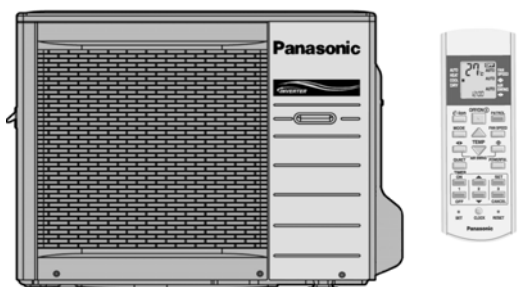


Service Manual

Air Conditioner

Indoor Unit Outdoor Unit
CS-A28HKD CU-A28HKD



WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.


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1 Safety Precautions

- Read the following “SAFETY PRECAUTIONS” carefully before perform any servicing.
- Electrical work must be installed or serviced by a licensed electrician. Be sure to use the correct rating of the power plug and main circuit for the model installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below. Incorrect installation or servicing due to ignoring of the instruction will cause harm or damage, and the seriousness is classified by the following indications.


 WARNING	This indication shows the possibility of causing death or serious injury.
--	---






 CAUTION	This indication shows the possibility of causing injury or damage to properties.
--	--






- The items to be followed are classified by the symbols:

	This symbol denotes item that is PROHIBITTED from doing.
---	--

- Carry out test run to confirm that no abnormality occurs after the servicing. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.

 WARNING
1. Engage dealer or specialist for installation and servicing. If installation or servicing done by the user is defective, it will cause water leakage, electrical shock or fire.
2. Install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.
3. Use the attached accessories parts and specified parts for installation and servicing. Otherwise, it will cause the set to fall, water leakage, fire or electrical shock.
4. Install at a strong and firm location which is able to withstand the set's weight. If the strength is not enough or installation is not properly done, the set will drop and cause injury.
5. For electrical work, follow the local national wiring standard, regulation and the installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or fire.
6. This equipment is strongly recommended to install with Earth Leakage Circuit Breaker (ELCB) or Residual Current Device (RCD). Otherwise, it may cause electrical shock and fire in case equipment breakdown or insulation breakdown.
7. Use the specified cable and connect tightly for indoor/outdoor connection. Connect tightly and clamp the cable so that no external force will be acted on the terminal. If connection or fixing is not perfect, it will cause heat-up or fire at the connection.

8. Wire routing must be properly arranged so that control board cover is fixed properly. If control board cover is not fixed perfectly, it will cause heat-up or fire at connection point of terminal, fire or electrical shock.	
9. When carrying out piping connection, take care not to let air substances other than the specified refrigerant go into refrigeration cycle. Otherwise, it will cause lower capacity, abnormal high pressure in the refrigeration cycle, explosive and injury.	
10. Do not install outdoor unit near handrail of veranda. When installing air-conditioner unit at veranda of high rise building, child may climb up to outdoor unit and cross over the handrail and causing accident.	
11. This equipment must be properly earthed. Earth line must not be connected to gas pipe, water pipe, earth of lightning rod and telephone. Otherwise, it may cause electric shock in case equipment breakdown or insulation breakdown.	
12. When connecting the piping, do not allow air or any substances other than the specified refrigerant to enter the refrigeration cycle. Otherwise, this may lower the capacity, cause abnormally high pressure in the refrigeration cycle, and possibly result in explosion and injury.	
13. Do not damage or use unspecified power supply cord. Otherwise it will cause fire or electric shock.	
14. Do not modify the length of the power supply cord or use extension cord, and do not share the single outlet with other electrical appliances. Otherwise, it will cause fire or electric shock.	
15. It is desirable that the amount of residual oil is less than 40 mg/10 m.	
16. During installation, before run the compressor, confirm the refrigerant pipes are fixed. Operation of compressor without fixing the piping, setting the valves at open condition, a burst may occur and cause injury.	
17. After completion of installation or service, confirm there is no leakage or refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.	
18. Ventilate if there is refrigerant gas leakage during operation. It may cause toxic gas when refrigerant contacts with fire.	

 CAUTION	
1. Do not install the unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.	
2. Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.	
3. Tighten the flare nut with torque wrench according to specified method. If the flare nut is over-tightened, after a long period, the flare may break and cause refrigerant gas leakage.	
4. Do not touch outdoor unit air inlet and aluminium fin. It may cause injury.	
5. Select an installation location which is easy for maintenance.	
6. Pb free solder has a higher melting point than standard solder; typically the melting point is 50°F - 70°F (30°C - 40°C) higher. Please use a high temperature solder iron. In case of the soldering iron with temperature control, please set it to 700 ± 20°F (370 ± 10°C). Pb free solder will tend to splash when heated too high (about 1100°F / 600°C).	
7. Power supply connection to the air conditioner. Connect the power supply cord of the air conditioner to the mains using one of the following methods. Power supply point shall be the place where there is ease for access for the power disconnection in case of emergency. In some countries, permanent connection of this room air conditioner to the power supply is prohibited. i. Power supply connection to the receptacle using a power plug. Use an approved power plug with earth pin for the connection to the socket. ii. Power supply connection to a circuit breaker for the permanent connection. Use an approved circuit breaker for the permanent connection. It must be a double pole switch with a minimum 3.5 mm contact gap.	
8. Do not release refrigerant during piping work for installation, servicing, reinstallation and during repairing a refrigerant parts. Take care of the liquid refrigerant, it may cause frostbite.	
9. Installation work: It may need two people to carry out the installation work.	
10. Do not install this appliance in a laundry room or other location where water may drip from the ceiling, etc.	

2 Specifications

2.1. CS-A28HKD CU-A28HKD

ITEM		UNIT	INDOOR UNIT	OUTDOOR UNIT
Performance Test Condition			NEW JIS	
COOLING	Capacity	kW	8.00 - 8.00	
		BTU/h	27,300 - 27,300	
	EER	W/W	2.80 - 2.78	
		BTU/hW	9.55 - 9.48	
	Noise Level	dB (A)	High 49 - 49, Low 44 - 44	High 55 - 55
		Power Level dB	High 62 - 62	High 69 - 69
HEATING	Capacity	kW	8.80 - 8.80	
		BTU/h	30,000 - 30,000	
	COP	W/W	3.10 - 3.08	
		BTU/hW	10.56 - 10.49	
	Noise Level	dB (A)	High 48 - 48, Low 44 - 44	High 55 - 55
		Power Level dB	High 60 - 60	High 70 - 70
Moisture Removal		l/h	4.7	
		pt/h	9.9	
Air Volume	Lo	m ³ /min (ft ³ /min)	Cooling; 15.4 (546) - 15.4 (546) Heating; 16.8 (589) - 16.8 (589)	30.1 (1,060) - 32.0 (1,130)
	Me	m ³ /min (ft ³ /min)	Cooling; 17.2 (611) - 17.2 (611) Heating; 17.7 (621) - 17.7 (621)	—
	Hi	m ³ /min (ft ³ /min)	Cooling; 18.3 (650) - 18.3 (650) Heating; 19.2 (676) - 19.2 (676)	52.5 (1,850) - 53.5 (1,890)
	SHi	m ³ /min (ft ³ /min)	Cooling 18.7 (665) - 18.7 (665)	—
Refrigeration Control Device			—	Capillary Tube
Refrigeration Oil		cm ³	—	SUNISO 4GDID or ATMOS M60 or ATMOS 56M (900)
Refrigerant (R22)		g (oz)	—	2,130 (75.2)
Dimension	Height	mm (inch)	275 (10-27/32)	750 (29-17/32)
	Width	mm (inch)	998 (39-5/16)	875 (34-15/32)
	Depth	mm (inch)	230 (9-1/16)	345 (13-19/32)
Net Weight		kg (lbs)	11.0 (24)	70.0 (154)
Pipe Diameter	Gas	mm (inch)	15.88 (5/8)	
	Liquid	mm (inch)	6.35 (1/4)	
Standard Length		m (ft)	5 (16.4)	
Pipe Length Range		m (ft)	3 (9.8) ~ 30 (98.4)	
Height Difference		m (ft)	20.0 (65.6)	
Additional Gas Amount		g/m (oz/ft)	30 (0.3)	
Refrigeration Charges Less		m (ft)	7.5 (24.6)	
Drain Hose	Inner Diameter	mm	16	—
	Length	mm	650	—
Compressor	Type		—	Hermetic motor
	Motor Type		—	Induction (2-pole)
	Rated Output	kW	—	2.4

ITEM		UNIT	INDOOR UNIT	OUTDOOR UNIT
Fan	Type		Cross-Flow Fan	Propeller Fan
	Material		ASHT-18	PP
	Motor Type		Transistor (8-poles)	Induction (6-poles)
	Input Power	W	85	163.1
	Output Power	W	30	80
	Fan Speed	Lo	Cooling; 1,410 - 1,410 Heating; 1,500 - 1,500	490 - 520
		Me	Cooling; 1,580 - 1,580 Heating; 1,580 - 1,580	—
		Hi	Cooling; 1,680 - 1,680 Heating; 1,720 - 1,720	855 - 870
		Shi	Cooling; 1,720 - 1,720	—
Heat Exchanger	Fin Material		Aluminium (Pre Coat)	Aluminium (Blue Coated)
	Fin Type		Slit Fin	Corrugated Fin
	Row x Stage X FPI		2 x 15 x 21	2 x 28 x 17
	Size (W x H x L)	mm	810 x 315 x 25.4	44 x 711.2 x 833.2 867.8
Air Filter	Material		Polypropelene	—
	Type		One-Touch	—

1. Cooling capacities are based on indoor temperature of 27°C Dry Bulb (80.6°F Dry Bulb), 19.0°C Wet Bulb (66.2°F Wet Bulb) and outdoor air temperature of 35°C Dry Bulb (95°F Dry Bulb), 24°C Dry Bulb (75.2°F Wet Bulb)
2. Heating capacities are based on indoor temperature of 20°C Dry Bulb (68°F Dry Bulb) and outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb)

ITEM		UNIT	
Power Source (Phase, Voltage, Cycle)		ø	Single
		V	220 - 230
		Hz	50
Input Power		kW	Cooling: 2.86 - 2.88 Heating: 2.84 - 2.86
Starting Current		A	40
Running Current		A	Cooling: 13.2 - 12.7 Heating: 13.1 - 12.6
Maximum current		A	16.4
Power Factor		%	Cooling: 98 - 99 Heating: 99 - 99
Power factor means total figure of compressor, indoor fan motor and outdoor fan motor.			
Power Cord	Number of Core		3 (2.5mm ²)
	Length	m	1.9
Thermostat			—
Protection Device			Inner Protector

Note

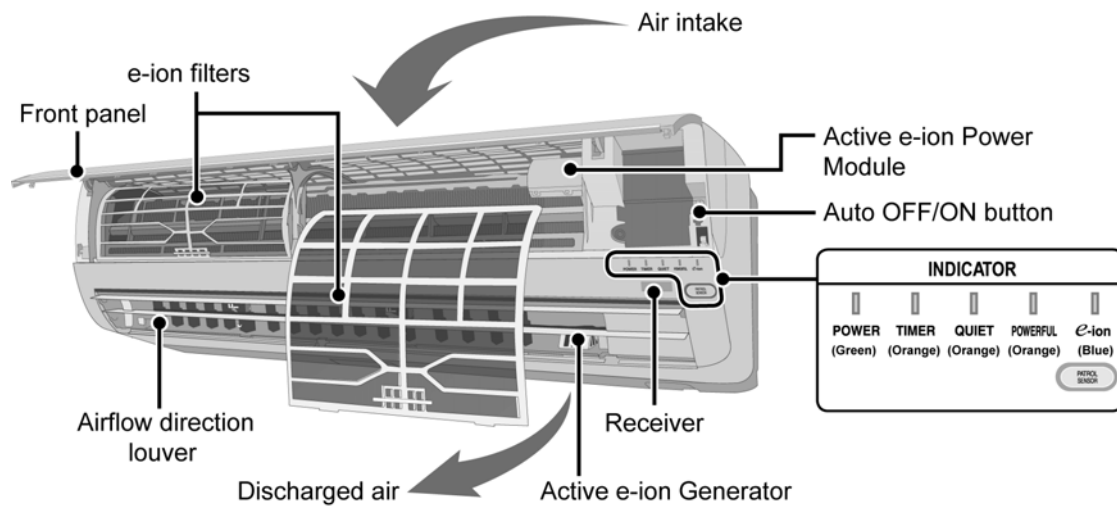
- Specifications are subject to change without notice for further improvement.

3 Features

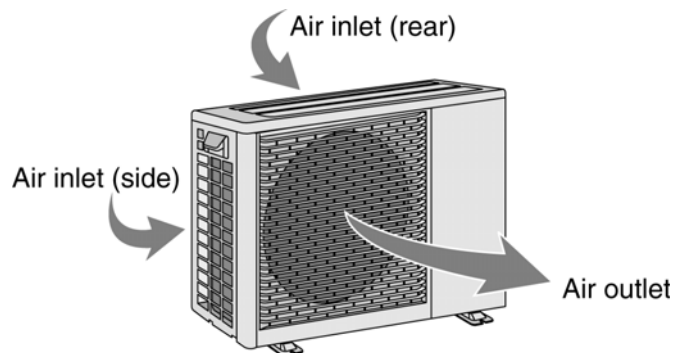
- **E-ion Air Purifying System with Patrol Sensor**
 - Active e-ions are released to catch dust particles and bring them back the large positively charged filter.
 - Patrol Sensor color changes to indicate the dirt level in the air.
- **Long Installation Piping**
 - Long piping up to 30 meters.
- **Easy to use remote control**
- **Quality Improvement**
 - Random auto restart after power failure for safety restart operation.
 - Gas leakage protection.
 - Prevent compressor reverse cycle.
 - Inner protector to protect compressor.
 - Noise prevention during soft dry operation.
 - Blue coated condenser for high resistance to corrosion.
- **Operation Improvement**
 - Quiet mode to reduce the indoor unit operating sound.
 - Powerful mode to reach the desired room temperature quickly.
 - 24-hour timer setting.

4 Location of Controls and Components

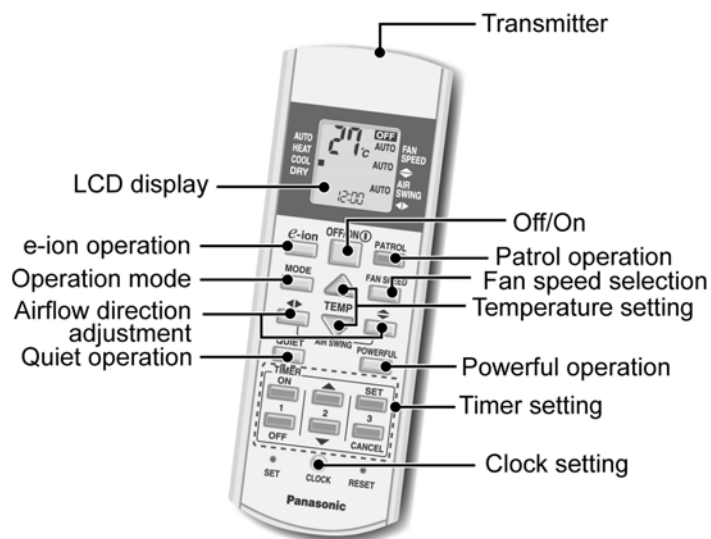
4.1. Indoor Unit



4.2. Outdoor Unit

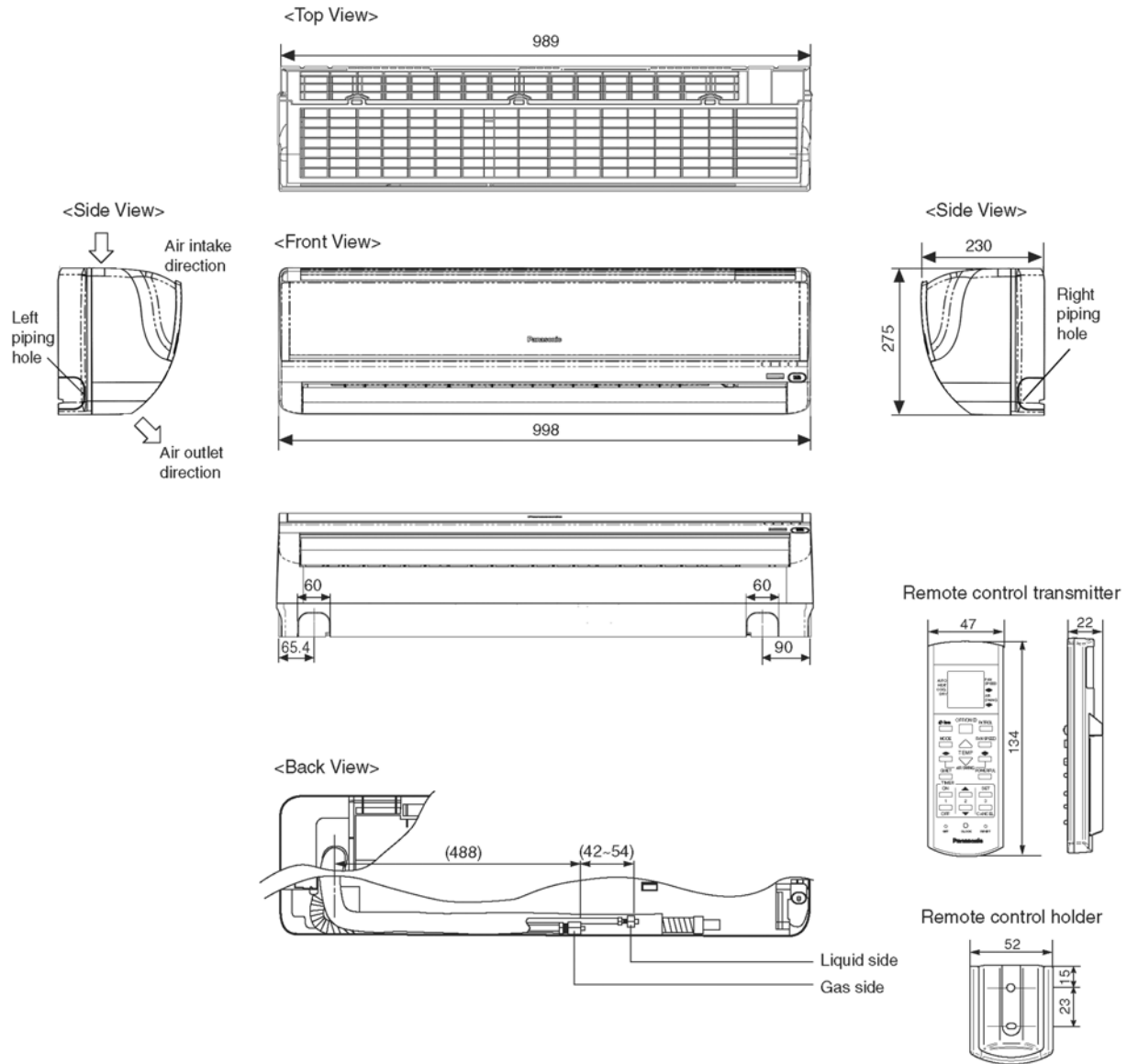


4.3. Remote Control

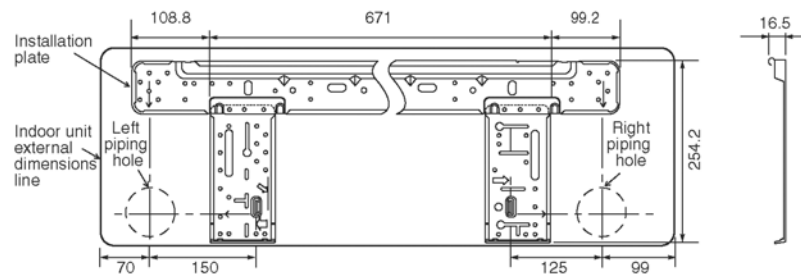


5 Dimensions

5.1. Indoor Unit

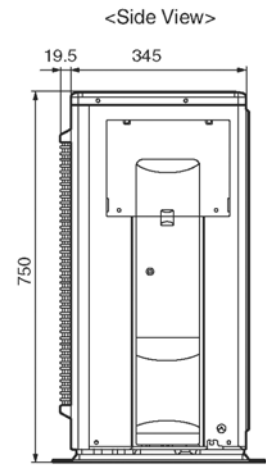
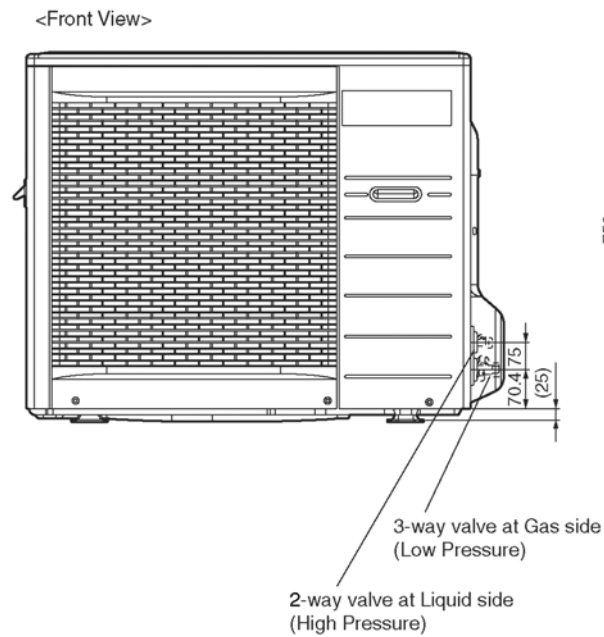
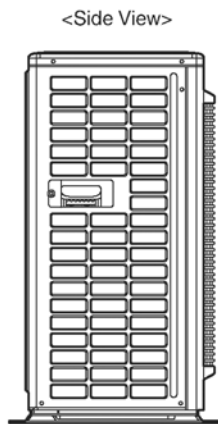
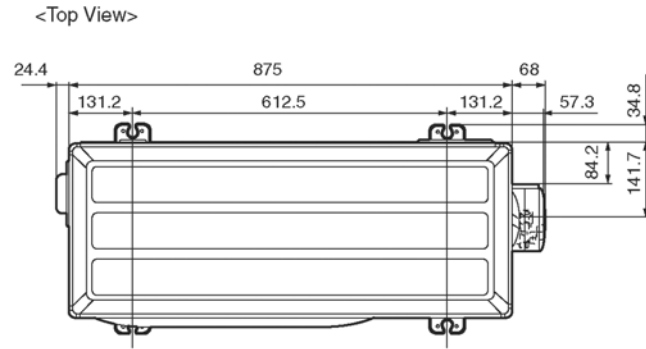
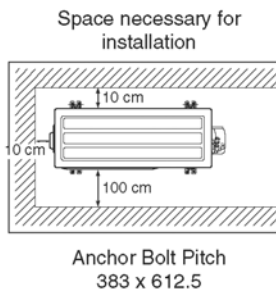


Relative position between the indoor unit and the installation plate <Front View>



