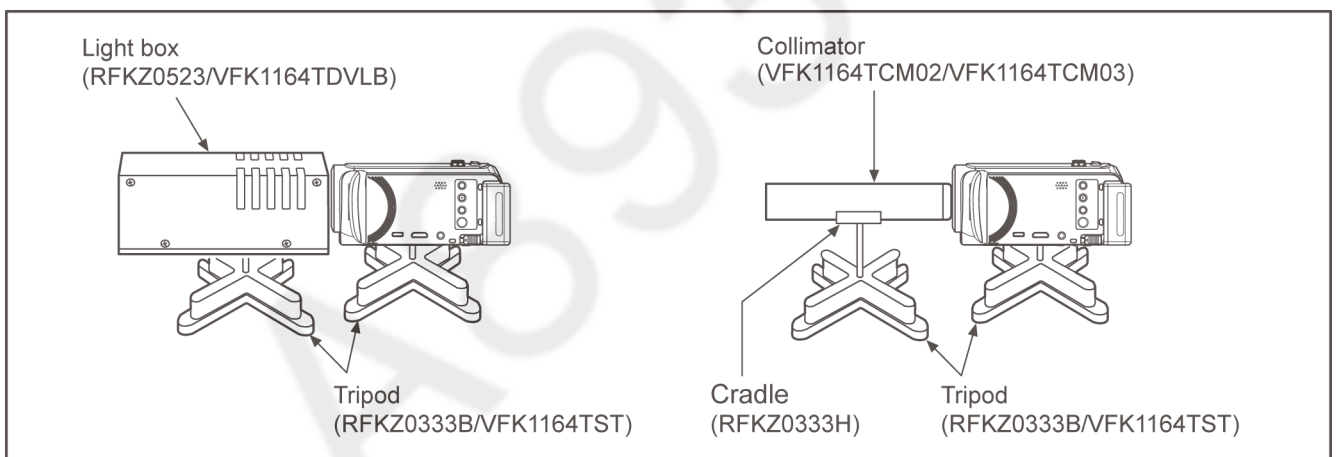


Figure of image when adjustment



Part Number of jig

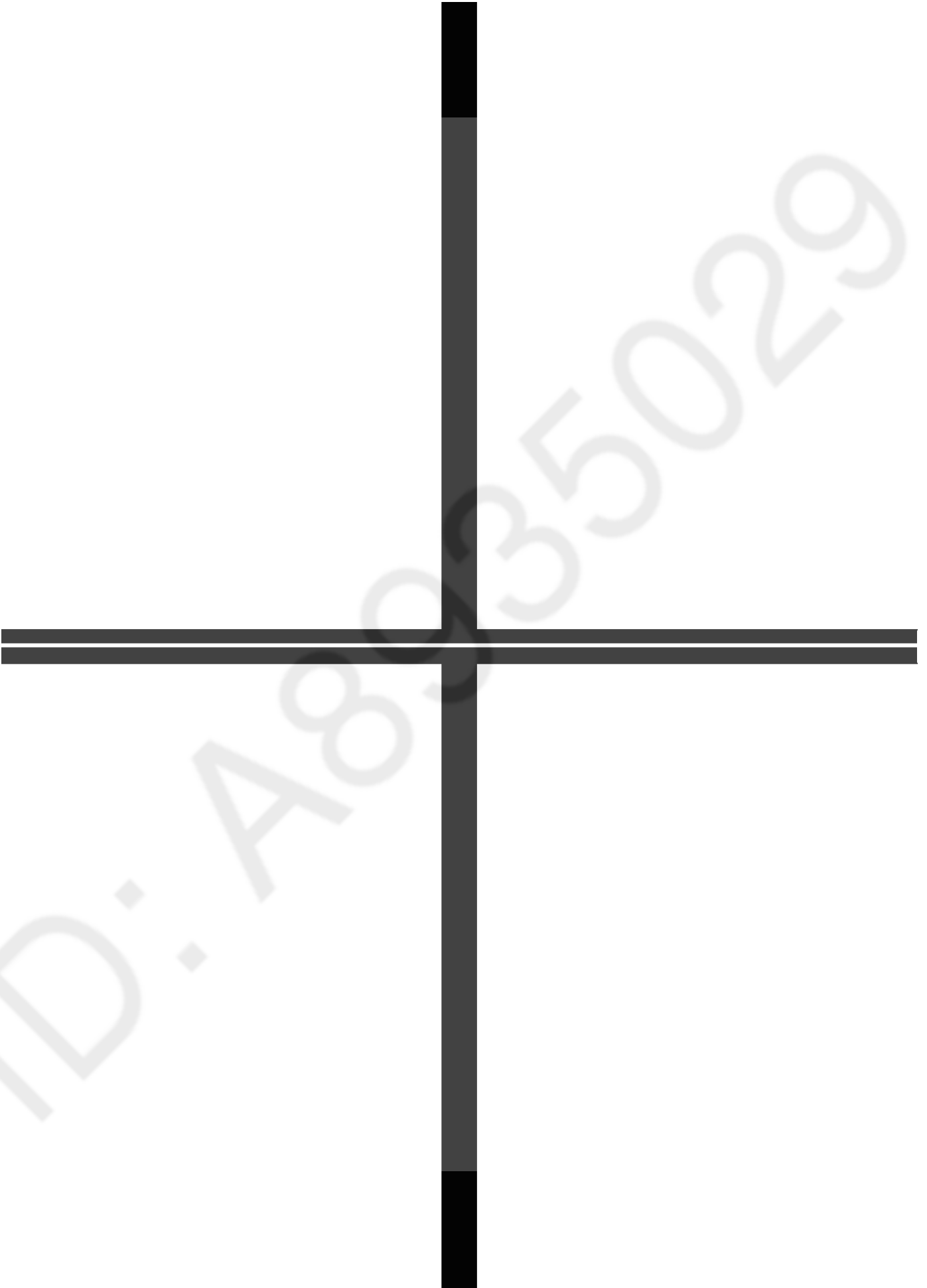
1. Basic Jig

Item	Contents
AC adaptor	Banded with camcorder
DC Cable	Banded with camcorder

2. Optical Jig for Camera Adjustment

Item	Part number	Remarks	
Light box	VFK1164TDVLB/RFKZ0523*	Need external power supply: 12V \pm 0.1V /1.8A or over	
Collimator with focus chart	VFK1164TCM02/VFK1164TCM03	Same as DSC	
CC filter	3100K/5100K	VFK1164CC10G	Need 2 set. For indoor/outdoor white balance adjustment
C2 Filter	5100K	VFK1164LBB2	For outdoor white balance adjustment
C8 Filter	5100K	VFK1164LBB8	For outdoor white balance adjustment
ND Filter 0.1	3100K	VFK1164ND01	For indoor white balance adjustment
ND Filter 0.6	3100K	VFK1164ND06	For indoor white balance adjustment
Adjustment chart for Level Shot	Banded with this Manual	For Level shot adjustment	

* RFKZ0523 (same as DSC) is recommended.

