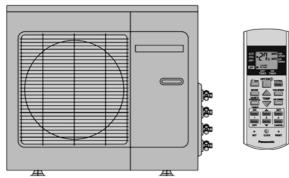
# Service Manual



Air Conditioner
CS-C12GKZW CU-2C24CKH
CS-C14GKZW CU-2C23CKH
CS-C9GKZW



## **⚠ WARNING**

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

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**Panasonic** 

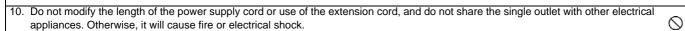
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- leakage, fire or electrical shock.
- 4. Install at a strong and firm location which is able to withstand the set's weight. If the strength is not enough or installation is not properly done, the set will drop and cause injury.
- 5. For electrical work, follow the local national wiring standard, regulation and the installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or
- Use the specified cable and connect tightly for indoor/outdoor connection. Connect tightly and clamp the cable so that no external force will be acted on the terminal. If connection or fixing is not perfect, it will cause heat-up or fire at the connection.
- Wire routing must be properly arranged so that control board cover is fixed properly. If control board cover is not fixed perfectly, it will cause heat-up or fire at the connection point of terminal, fire or electrical shock.
- When connecting the piping, do not allow air or any substances other than the specified refrigerant to enter the refrigeration cycle. Otherwise, this may lower the capacity, cause abnormally high pressure in the refrigeration cycle, and possibly result in explosion and

 $\Diamond$ 

It is desirable that the amount of residual oil is less than 40 mg/10m.



11. After completion of the installation servicing confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.

#### **WARNING**

12. Ventilate if there is refrigerant gas leakage during operation. It may cause toxic gas when the refrigerant contacts with fire.

## **♠** CAUTION

- 1. The equipment must be earthed. It may cause electrical shock if grounding is not perfect.
- 2. Do not install the unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.



- 3. Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.
- 4. Pb free solder has a higher melting point than standard solder; typically the melting point is 50 70°F (30 40°C) higher. Please use a high temperature solder iron. In case of the soldering iron with temperature control, please set it to 700 ± 20°F (370 ± 10°C). Pb free solder will tend to splash when heated too high (about 1100°F / 600°C).
- 5. Tighten the flare nut with torque wrench according to specified method. If the flare nut is over-tightened, after a long period, the flare may break and cause refrigerant gas leakage.
- 6. Do not touch outdoor unit air inlet and aluminium fin. It may cause injury.

#### **ATTENTION**

- 1. Selection of the installation location. Select an installation location which is rigid and strong enough to support or hold the unit, and select a location for easy maintenance.
- 2. Power supply connection to the conditioner. Connect the power supply cord of the air conditioner to the mains using one of the following methods.
  - Power supply point shall be the place where there is ease for ease for access for the power disconnection in case of emergency. In some countries, permanent connection of this room air conditioner to the power supply is prohibited.
  - 1. Power supply connection to the receptacle using a power plug. Use an approved power plug with earth pin for the connection to the socket
  - 2. Power supply connection to a circuit breaker for the permanent connection. Use an approved circuit breaker for the permanent connection. It must be a double pole switch with a minimum 3.5 mm contact gap.
- 3. Do not release refrigerant during piping work for installation, servicing, reinstallation and during repairing a refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite.
- 4. Installation work. It may need two people to carry out the installation work.
- 5. Do not install this appliance in a laundry room or other location where water may drip from the ceiling, etc.

# 2 Specifications

# 2.1. CS-C12GKZW CS-C12GKZW CU-2C24CKH

		Unit	CS-C12GKZW	CU-2C24CKH		
		Phase	Single			
Power Source		V		- 220		
Cooling Capacity		Cycle kW	(1 unit) 3.52 - 3.46	60 (2 units) 7.03 - 6.92		
Cooling Capacity		kcal/h	3,027.2 - 2,976	6,046 - 5,951		
		BTU/h	12012 - 11809	23991 - 23616		
Moisture Removal		I/h	(1 unit) 2.0	(2 units) 4.0		
INDISTUIC REMOVAL		Pint/h	4.25	8.5		
Airflow Method		OUTLET	SIDE VIEW	TOP VIEW		
		INTAKE		\$ \$ \$ \\ \frac{1}{2}		
		<b>U →</b>	<b>—</b> F	*		
Air Volume	Indoor Air (Lo)	m <sup>3</sup> /min (cfm)	6.8 (240)	_		
	Indoor Air (Me)	m <sup>3</sup> /min (cfm)	8.0 (282)	_		
	Indoor Air (Hi)	m <sup>3</sup> /min (cfm)	9.8 (346)	_		
	Indoor Air (SHi)	m <sup>3</sup> /min (cfm)	9.9 (351)	_		
Noise Level		dB (A)	High 39 - 39, Low 29 - 29	(1 unit) High 55 - 54 (2 units) High 57 - 56		
		Power level dB	High 52 - 52, Low 42 - 42	(1 units) High 68 - 67 (2 units) High 70 - 69		
Electrical Data	Input	W	(1 unit) 1,180 - 1,140	(2 units) 2,360 - 2,360		
	Running Current	Α	(1 unit) 5.35 - 5.45	(2 units) 10.7 - 10.9		
	EER	W/W	(1 unit) 2.98 - 3.04	(2 units) 2.98 - 2.93		
	Starting Current	Α	(1 unit) 27	(2 units) 54		
Piping Connection	Port	inch	G ; Half Union 1/2"	G ; 3-way valve 1/2"		
(Flare piping)		inch	L ; Half Union 1/4"	L ; 3-way valve 1/4"		
Pipe Size		inch	G ; (Gas side) 1/2"	G ; (Gas side) 1/2"		
(Flare piping)		inch	L ; (Liquid side) 1/4"	L ; (Liquid side) 1/4"		
Drain Hose	Inner diameter	mm	12	_		
	Length	m	0.65	_		
Dimensions	Height	inch (mm)	11 - 1/32 (280)	26 - 31/32 (685)		
	Width	inch (mm)	31 - 15/32 (799)	34 - 21/32 (880)		
Not Weight	Depth	inch (mm)	7 - 7/32 (183)	13 - 19/32 (345)		
Net Weight Compressor	Туре	lb (kg)	20 (9.0)	159 (72) Rotary (1 cylinder)		
Compressor				rolling piston type		
	Motor Type	W	_	Induction (2-poles) A:950 B:950		
Air Circulation	Rated Output	VV	— Cross-flow Fan			
Air Circulation	Type Material		ASG20K1	Propeller Fan AS + Glass Fiber 20%		
	Motor Type		Induction (4-poles)	Induction (6-poles)		
	Input	W	55-66	87		
	Rated Output	W	15	50		
	Fan Speed Low	rpm	900	_		
	Medium	rpm	1060	_		
		rpm	1300	870		
	High	IDIII	1300	670		

		Unit	CS-C12GKZW	CU-2C24CKH
Heat Exchanger	Description		Evaporator	Condenser
	Tube material		Copper	Copper
	Fin material		Aluminium	Aluminium (Blue Coat)
	Fin Type		Slit Fin	Corrugated Fin
	Row / Stage		(Plate fin confi	guration, forced draft)
			2 × 15	2 × 26
	FPI		21	16
	Size $(W \times H \times L)$	mm	$610 \times 315 \times 25.4$	826 × 663.9 × 44
Refrigerant Contro	l Device		_	Capillary Tube
Refrigerations Oil		(c.c)	_	SUNISO 4GDID or ATMOS M60
				(410 × 2)
Refrigerant (R-22)		g (oz)	_	930 × 2 (32.8 × 2)
Thermostat			Electronic Control	_
Protection Device			_	Internal Overload Protector
Capillary Tube	Length	mm	_	500
	Flow Rate	I/min	_	15.2
	Inner Diameter	mm	<del>-</del>	1.5
Air Filter	Material		Polypropelena	_
	Style		One - touch	
Capacity Control			Cap	oillary Tube
Compressor Capa	citor	μF, VAC	_	35 μF, 370VAC
Fan Motor Capacit	tor	μF, VAC	1.5 μF, 440VAC	3.0 μF, 450VAC

#### Note:

<sup>•</sup> Specification are subjected to change without prior notice for further improvement.