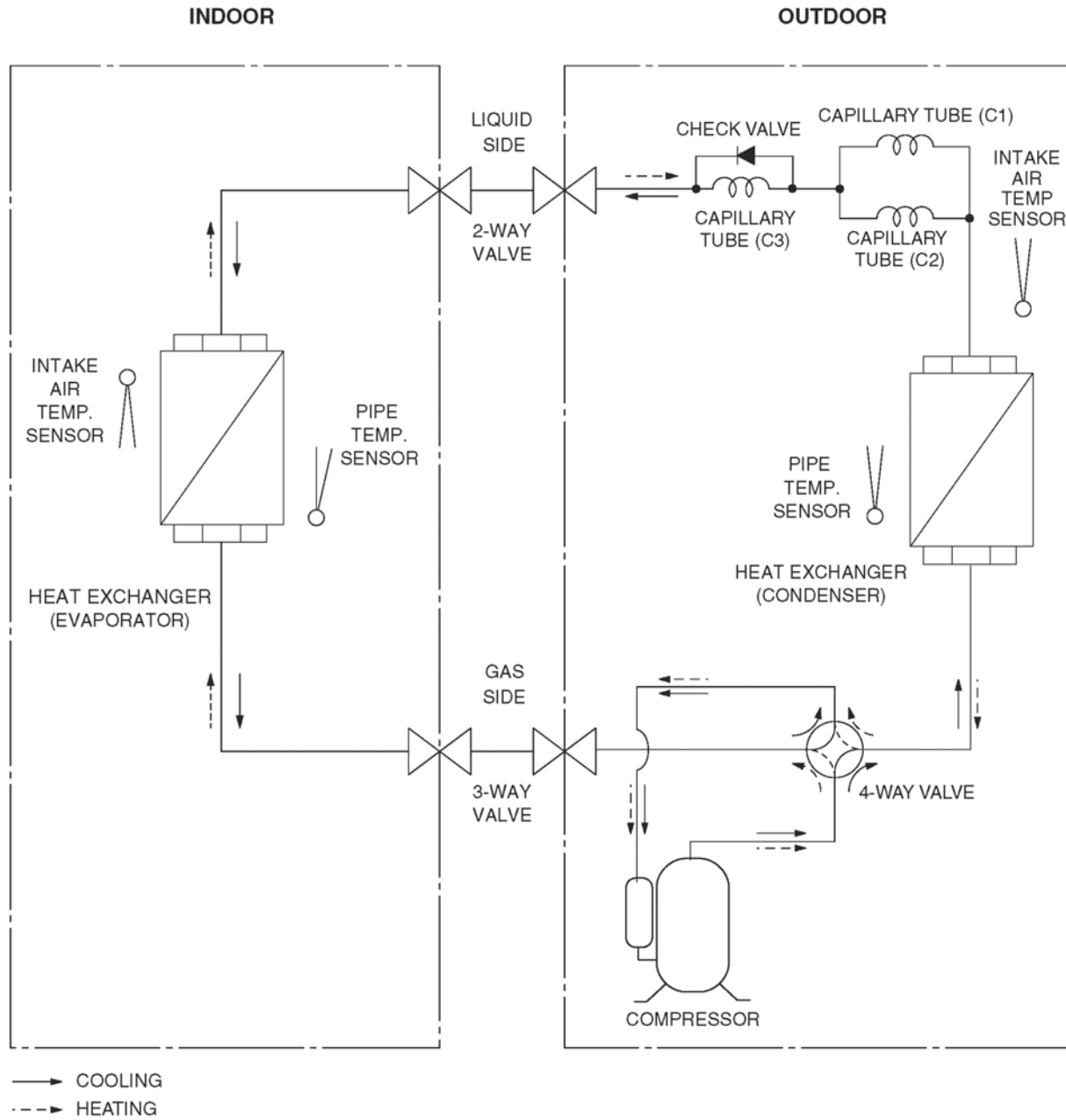
Unit : mm

5.2. Outdoor Unit

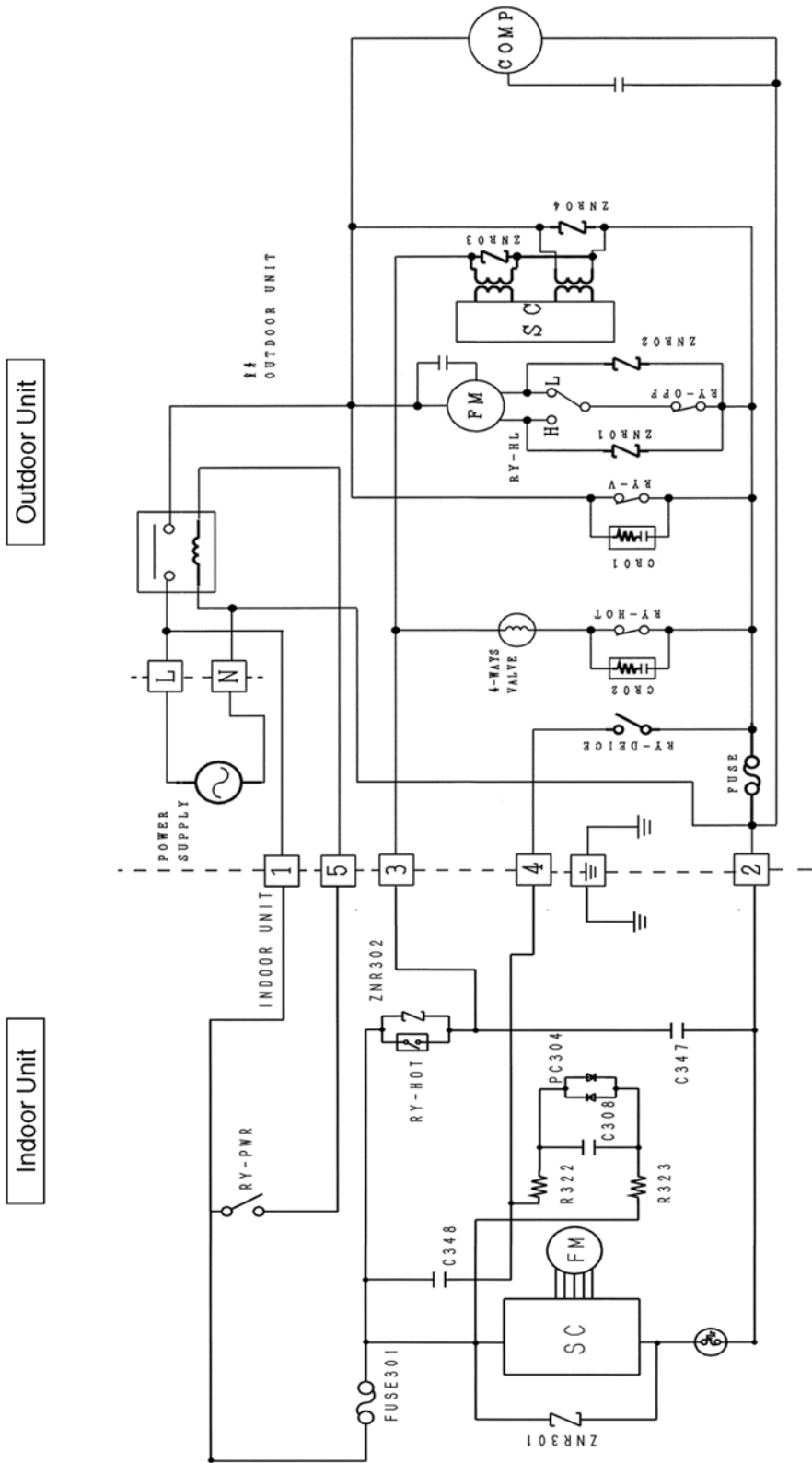


Unit: mm

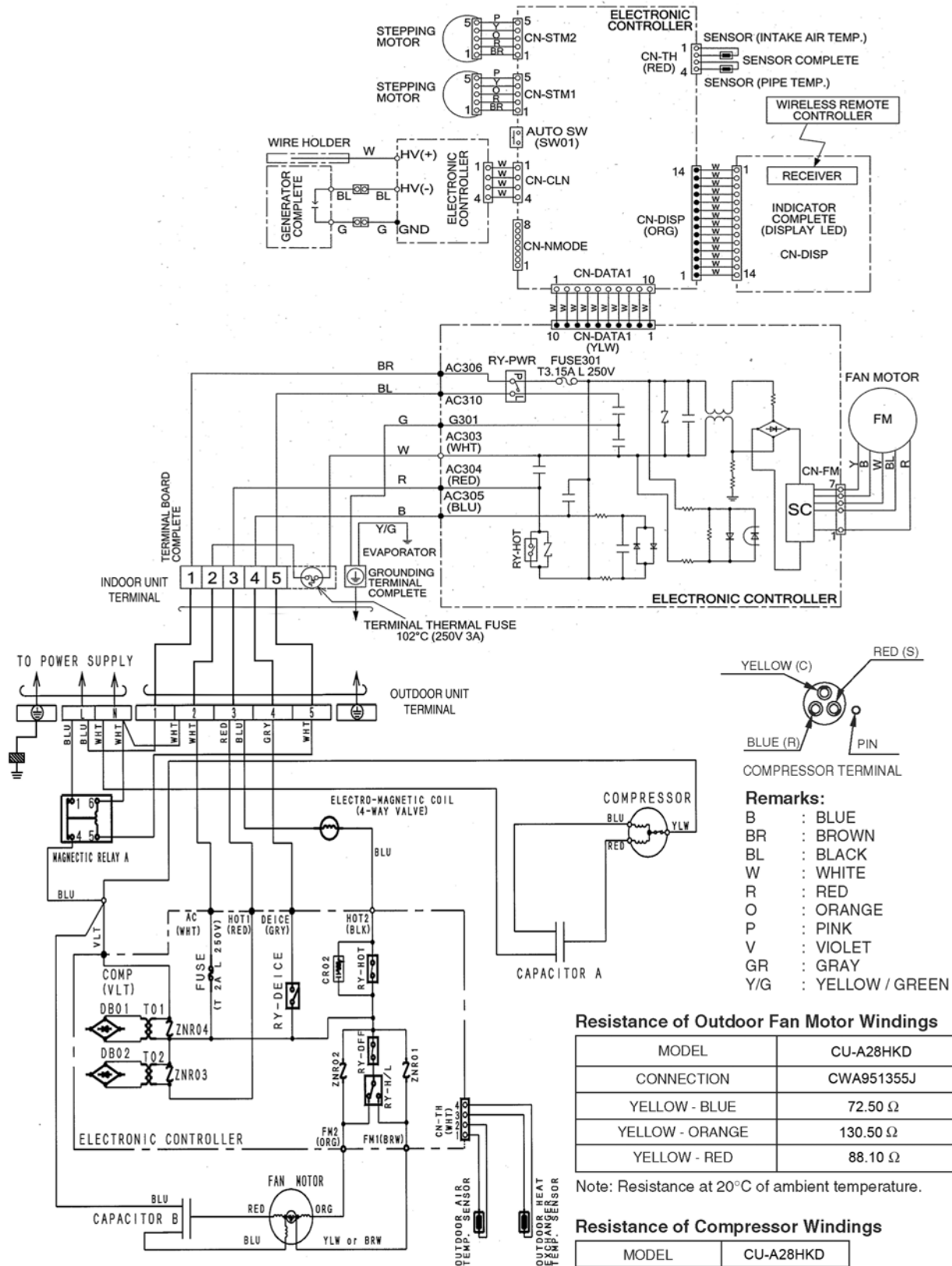
6 Refrigeration Cycle Diagram



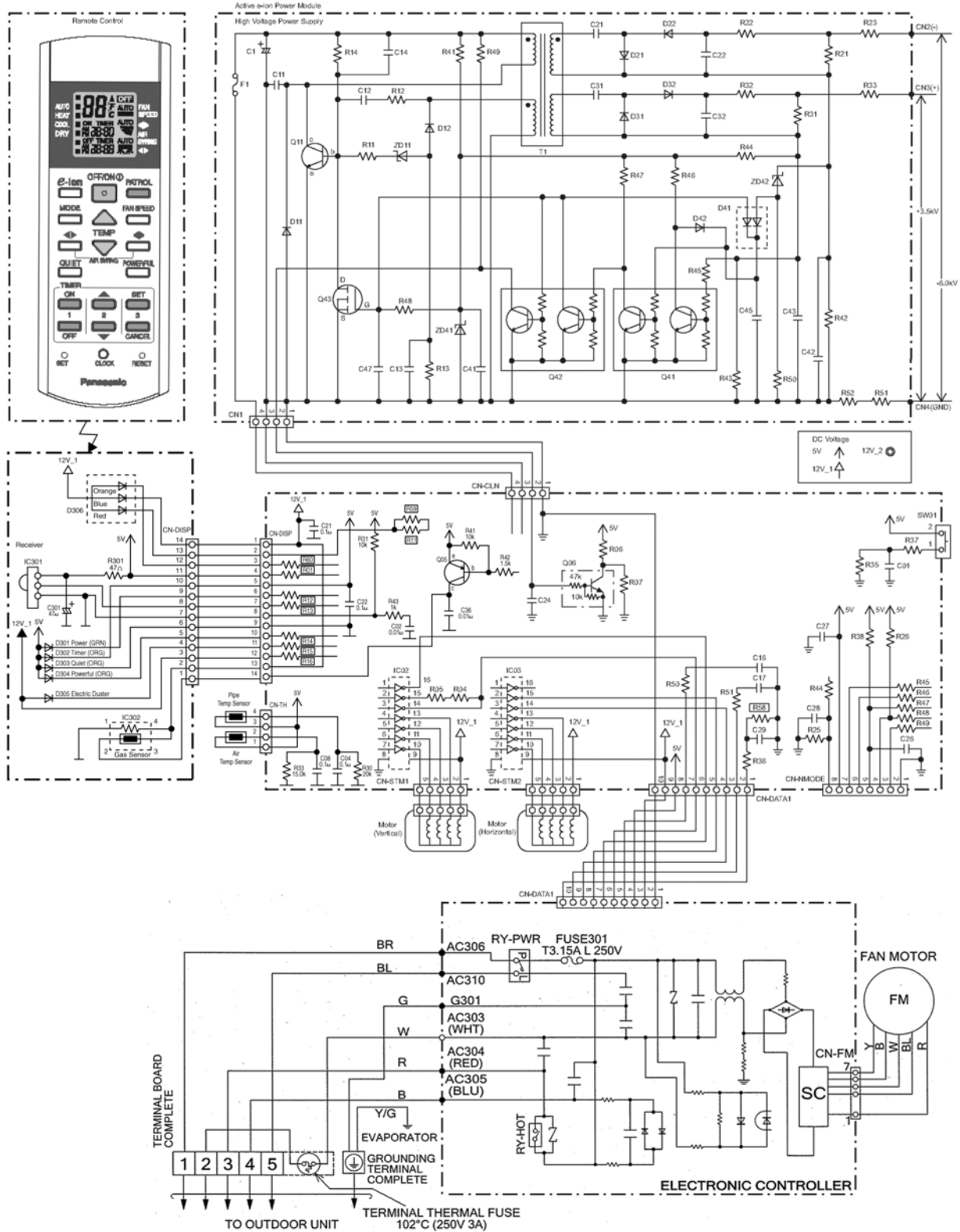
7 Block Diagram



8 Wiring Connection Diagram

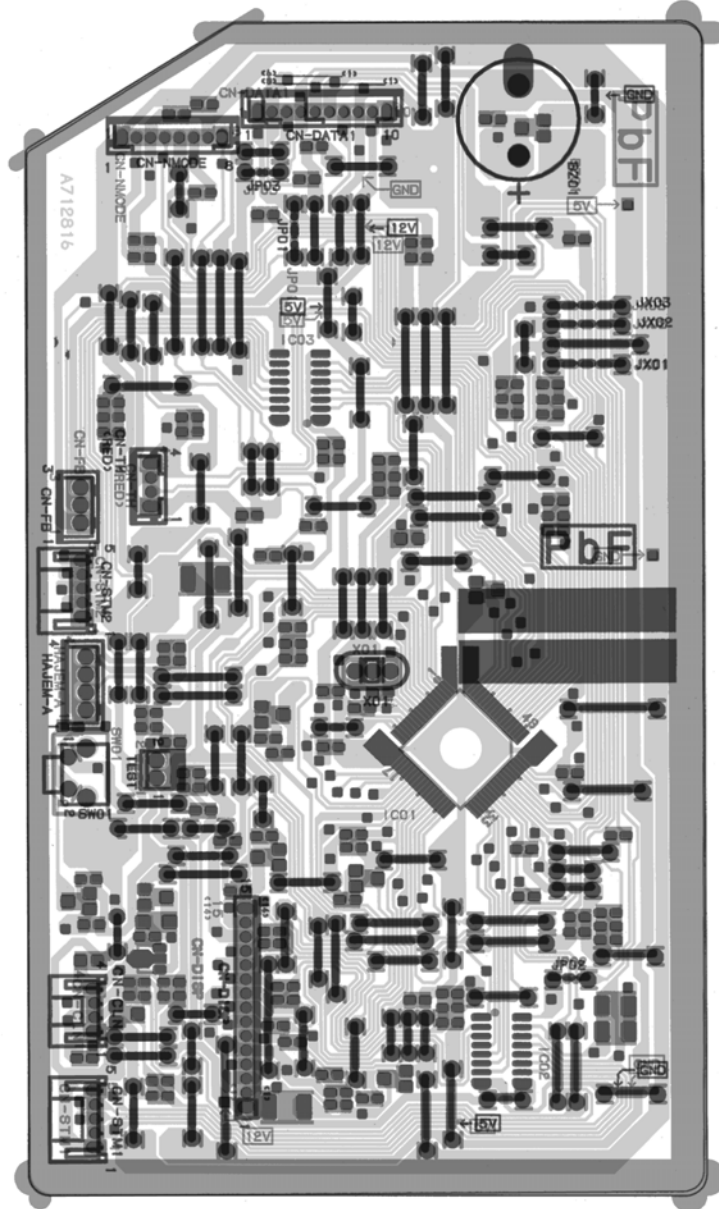


9 Electronic Circuit Diagram



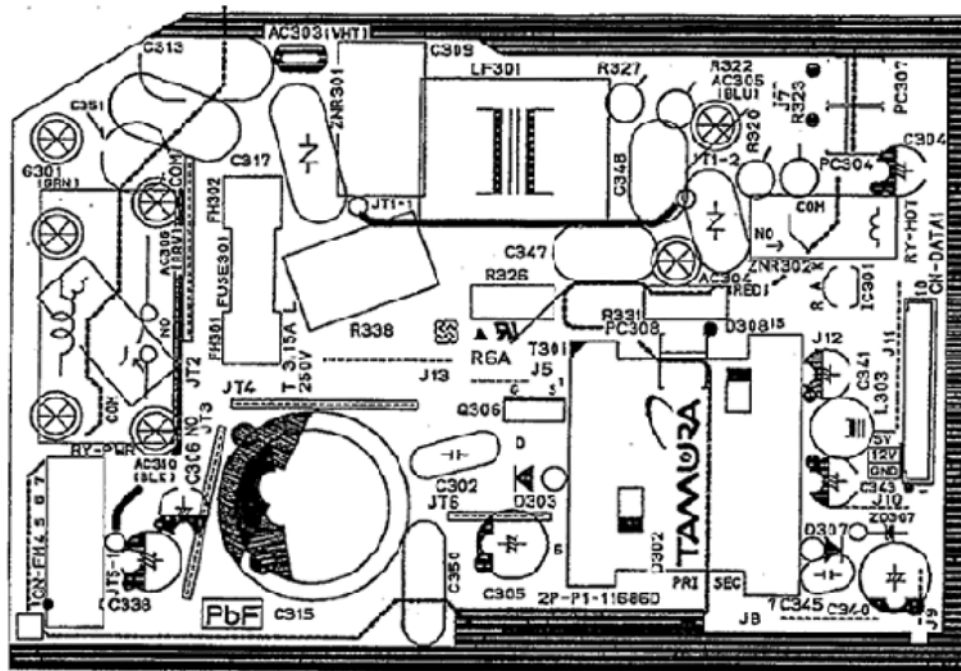
10 Printed Circuit Board

10.1. Indoor Unit (Main Printed Circuit Board)

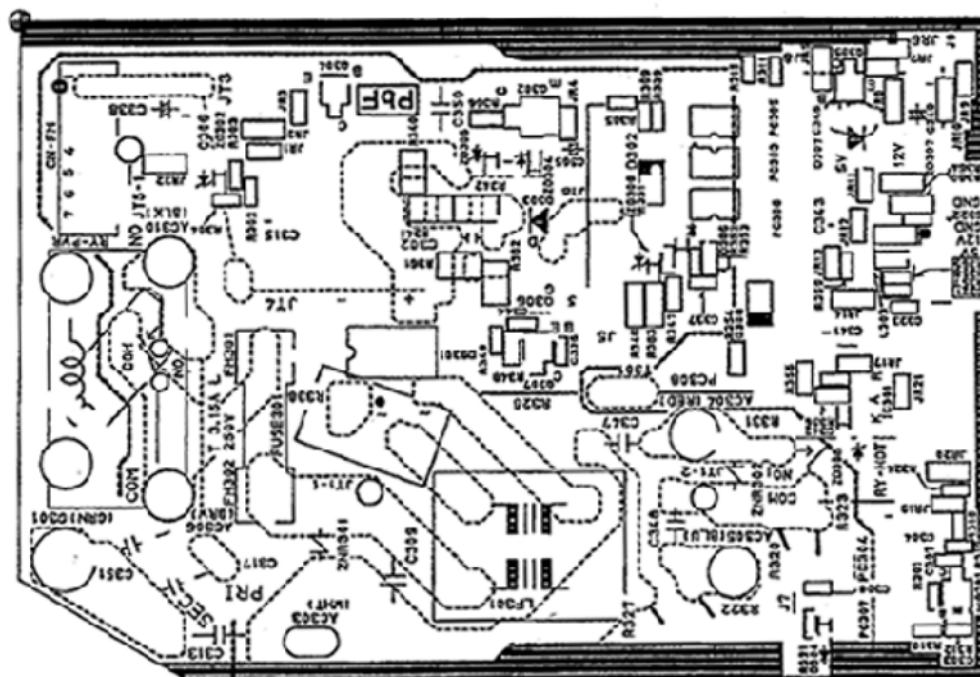


10.2. Indoor Unit (Power Printed Circuit Board)

TOP VIEW

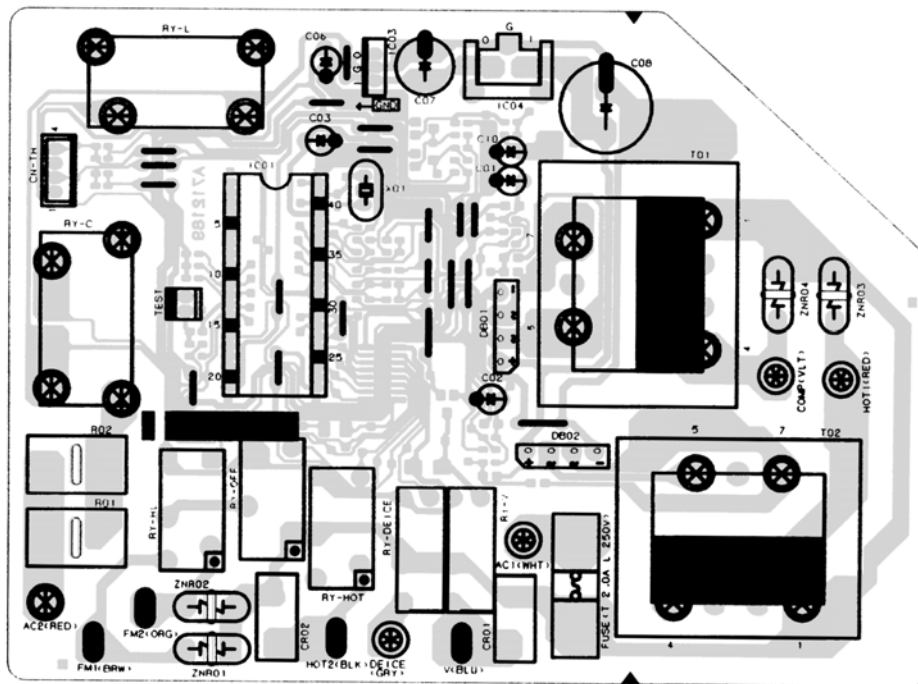


BOTTOM VIEW

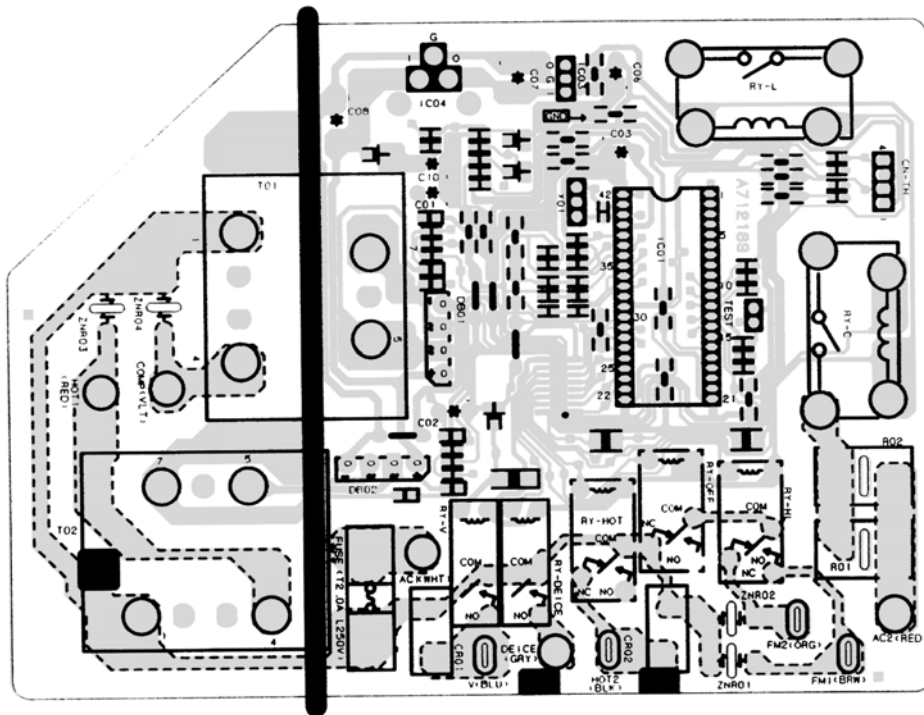


10.3. Outdoor Unit (Main Printed Circuit Board)

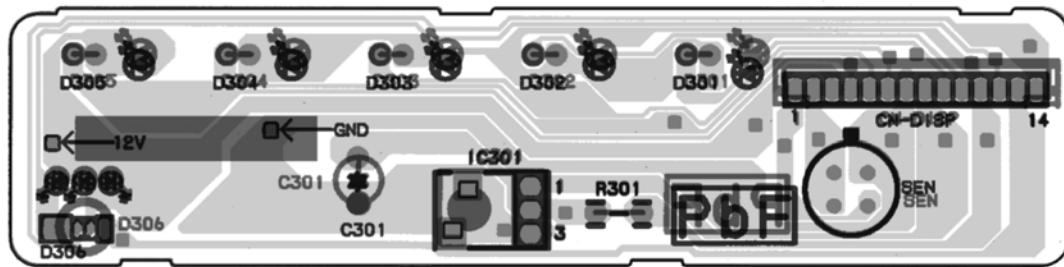
TOP VIEW



BOTTOM VIEW



10.4. Indicator panel



11 Installation Instruction

11.1. Select The Best Location

INDOOR UNIT

- Do not install the unit in excessive oil fume area such as kitchen, workshop and etc.
- There should not be any heat source or steam near the unit.
- There should not be any obstacles blocking the air circulation.
- A place where air circulation in the room is good.
- A place where drainage can be easily done.
- A place where noise prevention is taken into consideration.
- Do not install the unit near the door way.
- Ensure the spaces indicated by arrows from the wall, ceiling, fence or other obstacles.
- Recommended installation height for indoor unit shall be at least 2.5 m.