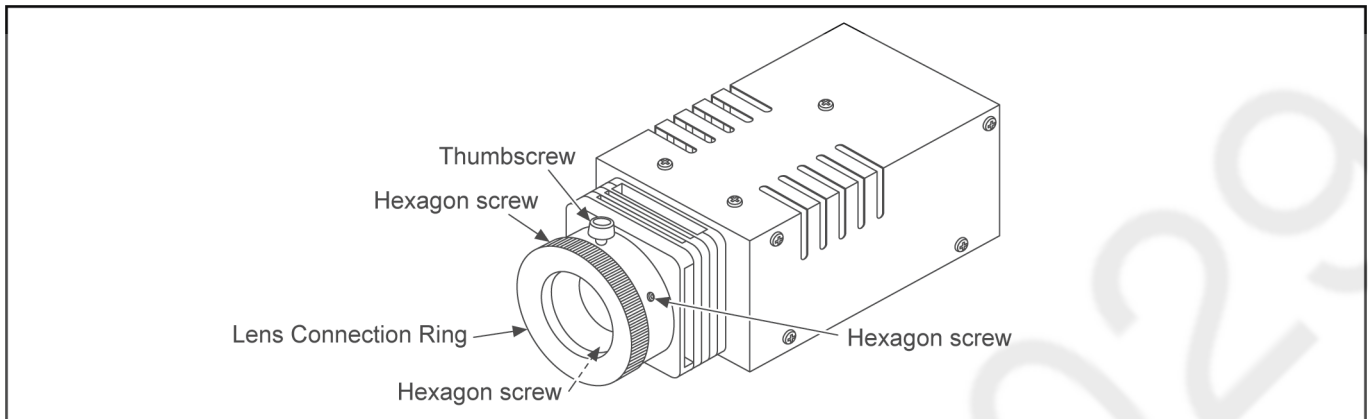


9.1.1. About Light Box

When using VFK1164TDVLB Light Box

If using VFK1164TDVLB Light Box, remove the lens connection ring by loosening thumbscrew and three hexagon screws.

* RFKZ0523 Light Box has no lens connection ring.

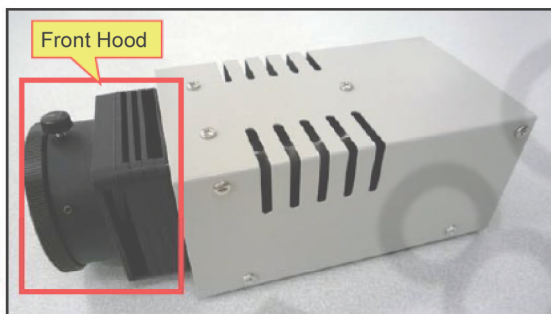


How to remove the Front Hood

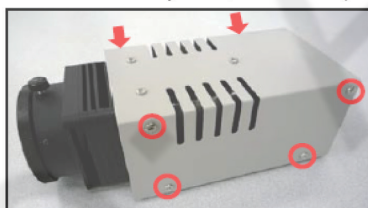
In order to utilize maximum of the diffusing surface of light box, some adjustment items need the distance between diffusing surface of light box and camera body becomes several centimeters.

Before the adjustments, remove the front hood of light box following steps below.

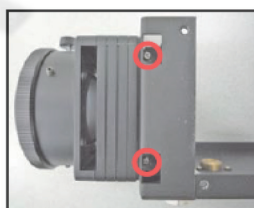
[For VFK1164TDVLB Light Box]



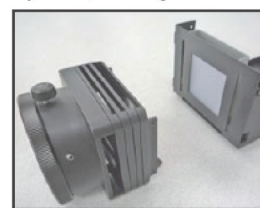
(1) Unscrew the 8 screws.
Slide the body case, then lift it up.



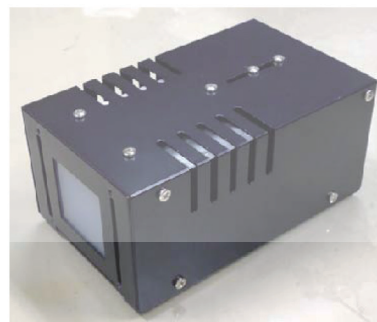
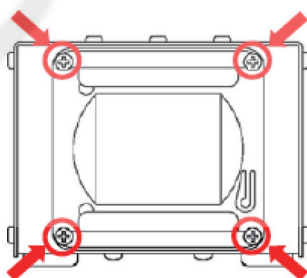
(2) Unscrew the 4 screws.



(3) Remove the front hood. Install the body case, then tighten the 8 screws.



[For RFKZ0523 Light Box]



Unscrew the 4 screws, then remove the front hood.

9.1.2. Adjustment Items

Adjustment item as follows.

Adjustment item			Adjustments					Settings		
			Camera Adjutments *1	Zoom Tracking Adjustment	Indoor White Balance Adjustment	Outdoor White Balance Adjustment	Level Shot adjustment *2	Touch Panel Calibration	Model setting	Factory settings
Replacement part										
MAIN P.C.B.			○	○	○	○	○	-	○	○
	IC701	LENS DRIVE IC	○	○	-	-	○	-	-	-
	IC751	ROLL GYRO	○	-	-	-	○	-	-	-
	IC1001	7CH DC/DC IC	○	○	○	○	○	-	-	-
	IC1421	REG 3V I/O	○	○	○	○	○	-	-	-
	IC3401	VENUS ENGINE	-	-	-	-	○	-	-	-
	IC3404	FLASH ROM	○	○	○	○	○	-	○	○
SD HOLDER P.C.B.			○	-	-	-	○	-	-	-
	IC6401	PIT/YAW GYRO	○	-	-	-	○	-	-	-
	IC6411	ACCELEROMETER	-	-	-	-	○	-	-	-
Wi-Fi P.C.B.			-	-	-	-	○	-	-	○
LENS UNIT			○	○	○	○	○	-	-	-
MOS UNIT			○	○	○	○	○	-	-	-
LCD CASE (B) UNIT			-	-	-	-	○	○	-	-

*1...IRIS adjustment, OIS hall amp adjustment, Missing pixels compensation, OIS gyro adjustment, AGS adjustment .

*2...Accelerometer : Since the assembly is accompanied, always need to be adjusted.

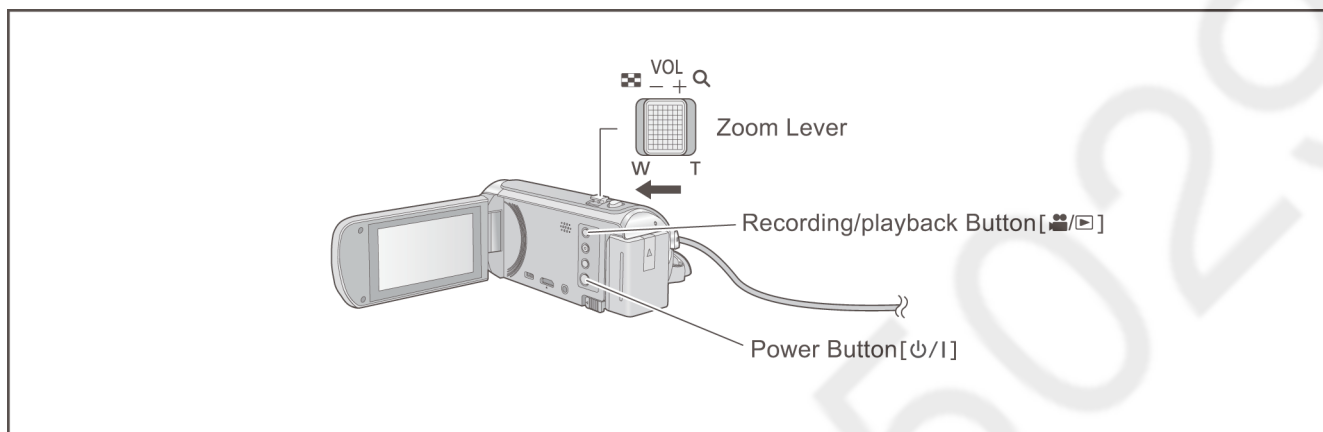
9.1.3. Adjustment Procedure

All adjustments except “Touch Panel Calibration” and “Factory Setting” performs using “14 Adjustment function for the service” in service mode menu.