# 2.2. CS-C14GKZW CS-C9GKZW CU-2C23CKH

Power Source  Cooling Capacity  Moisture Removal  Airflow Method		Unit Phase V Cycle kW kcal/h	(A) 4.11 - 4.06	CS-C9GKZW  Single 230 - 22 50  (B) 2.64 - 2.61	
Cooling Capacity  Moisture Removal		Cycle kW kcal/h	, ,	230 - 22 50	0
Moisture Removal		kW kcal/h	, ,		(Δ±B) 6.75 - 6.67
Moisture Removal		kcal/h	, ,	(B) 2.64 - 2.61	(Δ±R) 6.75 - 6.67
				( )	(ATD) 0.13 - 0.01
			3,534.6 - 3,492	2,270 - 2,245	5,805 - 5,736.2
		BTU/h	14025 - 13855	9009 - 8907	23034 - 22761
Airflow Method		l/h	(A) 2.3	(A) 1.6	(A+B) 3.9
Airflow Method		Pint/h	4.9	3.4	8.3
		OUTLET	SIDE	VIEW	TOP VIEW
		<b>=</b>		P	
				4	
				$\triangleleft$	8 &
				<del>'</del>	Z Z
				6.	
		INTAKE			<del></del>
		0 0	<b>←</b>	E	<u> </u>
		<b>U □</b>		—	*
Air Volume	Indoor Air (Lo)	m <sup>3</sup> /min (cfm)	6.8 (240)	5.7 (200)	
ŀ	Indoor Air (Me)	m <sup>3</sup> /min (cfm)	8.0 (282)	7.8 (274)	<del>_</del>
	Indoor Air (Hi)	m <sup>3</sup> /min (cfm)	9.8 (346)	9.4 (332)	<u> </u>
	Indoor Air (SHi)		9.9 (351)	10.1 (356)	
	IIIdooi Ali (Si II)	m <sup>3</sup> /min (cfm)	` '		
Noise Level		dB (A)	(A) High 39 - 39 Low 29 - 29	(B) High 36 - 36 Low 26 - 26	(A) High 55-54
			(A+B) High 39 - 39	LOW 20 - 20	(B) High 55 - 54 (A+B) High 57 - 56
			Low 29 - 29		(A+b) High 37 - 30
	-	Power level dB	(A) High 52 - 52	(B) High 49 - 49	(A) High 69 - 67
			Low 42 - 42	(=) :g : 0	(B) High 68 - 67
			(A+B) High 52 - 52		(A+B) High 70 - 70
			Low 42 - 42		
	Input	W	(A) 1,410 - 1,380	(B) 830 - 810	(A+B) 2,310 - 2,270
	Running Current	А	(A) 6.5 - 6.6	(B) 3.7 - 3.8	(A+B) 10.4 - 10.6
	EER	W/W	(A) 2.91 - 2.94	(B) 3.18 - 3.22	(A+B) 2.92 - 2.94
	Starting Current	А	(A) 31.1	(B) 18.8	(A+B) 49.9
Piping Connection	Port	inch	G ; Half Unio	•	G; 3-way valve 1/2", 3/8"
(Flare piping)		inch	L ; Half Unio		L; 3-way valve 1/4", 1/4"
Pipe Size		inch	G ; (Gas sid		G; (Gas side) 1/2", 3/8"
(Flare piping)		inch	L ; (Liquid sid		L ; (Liquid side) 1/4", 1/4"
L	Inner diameter	mm	12		
	Length	m :	0.6		
	Height	inch (mm)	11 - 1/3		26 - 31/32 (685)
L	Width	inch (mm)	31 - 15/3	, ,	34 - 21/32 (880)
Net Weight	Depth	inch (mm)	7 - 7/32		13 - 19/32 (345) 146 (66)
Compressor	Tuno	lb (kg)	20 (9	ສ.UJ	Rotary (1 cylinder)
Compressor	Туре		_	-	rolling piston type
-	Motor Type		+		Induction (2-poles)
	Rated Output	W	(A) 1,200	(B) 700	(A+B) 1,900
Air Circulation	Type	- v v	Cross-fl	` '	Propeller Fan
O. Jaiation	Material		ASG2		AS + Glass Fiber 12%
ţ	Motor Type		Induction		Induction (6-poles)
-		W	(A) 55 - 66	(B) 45 - 47	87
	Innut	V V	(11) 00 - 00	(0) 70 71	O1
	Input Rated Output		(A) 15	(B) 15	50
	Rated Output	W	(A) 15 (A) 900	(B) 15 (B) 730	50 —
	Rated Output Fan Speed Low	W rpm	(A) 900	(B) 730	<del>-</del>
	Rated Output	W	` '	, ,	

Unit   CS-C14GKZW   CS-C9GH	Condenser Copper Aluminium (Blue Coat) Corrugated Fin nfiguration, forced draft) 15 2 × 26
Tube material         Copper           Fin material         Aluminium           Fin Type         Slit Fin           Row / Stage         (Plate fin con (A) 2 × 15 (B) 2 × (B)	Copper Aluminium (Blue Coat) Corrugated Fin nfiguration, forced draft) 15 2 × 26
Fin material         Aluminium           Fin Type         Slit Fin           Row / Stage         (Plate fin con (A) 2 × 15 (B) 2 × (B) 2	Aluminium (Blue Coat)  Corrugated Fin  figuration, forced draft)  15 2 × 26
Fin Type         Slit Fin           Row / Stage         (Plate fin condition (A) 2 × 15 (B) 2 × (B)	Corrugated Fin infiguration, forced draft) 15 2 × 26
Row / Stage       (Plate fin condition (A) 2 × 15       (B) 2 × (B) 2	ofiguration, forced draft)  15
(A) 2 × 15     (B) 2 ×       FPI     21     19       Size (W × H × L)     mm     610 × 315 × 25.4	15 2 × 26
FPI         21         19           Size (W × H × L)         mm         610 × 315 × 25.4	
Size (W × H × L) mm 610 × 315 × 25.4	40
, ,	16
Refrigerant Control Device	826 × 663.9 × 44
itemgerant control bevice	Capillary Tube
Refrigerations Oil (c.c) —	SUNISO 4GDID or ATMOS M60
	(A) 410 (B) 270
Refrigerant (R-22) g (oz) —	(A) 1,060 (37.4)
	(B) 640 (22.6)
Thermostat Electronic Control	<del>-</del>
Protection Device —	Overload Protector
Capillary Tube Length mm —	(A) 430 (B) 370
Flow Rate I/min —	(A) 19.5 (B) 12.8
Inner Diameter mm —	(A) 1.7 (B) 1.4
Air Filter Material Polypropelena	_
Style One - touch	
Capacity Control Ca	apillary Tube
Compressor Capacitor μF, VAC —	30 μF, 370VAC
Fan Motor Capacitor μF, VAC 1.5 μF, 440VAC	3.0 μF, 450VAC

#### Note:

<sup>•</sup> Specification are subjected to change without prior notice for further improvement.

# 3 Features

- High Efficiency
- Compact Design
- Wider range of horizontal discharge air
- Air Filter with function to reduce dust and smoke
- Automatic air swing and manual adjusted by Remote Control for vertical airflow
- Long Installation Piping
  - long piping up to 15 meter

#### • e-ion Air Purifying System with Patrol Sensor

- Discharged Active e-ions capture dust particles and bring it back with a boomerang-like mechanism

#### Quality Improvement

- Random auto restart after power failure for safety restart operation
- Gas leakage protection
- Prevent compressor reverse cycle
- Overload protector to protect Compressor
- Noise prevention during soft dry operation
- Blue Coated Condenser for high resistance to corrosion

#### • Operation Improvement

- Quiet mode to provide quiet operation
- Powerful mode to reach the desired room temperature quickly
- 24-hour timer setting

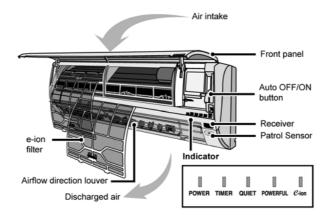
#### • Serviceability Improvement

- Removable and washable front panel

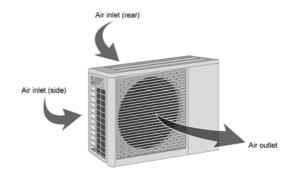
# 4 Location of Controls and Components

#### 4.1. **Product Overview**

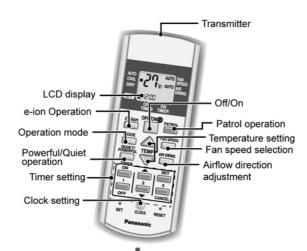
#### 4.1.1. **Indoor Unit**



#### 4.1.2. **Outdoor Unit**



#### **Remote Control** 4.1.3.

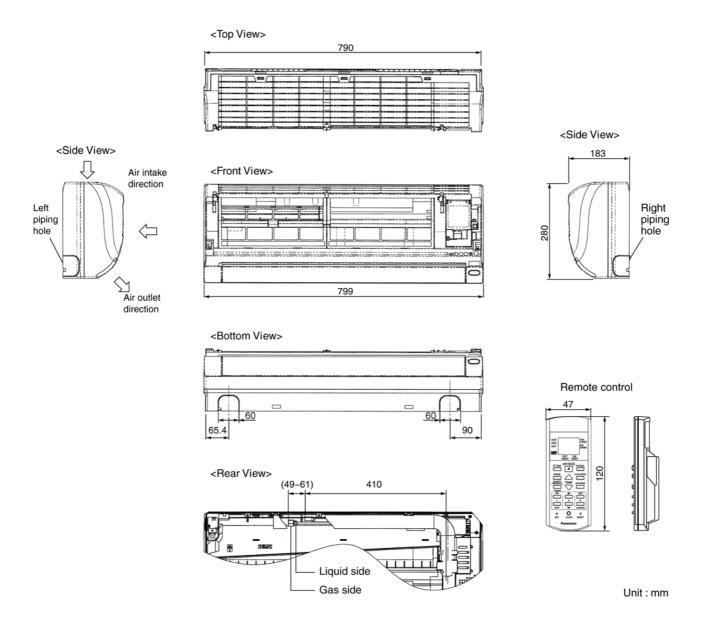


- \* For normal operation, the set button is not in use.