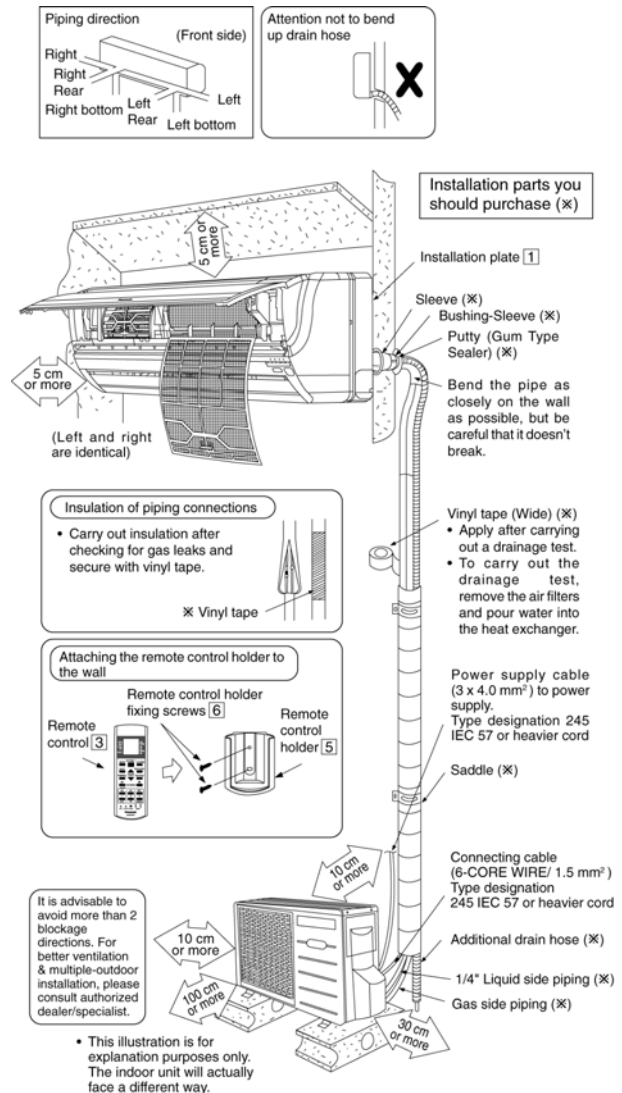
OUTDOOR UNIT

- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- There should not be any animal or plant which could be affected by hot air discharged.
- Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- If piping length is over 7.5m, additional refrigerant should be added as shown in the table.

Piping size		Rated Length (m)	Max Elevation (m)	Min. Piping Length (m)	Max. Piping Length (m)	Additional Refrigerant (g/m)
Gas	Liquid					
5/8"	1/4"	5	20	3	30	30

If the unit is installed at 10 m distance, the quantity of additional refrigerant should be 75 g $(10 - 7.5) \text{ m} \times 30 \text{ g/m} = 75 \text{ g}$

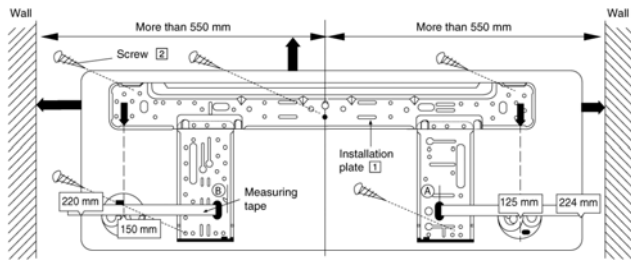
11.2. Indoor/Outdoor Unit Installation Diagram



11.3. Indoor Unit

11.3.1. HOW TO FIX INSTALLATION PLATE

The mounting wall is strong and solid enough to prevent it from the vibration.



The centre of installation plate should be at more than 550 mm at right and left of the wall.

The distance from installation plate edge to ceiling should more than 67 mm.

From installation plate left edge to unit's left side is 47 mm.

From installation plate right edge to unit's right is 73 mm.

- Ⓑ :
- For left side piping, piping connection for liquid should be about 126 mm from this line.
 - For left side piping, piping connection for gas should be about 174 mm from this line.
 - For left side piping, piping connection cable should be about 984 mm from this line.

1. Mount the installation plate on the wall with 5 screws or more.
(If mounting the unit on the concrete wall, consider using anchor bolts.)
 - Always mount the installation plate horizontally by aligning the marking-off line with the thread and using a level gauge.
2. Drill the piping plate hole with $\varnothing 70$ mm hole-core drill.
 - Line according to the arrows marked on the lower left and right side of the installation plate. The meeting point of the extended line is the centre of the hole. Another method is by putting measuring tape at position as shown in the diagram above. The hole centre is obtained by measuring the distance namely 150 mm and 125 mm for left and right hole respectively.
 - Drill the piping hole at either the right or the left and the hole should be slightly slanted to the outdoor side.

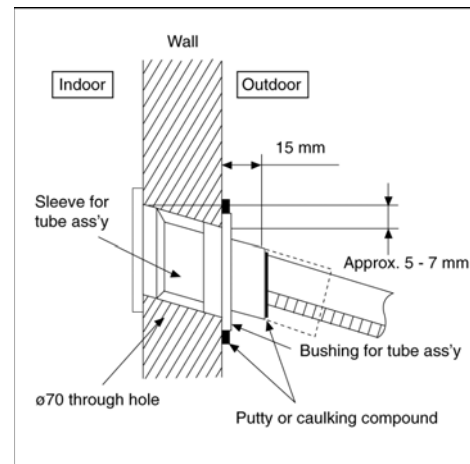
11.3.2. TO DRILL A HOLE IN THE WALL AND INSTALL A SLEEVE OF PIPING

1. Insert the piping sleeve to the hole.
2. Fix the bushing to the sleeve.
3. Cut the sleeve until it extrudes about 15 mm from the wall.

Caution

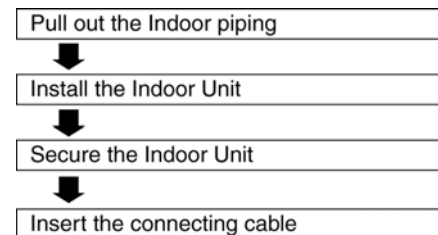
When the wall is hollow, please be sure to use the sleeve for tube ass'y to prevent dangers caused by mice biting the connecting cable.

4. Finish by sealing the sleeve with putty or caulking compound at the final stage.

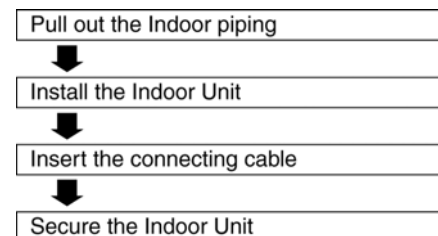


11.3.3. INDOOR UNIT INSTALLATION

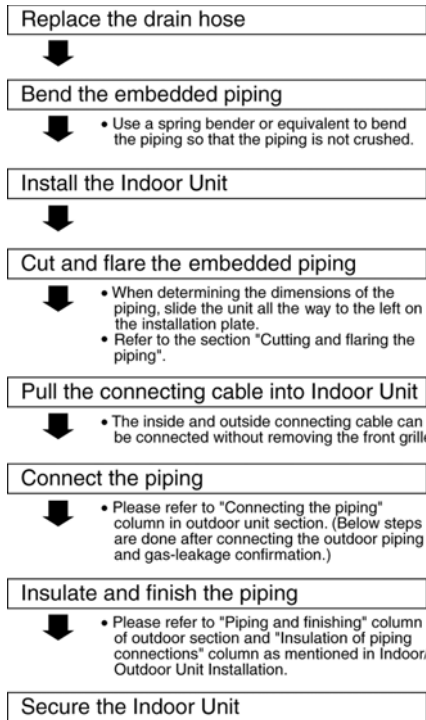
1. For the right rear piping



2. For the right and right bottom piping

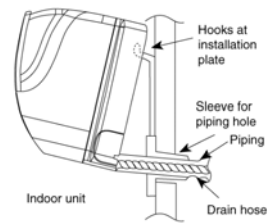


3. For the embedded piping



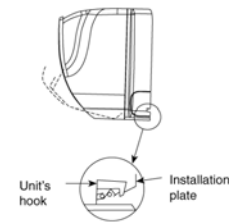
Install the indoor unit

Hook the indoor unit onto the upper portion of installation plate. (Engage the indoor unit with the upper edge of the installation plate). Ensure the hooks are properly seated on the installation plate by moving it in left and right.

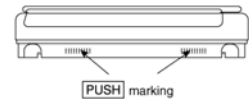


Secure the Indoor Unit

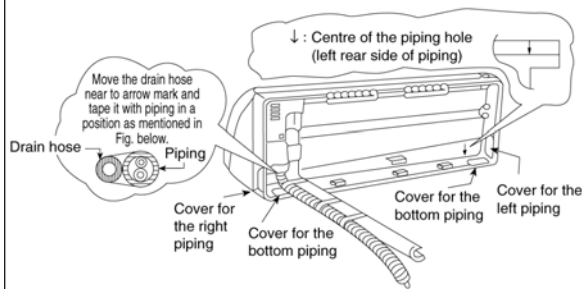
1. Press the lower left and right side of the unit against the installation plate until hooks engages with their slot (sound click).



To take out the unit, push the **PUSH** marking at the bottom unit, and pull it slightly towards you to disengage the hooks from the unit.



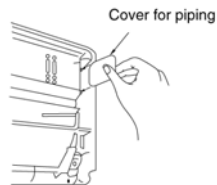
Pull out the piping and drain hose



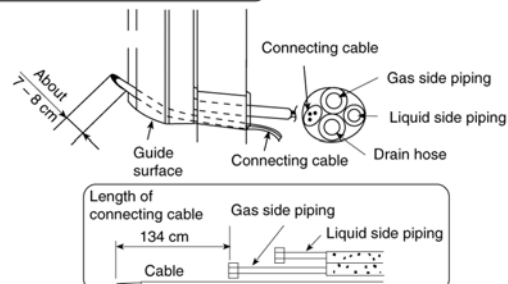
How to keep the cover

In case of the cover is cut, keep the cover at the rear of chassis as shown in the illustration for future reinstallation.

(Left, right and 2 bottom covers for piping.)

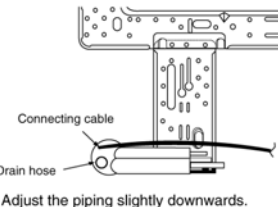
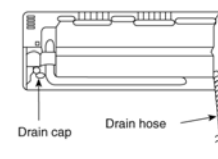


Insert the connecting cable

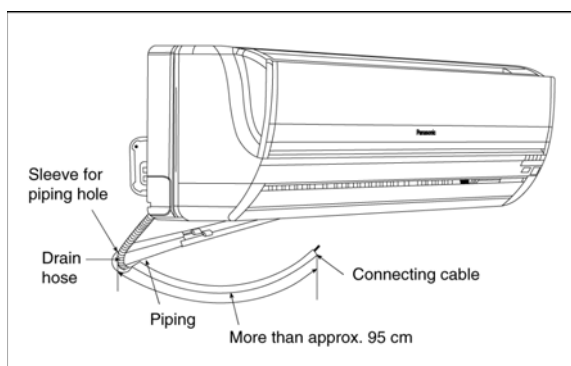


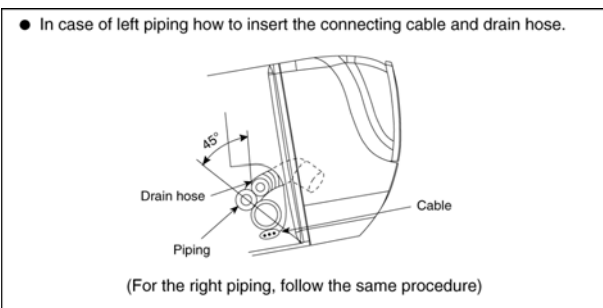
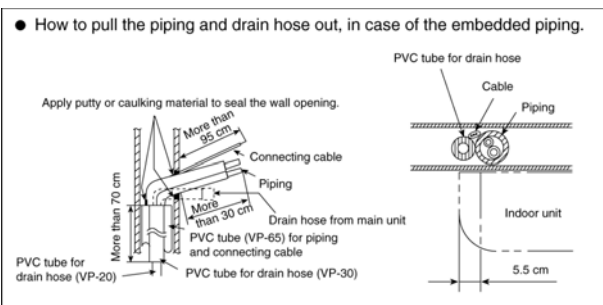
Exchange the drain hose and the cap

Rear view for left piping installation



(This can be used for left rear piping and left bottom piping also.)





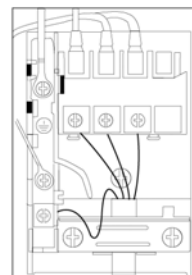
11.3.4. CONNECT THE CABLE TO THE INDOOR UNIT

1. The inside and outside connecting cable can be connected without removing the front grille.
 2. Connecting cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed $6 \times 1.5 \text{ mm}^2$ flexible cord, type designation 245 IEC 57 or heavier cord.
- Ensure the colour of wires of outdoor unit and the terminal Nos. are the same to the indoor's respectively.

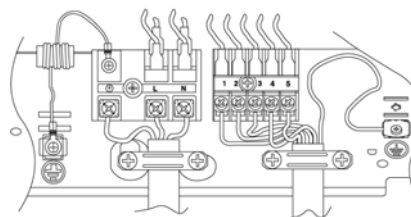
Terminals on the indoor unit	1	2	3	4	5	
Colour of wires						
Terminals on the outdoor unit	1	2	3	4	5	

- Secure the cable onto the control board with the holder (clammer).

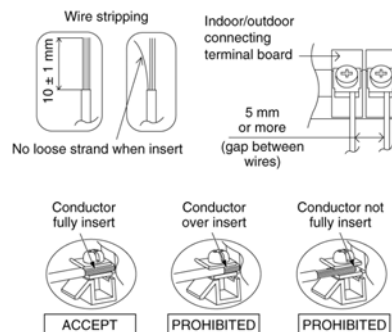
Indoor



Outdoor



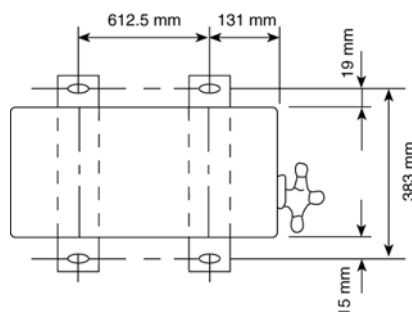
11.3.4.1. WIRE STRIPPING AND CONNECTING REQUIREMENT



11.4. Outdoor Unit

11.4.1. INSTALL THE OUTDOOR UNIT

- After selecting the best location, start installation according to Indoor/Outdoor Unit Installation Diagram.
- 1. Fix the unit on concrete or rigid frame firmly and horizontally by bolt nut (ø10 mm).
- 2. When installing at roof, please consider strong wind and earthquake. Please fasten the installation stand firmly with bolt or nails.



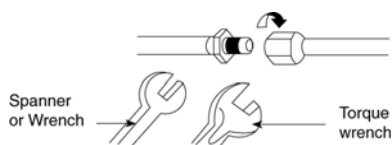
11.4.2. CONNECTING THE PIPING


Connecting The Piping To Indoor Unit

Please make flare after inserting flare nut (locate at joint portion of tube assembly) onto the copper pipe.
(In case of using long piping)

Connect the piping

- Align the center of piping and sufficiently tighten the flare nut with fingers.
- Further tighten the flare nut with torque wrench in specified torque as stated in the table.



Piping size (Torque)	
Gas	Liquid
5/8" [65 N•m]	1/4" [18 N•m]
<div style="text-align: center;">  CAUTION Do not over tighten, over tightening cause gas leakage. </div>	

Connecting The Piping To Outdoor Unit

Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe.

Align center of piping to valves and then tighten with torque wrench to the specified torque as stated in the table.

CUTTING AND FLARING THE PIPING

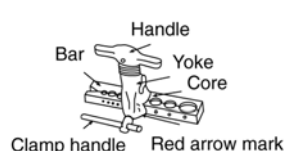
- Please cut using pipe cutter and then remove the burrs.
- Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused.
Turn the piping end down to avoid the metal powder entering the pipe.
- Please make flare after inserting the flare nut onto the copper pipes.



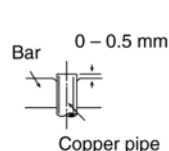
1. To cut



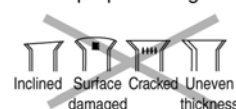
2. To remove burrs



3. To flare



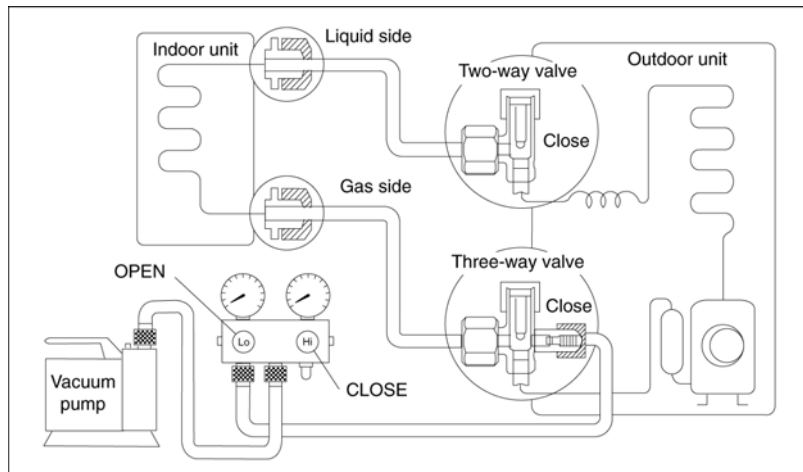
■ Improper flaring ■



When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

11.4.3. EVACUATION OF THE EQUIPMENT

WHEN INSTALLING AN AIR CONDITIONER, BE SURE TO EVACUATE THE AIR INSIDE THE INDOOR UNIT AND PIPES in the following procedure.



1. Connect a charging hose with a push pin to the Low side of a charging set and the service port of the 3-way valve.
 - Be sure to connect the end of the charging hose with the push pin to the service port.
2. Connect the center hose of the charging set to a vacuum pump.
3. Turn on the power switch of the vacuum pump and make sure that the needle in the gauge moves from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa). Then evacuate the air approximately ten minutes.
4. Close the Low side valve of the charging set and turn off the vacuum pump. Make sure that the needle in the gauge does not move after approximately five minutes.

Note: BE SURE TO FOLLOW THIS PROCEDURE IN ORDER TO AVOID REFRIGERANT GAS LEAKAGE.









5. Disconnect the charging hose from the vacuum pump and from the service port of the 3-way valve.
6. Tighten the service port caps of the 3-way valve at a torque of 18 N•m with a torque wrench.
7. Remove the valve caps of both of the 2-way valve and 3-way valve. Position both of the valves to "OPEN" using a hexagonal wrench (4 mm).
8. Mount valve caps onto the 2-way valve and the 3-way valve.
 - Be sure to check for gas leakage.

CAUTION



- If gauge needle does not move from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa), in step ③ above take the following measure:
- If the leak stops when the piping connections are tightened further, continue working from step ③.
- If the leak does not stop when the connections are retightened, repair the location of leak.
- Do not release refrigerant during piping work for installation and reinstallation. Take care of the liquid refrigerant, it may cause frostbite.

11.4.4. CONNECT THE CABLE TO THE OUTDOOR UNIT

1. Remove the control board cover from the unit by loosening the screw.
2. Connecting cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed 6 x 1.5 mm² flexible cord, type designation 245 IEC 57 or heavier cord.

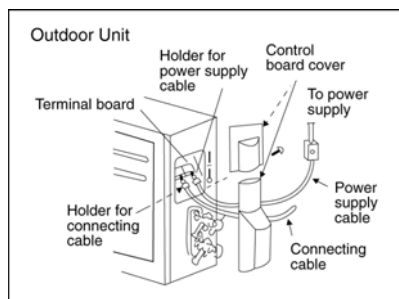
Terminals on the indoor unit	1	2	3	4	5	
Colour of wires						
Terminals on the outdoor unit	1	2	3	4	5	

3. Secure the cable onto the control board with the holder (clammer).
4. Cable connection to the power supply through knife switch (Disconnecting means).
 - Connect the approved polychloroprene sheathed power supply cable (3 x 4.0 mm²), type designation 245 IEC 57 or heavier cord to the terminal board, and connect the other end of the cable to knife switch (Disconnecting means).
5. For wire stripping and connection requirement, refer to page 21.

Terminals on the outdoor unit	L	N	
Terminals on the knife switch (Disconnecting means)	(L)	(N)	

Note: Knife switch (Disconnecting means) should have minimum 3.5 mm contact gap.

- Secure the cable onto the control board with the holder (clammer).



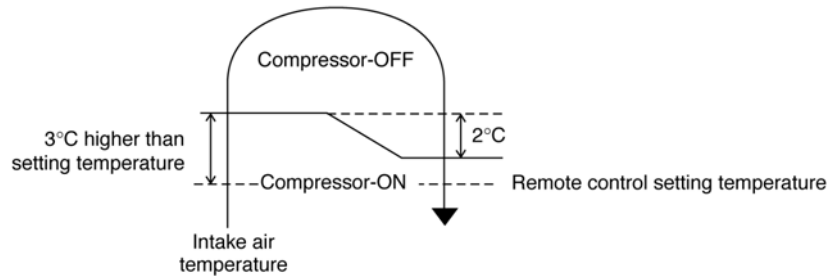
11.4.5. PIPE INSULATION

1. Please carry out insulation at pipe connection portion as mentioned in Indoor/Outdoor Unit Installation Diagram. Please wrap the insulated piping end to prevent water from going inside the piping.
2. If drain hose or connecting piping is in the room (where dew may form), please increase the insulation by using POLY-E FOAM with thickness 6 mm or above.

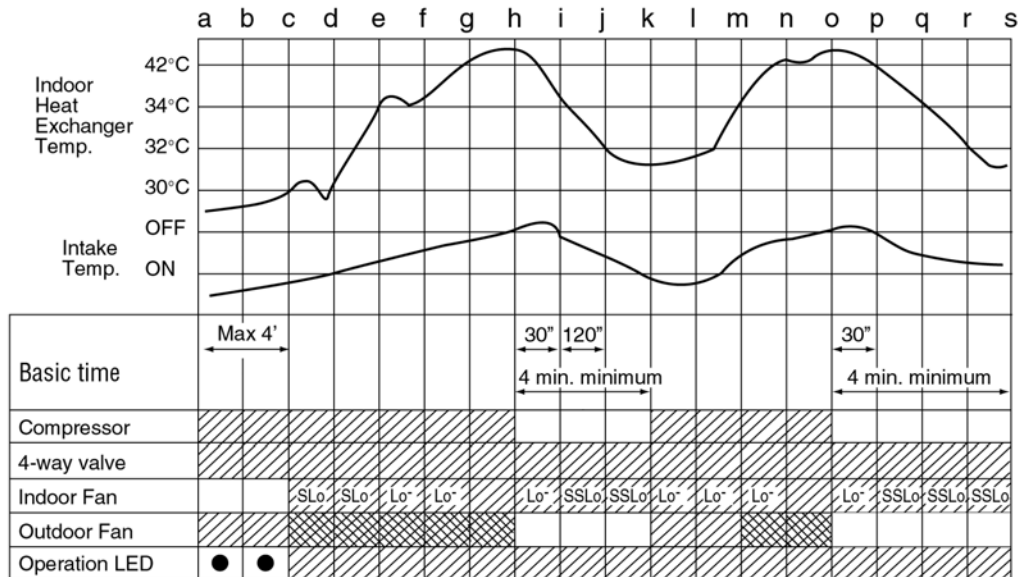
12 Operation Control

12.1. Heating Operation

- Heating operation can be set using remote control.
- This operation is applied to warm the room temperature reaches the setting temperature set on the remote control.
- The remote control setting temperature, which takes the reading of intake air temperature sensor, can be adjusted from 16°C to 30°C.
- During heating operation, the compressor will stop running and restart as shown in below figure.