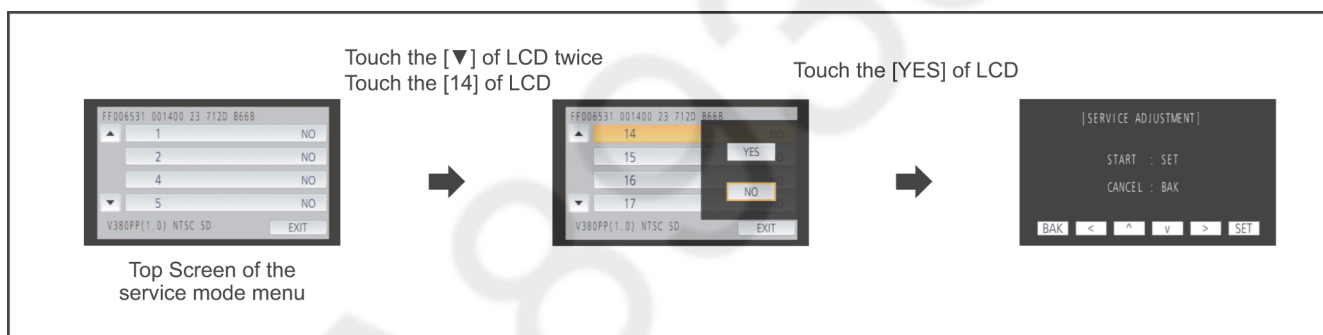
“Touch Panel Calibration” is performed using 16 of service mode menu and “Factory Setting” is performed using 1 of service mode menu. Refer to “6 Service mode” and “10 Factory Setting”.

[Execute adjustment function for service]

1. While the power is turned OFF, keep pressing the “Power” button, “Zoom Lever” to W side and “Recording/Playback” button for more than 3 seconds until the top screen of the Service Mode Menu being displayed.



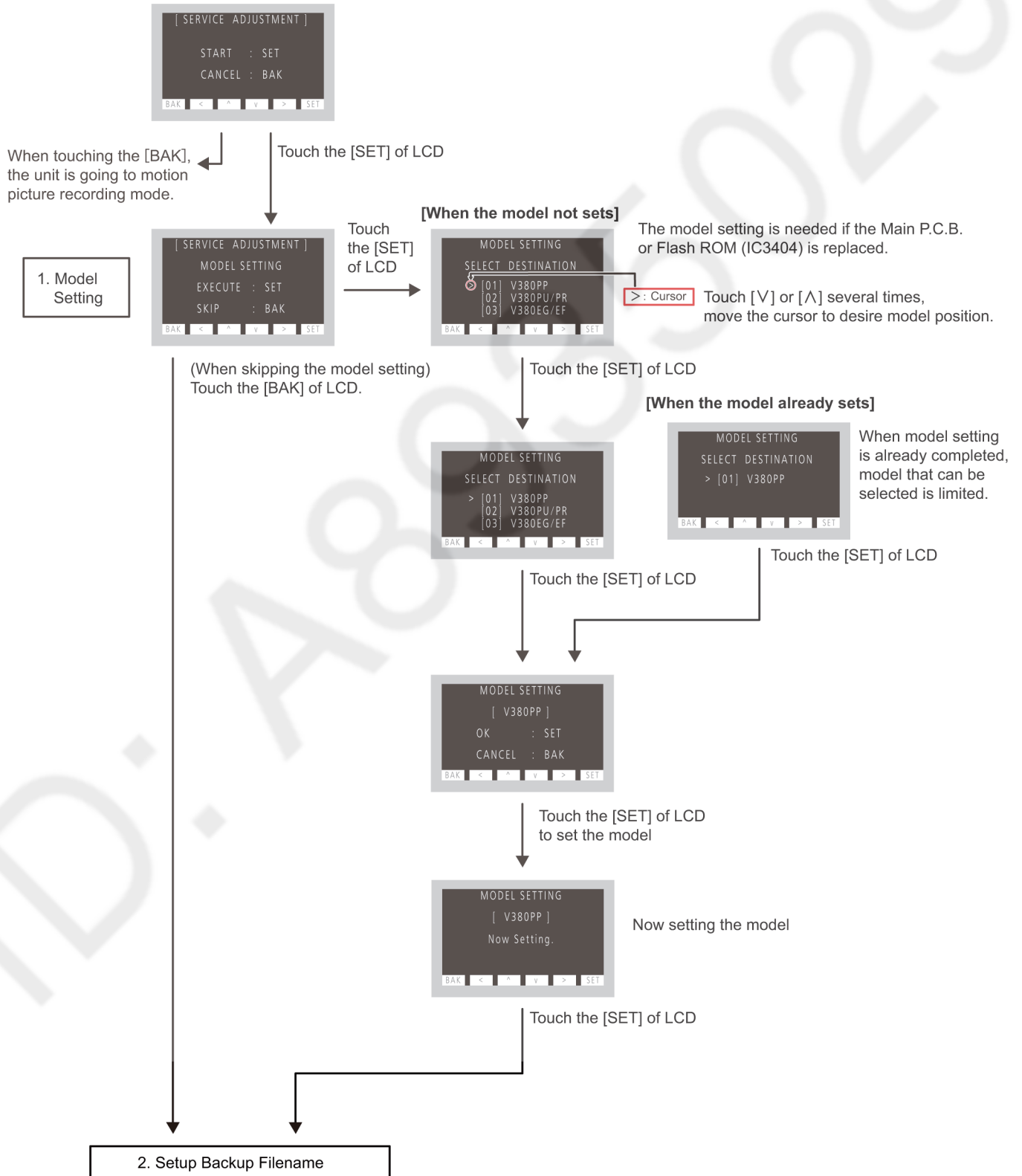
2. Touch the ▼ twice then touch the [14] of LCD.
3. Touch the [YES] of LCD.



[Adjustment Procedure]

Adjustments and settings are performed following order:

1. Model setting
2. Filename setting for backup to SD card
3. Backing up adjustment data to SD card
4. Checking switches
5. Camera adjustment
6. Zoom/tracking adjustment
7. Indoor white balance adjustment
8. Outdoor white balance adjustment
9. Level shot adjustment



2. Setup Backup Filename



Touch the [SET] of LCD



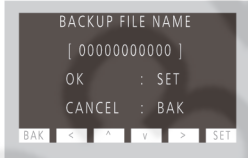
- < : Move cursor 1 position left
- > : Move cursor 1 position right
- ^ : Increase 1 character (0→1→2→...)
- v : Decrease 1 character (0→Z→Y→...)

[] : Cursor

(When skipping the setup)
Touch the [BAK] of LCD.
Backup filename: 00000000000 (Default)
or
xxxxxxxxxxx (Previously set)
(The backup filename is stored in Flash ROM.)

Touch the [SET] of LCD

For example, "ABCDE123456" as the specified backup filename;
First, a new folder (folder name is "\V380" for HC-V380.) is created at root folder of SD card.
Next, a new folder that is named first 5 letter of specified backup filename is created inside of model-named folder.
Then, the adjustment data backup file which filename is last 6 letter of specified backup filename is created inside of above folder.