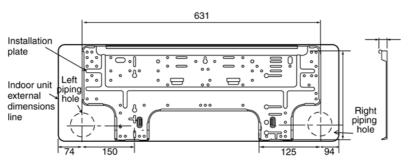
  \* Press Button to restore the remote control's default setting.

# 5 Dimensions

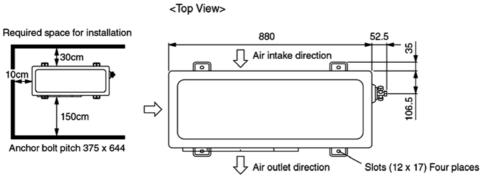
## 5.1. Indoor Unit & Remote Control

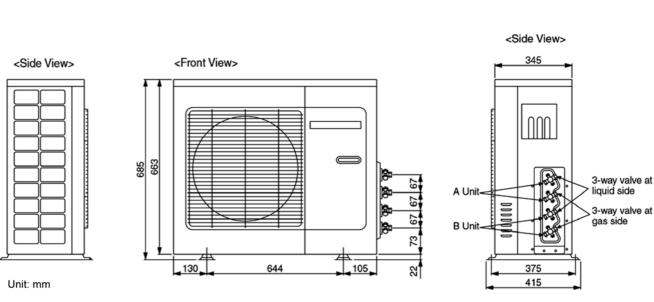


Relative position between the indoor unit and the installation plate <Front View>