12.1.1. Heating Operation Time Diagram



<Description of operation>

a – c : Hot start (Indoor Fan = OFF)

c – d : Hot start (Indoor Fan = SLo)

h – k, o – s : Anti Cold Draft Control

● : Blinking

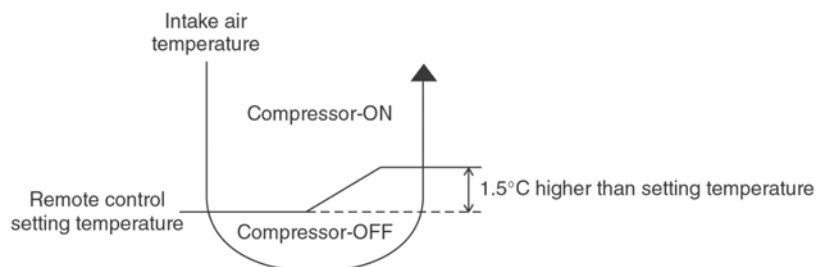
▨ : Operation

□ : Stop

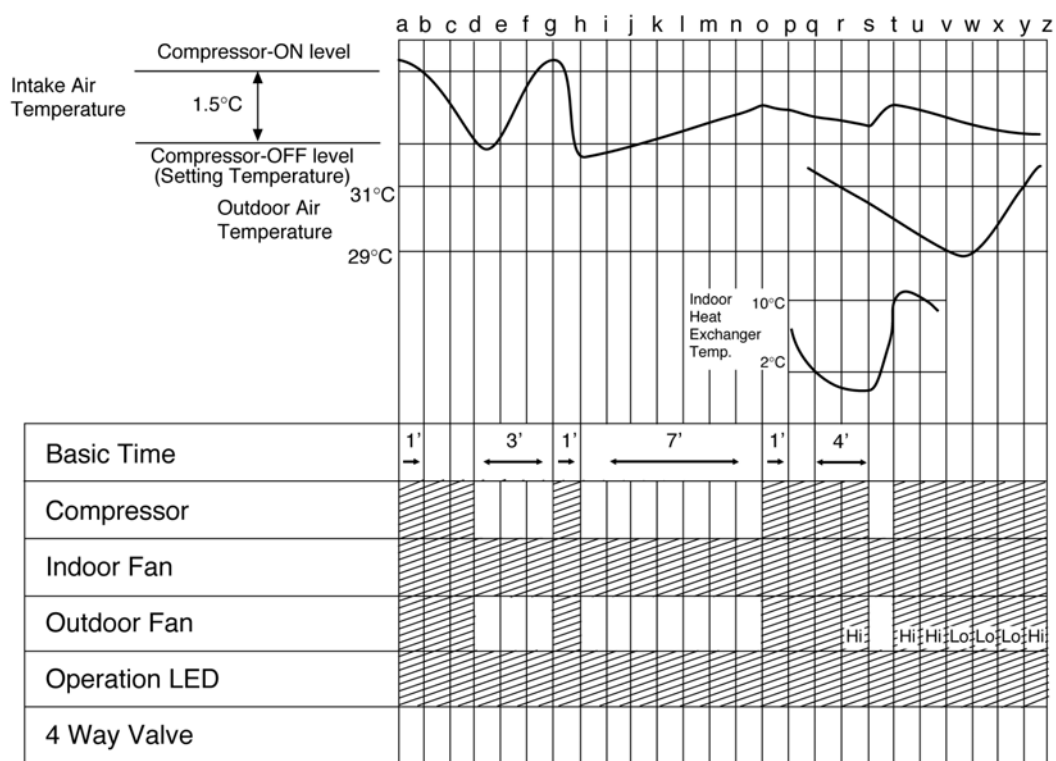
▩ : Operation or stop

12.2. Cooling Operation

- Cooling operation can be set using remote control.
- This operation is applied to cool down the room temperature reaches the setting temperature set on the remote control.
- The remote control setting temperature, which takes the reading of intake air temperature sensor, can be adjusted from 16°C to 30°C.
- During cooling operation, the compressor will stop running and restart as shown in below figure.



12.2.1. Cooling Operation Time Diagram



<Description of operation>

d – g : Time Delay Safety Control (waiting for 3 minutes)

g – h : 60 sec. Forced Operation

h – o : 7 min. Time Save Control

q – t : Anti Freezing Control

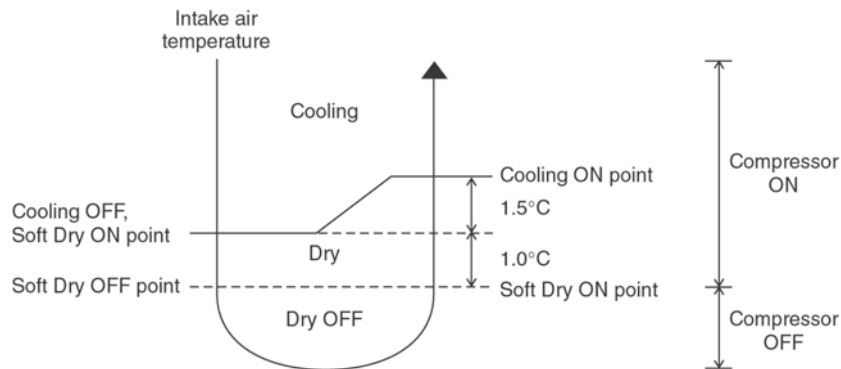
v – y : Outdoor Fan Control

Operation

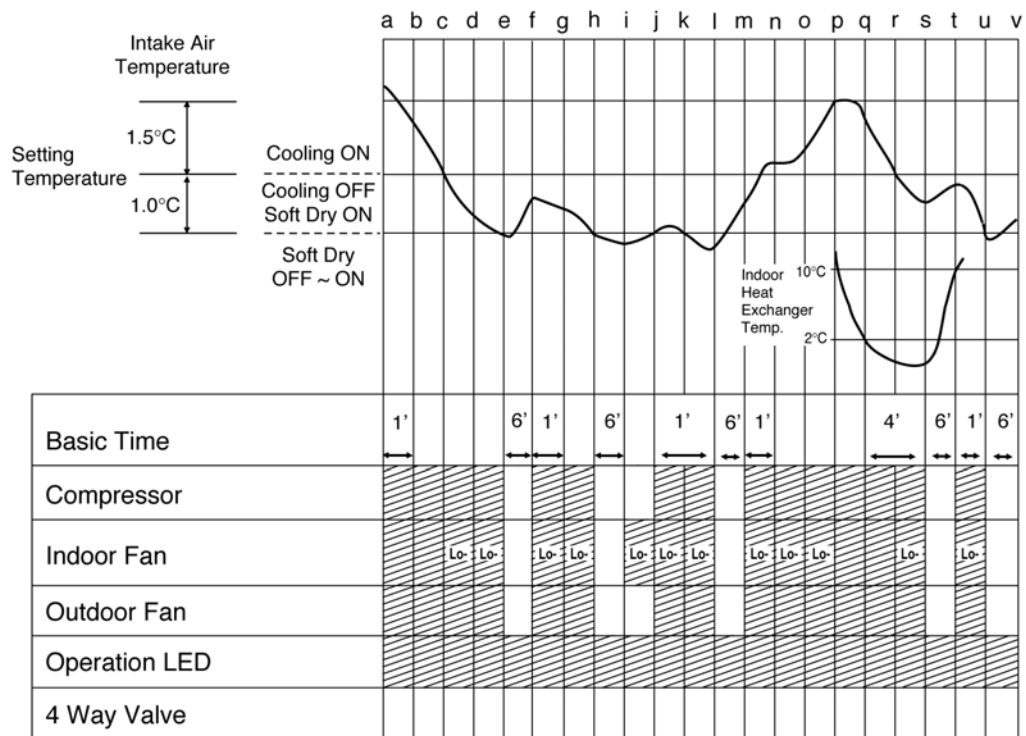
Stop

12.3. Soft Dry Operation

- Soft Dry operation can be set using remote control.
- Soft Dry operation is applied to dehumidify and to perform a gentle cooling to the room.
- This operation starts when the intake air temperature sensor reaches the setting temperature on the remote control.
- When operation begins, Soft Dry will be switched "ON" for a maximum 10 minutes, then Soft Dry operation will be turned "OFF" for a minimum 6 minutes. After that, the Soft Dry operation will be "ON" and "OFF" based on the setting temperature as shown in below figure.
- However after 3 minutes of compressor off, during Soft Dry "OFF" (within 6 minutes Soft Dry restart control), the indoor unit will start to operate at normal Cooling mode if the intake temperature is higher than Cooling "ON" point.



12.3.1. Soft Dry Operation Time Diagram



<Description of operation>

- a - c, p~r : Cooling Operation
- c - p : Soft Dry Operation
- e - f : Soft Dry OFF
- j - l : 60 sec. Forced Operation
- q - t : Anti Freezing Control

Operation
 Stop

12.4. Automatic Operation

- Automatic operation can be set using remote control.
- This operation starts to operate with indoor fan at SLo speed for 25 seconds to judge the intake air temperature.
- After judged the temperature, the operation mode is determined by referring to the below standard.

↑ Intake Air Temperature	23°C	Cooling Operation
	20°C	Soft Dry Operation
		Heating Operation

- Then, the unit start to operate at determined operation mode, until it is switched off using remote control, with the setting temperature as shown in below table.

	Setting Temperature (Standard)
Cooling Operation	25°C
Soft Dry Operation	22°C
Heating Operation	21°C

- Operation mode will be determine again for judgement after 1 hour of operation, if the room temperature reaches to set temperature and compressor off time is over 7 minutes 30 seconds continuously.

* The present operation mode will be continued, if the room temperature does not reach to set temperature (Compressor keeps running) eventhough after 1 hour from automatic operation mode started.

**Standard for Determining Operation Mode
2nd Judgement onwards**

Present Mode	Judgement	Next Mode		
		Cooling	Soft Dry	Heating
Cooling	23°C Cooling Heating	O (Judgement: 23°C & Above)	Not Applicable	O (Judgement: Below 23°C)
Soft Dry	20°C Soft Dry Heating	Not Applicable	O (Judgement: 20°C & Above)	O (Judgement: Below 20°C)
Heating	25°C Cooling Heating	O (Judgement: 25°C & Above)	Not Applicable	O (Judgement: Below 25°C)

- Automatic Set Temperature
For each operation, set temperature will automatically set as shown below.
- The setting temperature for all the operations can be changed one level up or one level down from the standard temperature as shown in below table by pressing on the temperature up or temperature down button at remote control.

Operation	Hi	(Standard)	Lo
	(+2°C)	(±0°C)	(-2°C)
Cooling	27°C	25°C	23°C
Soft Dry	24°C	22°C	20°C
Heating	23°C	21°C	19°C

- The operation mode judging temperature and standard setting temperature can be increased by 2°C permanently, by open the circuit of JX03 at printed circuit board indoor unit.

↑ Intake Air Temperature	25°C	Cooling Operation
	22°C	Soft Dry Operation
		Heating Operation

	Setting Temperature (Standard)
Cooling Operation	27°C
Soft Dry Operation	24°C
Heating Operation	23°C

12.5. Indoor Fan Speed Control

- Indoor Fan Speed can be set using remote control.

12.5.1. Fan Speed Rotation Chart

Speed		CS-A28HKD
Cool, Dry	Heat	
S Hi	Hi	1720
Hi		1680
Me	Me	1580
Lo+	Lo	1500
Lo		1410
Lo-	Lo-	1170
S Lo	S Lo	930
	SS Lo	300
Q SHi	Q Hi	1620
Q Hi		1580
Q Me	Q Me	1480
	Q Lo	1400
Q Lo		1310

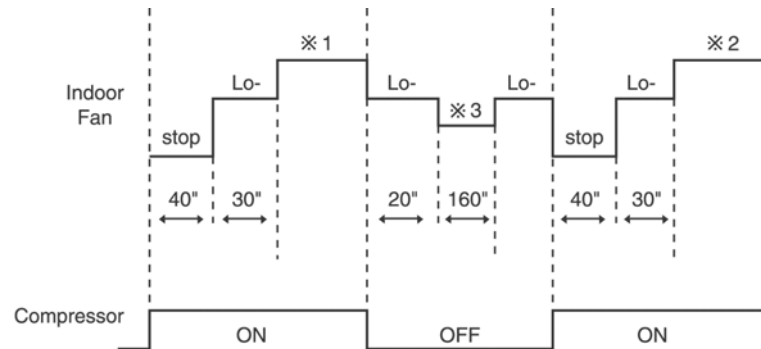
12.5.2. Automatic Fan Speed Control

- When set to Auto Fan Speed, the fan speed is adjusted between maximum and minimum setting as shown in the table.
 - Fan speed rotates in the range of Hi, Me and Lo-.
 - Deodorizing Control will be activated.

Tap				S Hi	Hi	Me	Lo+	Lo	Lo-	SLo	SSLo	Stop
Cooling	Normal	Manual	Hi		○							
			Me			○						
			Lo				○					
		Auto				○	○		○			○
	Powerful	Manual		○								
		Auto		○								
Soft Dry		Manual							○			○
		Auto							○			○
Heating	Normal	Manual	Hi	○					○	○	○	○
			Me			○			○	○	○	○
			Lo				○		○	○	○	○
		Auto				○	○		○	○	○	
	Powerful	Manual		○			○	○		○	○	○
		Auto					○	○		○	○	○
Auto Mode judgement										○		
Cooling	Quiet	Manual	QHi		(Hi)-100							
			QMe			(Me)-100						
			QLo				(Lo)-100					
		Auto			(Hi)-100	(Me)-100			○			○
Soft Dry	Quiet	Manual							○			○
		Auto							○			○
Heating	Quiet	Manual	QHi	(SHi)-100					○	○	○	○
			QMe			(Me)-100			○	○	○	○
			QLo				(Lo+)-100		○	○	○	○
		Auto				(Me)-100	(Lo+)-100		○	○	○	○

• Auto Fan Speed during Cooling operation:

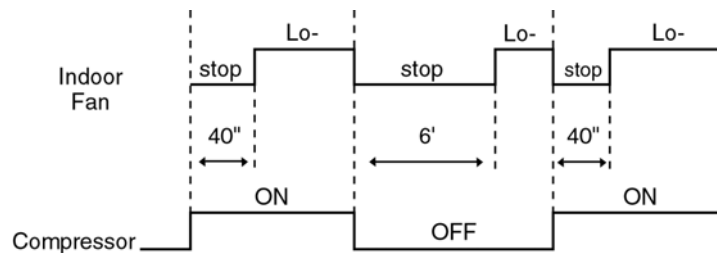
1. Indoor fan will rotate alternately between off and on as shown in below diagram.
2. At the beginning of each compressor start operation, indoor fan will increase fan speed gradually for deodorizing purpose.
3. For the first time the compressor operate, indoor fan will be switched to Hi fan speed from Lo- after 70 seconds from the start of compressor. This cause the room temperature to achieve the setting temperature quickly.
4. During compressor stop, indoor fan will operate at Lo- for the beginning 20 seconds to prevent higher volume of refrigerant in liquid form returning to the compressor.
5. After the compressor at turn off condition for 3 minutes, indoor fan will start to operate at Lo- to circulate the air in the room.
This is to obtain the actual reading of the intake air temperature.
6. For the resume of compressor operation, indoor fan will operate at Me fan speed to provide comfort and lesser noise environment, after 70 seconds from the restart of compressor.



- ※ 1 Fan Speed is Hi until the compressor stops (when the room temperature reaches setting temperature).
- ※ 2 Fan Speed is Me after the compressor restarts.
- ※ 3 Variable rpm is equivalent to Lo- rpm.

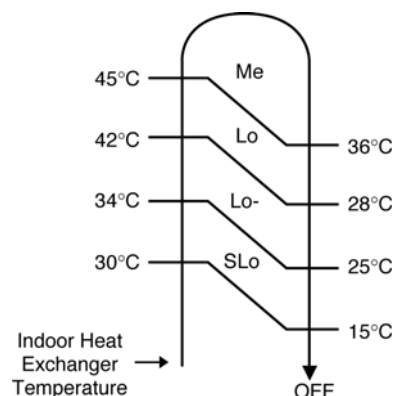
• Auto Fan Speed during Soft Dry operation:

1. Indoor fan will rotate alternately between off and Lo-.
2. At the beginning of each compressor start operation, indoor fan will increase fan speed gradually for deodorizing purpose.
3. When compressor at turn off condition for 6 minutes, indoor fan will start fan speed at Lo- to circulate the air in the room.
This is to obtain the actual reading of intake air temperature.



• Auto Fan Speed during Heating operation.

1. Indoor fan will rotate in the range of SLo → Me according to the heat exchanger temperature.



12.5.3. Manual Fan Speed Control

- Manual fan speed adjustment can be carried out by using the Fan Speed selection button at the remote control.
- There are 3 types of fan speed settings: Lo, Me, Hi.

12.6. Outdoor Fan Speed Control

- There is 2 speed for outdoor fan motor. Outdoor fan speed can be changed to Hi or Lo according to outdoor temperature.
- For Cooling or Soft Dry operation when outdoor temperature reaches to 31°C (Hi-speed), 29°C (Lo-speed).
- For Heating operation when outdoor temperature reaches to 13.5°C (Hi-speed), 15.5°C (Lo-speed)
- When the air conditioner is turned on, the compressor and the outdoor fan will operate simultaneously.
- Likewise, both compressor and outdoor fan will stop at the same time if the unit is turned off.

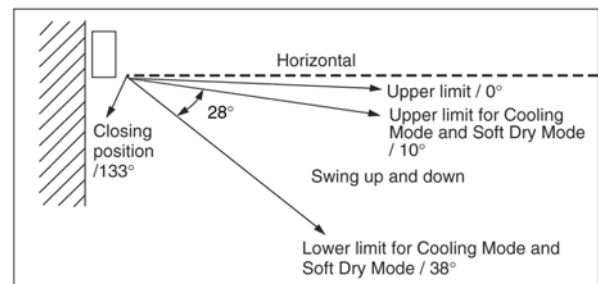
12.7. Vertical Airflow Direction Control

12.7.1. Auto Control

(e-ion, Cooling and Soft Dry Operation condition)

- When the vertical airflow direction is set to Auto using the remote control, the louver swings up and down as shown in the diagram.
- When stopped with remote control, the discharge vent is reset, and stop at the closing position.
- During Cooling operation or Soft Dry operation, indoor fan motor may stop to rotate at certain periods. At that condition, the louver will stop swinging and rest at the upper limit.

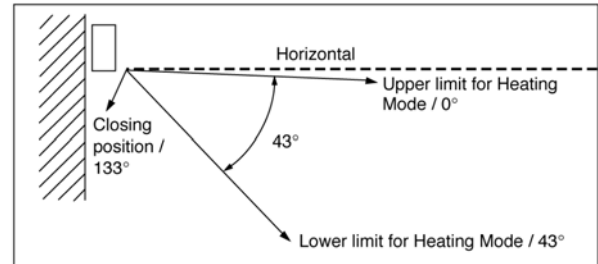
Cooling and Soft Dry Operation



(Heating Operation condition)

- When the piping air temperature reaches 38°C, the louver is changed from upper to lower limit. When the piping air temperature falls to 35°C, the louver is changed from lower to upper limit.

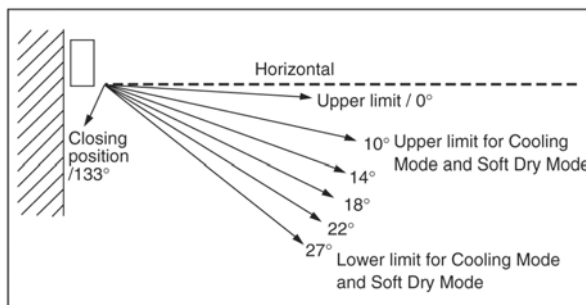
Heating Operation



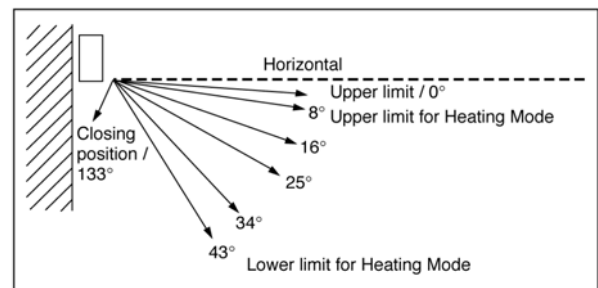
12.7.2. Manual Control

- When the vertical airflow direction is set to Manual using the remote control, the automatic airflow is released and the airflow direction louver move up and down in the range shown in the diagram.
- The louver can be adjusted by pressing the button to the desired louver position.
- When stopped with remote control, the discharge vent is reset, and stop at the closing position.

Cooling and Soft Dry Operation



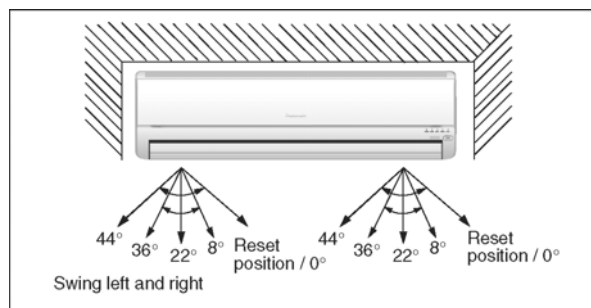
Heating Operation



12.8. Horizontal Airflow Direction Control

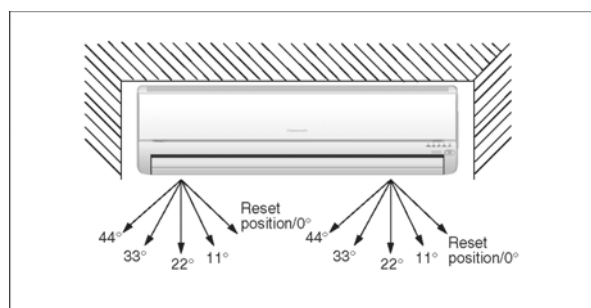
12.8.1. Auto Control

- When the horizontal airflow direction is set to Auto using the remote control, the vanes swings left and right for Cooling and Soft Dry (0° - 44°), Heating (8° - 36°) as shown in the diagram.
- When stopped with remote control, the discharge vane is reset, and stop at the reset position.
- During Cooling operation or Soft Dry operation, indoor fan motor may stop to rotate at certain periods. At that condition, the vane will stop swinging and rest at 22° angle.
- During Heating operation, the piping air temperature reaches 38°C , the vanes swings left and right. When the piping air temperature falls to 35°C , the vanes will stop swing and rest at 22° .



12.8.2. Manual Control

- When the horizontal airflow direction is set to Manual using the remote control, the automatic airflow is released and the airflow direction vane move left and right in the range shown in the diagram.
The louver can be adjusted by pressing the button to the desired vane position.
- When stopped with remote control, the vanes is reset, and stopped at reset position.



12.9. Powerful Operation

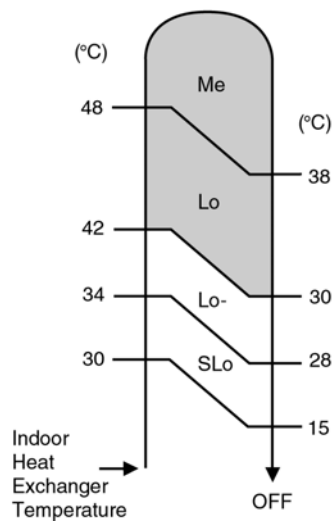
- To achieve the setting temperature quickly.

(Cooling and Soft Dry Operation condition)

- When Powerful operation is set, the setting temperature will be automatically decreased 3°C internally against the present setting temperature (Lower temperature limit: 16°C).
- This operation automatically will be running under SHi Fan Speed (Cooling).
- Vertical Airflow Direction:-
 - In "Manual" setting, the vane will automatically shift down 10° lower than previous setting.
 - In "Auto" setting, the vane will automatically swing up and down. However the lower limit will be shifted 10° downward.

(Heating Operation condition)

- When Powerful operation is set, the setting temperature will be automatically increased 3°C against the present setting temperature (Higher temperature: 30°C).
- The Fan Speed will shift as shown below:



- When the Auto Fan speed is selected, the fan speed will automatically change from SLo to Me depending to the Indoor Heat Exchanger Temperature.
- When the manual Fan Speed is selected, the fan speed will change to the fan speed setting when the Indoor Heat Exchanger Temperature reaches 42°C.