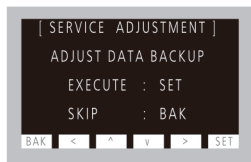


Touch the [BAK] of LCD

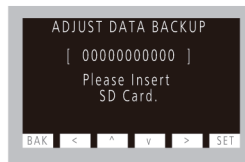
Touch the [SET] of LCD

3. Backup Execution

3. Backup Execution



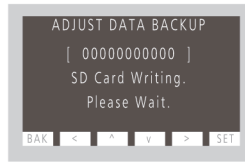
Touch the [SET] of LCD



Adjustment data is backed up to SD card, and its filename is the specified backup filename of "2. Setup Backup Filename" or previous backup filename stored in Flash ROM.

(When skipping the backup)
Touch the [BAK] of LCD

Touch the [SET] of LCD



Write error occurred

Touch the [SET] of LCD

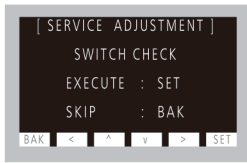
Touch the [SET] of LCD



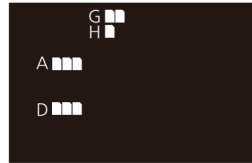
Touch the [SET] of LCD

4. Checking Switches

4. Checking Switches

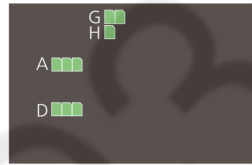


Touch the [SET] of LCD



Pressing the switches, Knobs, levers, the corresponding each white rectangle "□" will turn to green "■".

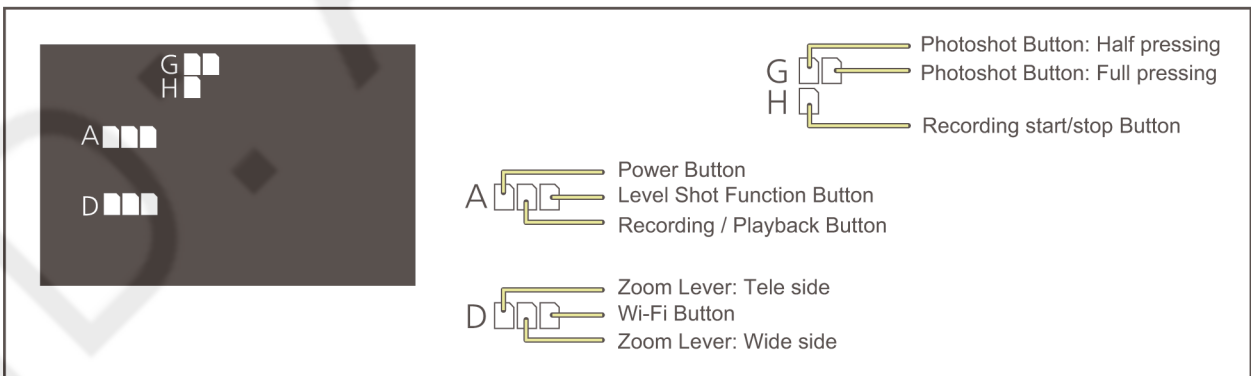
(When skipping the checks)
Touch the [BAK] of LCD



When all white rectangle "□" change to green "■", the unit goes to next adjustment stage automatically.

5. Camera Adjustment

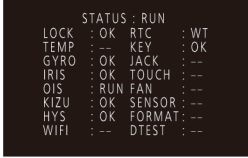
< Switches arrangement >



5. Camera Adjustment



Touch the [SET] of LCD

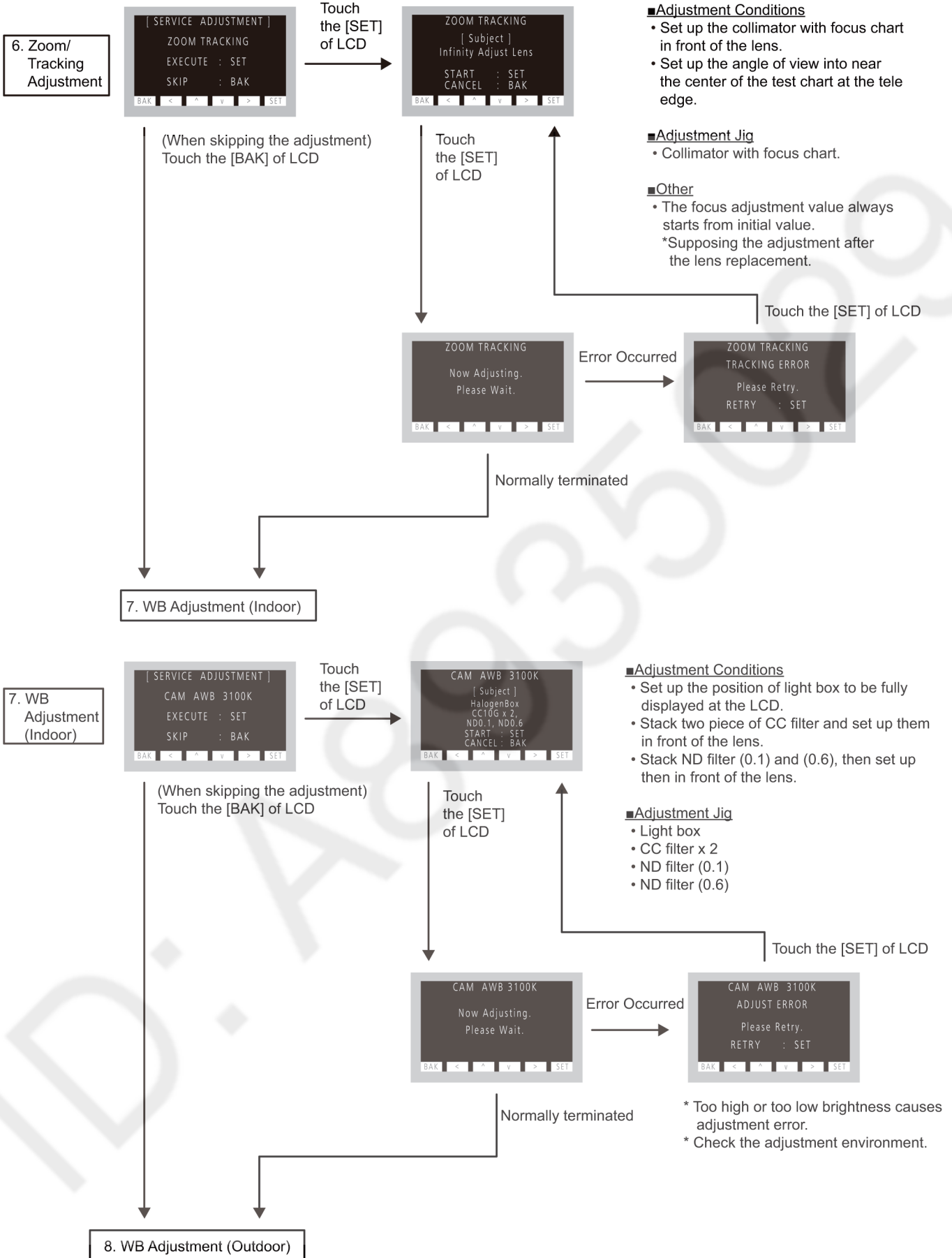


WT : Waiting for Adjust
 RUN : Now adjusting
 OK : Normal Condition
 NG : Abnormal Condition
 -- : Excluded