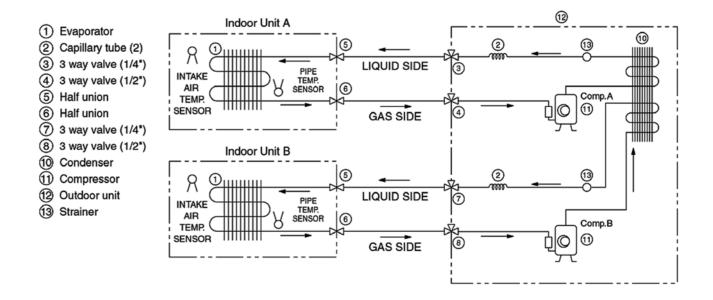
# 5.2. Outdoor Unit



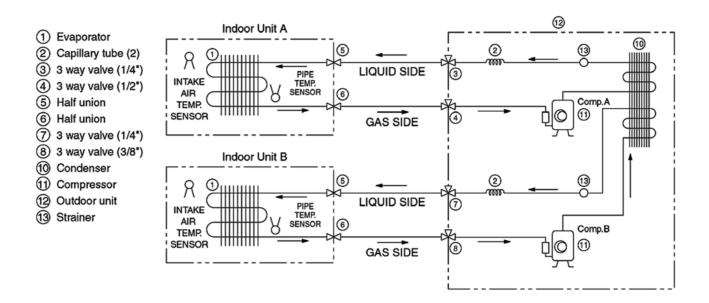


# 6 Refrigeration Cycle Diagram

#### 6.1. CS-C12GKZW CS-C12GKZW CU-2C24CKH

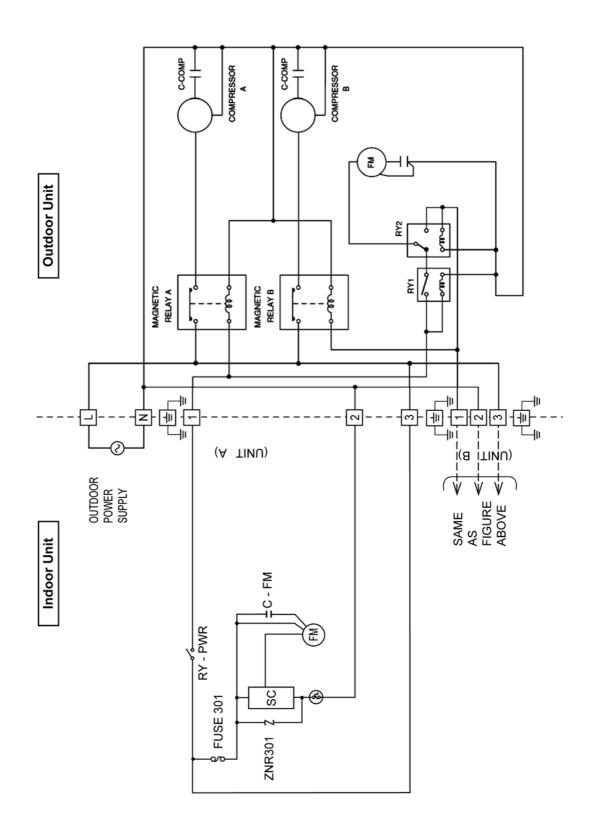


#### 6.2. CS-C14GKZW CS-C9GKZW CU-2C23CKH

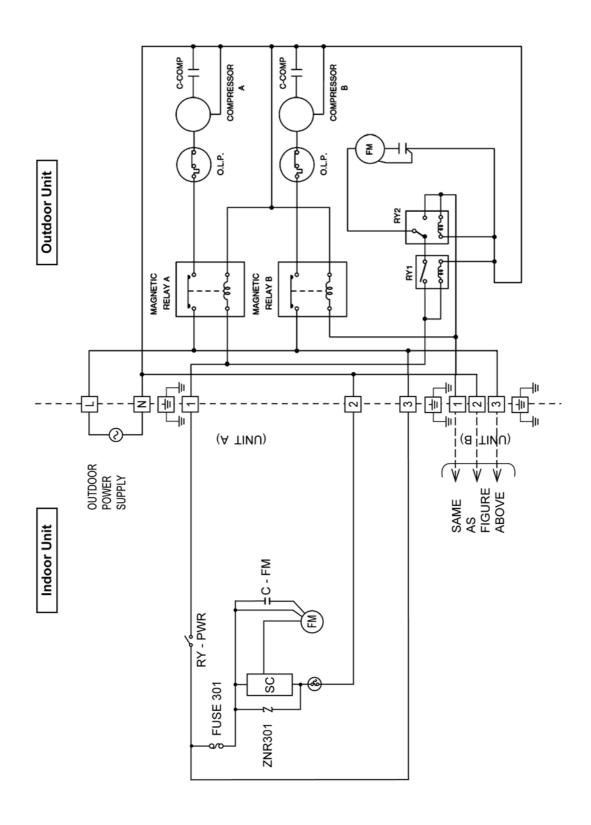


# 7 Block Diagram

# 7.1. CS-C12GKZW CS-C12GKZW CU-2C24CKH

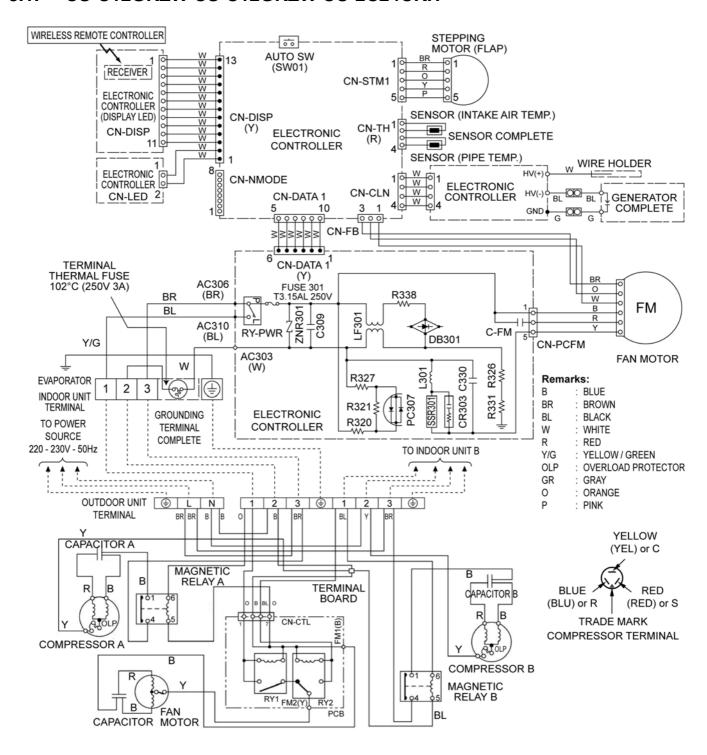


# 7.2. CS-C14GKZW CS-C9GKZW CU-2C23CKH

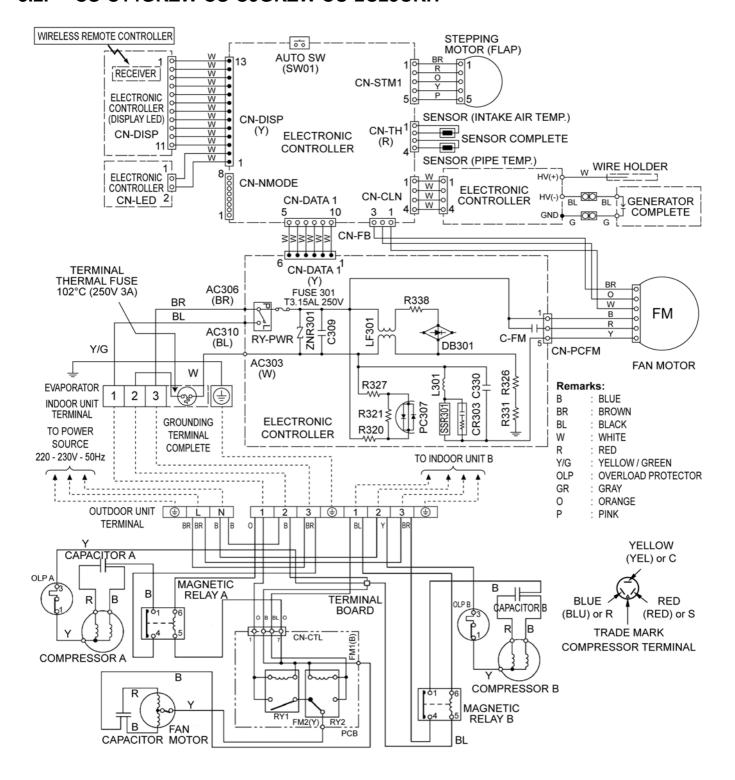


# 8 Wiring Connection Diagram

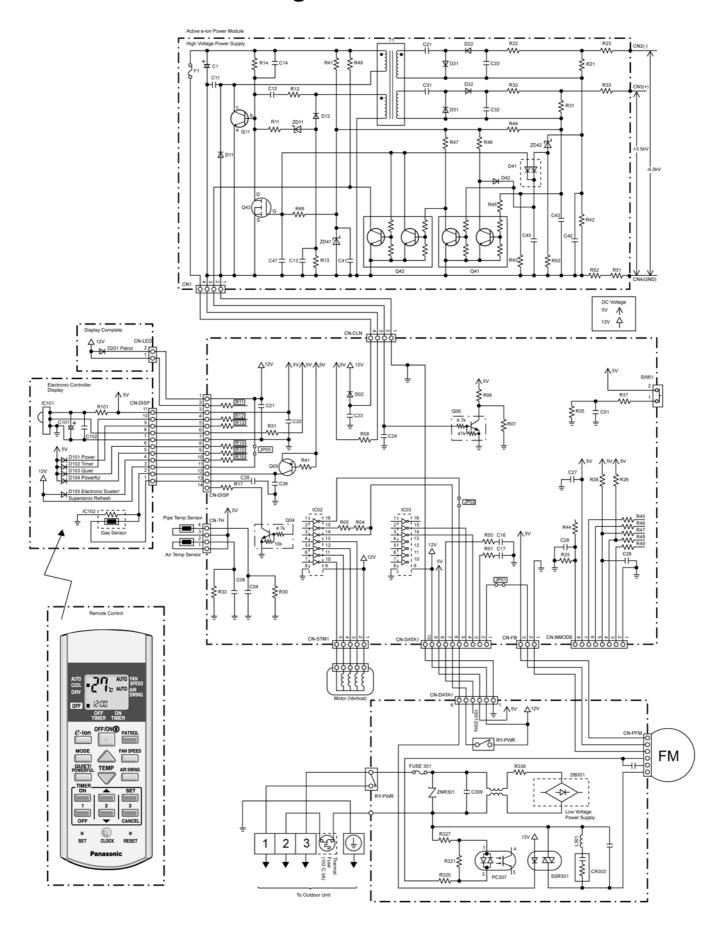
#### 8.1. CS-C12GKZW CS-C12GKZW CU-2C24CKH



#### 8.2. CS-C14GKZW CS-C9GKZW CU-2C23CKH



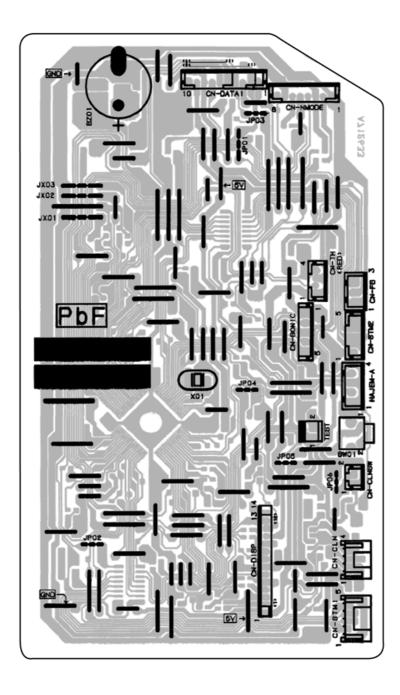
# 9 Electronic Circuit Diagram

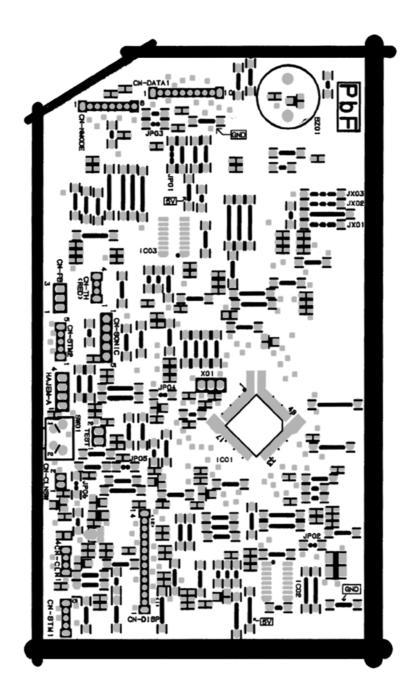


# **10 Printed Circuit Board**

# 10.1. Indoor Unit

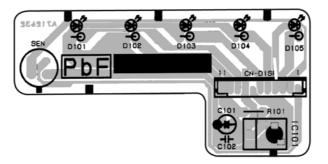
**TOP VIEW** 



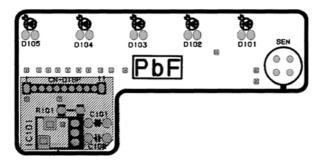


# 10.2. Indicator

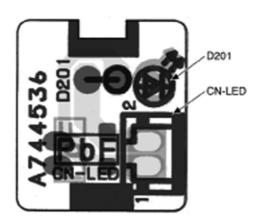
**TOP VIEW** 



#### **BOTTOM VIEW**



# 10.3. Patrol



# 11 Installation Instruction

#### 11.1. Select The Best Location

#### Indoor Unit

- There should not be any heat source or steam near the unit.
- There should not be any obstacles blocking the air circulation.
- A place where air circulation in the room is good.
- A place where drainage can be easily done.
- A place where noise prevention is taken into consideration.
- Do not install the unit near the door way.
- Ensure the spaces indicated by arrows from the wall, ceiling, fence or other obstacles.
- Recommended installation height for indoor unit shall be at least 2.5 m.

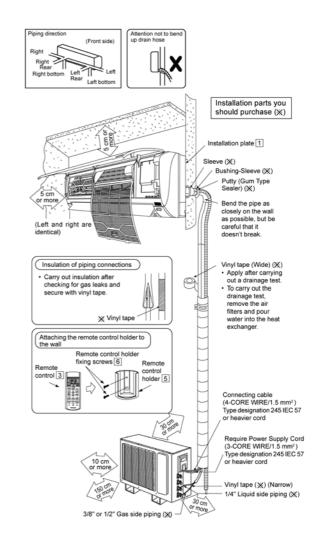
#### **Outdoor Unit**

- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- There should not be any animal or plant which could be affected by hot air discharged.
- Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- If piping length is over the rated length, additional refrigerant should be added as shown in the table.