 Set Fan Speed

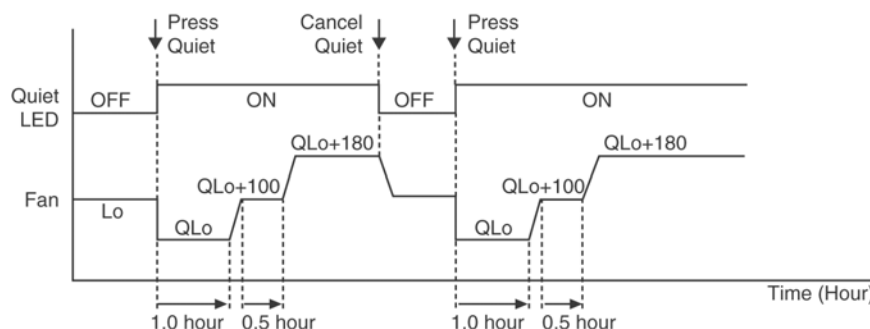
- Vertical Airflow Direction:-
 - In "Manual" setting, the vane will automatically shift down 5° lower than previous setting.
 - In "Auto" setting, the vane will automatically shift between upper and lower limit depending on the intake air temperature as Heating Mode, Airflow Direction Auto-Control. However the upper and lower limit will be shifted 5° downward.
- Powerful operation stops when:-
 - Powerful operation has operate for 15 minutes.
 - Powerful button is pressed again.
 - Quiet button is pressed
 - Stopped by OFF/ON operation button.
 - Timer OFF activates.
 - Operating mode is changed.

12.10. Quiet Operation

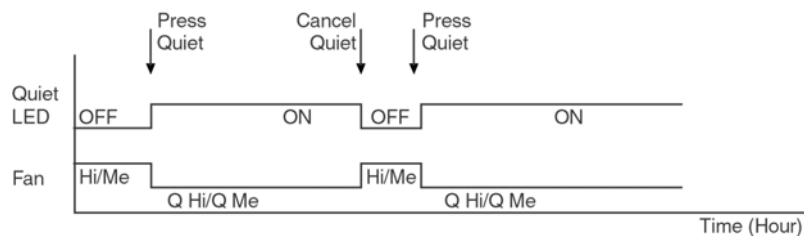
- To provide quiet cooling/heating operation condition compare to normal operation.

(Cooling and Soft Dry Operation condition)

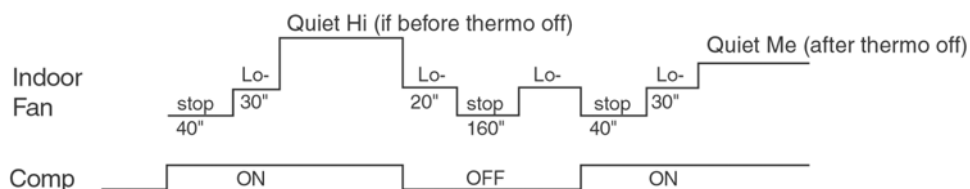
- Once the Quiet Mode is set at the remote control, Quiet Mode LED illuminates. The sound level will reduce either around 2 dB(A) for Lo fan speed or 3 dB(A) for Hi/Me fan speed against the present sound level operation.
- Dew formation become severe at Quiet Lo cool, therefore Quiet Lo cool is operated only 1hr 30 min (1hr QLo, 30 min QLo + 100 rpm). After that, it goes back to QLo +180 rpm (However Quiet LED remains on).
- Manual Fan Speed:-
 - RPM control during Lo cool



- RPM control during Hi & Me cool

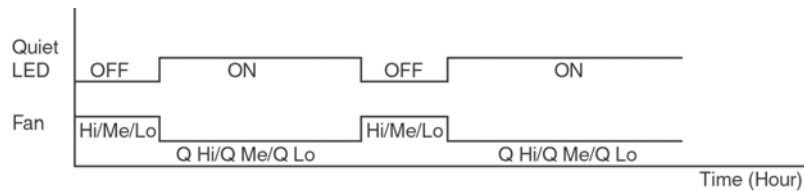


- Auto Fan Speed:-

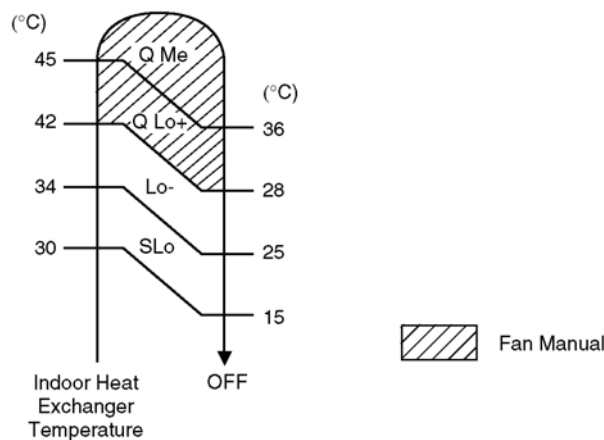


(Heating Operation condition)

- When the Quiet Mode is set at the remote control, Quiet Mode LED illuminates. The sound level will reduce either around 2 dB (Lo) or 3 dB (Hi, Me), against the present sound level operation.
- Quiet setting of fan speed rpm refer to Indoor Fan Speed Control.
- Manual Fan Speed:-
 - Rpm control during Lo, Me & Hi Cool



- Auto Fan Speed:-
 - Rpm control depends on the piping air temperature sensor of Indoor heat exchanger



- Quiet operation stops when:-
 - Quiet/Powerful button is pressed again.
 - Stopped by OFF/ON operation button.
 - Timer OFF activates.

12.11. Timer Control

12.11.1. ON Timer

- When the ON Timer is set by using the remote control, the unit will start to operate slightly before the set time, so that the room will reach nearly to the set temperature by the set time.
- For Cooling and Soft Dry operation, the operation will start 15 minutes before the set time.
- For Heating operation, the operation will start 30 minutes before the set time.
- For Automatic operation, the indoor fan will operate at SLo speed for 25 seconds, 30 minutes before the set time to detect the intake air temperature to determine the operation mode. The operation indication lamp will blink at this time.

12.11.2. OFF Timer

- When the OFF Timer is set by using the remote control, the unit will stop operate according to the desired setting.

Notes

1. By pressing ON/OFF operation button, the ON Timer or OFF Timer setting will not be cancelled.
2. To cancel the previous timer setting, press CANCEL button.
3. To activate the previous timer setting, press SET button.
4. If main power supply is switched off, the Timer setting will be cancelled.

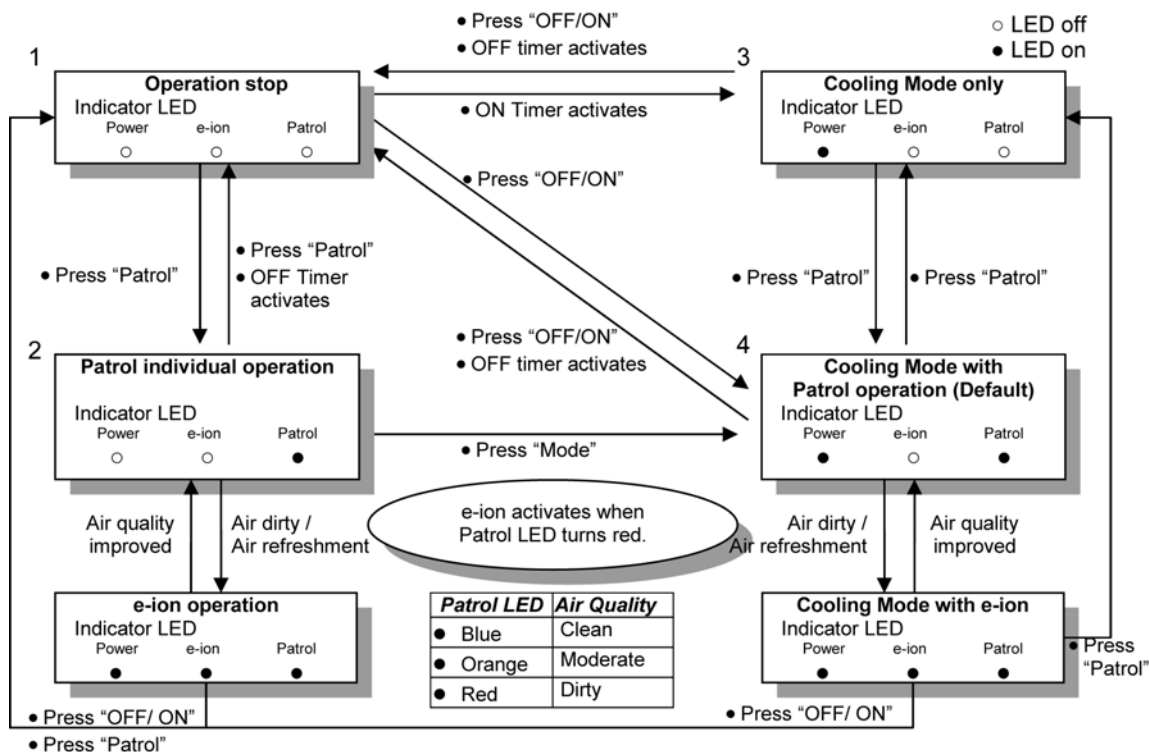
12.12. Random Auto Restart Control

- If there is a power failure during operation, the air conditioner will automatically restart after 3 to 4 minutes when the power is resumed.
- It will start with previous operation mode and airflow direction.
- If there are more than one air conditioner unit in operation and power failure occur, restart time for each unit to operate will be decided randomly using 4 parameters:- intake air temperature, setting temperature, fan speed and air swing louver position.
- This Random Auto Restart Control is not available when Timer is set.
- This control can be omitted by open the circuit of JX02. (Refer printed circuit board indoor unit)

12.13. Remote Control Signal Receiving Sound

- Long beep sound will be heard when:
 - Stopping the air conditioner using ON/OFF switch.
- Short beep sound will be heard for other settings.

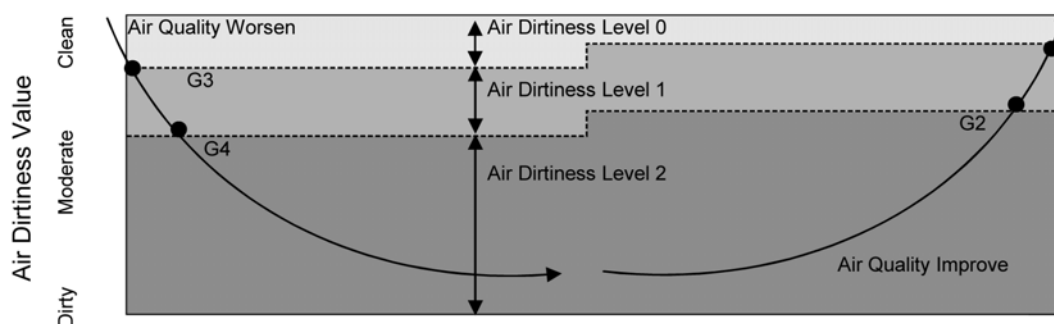
12.14. Patrol Operation



- To monitor air dirtiness level by using Patrol sensor and to maintain air freshness by activates e-ion operation
- Patrol operation starts condition
 - When the unit operation is started with "OFF/ON" button.
 - When the unit stops, "Patrol" button is pressed, Patrol individual operation will start.
 - During cooling only operation, "Patrol" button is pressed.
- Patrol operation stops condition (when any of the following condition is fulfilled):
 - When "OFF/ON" button is pressed.
 - During any operation with Patrol, "Patrol" button is pressed again.
 - When "e-ion" button is pressed.
 - When OFF Timer activates.
- Patrol operation disable
 - To disable the Patrol Operation during unit starts (default) with "OFF/ON" button, press "Patrol" button and hold for 5 seconds, then release.
 - To disable the Patrol Operation, press "Patrol" button and hold for 15 seconds, then release.

- Patrol Sensor Control

- First 2 minutes from Patrol function activates is stabilization time, during stabilization time, no air dirtiness level is monitored. The Air Dirtiness level is set to Clean, Patrol LED turns blue color.
- After that, Patrol sensor starts to record the resistance value at fixed interval. Higher resistance value indicates cleaner air.
- The air dirtiness level is monitored by comparing the current resistance value with maximum resistance value from time to time to get the Air Dirtiness Value.
- There are 3 air dirtiness level, based on the Air Dirtiness Value:
 - Air Dirtiness level 0: Clean — Patrol LED = blue color
 - Air Dirtiness level 1: Moderate — Patrol LED = orange color
 - Air Dirtiness level 2: Contaminated — Patrol LED = red color



- Dirtiness level sensitivity adjustment

It is possible to change the Patrol sensor sensitivity, where the Threshold value (G1 ~ G4) will be shifted accordingly:

1. Press and release “SET” button.
2. Press “Timer ▲” / “Timer ▼” button to select sensitivity.
(Air 1 “Low Sensitivity” ↔ Air 2 “Standard” (Default) ↔ Air 3 “High Sensitivity”)
3. Confirm setting by pressing “Timer Set” button. LCD returned to original display after 2 seconds.
4. LCD returned to original display if remote control does not operate for 30 seconds.

- e-ion Control

- e-ion operation starts condition
 - When dirtiness at level 2 (Patrol LED turns red).
- e-ion operation time
 - If dirtiness level improves from level 2 to level 1 (Patrol LED turns from red to orange), the unit carries out level change after 60 seconds.
 - When dirtiness level returns to level 0 (Patrol LED turns blue) continuously for 11 minutes or more, e-ion operation stops.

- Dirtiness Level and fan speed

- When e-ion operation starts, the fan speed increases based on dirtiness level:

	Dirtiness level	rpm shift	
		Patrol individual operation	Combine operation
e-ion ON	Dirtiness level 0	No change	No change
	Dirtiness level 1	+ 20	+ 20
	Dirtiness level 2	+ 40	+ 40

- Indoor Fan Control

- During any operation mode combines with Patrol operation, fan speed follows respective operation mode.
- During Patrol individual operation if e-ion starts, only Auto Fan Speed and no Powerful operation is allowed. Even if “Fan Speed” button is pressed, no signal is sent to air conditioner, and no change on LCD display.
- During Patrol individual operation if e-ion stops, Indoor Fan stop operation.

- Airflow direction (Horizontal, Vertical) Control

- During any operation mode combines with Patrol operation, air flow direction follows respective operation mode.
- During Patrol individual operation if e-ion starts, only Auto Air Swing is allowed. Even if “Air Swing” button is pressed, no signal is sent to air conditioner, and no change on LCD display.
- During Patrol individual operation if e-ion stops, Airflow direction louver closed.

- Indicator

- When Patrol operation starts, Patrol LED is ON with 3 different colors:

Patrol LED	Air Quality
Blue	Clean
Orange	Moderate
Red	Dirty

- Then e-ion operation starts based on dirtiness level, both Patrol LED and e-ion LED are ON.

- Remote Control Receiving Sound

- Normal Operation → Patrol Mode : Beep
- Patrol Mode → Stop : Long Beep
- Patrol Mode → Normal Operation : Beep
- Stop → Patrol : Beep

- Timer Control

- When ON timer activates when unit stops, previous operation resumes without Patrol operation.
- When ON timer activates during any operation, no change and carry on current operation.
- When OFF timer activates during any operation, all operation stops.

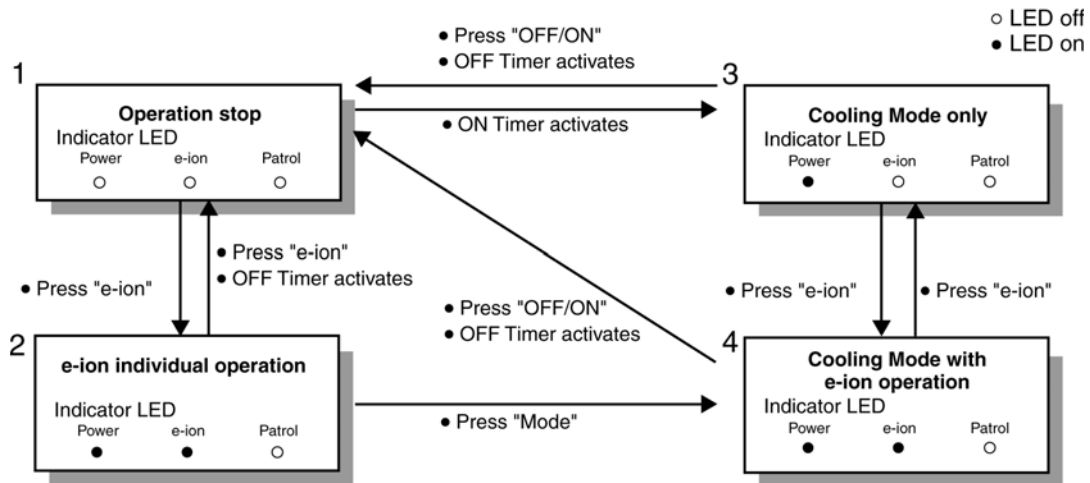
- Power Failure Control

- During Patrol individual operation, if power failure occurs, after power resumes, Patrol individual operation resumes immediately.
- During combination operation, if power failure occurs, after power resumes combination operation resume immediately.

- Error Detection Control

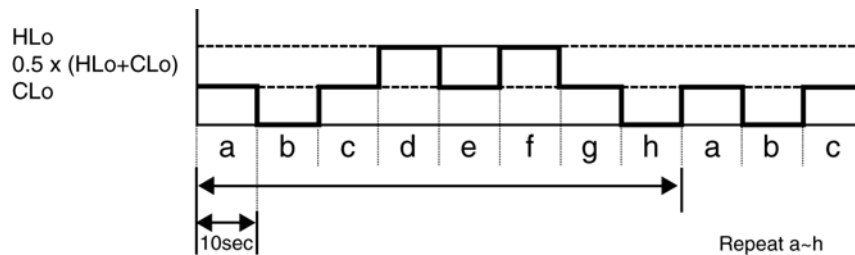
- The Patrol error detection control starts once the power is supplied to Patrol sensor. However, the error will display when the Patrol operation is ON.
- Error detection method:
 - If the Patrol sensor is opened circuit continuously for 6 hours, Patrol sensor error occurs. However, the error will display only when the Patrol operation is ON.
- Patrol Sensor Control after error occurs
 - During any operation mode combines with Patrol operation
 - Power supply to Patrol sensor is OFF
 - Air conditioner normal mode operation continues with Patrol LED blinking.
 - The Patrol LED continues blinking if the patrol operation is ON and stops blinking if the patrol operation is OFF.
 - During Patrol individual mode
 - Power supply to Patrol sensor is OFF
 - Patrol LED blinks.
 - The Patrol LED continues blinking if the Patrol operation is ON and stops blinking if the Patrol operation is OFF.
- Error cancel condition:
 - Power supply reset

12.15. e-ion Operation



- This operation provides clean air by producing negative ions to attract dust captured at the positively charged active e-ion filters.
- e-ion operation start condition
 - During unit running at any operation mode, if "e-ion" button is pressed, combination operation (operation mode + e-ion operation) starts.
 - During unit is OFF, if "e-ion" button is pressed, e-ion individual operation starts.
- e-ion operation stop condition
 - When "OFF/ON" button is pressed to stop the operation.
 - When "e-ion" button is pressed again.
 - When "Patrol" button is pressed.
 - When OFF Timer activates.
- e-ion operation pause condition
 - When indoor fan stop (during deice, odor cut control, thermostat off, etc.). e-ion operation resume after indoor fan restarts.
 - When indoor intake temperature $\geq 40^{\circ}\text{C}$. e-ion operation resume after indoor intake temperature $< 40^{\circ}\text{C}$ continuously for 30 minutes.
- Indoor fan control
 - During any operation mode combines with e-ion operation, fan speed follows respective operation mode.
 - During e-ion individual operation — only Auto Fan Speed and no Powerful operation is allowed. Even if Fan Speed button is pressed, no signal is sent to air conditioner, and no change on LCD display.

Auto Fan Speed for e-ion operation switches between HLo and CLo at pattern below:



- Airflow direction control
 - During any operation mode combines with e-ion operation, air flow direction follows respective operation mode.
 - During e-ion individual operation, only Auto Air Swing is allowed. Even if Air Swing button is pressed, no signal is sent to air conditioner, and no change on LCD display.
- Timer control
 - When ON timer activates when unit stops, previous operation resumes without e-ion operation.
 - When ON timer activates during any operation, no change and carry on current operation.
 - When OFF timer activates during any operation, all operation stops.

- Indicator
 - When e-ion operation starts, e-ion indicator ON.
- Remote Control Receiving Sound

- Normal Operation	→ e-ion Operation	: Beep
- e-ion Operation	→ Normal Operation	: Beep
- Stop	→ e-ion individual Operation	: Beep
- e-ion individual Operation	→ Stop	: Long Beep
- Power failure
 - During e-ion individual operation, if power failure occurs, after power resumes, e-ion individual operation resumes immediately.
 - During combination operation, if power failure occurs, after power resumes, combination operation resume immediately.
 - e-ion operation status is not memorized after OFF the unit. After OFF, when the operation is ON again, air conditioner operates without e-ion operation.
- e-ion Check Mode
 - To check if e-ion is malfunctioning, during e-ion operation press e-ion button for 15 seconds and release to enter e-ion Check Mode and supplies power to the Active e-ion Air Purifying System.
 - If abnormal discharge is detected at filter (short-circuited) due to water or dust adhesion, etc., the e-ion indicator blinks immediately.
- Error Detection Control

When e-ion indicator blink, it indicates error listed below:

 - Active e-ion Air Purifying system PCB main connector open:
 - Judgment Method
 - During e-ion operation (include during Patrol operation), active e-ion Air Purifying system main connector to PCB is opened.
 - Troubleshooting Methods
 - Connect the connector or stop operation (include during Patrol operation) to cancel the blinking.
 - Abnormal Discharge error:
 - Judgment Method
 - During e-ion operation, feedback voltage is-Low (at microcontroller) is detected, it is judged abnormal discharge and stops power supplies to the active e-ion Air Purifying system.
 - Abnormal discharge is caused by ionizer or filter's high voltage power supply short-circuits due to water or dust adhesion, and so forth.
 - When abnormal discharge occurred, every 30 minutes the unit supplies power to the active e-ion Air Purifying system.
 - When abnormal discharge occurs for 24 times continuously, e-ion indicator blinks (not applicable for e-ion Check Mode, where the error will shows immediately despite the 24 times counter)
 - Troubleshooting Method
 - Press "e-ion" button or "OFF/ON" button to stop the operation and check the active e-ion Air Purifying system main connector to PCB.
 - After that, press "e-ion" button again to confirm the e-ion indicator not blinking.
 - The 24 times counter will be clear after 10 minutes of normal operation or when operation stops.
 - Error Reset Method
 - Press "OFF/ON" button to OFF the operation.
 - Press "AUTO OFF/ON" button at indoor unit to OFF the operation.
 - OFF Timer activates
 - Press "e-ion" button during e-ion individual mode.
 - Power supply reset
 - Active e-ion Air Purifying system breakdown error:
 - Judgment Method
 - When hi-feedback voltage (at microcontroller) supplied to filter during e-ion stop, active e-ion Air Purifying system breakdown error shows immediately.
 - It is due to indoor PCB or filter's high voltage power supply damage.
 - Operations except e-ion continue. Both Timer indicator and e-ion indicator blink.
 - Troubleshooting Method
 - Press "e-ion" button or "OFF/ON" button to stop the operation.
 - Change main circuit board or filter's high voltage power supply.
 - When lo-feedback voltage supplied to active e-ion Air Purifying system during e-ion operation, e-ion indicator and Timer indicator stop blinking.

13 Protection Control

(For 13.1. to 13.7. information applies only to Cooling and Soft Dry Operation)

13.1. Restart Control (Time Delay Safety Control)

- When the thermo-off temperature (temperature which compressor stops to operate) is reached during:-
 - Cooling operation - the compressor stops for 3 minutes (minimum) before resume operation.
 - Soft Dry operation - the compressor stops for 6 minutes (minimum) before resume operation.
- If the operation is stopped by the remote control, the compressor will not turn on within 3 minutes from the moment operation stop, although the unit is turn on again within the period.
- This phenomenon is to balance the pressure inside the refrigerant cycle.

13.2. 7 Minutes Time Save Control

- The compressor will start automatically if it has stopped for 7 minutes and the intake air temperature falls between the compressor ON temperature and compressor OFF temperature during the period.
- This phenomenon is to reduce the built up humidity inside a room.