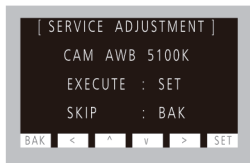
(When skipping the adjustment)
 Touch the [BAK] of LCD

Adjustment Item	
LOCK	Confirmation that the lens lock has not occurred.
TEMP	(Excluded)
GYRO	Result of Gyro DC compensation.
IRIS	Result of Iris adjustment.
OIS	Result of OIS adjustment.
KIZU	Result of missing pixels compensation.
HYS	Result of zooming hysteresis adjustment.
WIFI	(Excluded)
RTC	Result of the RTC working normally.
KEY	Confirmation that all switches on the unit are released.
JACK	(Excluded)
TOUCH	(Excluded)
FAN	(Excluded)
SENSOR	(Excluded)
FORMAT	(Excluded)
DTEST	(Excluded)

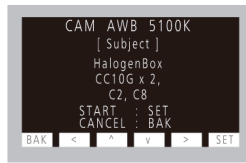
6. Zoom/Tracking Adjustment



8. WB Adjustment (Outdoor)



Touch the [SET] of LCD



Touch the [SET] of LCD



Normally terminated

Error Occurred



- * Too high or too low brightness causes adjustment error.
- * Check the adjustment environment.

■Adjustment Conditions

- Set up the position of light box to be fully displayed at the LCD.
- Stack two piece of CC filter and set up them in front of the lens.
- Stack C2 filter and C8 filter, then set up them in front of the lens.

■Adjustment Jig

- Light box
- CC filter x 2
- C2 filter
- C8 filter

Touch the [SET] of LCD

(When skipping the adjustment)
Touch the [BAK] of LCD

9. Level Shot Adjustment

9. Level Shot Adjustment



Touch the [SET] of LCD



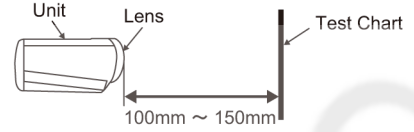
(When skipping the adjustment)
Touch the [BAK] of LCD

Press the [Photo shot] button

■ Adjustment Conditions

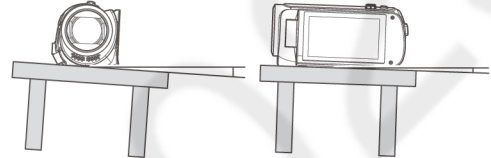
- Open the LCD and turn reverse, then close.
- Shot the test chart to be displayed in full screen.

Distance (between end of lens and the chart):
100mm~150mm



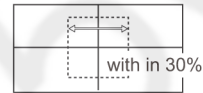
• Unit Installation Condition

Horizontal Tilt (ROLL) : with in $\pm 2^\circ$ Vertical Tilt (PITCH) : with in $\pm 1^\circ$



■ Adjustment Jig

- Test Chart



[Chart Size]

A4

Print the test chart that white line to be 0.7mm width inside the vertical line.

[Test Angle]

Confirm that the vertical line is with in $\pm 30\%$ of the center of the screen.
Confirm that the horizontal line is displayed in both ends of screen.

[Test Chart Levelness]

Horizontal tilt (ROLL) : with in $\pm 0.1^\circ$
Horizontal tilt (YAW) : with in $\pm 5.0^\circ$
Vertical tilt (PITCH) : with in $\pm 5.0^\circ$

Touch the [SET] of LCD



Error Occurred

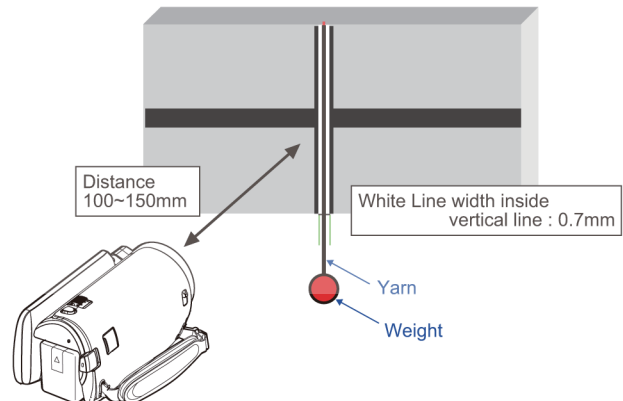


Normally terminated



Press the power button and turn off.
Adjustment completed.