Model	<u> </u>	g size	1 . ~	Max. Elevation	Min. Piping Length	Max. Piping Length	Additional Refrigerant
	Gas	Liquid	(m)	(m)	(m)	(m)	(g/m)
CS-C12GKZW x 2 CU-2C24CKH	1/2"	1/4"	7.5	5	3	15	10
CS-C14GKZW x 1 CU-2C23CKH	1/2"	1/4"	7.5	5	3	15	10
CS-C9GKZW x 1 CU-2C23CKH	3/8"	1/4"	7.5	5	3	15	10

• The above models will be installed at 15 m (max) distance. The refrigerant should be added 75g. (15 - 7.5)  $\times$  10g = 75g

#### Indoor/Outdoor Unit Installation Diagram

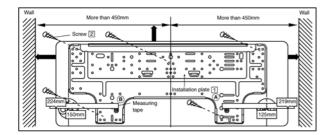


• This illustration is for explanation purposes only. The indoor unit will actually face a different way.

#### 11.2. Indoor Unit

#### 11.2.1. How To Fix Installation Plate

The mounting wall is strong and solid enough to prevent it from the vibration.



The centre of installation plate should be at more than 450 mm at right and left of the wall.

The distance from installation plate edge to ceiling should more than 67 mm.

From installation plate left edge to unit's left side is 74 mm. From installation plate right edge to unit's right is 94 mm.



- : For left side piping, piping connection for liquid should be about 15 mm from this line.
- For left side piping, piping connection for gas should be about 45 mm from this line.
- : For left side piping, piping connection cable should be about 800 mm from this line.
- Mount the installation plate on the wall with 5 screws or more
  - (If mounting the unit on the concrete wall consider using anchor bolts.)
  - Always mount the installation plate horizontally by aligning the marking-off line with the thread and using a level gauge.
- 2. Drill the piping plate hole with ø70 mm hole-core drill.
  - Line according to the left and right side edge of the installation plate. The meeting point of the extended line is the centre of the hole. Another method is by putting measuring tape at position as shown in the diagram above. The hole centre is obtained by measuring the distance namely 150 mm and 125 mm for left and right hole respectively.
  - Drill the piping hole at either the right or the left and the hole should be slightly slanted to the outdoor side.

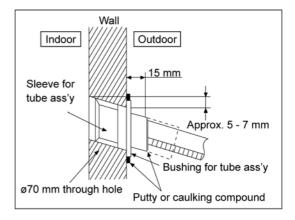
# 11.2.2. To Drill A Hole In The Wall And Install A Sleeve Of Piping

- 1. Insert the piping sleeve to the hole.
- 2. Fix the bushing to the sleeve.
- Cut the sleeve until it extrudes about 15 mm from the wall.

#### Caution

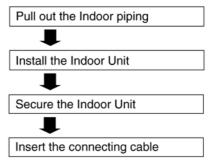
When the wall is hollow, please be sure to use the sleeve for tube ass'y to prevent dangers caused by mice biting the connecting cable.

4. Finish by sealing the sleeve with putty or caulking compound at the final stage.

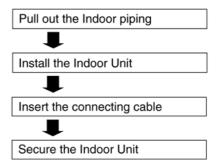


#### 11.2.3. Indoor Unit Installation

For the right rear piping



#### For the right and right bottom piping



#### For the embedded piping

#### Replace the drain hose



#### Bend the embedded piping

 Use a spring bender or equivalent to bend the piping so that the piping is not crushed.

#### Install the Indoor Unit



#### Cut and flare the embedded piping



- When determining the dimensions of the piping, slide the unit all the way to the left on the installation plate.
- Refer to the section "Cutting and flaring the piping".

# Pull the connecting cable into indoor unit



 The inside and outside connecting cable can be connected without removing the front grille.

#### Connect the piping



 Please refer to "Connecting the piping" column in outdoor unit section. (Below steps are done after connecting the outdoor piping and gas-leakage confirmation.)

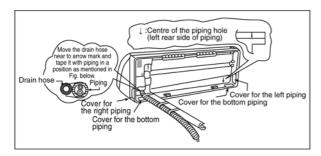
#### Insulate and finish the piping



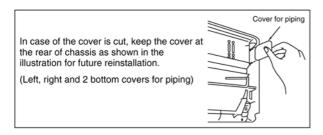
 Please refer to "Piping and finishing" column of outdoor section and "Insulation of piping connections" column as mentioned in Indoor/Outdoor unit installation.

#### Secure the Indoor Unit

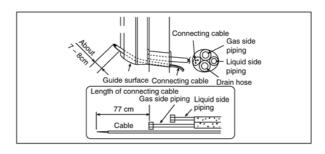
#### Pull out the piping and drain hose



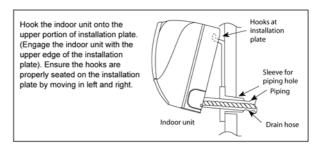
#### How to keep the cover



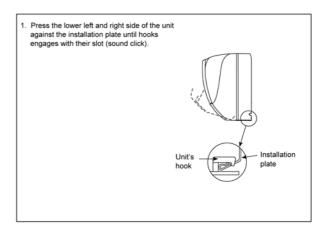
#### Insert the connecting cable

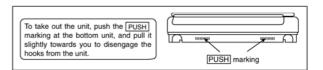


#### Install the Indoor unit

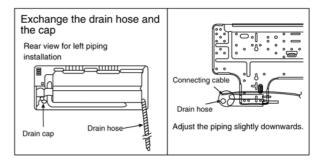


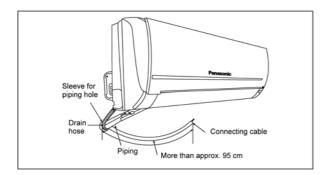
#### Secure the Indoor Unit



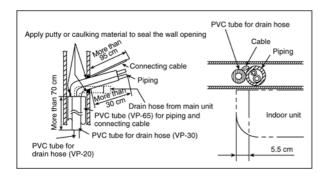


# (This can be used for left rear piping & left bottom piping also.)

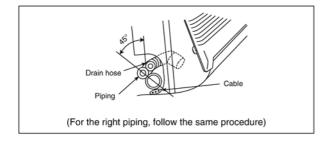




 How to pull the piping and drain hose out, in case of the embedded piping.



 In case of left piping how to insert the connecting cable and drain hose.

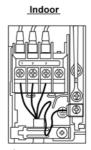


# 11.2.4. Connect The Cable To The Indoor Unit

- 1. The inside and outside connecting cable can be connected without removing the front grille.
- 2. Connecting cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed  $4 \times 1.5 \text{mm}^2$  flexible cord, type designation 245 IEC 57 or heavier cord.
  - Ensure the colour of wires of outdoor unit and the terminal Nos. are the same to the indoor's respectively.
  - Earth lead wire shall be longer than the other lead wires as shown in the figure for the electrical safety in case of the slipping out of the cord from the anchorage.

Terminals on the indoor unit	1	2	3	
Colour of wires				
Terminals on the outdoor unit	1	2	3	

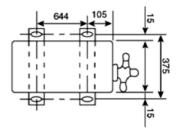
 Secure the cable onto the control board with the holder (clamper).



#### 11.3. Outdoor Unit

#### 11.3.1. Install The Outdoor Unit

- After selecting the best location, start installation according to Indoor/Outdoor Unit Installation Diagram.
  - 1. Fix the unit on concrete or rigid frame firmly and horizontally by bolt nut (ø10 mm).
- 2. When installing at roof, please consider strong wind and earthquake. Please fasten the installation stand firmly with bolt or nails.



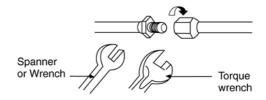
#### 11.3.2. Connecting The Piping

Connecting The Piping To Indoor Unit

Please make flare after inserting flare nut (locate at joint portion of tube assembly) onto the copper pipe. (In case of using long piping)

Connect the piping

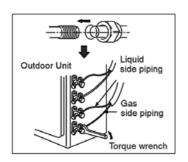
- Align the center of piping and sufficiently tighten the flare nut with fingers.
- Further tighten the flare nut with torque wrench in specified torque as stated in the table.



Model	Piping size (Torque)		
	Gas	Liquid	
CS-C9GKZW	3/8" [42 N•m]	1/4" [18 N•m]	
CS-C12GKZW	1/2" [55 N•m]	1/4" [18 N•m]	
CS-C14GKZW	1/2" [55 N•m]	1/4" [18 N•m]	

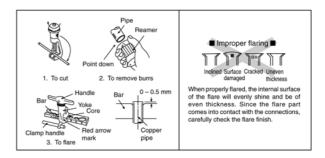
#### Connecting The Piping To Outdoor Unit

- 1. Align the center of the piping and sufficiently tighten the flare nut with fingers.
- 2. Finally, tighten the flare nut with torque wrench until the wrench clicks.
  - When tightening the flare nut with torque wrench, ensure the direction for tightening follows the arrow on the wrench.