13.3. 60 Seconds Forced Operation

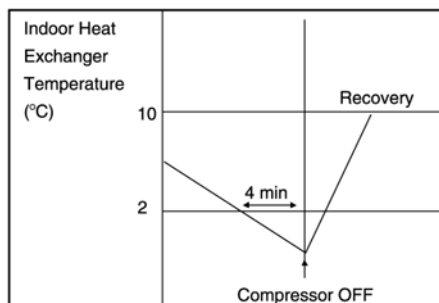
- Once the air conditioner is turned on, the compressor will not stop within 60 seconds in a normal operation although the intake air temperature has reached the thermo-off temperature. However, force stop by pressing the OFF/ON operation button at the remote control is permitted.
- The reason for the compressor to force operate at minimum 60 seconds is to allow the refrigerant oil run in a full cycle and return back to the outdoor unit.

13.4. Starting Current Control

- When the compressor, outdoor fan motor and indoor fan motor are simultaneously started, the indoor fan motor will start to operate at 1.6 second later.
- The reason of the difference is to reduce the starting current flow.

13.5. Freezing Prevention Control

- If the temperature of the indoor heat exchanger falls below 2°C continuously for 4 minutes or more, the compressor turns off. The fan speed setting remains the same.
- This phenomenon is to protect the indoor heat exchanger from freezing and to prevent higher volume of refrigerant in liquid form returning to the compressor.
- Compressor will restart again when the indoor heat exchanger temperature rises to 10°C (Recovery).
- Restart control (Time Delay Safety Control) will be applied in this Control if the recovery time is too short.



13.6. Compressor Reverse Rotation Protection Control

- If the compressor is operating continuously for 5 minutes or longer and the temperature difference between intake air and indoor heat exchanger is 2.5°C or less for continuous 2 minutes, compressor will stop and restart automatically.
- Time Delay Safety Control is activated before the compressor restart.

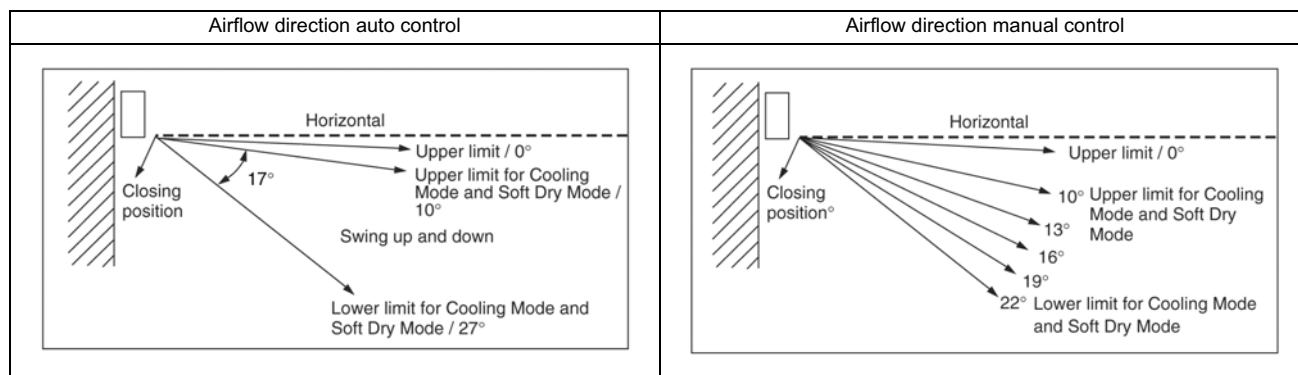


▲ T = Intake air temperature - Indoor heat exchanger temperature

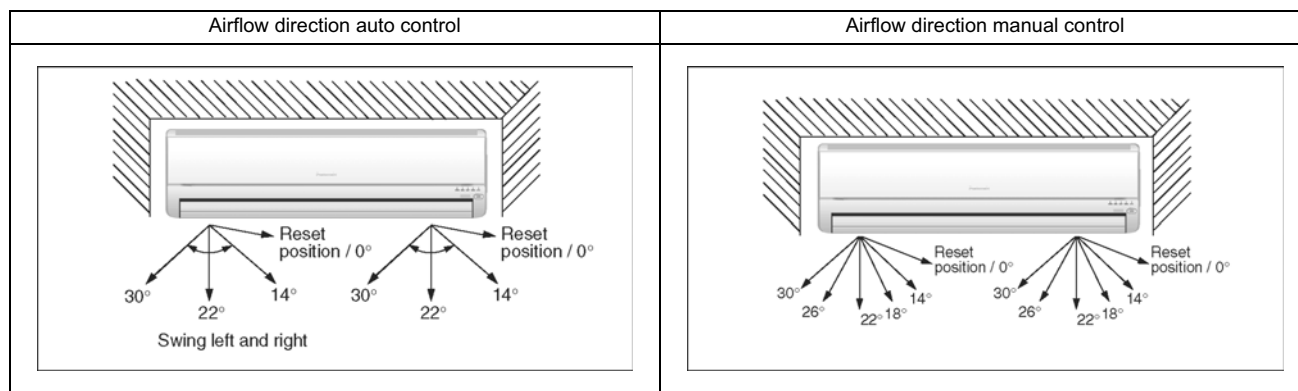
- This is to prevent compressor from rotate reversely when there is an instantaneous power failure.

13.7. Dew Prevention Control

- To prevent dew formation at indoor unit discharge area.
- This control starts if:
 - Cooling mode or Quiet mode is activated.
 - Remote Control setting temperature is less than 25°C .
 - Fan speed is at Lo or QLo.
 - Room temperature is constant ($\pm 1^{\circ}\text{C}$) for 30 minutes.
 - Compressor is continuously running.
- Fan speed, angle of horizontal louver (vertical airflow angle) and angle of vertical louver (horizontal airflow angle) will be adjusted accordingly in this control.
 - Fan speed will be increased slowly if the unit is in quiet mode and Lo fan speed.
 - The angle of horizontal louver will be changed as table below:



- The angle of vertical louver will be changed as table below:



- Dew prevention stop condition
 - Remote control setting temperature is more than 25°C .
 - Fan speed is not set to Lo or QLo.
 - Select Powerful operation.

(For 13.8 to 13.14 information applies only to Heating Operation)

13.8. Restart Control (Time Delay Safety Control)

- When the thermo-off temperature (temperature which compressor stops to operate) is reached during:-
 - Heating operation - the compressor stops for 3 minutes (minimum) before resume operation.
- If the operation is stopped by the remote control, the compressor will not turn on within 3 minutes from the moment operation stop, although the unit is turn on again within the period.
- This phenomenon is to balance the pressure inside the refrigerant cycle.

13.9. Compressor Reverse Rotation Protection Control

- If the compressor is operating continuously for 5 minutes or longer and the temperature difference between indoor heat exchanger and intake air is 5°C or less for continuous 2 minutes, compressor will stop and restart automatically.
- Time Delay Safety Control is activated before the compressor restart.



▲ T = Indoor heat exchanger temperature - Intake air temperature

- This is to prevent compressor from rotate reversely when there is an instantaneous power failure.

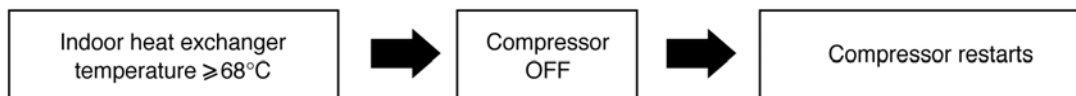
13.10. Overload Protection Control

- Outdoor Fan Control
 - If the temperature of the Outdoor Heat Exchanger less than -3°C, Outdoor Fan is ON. The Outdoor Fan stop, when Outdoor Heat Exchanger temperature is T_b or more according to Outdoor Air Temperature region as table below:
The Outdoor Fan restarts when the indoor heat exchanger temperature falls to 49°C.

Outdoor Air Temperature	<10°C	≥10°C ~ <15°C	≥15°C ~ <20°C	≥20°C ~ <25°C	≥ 25°C	Outdoor Fan OFF
T _b	≥5°C	≥3°C	≥ 1.5°C	≥ 0.5°C	≥ -0.5°C	

During starting of Heating mode and after deice, Outdoor Fan ON for 90 sec. (Hi).

- Compressor High Pressure Control
 - If the indoor heat exchanger becomes 68°C or more, the compressor will stop and restart automatically.
 - Time Delay Safety Control is activated before the compressor restart.

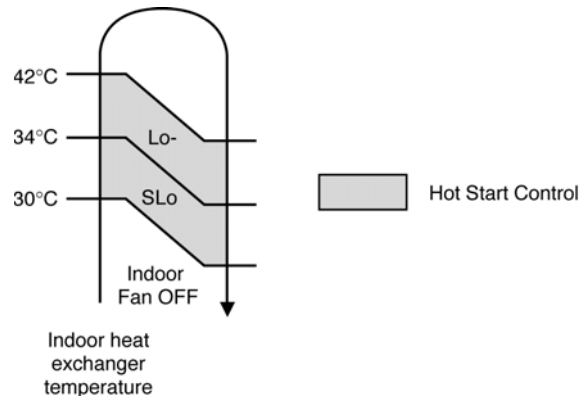


13.11. 4-Way Valve Control

- 4-way valve always on during Heating operation. (except deicing operation)
- When the unit is switched off by remote control during Heating operation, the 4-way valve stay at Heating position for 5 minutes.
- This is to prevent the refrigerant flow process sound for being occur.

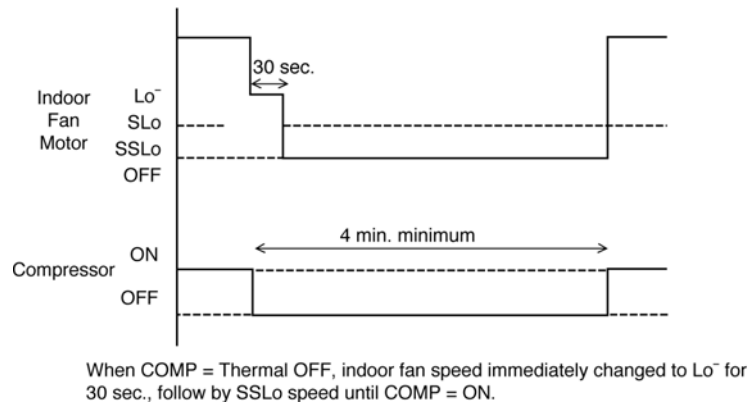
13.12. Hot Start Control

- Hot Start Control is to prevent cool air discharge into the room when heating operation start.
- When Heating operation starts, Indoor fan will not start until the indoor heat exchanger reaches 30°C as diagram shown.



- Hot start is completed when indoor heat exchanger rises to 42°C or operation over 4 minutes.

13.13. Cold Draft Prevention Control

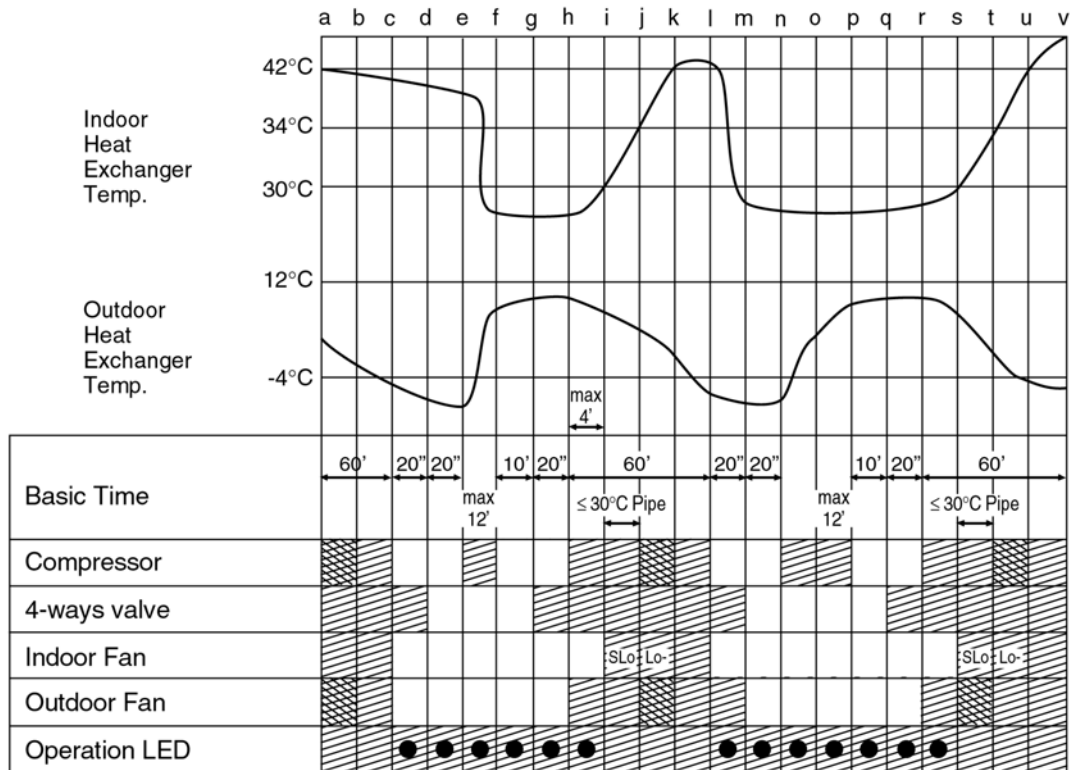


13.14. Deice Control

Deice starts to prevent frosting at outdoor heat exchanger.

- Normal Deice**
Deice operation detection commences in Heating operation starts or 60 minutes after previous deice operation. If the outdoor piping temperature drops to -4°C for 50 sec. continuously during compressor is in operation, deice will start.
(There is no detection during Outdoor Fan stops.)
- Overload Deice**
During heating operation, if the outdoor Fan OFF duration (due to overload protection control) is accumulated up to 60 minutes and after compressor starts for 1 minutes, deice starts.
- Deice ends when**
 - 12 minutes after deicing operation starts;
 - The outdoor piping temperature rises to about 12°C.
- After deice operation, compressor stops for 30 seconds and 4-way valve stays at cooling position for 10 seconds.

a) Normal Deice Time Diagram

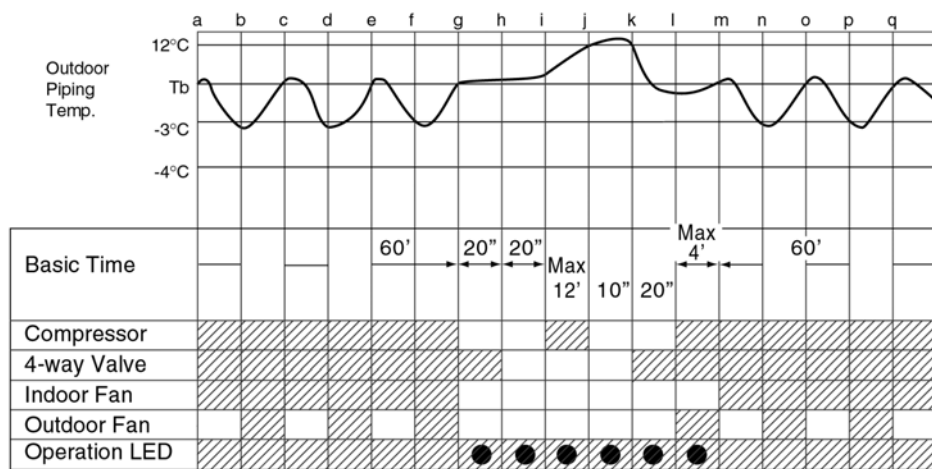


<Description of operation>

- a - c : Deicing operation judging condition established
- c - e, l - n : Preparation time
- e - h : Deicing operation (timer detected)
- h - i, r - s : Hot start (no thermo OFF)
- i - j, s - t : No thermo OFF (after finished hot start)

- : Blinking
- ▨ : Operation
- : Stop
- ▩ : Operation or stop

(b) Overload Deice Time Diagram



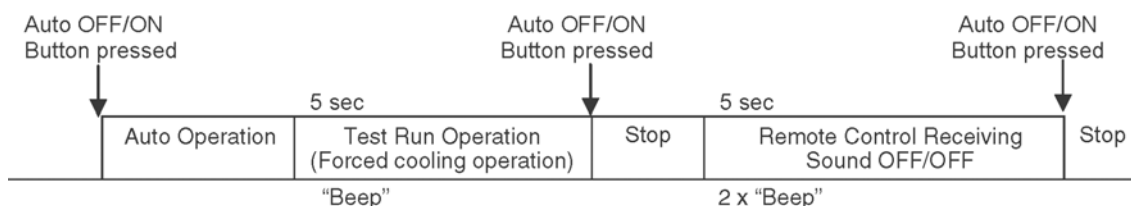
<Description of operation>

- a - i : Overload control
- i - l : Overload deicing
- l - m : Hot start
- m - r : Overload control
- g - i : Preparation for overload deicing (For normal R22 control, operation for g - i is not included, applicable only for new refrigerant model).

- : Blinking
- ▨ : Operation
- : Stop

14 Servicing Mode

14.1. Auto OFF/ON Button



1. AUTO OPERATION MODE

The Auto operation will be activated immediately once the Auto OFF/ON button is pressed. This operation can be used to operate air conditioner with limited function if remote control is misplaced or malfunction.

2. TEST RUN OPERATION (FOR PUMP DOWN/SERVICING PURPOSE)

The Test Run operation will be activated if the Auto OFF/ON button is pressed continuously for more than 5 seconds. A "beep" sound will occur at the fifth seconds, in order to identify the starting of Test Run operation.

3. REMOTE CONTROL RECEIVING SOUND OFF/ON MODE

The Remote Control Receiving Sound OFF/ON operation will be activated if (within 20 seconds of Test Run Operation) the Auto OFF/ON button is pressed for more than 5 seconds. 2 "beep" sounds will occur at to identify the starting of Remote Control Receiving Sound Off/On Mode.

Press "Auto OFF/ON" button to toggle remote control receiving sound.

- Short "beep": Turn ON remote control receiving sound.
- Long "beep": Turn OFF remote control receiving sound.

After "Auto OFF/ON" button is pressed, the 20 seconds counter for Remote Control Receiving Sound OFF/ON Mode is restarted.

14.2. Select Remote Control Transmission Code

- There are 4 types of remote control transmission code could be selected and stored in EEPROM of indoor unit. The indoor unit will only operate when received signal with same transmission code from remote control. This could prevent signal interference when there are 2 or more indoor units installed nearby together.
- To change remote control transmission code, short or open jumpers at the remote control printed circuit board.

Remote Control Printed Circuit Board		
Jumper A (J-A)	Jumper B (J-B)	Remote Control No.
Short	Open	A (Default)
Open	Open	B
Short	Short	C
Open	Short	D

- During Remote Control Receiving Sound OFF/ON Mode, press any button at remote control to transmit and store the desired transmission code to the EEPROM.

14.3. Remote Control Button

14.3.1. SET BUTTON

- To check current remote control transmission code
 - Press for more than 10 seconds
- To change the air quality sensor sensitivity
 - Press and release with pointer.
 - Press the Timer Decrement button to select sensitivity:
 1. Low Sensitivity
 2. Standard (Default)
 3. Hi Sensitivity
 - Confirm setting by pressing Timer Set button, a “Beep” sound will be heard. LCD returns to original display after 2 seconds.
 - LCD returns to original display if remote control does not operate for 30 seconds

14.3.2. CLOCK BUTTON

- To change the remote control's time format.
 - Press for more than 5 seconds

14.3.3. RESET

- To clear and restore the remote control setting to factory default
 - Press once to clear the memory.

14.3.4. TIMER ▲

- To change indoor unit indicator's LED intensity
 - Press continuously for 5 seconds.

14.3.5. TIMER ▼

- To change remote control display from Degree Celsius (°C) to Degree Fahrenheit (°F).
 - Press continuously for 10 seconds.

15 Troubleshooting Guide

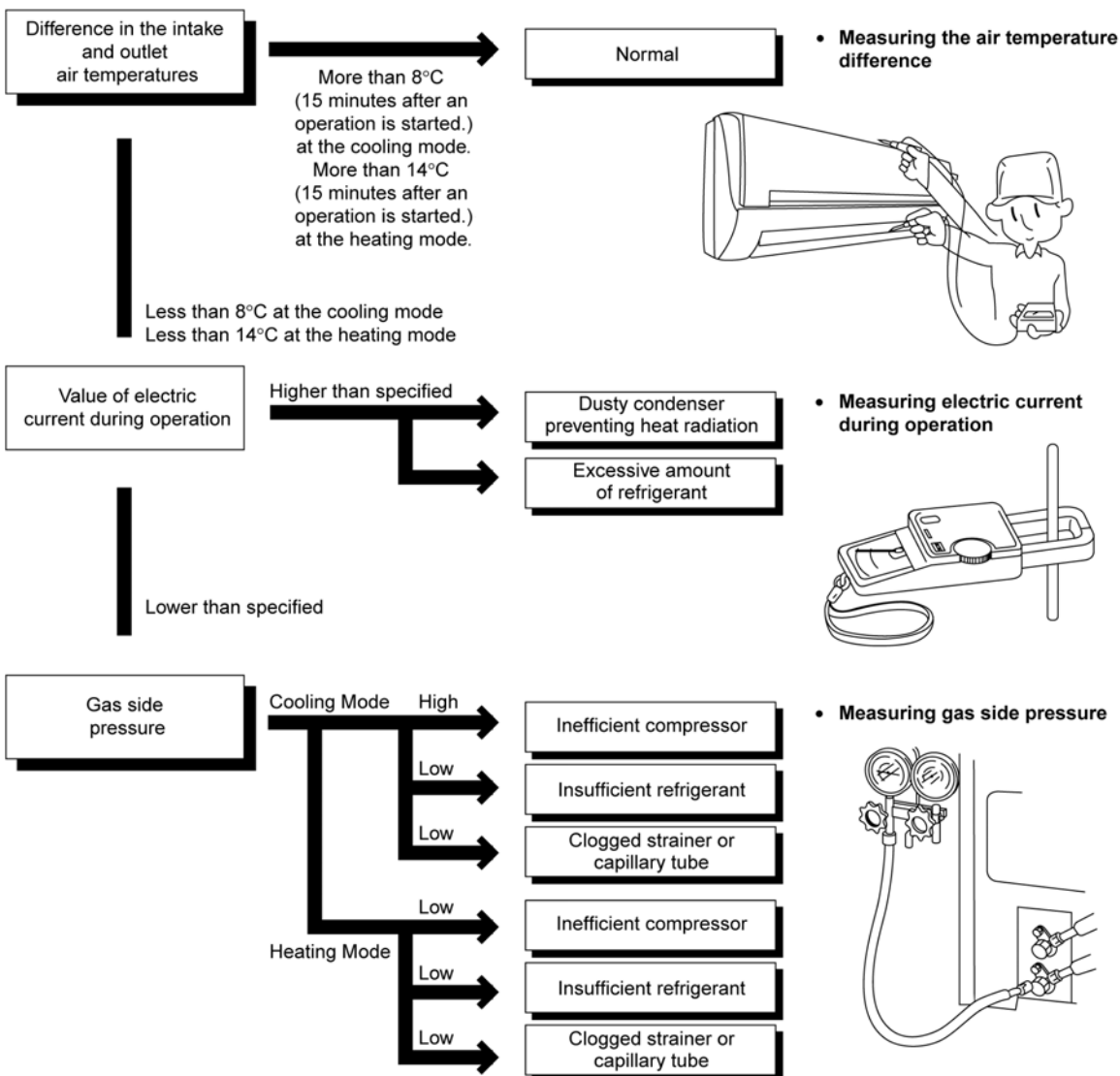
15.1. Refrigeration Cycle System

In order to diagnose malfunctions, make sure that there are no electrical problems before inspecting the refrigeration cycle. Such problems include insufficient insulation, problem with the power source, malfunction of a compressor and a fan. The normal outlet air temperature and pressure of the refrigeration cycle depends on various conditions, the standard values for them are shown in the table on the right.

Normal Pressure and Outlet Air Temperature (Standard)

	Gas pressure Mpa (kg/cm ² G)	Outlet air temperature (°C)
Cooling Mode	0.4 ~ 0.6 (4 ~ 6)	12 ~ 16
Heating Mode	1.5 ~ 2.1 (15 ~ 21)	36 ~ 45

* Condition: Indoor fan speed : High
Outdoor temperature 35°C at the cooling mode and 7°C at the heating mode



15.1.1. Relationship between the condition of the air conditioner and pressure and electric current

Condition of the air conditioner	Cooling Mode			Heating Mode		
	Low Pressure	High Pressure	Electric current during operating	Low Pressure	High Pressure	Electric current during operating
Insufficient refrigerant (gas leakage)	➡	➡	➡	➡	➡	➡
Clogged capillary tube or Strainer	➡	➡	➡	➡	➡	➡
Short circuit in the indoor unit	➡	➡	➡	➡	➡	➡
Heat radiation deficiency of the outdoor unit	➡	➡	➡	➡	➡	➡
Inefficient compression	➡	➡	➡	➡	➡	➡

- Carry out the measurements of pressure, electric current, and temperature fifteen minutes after an operation is started.