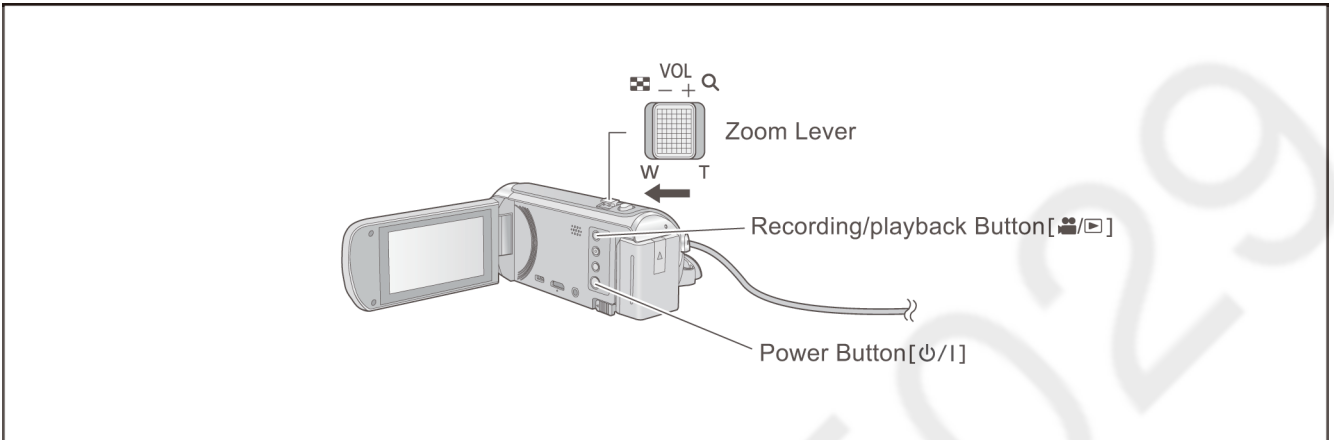
◇ Level Management by Yarn Hanging



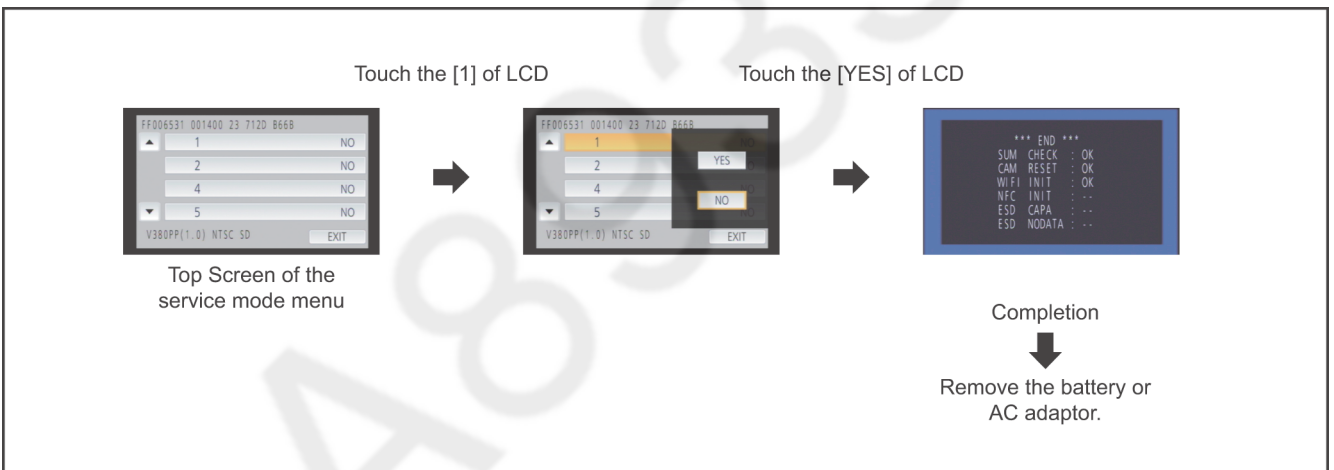
10 Factory Setting

10.1. How To Turn On The Factory Settings?

1. While the power is turned OFF, keep pressing the “Power” button, “Zoom Lever” to W side and “Recording/Playback” button for more than 3 seconds until the top screen of the Service Mode Menu being displayed.



2. Touch the [1] of LCD.
3. Touch the [YES] of LCD.
4. After few seconds “END” is displayed on LCD monitor. Cutting of battery connection or AC power supply connection as a completion of the “FACTORY SETTINGS”.

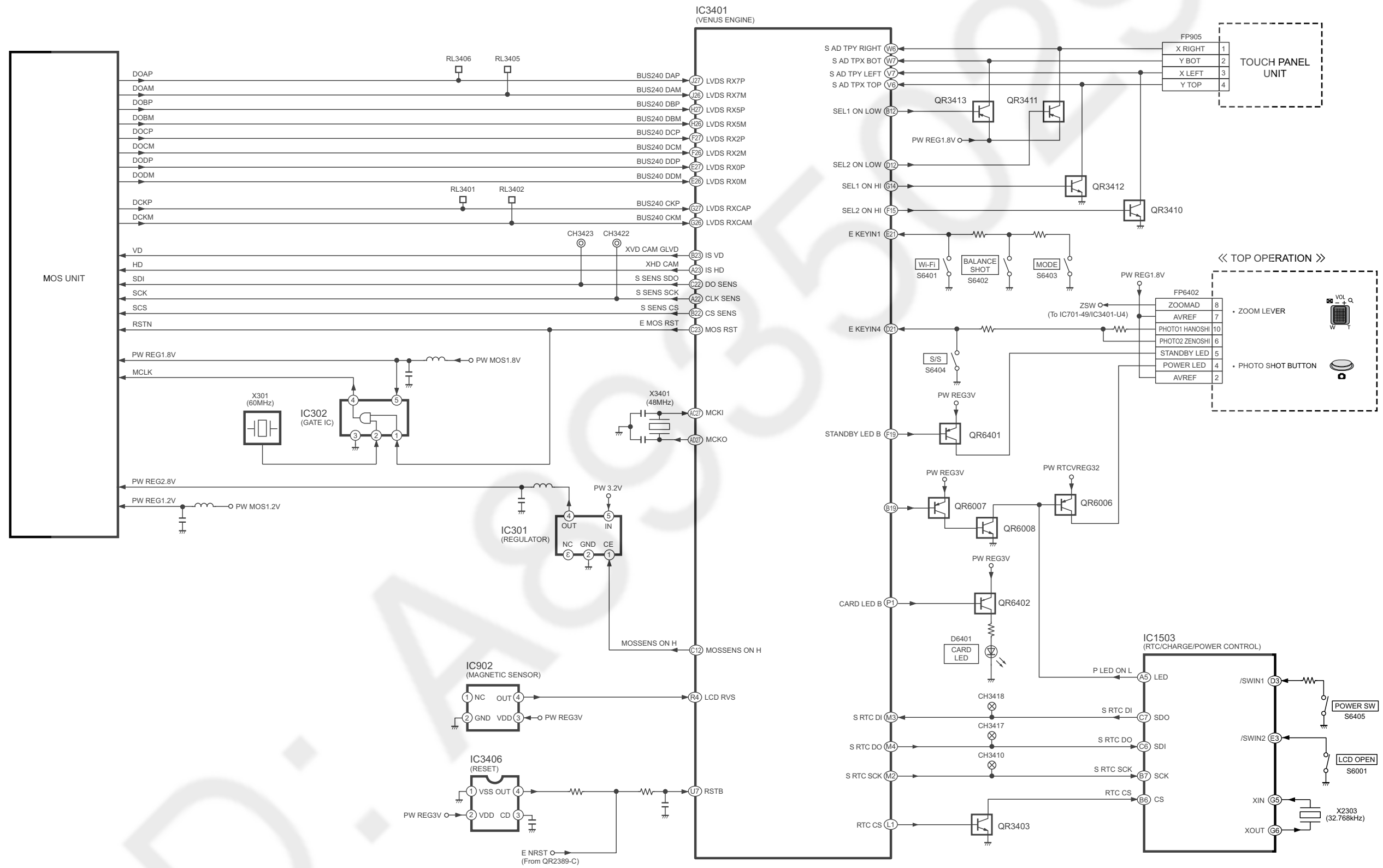


10.2. What Is The Factory Settings?

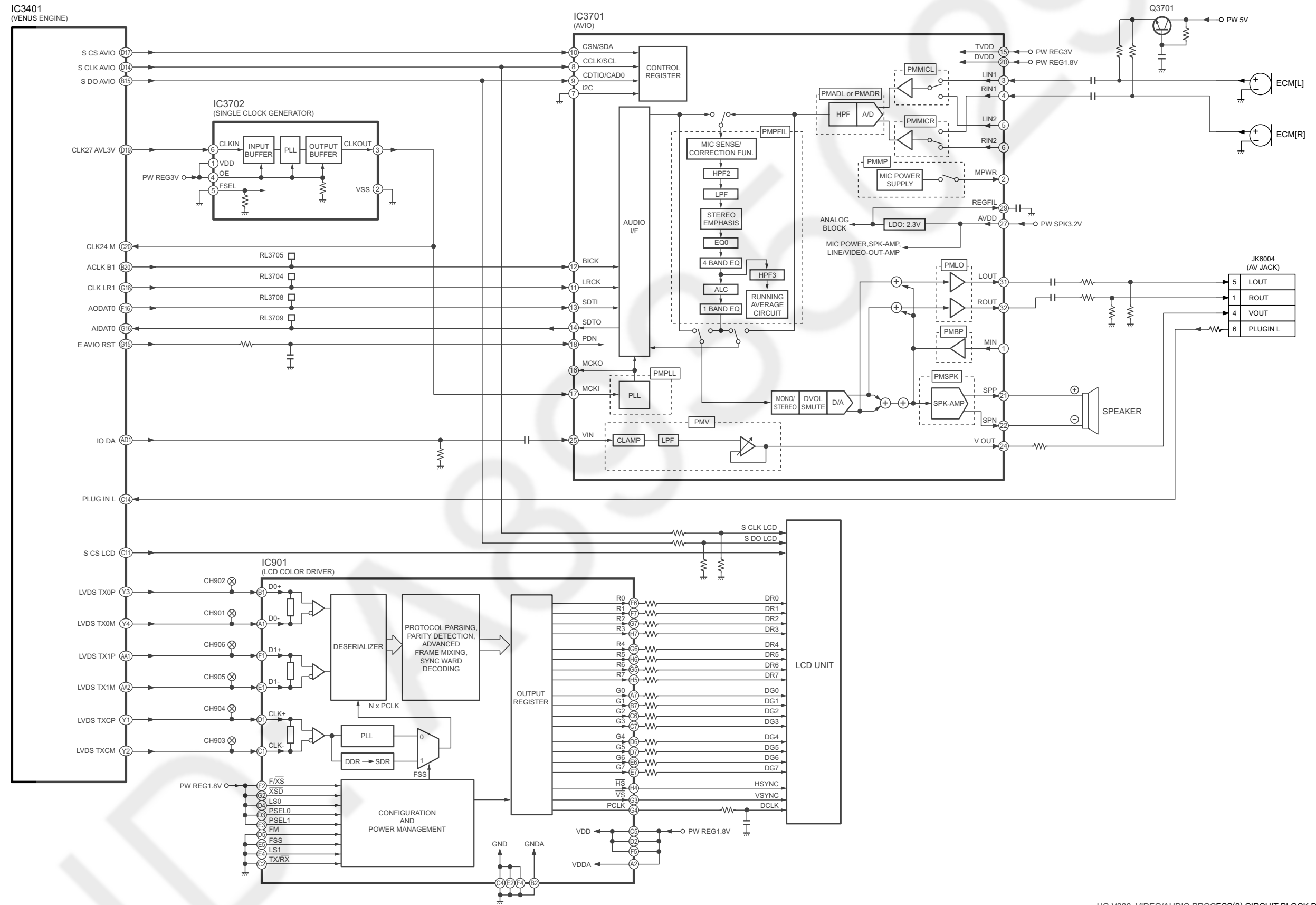
The factory settings clean up and/or refresh the following settings.