#### **CUTTING AND FLARING THE PIPING**

- 1. Please cut using pipe cutter and then remove the burrs.
- 2. Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
- Please make flare after inserting the flare nut onto the copper pipes.

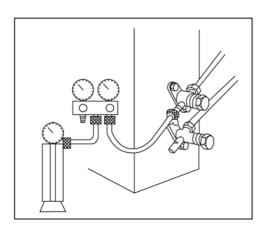


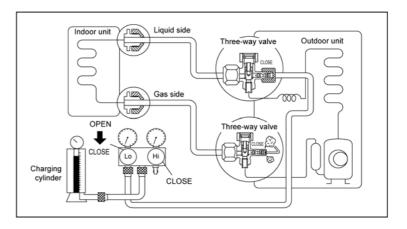
#### 11.3.3. Air Purging Of The Pipings And Indoor Unit

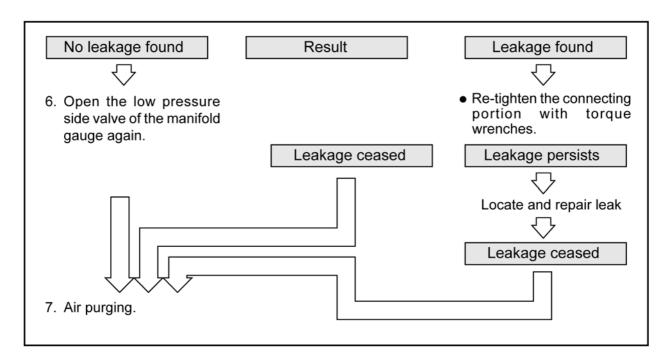
- 1) Checking gas leakage
  - 1. Remove the service port caps from both 3-way valves.
  - 2. Connect the manifold gauge set to the service port of liquid side 3-way valve.
  - 3. Connect the charging cylinder to the manifold gauge set and open the valve of the cylinder.
  - 4. Open the low pressure side valve of the manifold gauge for approx. 10 seconds and then close.
  - 5. Check a gas leakage of the connecting portion of pipings with the gas-leak detector.

#### <For the left pipings>

- 1. Measure the pressure
- 2. Keep it for 5 10 minutes
  - Ensure if the pressure indicated on the gauge is as same as that measured at first time.



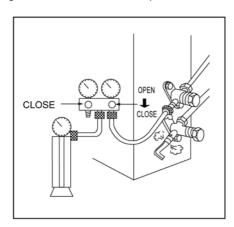




#### 2) Air purging

The air which contains remaining moisture in the refrigeration cycle may cause a malfunction on the compressor.

- 1. To purge the air, push the pin on the gas side 3-way valve for three seconds using with a hexagonal wrench and set it free for one minute.
  - Repeat this three times.
- To balance the refrigerant, close the low pressure side valve on the manifold gauge and release a refrigerant from the piping through service port until the gauge indicates 0.49 ~ 0.294 MPa.
- 3. Set the both 3-way valves to open position with the hexagonal wrench for the unit operation.

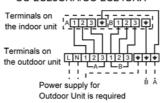


# 11.3.4. Connect The Cable To The Outdoor Unit

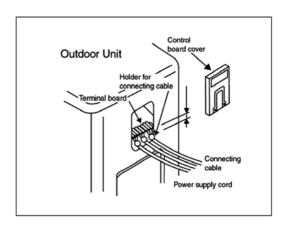
- 1. Remove the control board cover from the unit by loosening the screw.
- 2. Connecting cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed  $4 \times 1.5 \text{ mm}^2$  flexible cord, type designation 245 IEC 57 or heavier cord.

Power supply cord cable use 3 x 1.5 mm2 flexible cord, type designation 245 IEC 57 or heavier cord.





- Secure the cable onto the control board with the holder (clamper).
- 4. Attach the control board cover back to the original position with the screw.



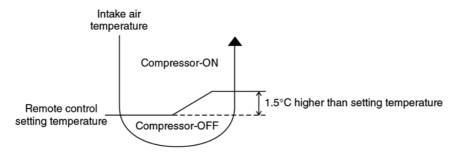
#### 11.3.5. Pipe Insulation

- Please carry out insulation at pipe connection portion as mentioned in Indoor/Outdoor Unit Installation Diagram.
   Please wrap the insulated piping end to prevent water from going inside the piping.
- If drain hose or connecting piping is in the room (where dew may form), please increase the insulation by using POLY-E FOAM with thickness 6 mm or above.

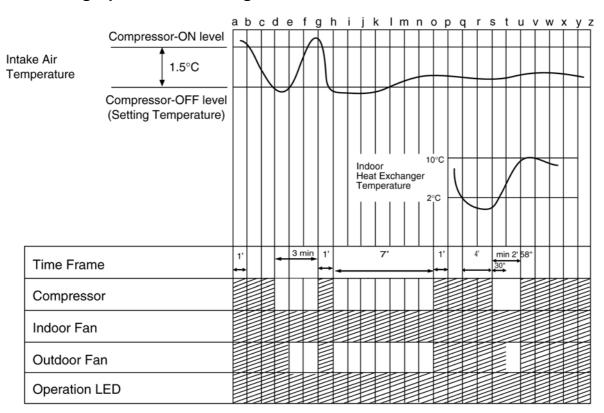
# 12 Operation and Control

# 12.1. Cooling Operation

- Cooling operation can be set using remote control.
- This operation is applied to cool down the room temperature reaches the setting temperature set on the remote control.
- The remote control setting temperature, which takes the reading of intake air temperature sensor, can be adjusted from 16°C to 30°C.
- During cooling operation, the compressor will stop running and restart as shown in below figure.



#### 12.1.1. Cooling Operation Time Diagram



<Description of operation>

a - b, g - h : Minimum 60 seconds forced operation

d – g, s – u : Minimum 3 minutes restart control (Time Delay Safety Control)

h – o : Maximum 7 minutes time save control

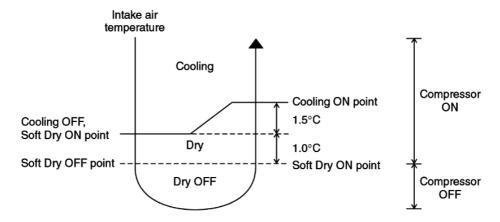
q – u : Freeze Prevention Control

Operation

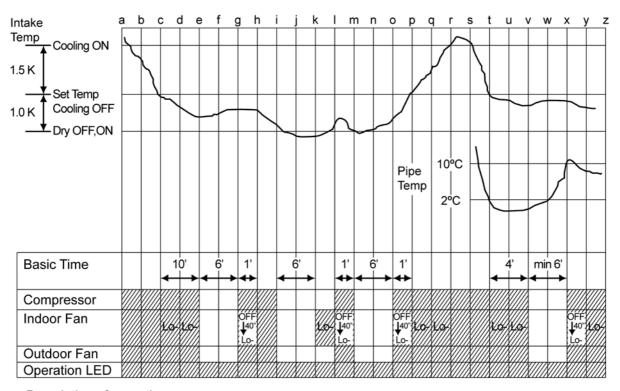
Stop

## 12.2. Soft Dry Operation

- · Soft Dry operation can be set using remote control.
- Soft Dry operation is applied to dehumidify and to perform a gentle cooling to the room.
- This operation starts when the intake air temperature sensor reaches the setting temperature on the remote control.
- When operation begins, Soft Dry will be switched "ON" for a maximum 10 minutes, then Soft Dry operation will be turned "OFF" for a minimum 6 minutes. After that, the Soft Dry operation will be "ON" and "OFF" based on the setting temperature as shown in below figure.
- However after 3 minutes of compressor off, during Soft Dry "OFF" (within 6 minutes Soft Dry restart control), the indoor unit will start to operate at normal Cooling mode if the intake temperature is higher than Cooling "ON" point.



#### 12.2.1. Soft Dry Operation Time Diagram



<Description of operation>

: Minimum 3 minutes restart control (Time Delay Safety Control) a - c

Operation

Stop

Cooling operation. : 10 minutes dry operation.

e - g, I - k, m - o, v - x : Minimum 6 minutes restart control (Time Delay Safety Control) -

Soft Dry operation.

: Minimum 60 seconds force operation. g - h, I - m, o - p

t – v : Freeze Prevention Control.