15.1.2. Diagnosis methods of a malfunction of a compressor and 4-Way Valve

Nature of fault	Symptom
Insufficient compressing of a compressor	<ul style="list-style-type: none"> • Electric current during operation becomes approximately 20% lower than the normal value. • The discharge tube of the compressor becomes abnormally hot (normally 70 to 90°C). • The difference between high pressure and low pressure becomes almost zero.
Locker compressor	<ul style="list-style-type: none"> • Electric current reaches a high level abnormally, and the value exceeds the limit of an ammeter. In some cases, a breaker turns off. • The compressor has a humming sound.
Insufficient switches of the 4-way valve	<ul style="list-style-type: none"> • Electric current during operation becomes approximately 80% lower than the normal value. • The temperature different between from the discharge tube to the 4-way valve and from suction tube to the 4-way valve becomes almost zero.

16 Disassembly and Assembly Instructions

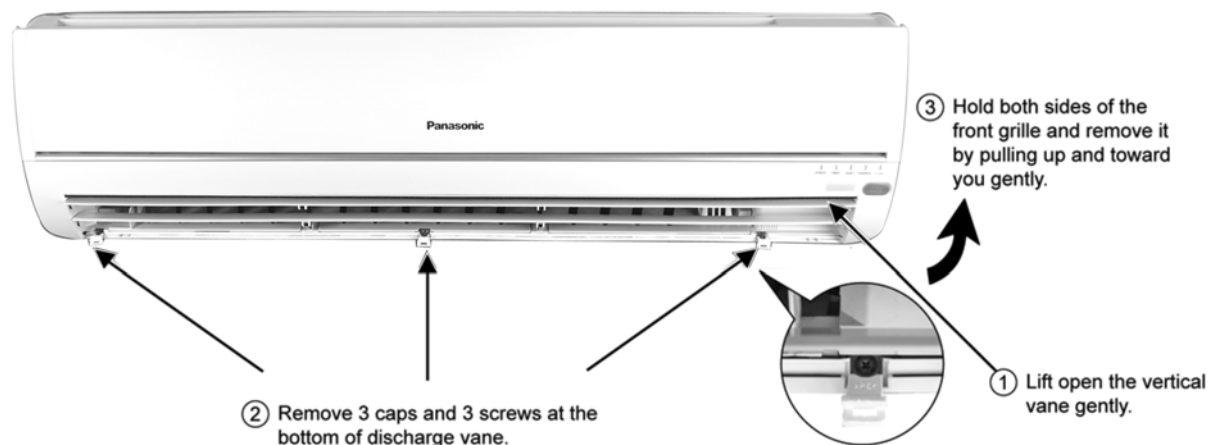


WARNING

High voltages are generated in the electrical parts area by the capacitor. Ensure that the capacitor has discharged sufficiently before proceeding with repair work. Failure to heed this caution may result in electric shocks.

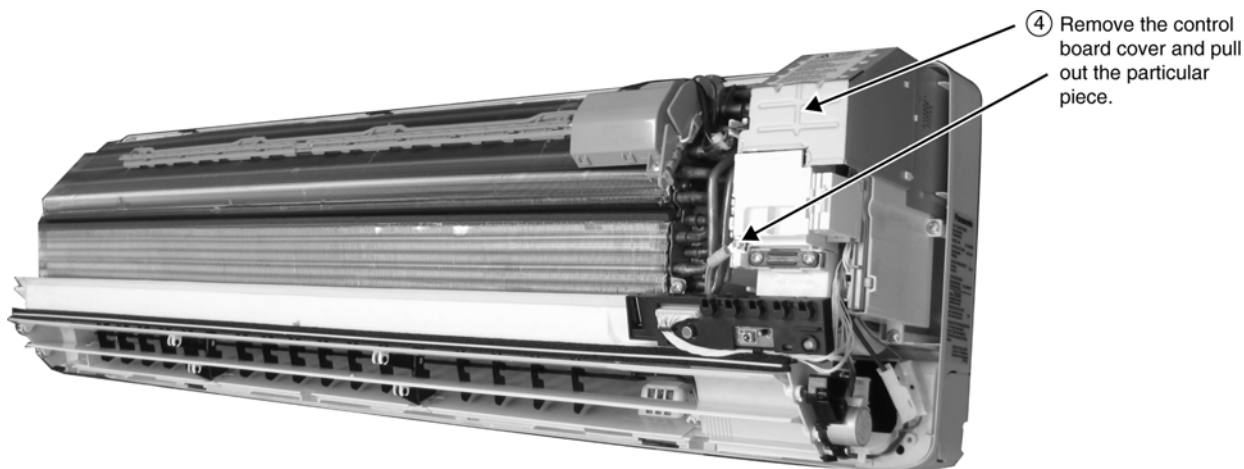
16.1. Indoor Electronic Controllers, Cross Flow Fan and Indoor Fan Motor Removal Procedures

16.1.1. To remove front grille

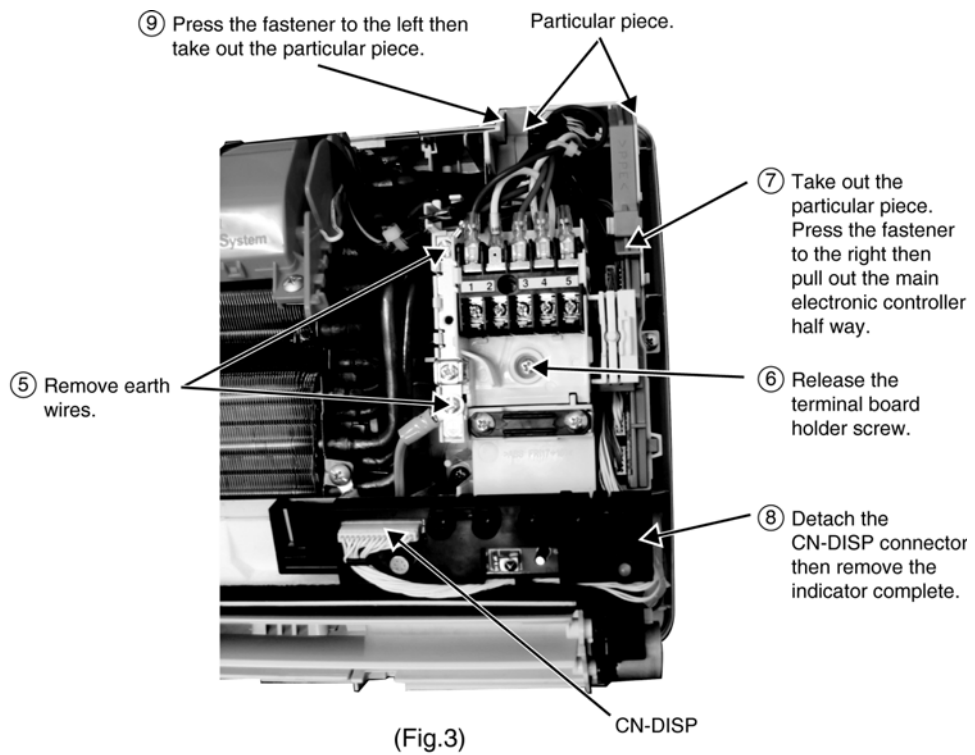


(Fig.1)

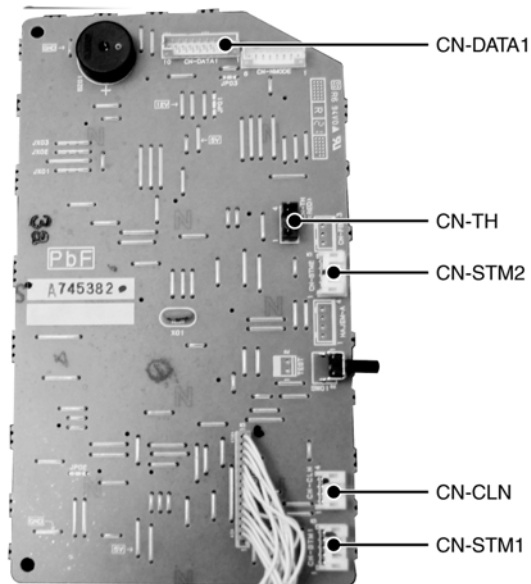
16.1.2. To remove power electronic controller



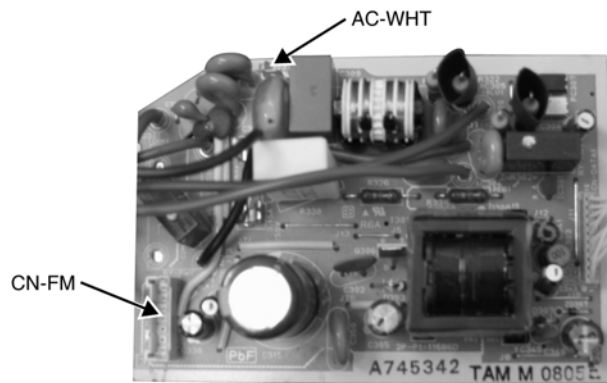
(Fig.2)



- ⑩ Detach 5 connectors as labeled from the electronic controller. Then pull out slowly while pressing the fastener to the right.



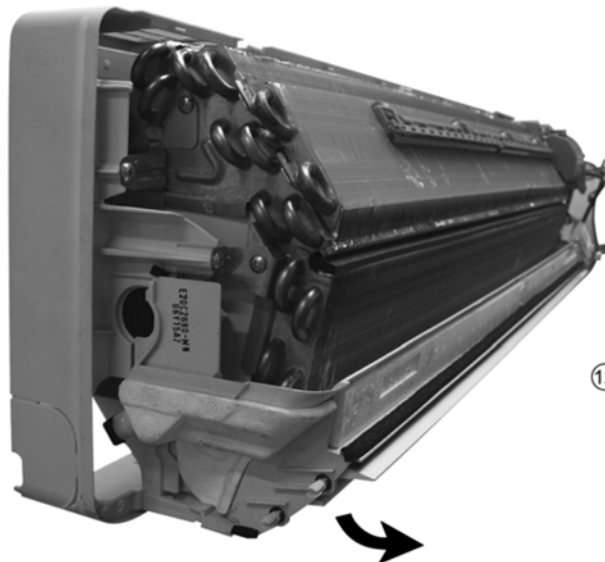
(Fig.4)



- ⑪ Detach the CN-FM connector from the electronic controller. Then, pull it slowly while pressing the fastener to the left.

(Fig.5)

16.1.3. To remove discharge grille

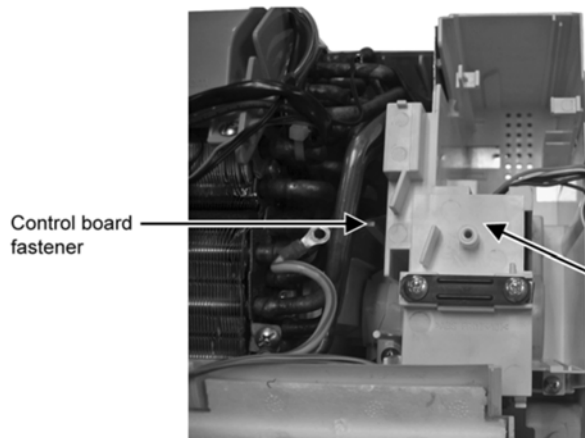


- ⑫ Remove the drain hose from the discharge grille.

- ⑬ Then pull out the discharge grille downward gently to dismantle it.

(Fig.6)

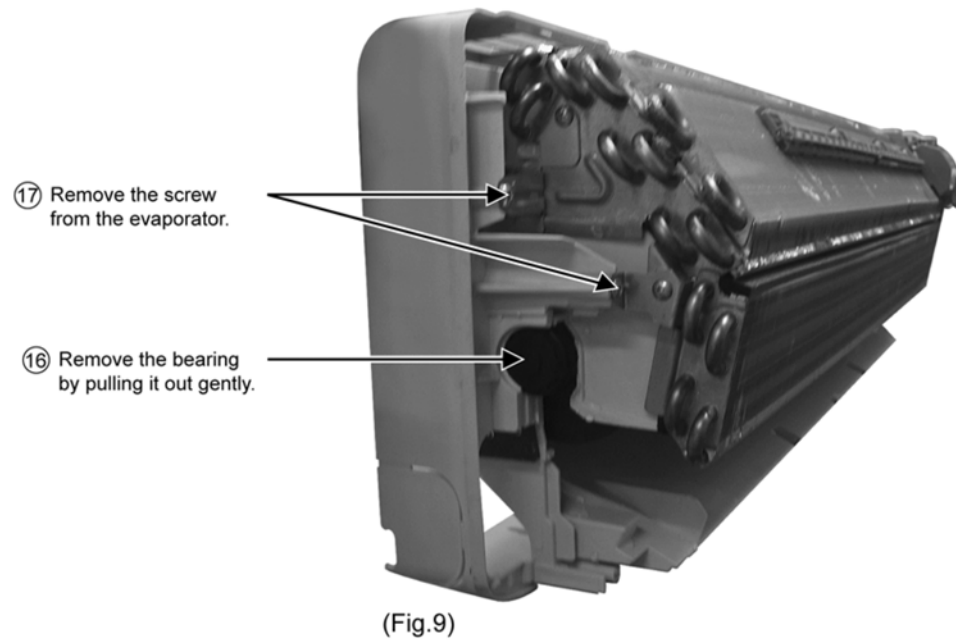
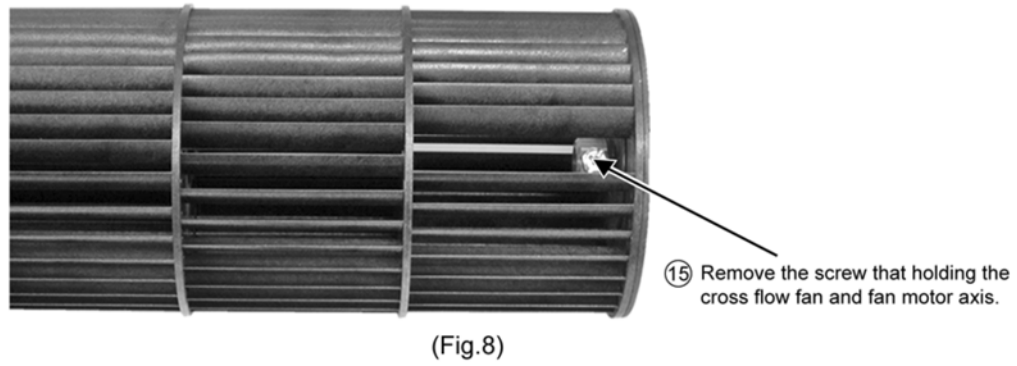
16.1.4. To remove control board

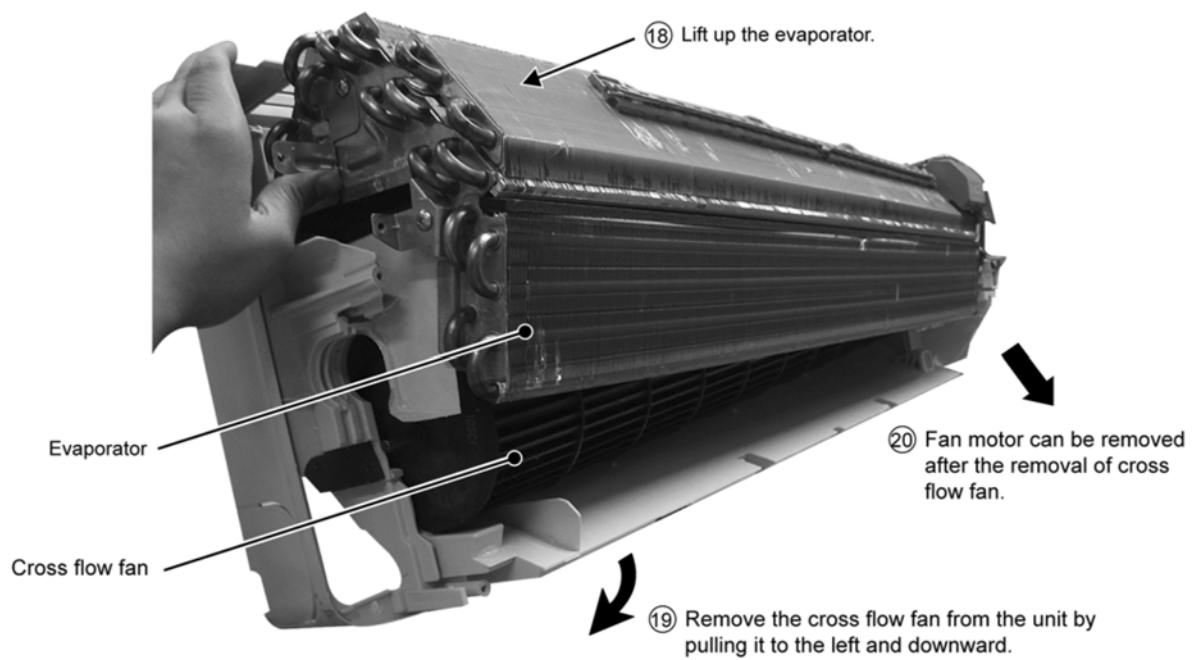


- ⑭ Remove 3 screws holding the control board. Press down the control board fastener and the whole control board can be remove.

(Fig.7)

16.1.5. To remove cross flow fan and indoor fan motor

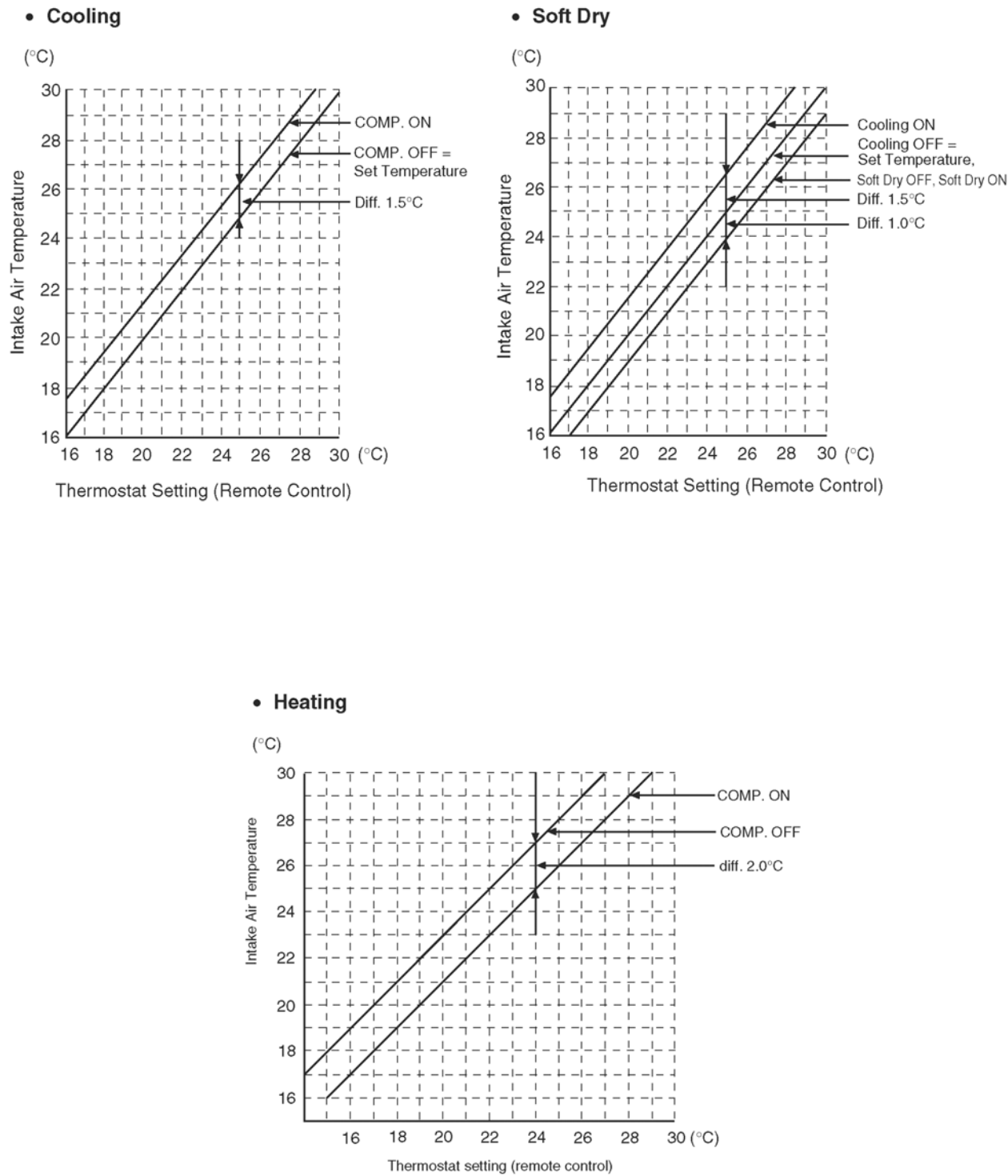




(Fig.10)

17 Technical Data

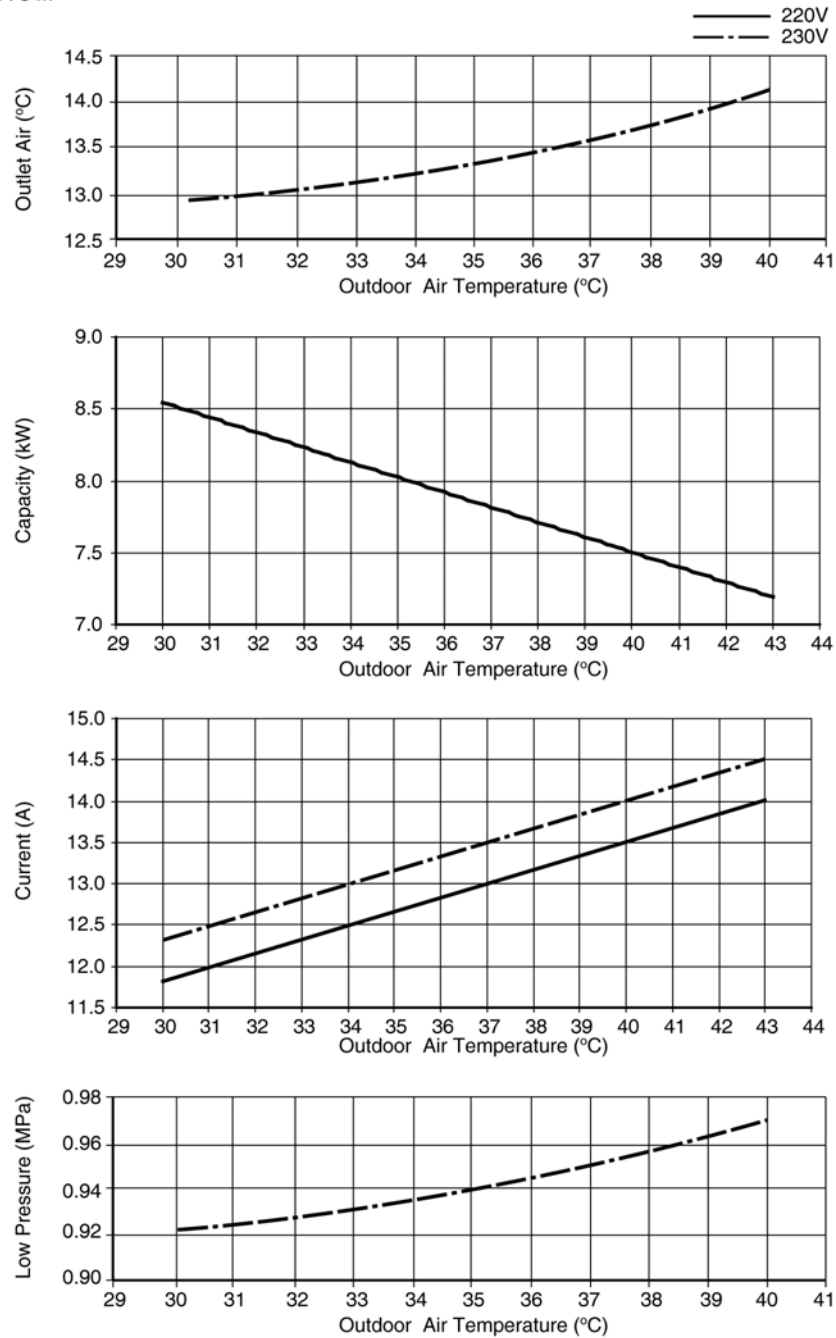
17.1. Thermostat Characteristics



17.2. Operation Characteristics

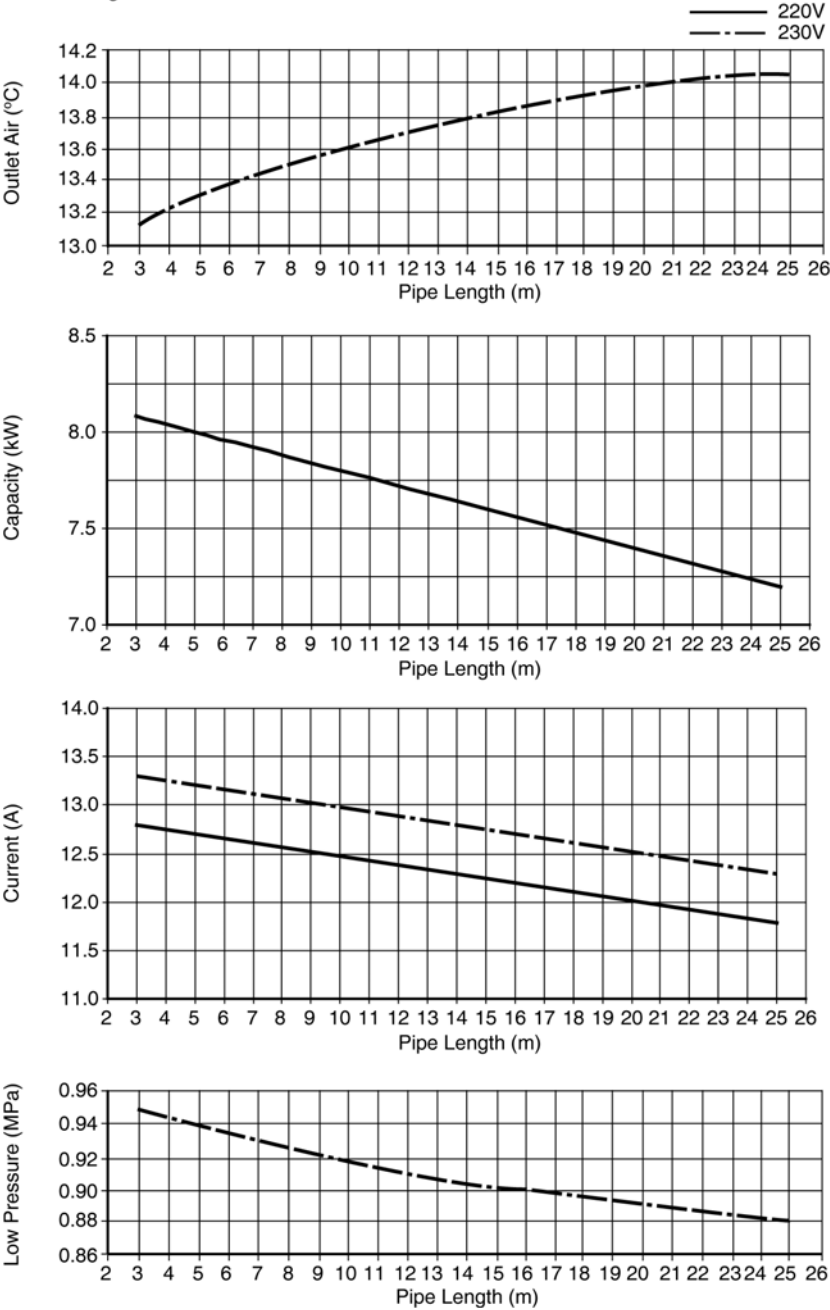
• Cooling Characteristic

[Condition] Room temperature: 27/19°C
Cooling operation : At high fan
Piping length : 5 m