1. Setting Values of menu.
2. Clear the time and date setting.
3. Initialize the Wi-Fi data settings.

11.2. Camera / System Circuit Block Diagram

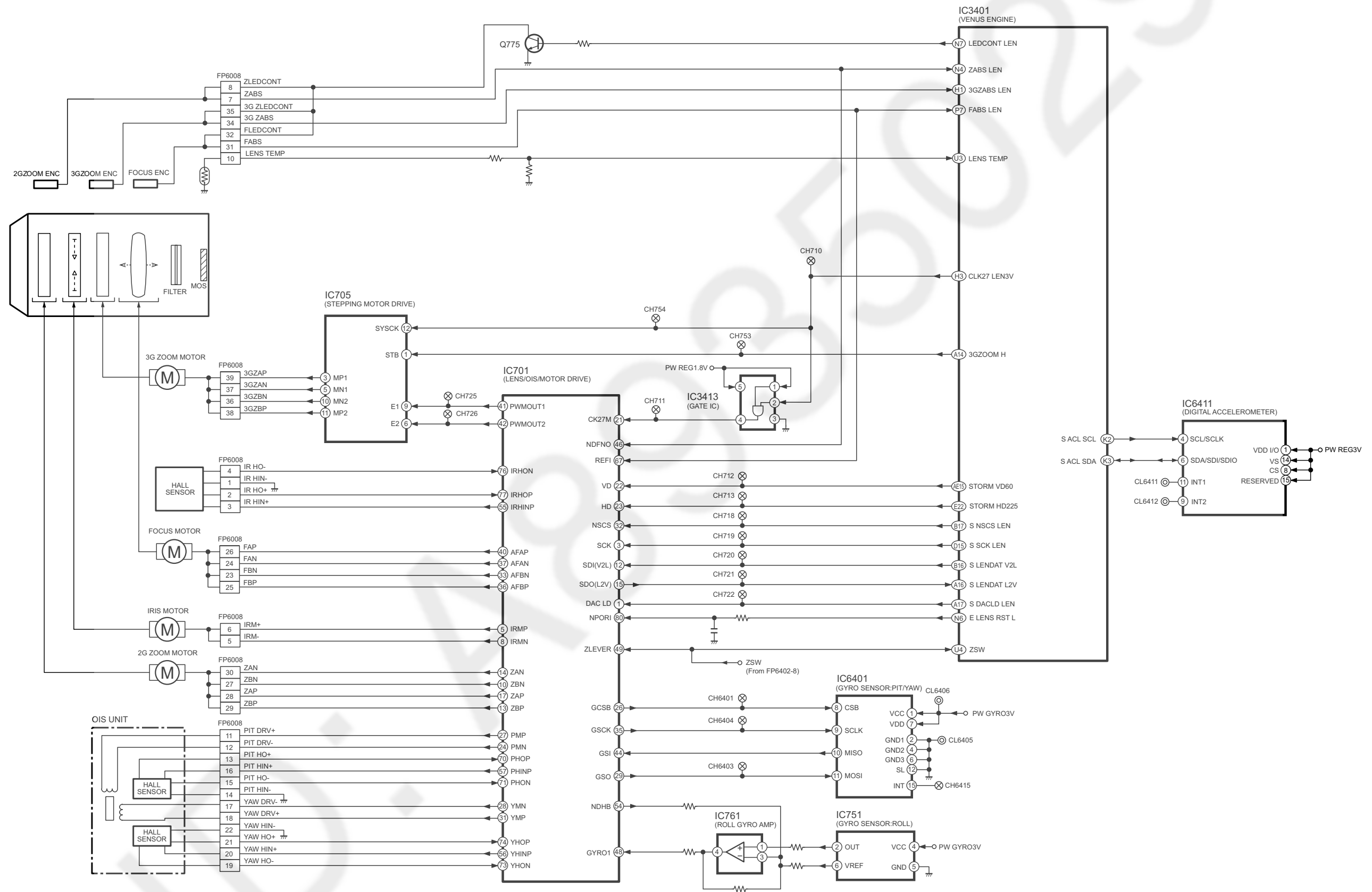


11.4. Video/Audio Signal Process(2) Circuit Block Diagram



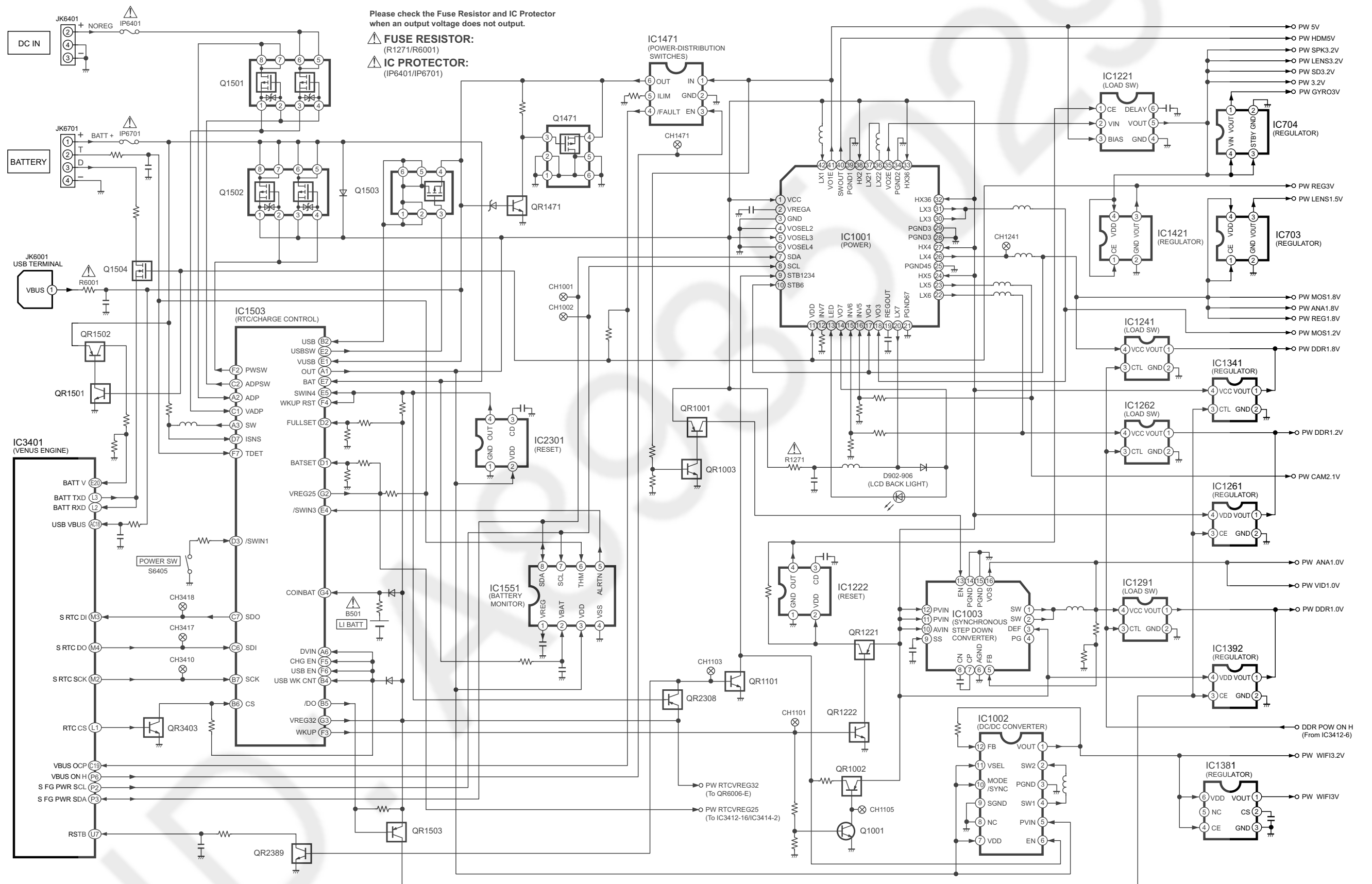
HC-V380 VIDEO/AUDIO PROCESS(2) CIRCUIT BLOCK DIAGRAM

11.5. Lens Drive Circuit Block Diagram



HC-V380 LENS DRIVE CIRCUIT BLOCK DIAGRAM

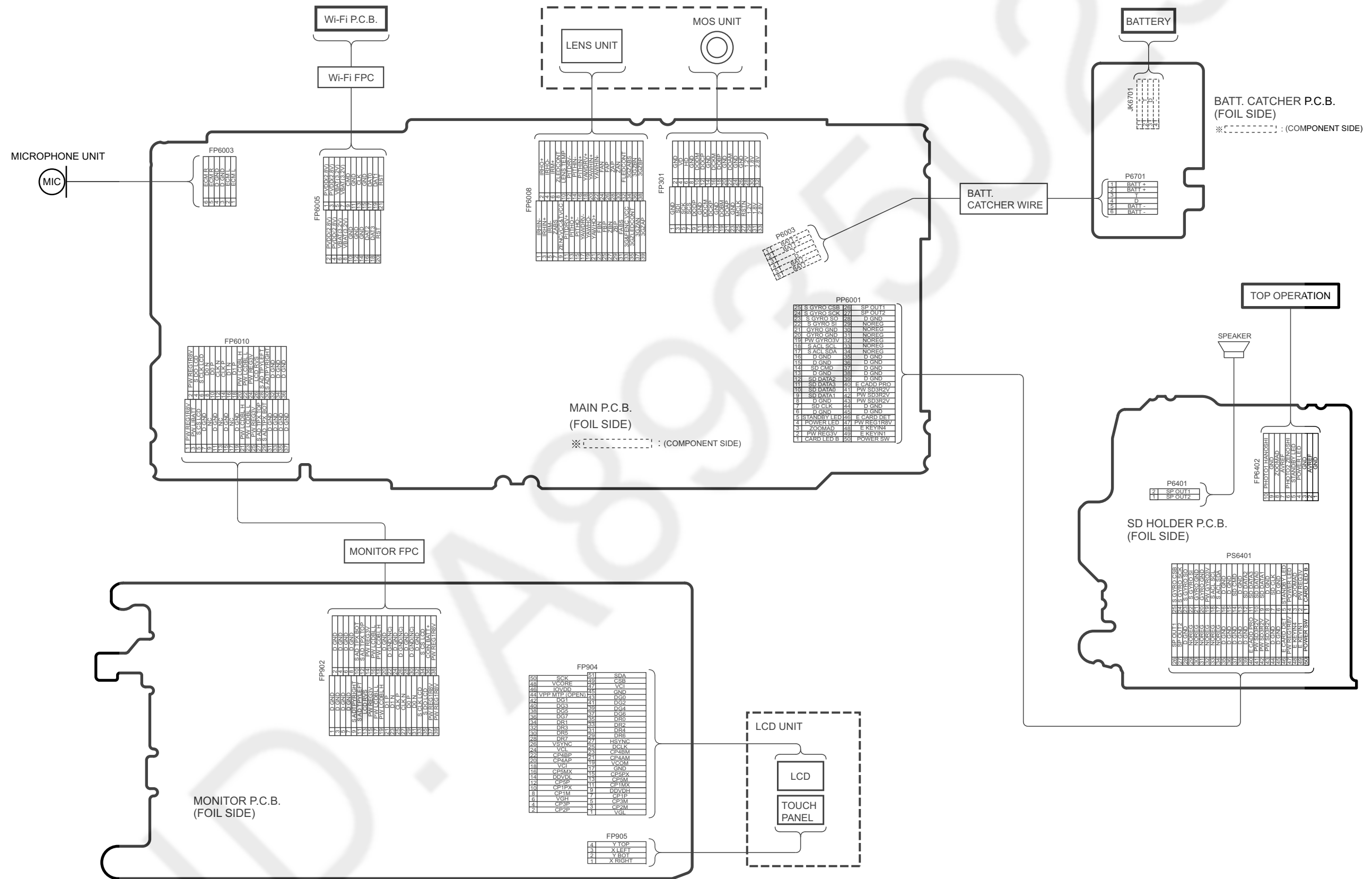
11.6. Power Supply Circuit Block Diagram



HC-V380 POWER SUPPLY CIRCUIT BLOCK DIAGRAM

12 Wiring Connection Diagram

12.1. Interconnection Diagram



13 Schematic Diagram

Please click the radio button for “Diagrams/Parts List” on the menu bar in XML Service Manual.
If you want to print, please click the icon button for “Print” on the icon bar and select the item.

14 Printed Circuit Board

Please click the radio button for “Diagrams/Parts List” on the menu bar in XML Service Manual.
If you want to print, please click the icon button for “Print” on the icon bar and select the item.

15 Exploded View and Replacement Parts List

Please click the radio button for “Diagrams/Parts List” on the menu bar in XML Service Manual.
If you want to print, please click the icon button for “Print” on the icon bar and select the item.