## 12.3. Automatic Operation

- Automatic operation can be set using remote control.
- This operation starts to operate with indoor fan at SLo speed for 20 seconds to judge the intake air temperature.
- After judged the temperature, the operation mode is determined by referring to the below standard.

 $\begin{array}{c|c} \text{Intake Air} & \uparrow \\ \text{Temperature} & \downarrow \\ \end{array} \begin{array}{c|c} \begin{array}{c|c} \text{Cooling Operation} \\ \\ \text{Soft Dry Operation} \end{array}$ 

• Then, the unit start to operate at determined operation mode, until it is switched off using remote control, with the setting temperature as shown in below table.

	Setting Temperature (Standard)
Cooling Operation	25°C
Soft Dry Operation	22°C

• The setting temperature for all the operations can be changed one level up or one level down from the standard temperature as shown in below table by pressing on the temperature up or temperature down button at remote control.

			Cooling	Soft Dry
Higher	$\rightarrow$	+2°C	27°C	24°C
Standard	<b>→</b>	±0°C	25°C	22°C
Lower	<b>→</b>	–2°C	23°C	20°C

• The operation mode judging temperature and standard setting temperature can be increased by 2°C permanently, by open the circuit of JX1 at indoor electronic controller.

Intake Air Temperature	↑ 25°C ↓	Cooling Operation		Setting Temperature (Standard)		
			Cooling Operation	27°C		
		Soft Dry Operation	Soft Dry Operation	24°C		

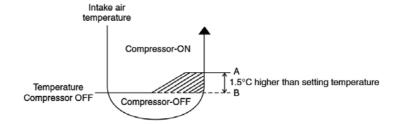
#### 12.4. Operation Control

#### 12.4.1. Restart Control (Time Delay Safety Control)

- When the thermo-off temperature (temperature which compressor stops to operate) is reached during:-
  - Cooling operation the compressor stops for 3 minutes (minimum) before resume operation.
  - Soft Dry operation the compressor stops for 6 minutes (minimum) before resume operation.
- If the operation is stopped by the remote control, the compressor will not turn on within 3 minutes from the moment operation stop, although the unit is turn on again within the period.
- This phenomenon is to balance the pressure inside the refrigerant cycle.

#### 12.4.2. 7 Minutes Time Save Control

- The compressor will start automatically if it has stopped for 7 minutes and the intake air temperature falls between the compressor ON temperature (A) and compressor OFF temperature (B) during the period.
- This phenomenon is to reduce the built up humidity inside a room.



#### 12.4.3. 60 Seconds Forced Operation

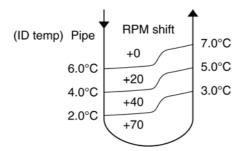
- Once the air conditioner is turned on, the compressor will not stop within 60 seconds in a normal operation although the intake air temperature has reached the thermo-off temperature. However, force stop by pressing the OFF/ON operation button at the remote control is permitted.
- The reason for the compressor to force operate at minimum 60 seconds is to allow the refrigerant oil run in a full cycle and return back to the outdoor unit.

#### 12.4.4. Starting current Control

- When the compressor, outdoor fan motor and indoor fan motor are simultaneously started, the indoor fan motor will start to
  operate at 1.6 second later.
- The reason of the difference is to reduce the starting current flow.

#### 12.4.5. Freeze Preventive Control

- To protect indoor heat exchanger from freezing and to prevent higher volume of refrigerant in liquid form return to compressor.
- This control will activate when the temperature of indoor heat exchanger falls below 2°C continuously for more than 4 minutes.
- The current fan speed will change to freeze prevention speed after 70 seconds compressor on. When indoor pipe temperature reaches certain temperature for 5 sec. the speed will be increased as in below figure.



- Compressor will turn off when indoor temperature falls below 2°C for more than 4 minutes. It will restart again when indoor heat exchanger temperature rises to 10°C.
- Restart control (Time Delay Safety Control) will be applied in this control.

#### 12.4.6. Compressor Reverse Rotation Protection Control

- If the compressor is operating continuously for 5 minutes or longer and the temperature difference between intake air and indoor heat exchanger is 2.5°C or less for continuous 2 minutes, compressor will stop and restart automatically.
- Time Delay Safety Control is activated before the compressor restart.



 $\blacktriangle T$  = Intake air temperature - Indoor heat exchanger temperature

• This is to prevent compressor from rotate reversely when there is an instantaneous power failure.

#### 12.4.7. Dew Prevention control

- To prevent dew formation at indoor unit discharge area.
- . This control will be activated if:-
  - Cooling mode or Quiet mode.
  - Remote Control setting temperature is less than 25°C.
  - Fan speed is at CLo or QLo.
  - Room temperature is constant (±1°C) for 30 minutes.
  - Compressor is continuously running.
- Fan speed and angle of horizontal louver (vertical airflow angle) will be adjusted accordingly in this control.
  - Fan speed will be increased slowly if the unit is in quiet mode but no change in normal cooling mode.
  - The angle of horizontal louver will be changed as below figure.

Operation mode		Airflow direction auto-control	Airflow direction manual control		
Cooling, Soft Dry	Α	12° ~ 32°	12°, 15°, 20°, 26°, 32°		
	В	20° ~ 30°	22°, 24°, 26°, 28°, 30°		

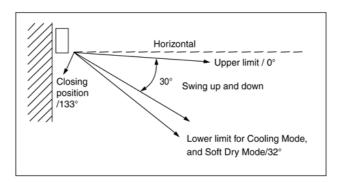
#### Note:

A = Normal operation angle of rotation

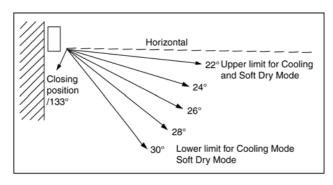
B = Dew prevention angle of rotation

#### Horizontal Louver Angle

During Anti-Dew condensation prevention, the horizontal louver angle in Auto-control are as below figure.



During Anti-Dew condensation prevention, the horizontal louver angle in Manual control are as below figure.



# 12.5. Indoor Fan Speed Control

• Indoor Fan Speed can be set using remote control.

## 12.5.1. Fan Speed Rotation Chart

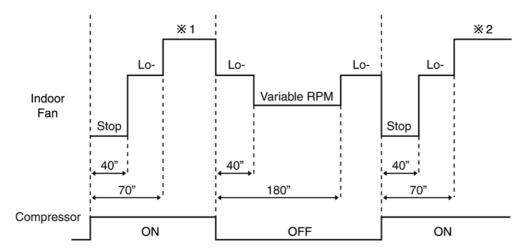
Speed	Fan Speed (rpm)						
	CS-C9GKZW	CS-C12GKZW	CS-C14GKZW				
S Hi	1300	1320	<b>←</b>				
Hi	1210	1300	<b>←</b>				
Me	1000	1060	<b>←</b>				
H Lo	790	960	<b>←</b>				
C Lo	730	900	<b>←</b>				
Lo-	680	850	<b>←</b>				
S Lo	630	830	<b>←</b>				
Q Hi	1110	1200	<b>←</b>				
Q Me	900	960	<b>←</b>				
Q Lo	630	800	←				

## 12.5.2. Automatic Fan Speed Control

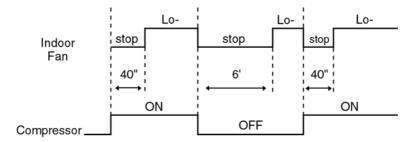
- When set to Auto Fan Speed, the fan speed is adjusted between maximum and minimum setting as shown in the table.
  - Fan speed rotates in the range of Hi and Me.
  - Deodorizing Control will be activated.

Speed Mode		SHi	Hi	Ме	HLo	CLo	Lo-	SLo	Stop		
Cooling	Normal	Manual	Hi		0						
			Me			0					
			Lo					0			
		Auto			0	0			0		0
	Powerful	Manual		0							
		Auto		0							
Soft		Manual							0		0
		Auto							0		0
Cooling	Quiet	Quiet Manual	QHi		Hi-100						
			QMe			Me-100					
			QLo					CLo-100			
		Auto			Hi-100	Me-100			0		0
Soft	Quiet	Manual							0		0
		Auto							0		0
Mode Jugdement									0		

- Auto Fan Speed during cooling operation:
  - 1. Indoor fan will rotate alternately between off and on as shown in below diagram.
  - 2. At the beginning of each compressor start operation, indoor fan will increase fan speed gradually for deodorizing purpose.
  - 3. For the first time the compressor operate, indoor fan will be switched to Hi fan speed from Lo- after 70 seconds from the start of compressor. This cause the room temperature to achieve the setting temperature quickly.
  - 4. During compressor stop, indoor fan will operate at Lo- for the beginning 3 minutes to prevent higher volume of refrigerant in liquid form returning to the compressor.
  - 5. For the resume of compressor operation, indoor fan will operate at Me fan speed to provide comfort and lesser noise environment, after 70 seconds from the restart of compressor.