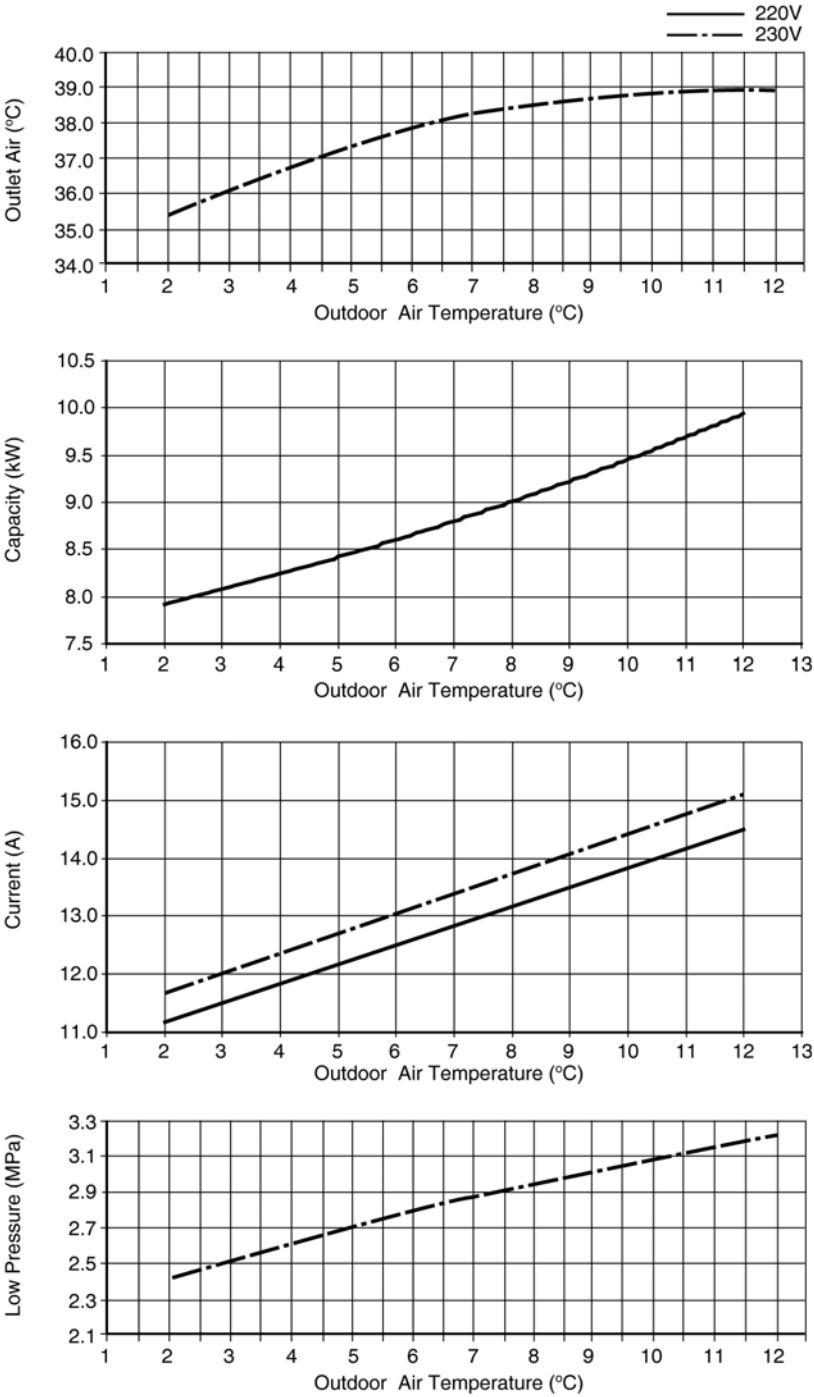
• Piping Length Characteristic

[Condition] Room temperature: 27/19°C
Outdoor temperature: 35/24°
Cooling operation: At High fan



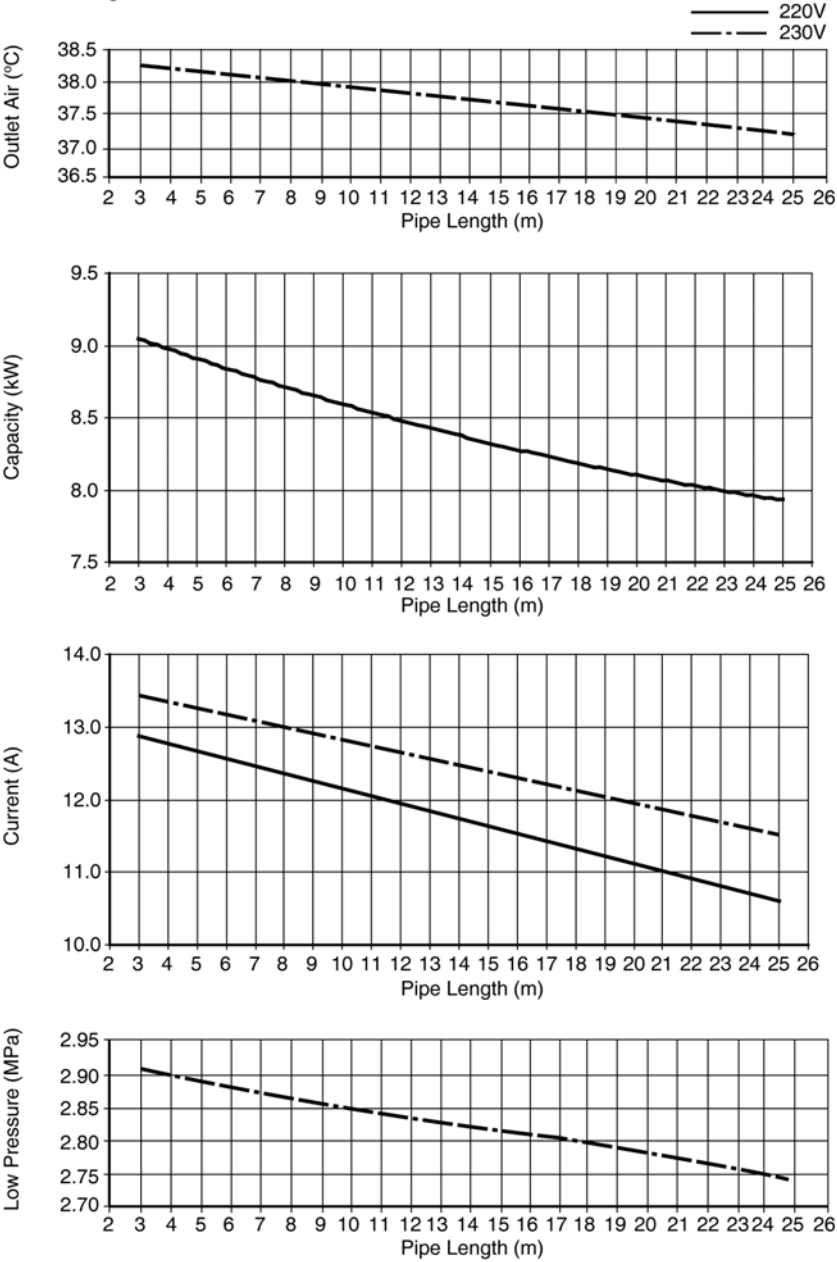
• Heating Characteristic

[Condition] Room temperature: 20°C
Cooling operation : At high fan
Piping length : 5 m



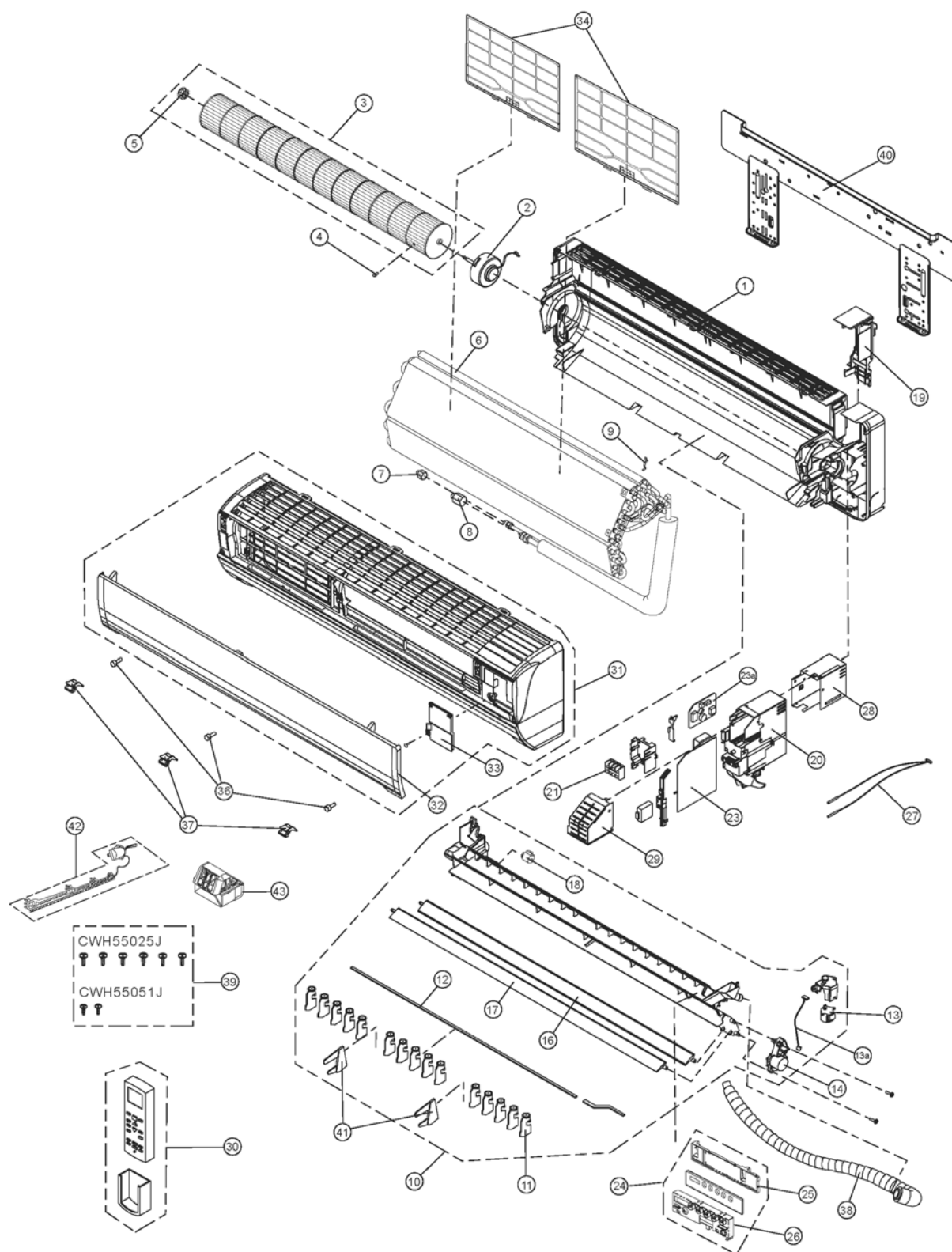
• Piping Length Characteristic (Heating)

[Condition] Room temperature: 20°C
Outdoor temperature: 7/6°
Cooling operation: At High fan



18 Exploded View and Replacement Parts List

18.1. Indoor Unit



Note

The above exploded view is for the purpose of parts disassembly and replacement.

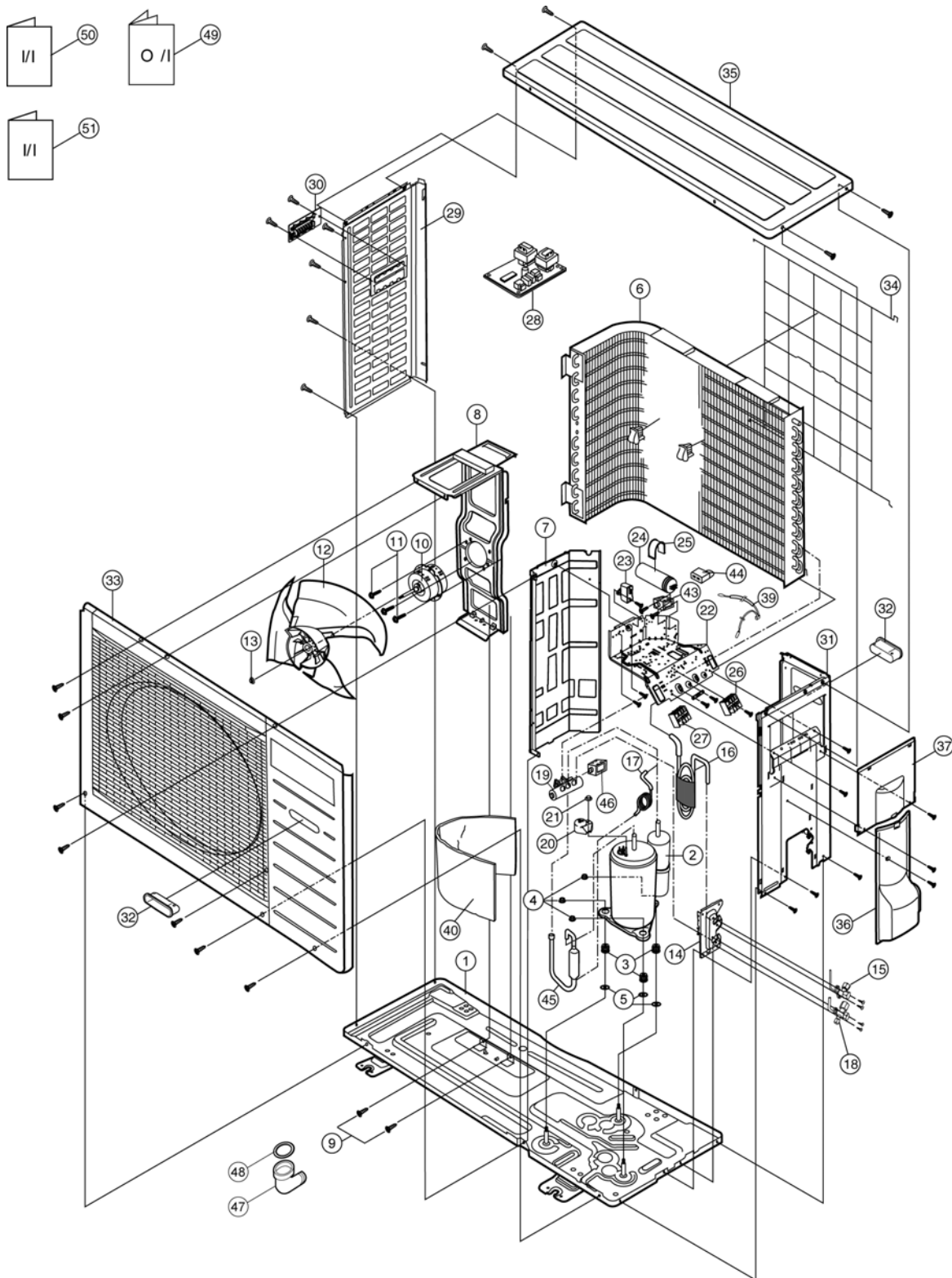
The non-numbered parts are not kept as standard service parts.

REF. NO.	PART NAME & DESCRIPTION	QTY.	CS-A28HKD	REMARKS
1	CHASSY COMPLETE	1	CWD50C1520	
2	FAN MOTOR	1	L6CBYYL0011	O
3	CROSS FLOW FAN COMPLETE	1	CWH02C1010	
4	SCREW - CROSS FLOW FAN	1	CWH551146	
5	BEARING ASS'Y	1	CWH64K007	
6	EVAPORATOR	1	CWB30C2485	
7	FLARE NUT (1/4")	1	CWT251026	
8	FLARE NUT (5/8")	1	CWT251036	
9	INTAKE AIR SENSOR HOLDER	1	CWH32143	
10	DISCHARGE GRILLE COMPLETE	1	CWE20C2683	
11	VERTICAL VANE	15	CWE241088	
12	CONNECTING BAR	1	CWE261025	
13	AIR SWING MOTOR	1	CWA98260+MJ	O
13a	LEAD WIRE - AIR SWING MOTOR	2	CWA67C3977	
14	AIR SWING MOTOR	1	CWA98K1009	O
16	HORIZONTAL VANE	1	CWE241152C	
17	HORIZONTAL VANE	1	CWE241153C	
18	CAP - DRAIN TRAY	1	CWH521096	
19	BACK COVER CHASIS	1	CWD932162B	
20	CONTROL BOARD CASING	1	CWH102334	
21	TERMINAL BOARD COMPLETE	1	CWA28C1675	O
23	ELECTRONIC CONTROLLER - MAIN	1	CWA73C3302	O
23a	ELECTRONIC CONTROLLER - POWER	1	CWA745342	O
24	INDICATOR COMPLETE	1	CWE39C1184	O
25	INDICATOR HOLDER	1	CWD932818	
26	INDICATOR HOLDER	1	CWD932817	
27	SENSOR COMPLETE	1	CWA50C2122	O
28	CONTROL BOARD TOP COVER	1	CWH131209	
29	CONTROL BOARD FRONT COVER	1	CWH131210	
30	REMOTE CONTROL COMPLETE	1	CWA75C3165	O
31	FRONT GRILLE COMPLETE	1	CWE11C3894	O
32	INTAKE GRILLE COMPLETE	1	CWE22C1411	
33	GRILLE DOOR	1	CWE141076	
34	E-ION FILTER	2	CWD00K1005	
36	SCREW - FRONT GRILLE	3	XTT4+16CFJ	
37	CAP - FRONT GRILLE	3	CWH521062A	
38	DRAIN HOSE	1	CWH851063	
39	BAG COMPLETE - INSTALLATION SCREW	1	CWH82C067	
40	INSTALLATION PLATE	1	CWH36K1007	
41	FULCRUM	2	CWH621047	
42	E-ION AIR PURIFYING SYSTEM	1	CWH14C6449	O
43	ION-GENERATOR	1	CWH94C0014	O

(NOTE)

- All parts are supplied from PHAAM, Malaysia (Vendor Code: 061).
- "O" marked parts are recommended to be kept in stock.

18.2. Outdoor Unit



Note

The above exploded view is for the purpose of parts disassembly and replacement.
The non-numbered parts are not kept as standard service parts.

REF. NO.	PART NAME & DESCRIPTION	QTY.	CU-A28HKD	REMARKS
1	CHASSY ASS'Y	1	CWD50K2087	
2	COMPRESSOR 60Hz	1	2JD514E3AA03	O
3	ANTI - VIBRATION BUSHING	3	CWH50055	
4	NUT - COMPRESSOR MOUNT	3	CWH561049	
5	PACKING	3	CWB81043	
6	CONDENSER	1	CWB32C2390	
7	SOUND PROOF BOARD	1	CWH151056	
8	FAN MOTOR BRACKET	1	CWD541055	
9	SCREW - FAN MOTOR BRACKET	3	CWH551217	
10	FAN MOTOR AC 80W SINGLE	1	CWA951355J	O
11	SCREW - FAN MOTOR MOUNT	3	CWH55252J	
12	PROPELLER FAN ASS'Y	1	CWH03K1017	
13	NUT - PROPELLER FAN	1	CWH561038J	
14	HOLDER COUPLING	1	CWH351036	
15	2-WAY VALVE (LIQUID)	1	CWB021361	O
16	TUBE ASS'Y (CAP. TUBE, CHK VALVE)	1	CWT01C4697	
17	TUBE ASS'Y (CAP. TUBE)	1	CWT025826	O
18	3-WAY VALVE (GAS)	1	CWB011213	
19	4-WAY VALVE ASS'Y	1	CWB001046	
20	TERMINAL COVER	1	CWH171012	
21	NUT - TERMINAL COVER	1	CWH7080300J	
22	CONTROL BOARD	1	CWH102206	
23	CAPACITOR - F.M (3.5 μ F/440V)	1	DS441355NPQA	O
24	CAPACITOR - COMP. (60 μ F/440V)	1	DS441606CPNA	O
25	HOLDER CAPACITOR	1	CWH30071	
26	TERMINAL BOARD ASS'Y	1	CWA28K1058J	
27	TERMINAL BOARD ASS'Y	1	CWA28K1091J	
28	ELECTRONIC CONTROLLER - MAIN	1	CWA743378	
29	CABINET SIDE PLATE (L)	1	CWE041082A	
30	HANDLE	1	CWE161010	
31	CABINET SIDE PLATE (R)	1	CWE041100A	
32	HANDLE	2	CWE16000E	
33	CABINET FRONT PLATE ASS'Y	1	CWE06K1045	
34	WIRE NET	1	CWD041041A	
35	CABINET TOP PLATE ASS'Y	1	CWE03K1011A	
36	CONTROL BOARD COVER (BOTTOM)	1	CWH131168	
37	CONTROL BOARD COVER	1	CWH131169A	
39	SENSOR COMPLETE	1	CWA50C2396	
40	SOUND PROOF MATERIAL	1	CWA302240	
43	TERMINAL BOARD ASS'Y	1	CWA28K1144	
44	MAGNETIC RELAY	1	CWA00192	
45	OIL SEPARATOR ASS'Y	1	CWB16K1018	
46	V-COIL COMPLETE	1	CWA43C2321	O
47	FLEXIBLE PIPE	1	CWH5850080	
48	PACKING	1	CWB81012	
49	OPERATION INSTRUCTIONS	1	CWF565864	
50	INSTALLATION INSTRUCTIONS	1	CWF613391	
51	INSTALLATION INSTRUCTIONS	1	CWF613392	

(NOTE)

- All parts are supplied from PHAAM, Malaysia (Vendor Code: 061).
- "O" marked parts are recommended to be kept in stock.