- \* 1 Fan Speed is Hi until the compressor stops (when the room temperature reaches setting temperature).
- ※ 2 Fan Speed is Me after the compressor restarts.
- · Auto Fan Speed during Soft Dry operation:
  - 1. Indoor fan will rotate alternately between off and Lo-.
  - 2. At the beginning of each compressor start operation, indoor fan will increase fan speed gradually for deodorizing purpose.
  - 3. When compressor at turn off condition for 6 minutes, indoor fan will start fan speed at Lo- to circulate the air in the room. This is to obtain the actual reading of intake air temperature.



#### 12.5.3. Manual Fan Speed Control

- Manual fan speed adjustment can be carried out by using the Fan Speed selection button at the remote control.
- There are 3 types of fan speed settings: Lo, Me, Hi.

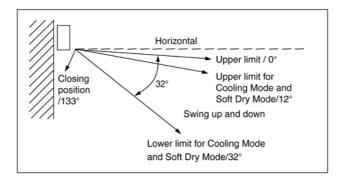
## 12.6. Outdoor Fan Speed Control

- There is only one speed for outdoor fan motor.
- When the air conditioner is turned on, the compressor and the outdoor fan will operate simultaneously.
- · Likewise, both compressor and outdoor fan will stop at the same time if the unit is turned off.

#### 12.7. Vertical Airflow Direction Control

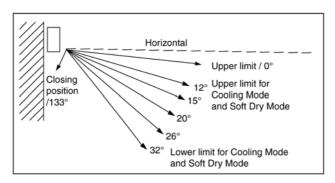
#### 12.7.1. Auto Control

- When the vertical airflow direction is set to Auto using the remote control, the louver swings up and down as shown in the diagram.
- When stop operation using the remote control, the discharge vent is reset, and stop at the closing position.
- During Cooling operation or Soft Dry operation, indoor fan motor may stop to rotate at certain periods. At that condition, the louver will stop swinging and rest at the upper limit.



#### 12.7.2. Manual Control

- When the vertical airflow direction is set to Manual using the remote control, the automatic airflow is released and the airflow direction louver move up and down in the range shown in the diagram.
- The louver can be adjusted by pressing the button to the desired louver position.
- When stop operation using the remote control, the discharge vent is reset, and stop at the closing position.



#### 12.8. Horizontal Airflow Direction Control

• The horizontal airflow direction louvers can be adjusted manually by hand.

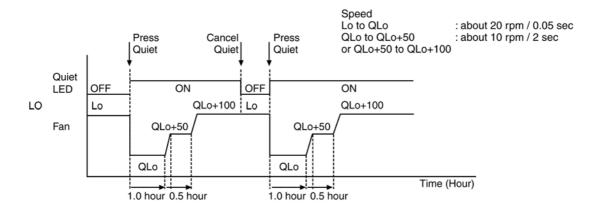
#### 12.9. Powerful Operation

- To achieve the setting temperature quickly.
- When Powerful operation is set, the setting temperature will be automatically decreased 3°C internally against the present setting temperature (Lower temperature limit: 16°C).
- This operation automatically will be running under SHi fan Speed (Cooling), Lo- Fan Speed (Soft Dry).
- Vertical Airflow Direction:-
  - In "Manual" setting, the vane will automatically shift down 10° lower than previous setting.
  - In "Auto" setting, the vane will automatically swing up and down. However the lower limit will be shifted 10° downward.
- Powerful operation stops when:-
  - Quiet/Powerful button is pressed again.
  - Powerful operation has operate for 4 hours.
  - Stopped by OFF/ON operation button.
  - Timer OFF activates.
  - Operation mode is changed.

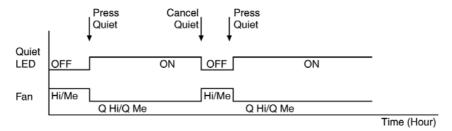
## 12.10. Quiet Operation

#### (For Cooling Operation or cooling region of Soft Dry Operation)

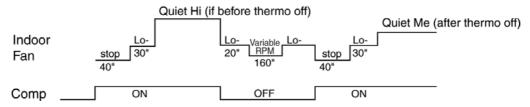
- To provide quiet cooling operation condition compare to normal operation.
- Once the Quiet Mode is set at the remote control, the Quiet Mode LED illuminated. The sound level will reduce around 2 dB(A) for Lo fan speed or 3 dB(A) for Hi/Me fan speed against the present operation sound level.
- Dew formation become severe at Quiet Lo cool, therefore Quiet Lo cool is operated only 1hr 30 min (1hr QLo, 30 min QLo + 50 rpm). After that, it goes back to Lo cool (However Quiet LED remains on).
- Manual Airflow Direction:-
  - RPM control during Lo cool



- RPM control during Hi & Me cool



· Auto Fan Speed:-



- · Quiet operation stops when:-
  - Quiet button is pressed again.
  - Stopped by OFF/ON operation button.
  - Timer OFF activates.
  - Operation mode button is changed.

### 12.11. Timer Control

#### 12.11.1. ON Timer

- When the ON Timer is set by using the remote control, the unit will start to operate slightly before the set time, so that the room will reach nearly to the set temperature by the set time.
- For Cooling and Soft Dry operation, the operation will start 15 minutes before the set time.
- For Automatic operation, the indoor fan will operate at SLo speed for 20 seconds, 15 minutes before the set time to detect the intake air temperature to determine the operation mode. The operation indication lamp will blink at this time.

#### 12.11.2. OFF Timer

- When the OFF Timer is set by using the remote control, the unit will stop operate according to the desired setting.
   Notes:
  - 1. By pressing ON/OFF operation button, the ON Timer or OFF Timer setting will not be cancelled.
  - 2. To cancel the previous timer setting, press CANCEL button.
  - 3. To activate the previous timer setting, press SET button.
  - 4. If main power supply is switched off, the Timer setting will be cancelled.

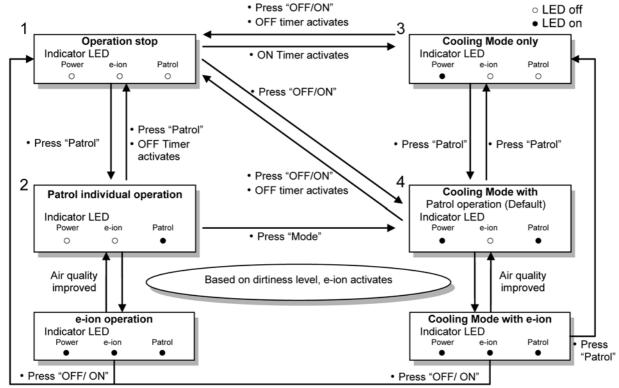
### 12.12. Random Auto Restart Control

- If there is a power failure during operation, the air conditioner will automatically restart after 3 to 4 minutes when the power is resumed.
- It will start with previous operation mode and airflow direction.
- If there are more than one air conditioner unit in operation and power failure occur, restart time for each unit to operate will be decided randomly using 4 parameters:- intake air temperature, setting temperature, fan speed and air swing louver position.
- This Random Auto Restart Control is not available when Timer is set.

## 12.13. Remote Control Signal Receiving Sound

- Short beep sound will be heard when:-
  - enable initial Patrol Operation.
- · Long beep sound will be heard for others setting.

## 12.14. Patrol Operation



· Press "Patrol"

#### 1. Purpose

To monitor air dirtiness level by using gas sensor and activates e-ion operation whenever air is dirty.

#### 2. Control Condition

- a. Patrol operation start condition
  - When the unit operation is started with "OFF/ON" button.
  - When the unit stops, "Patrol" button is pressed, Patrol individual operation will start.
  - During cooling only operation, "Patrol" button is pressed.

#### b. Patrol operation stop condition

When any of the following condition is fulfilled:

- When "OFF/ON" button is pressed.
- During any operation with Patrol, "Patrol" button is pressed again.
- When "e-ion" button is pressed.
- When OFF Timer activates.

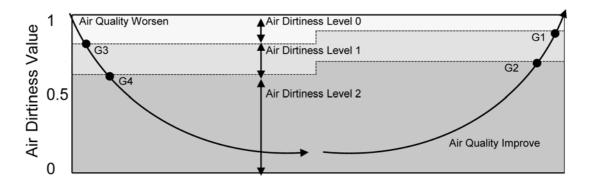
#### c. Patrol operation disable

- To disable the Patrol Operation during unit start (default) with "OFF/ON" button, press "Patrol" button and hold for 5 seconds, then release.
- To disable the Patrol Operation, press "Patrol" button and hold for 15 seconds, then release.

#### 3. Control Content

#### a. Gas Sensor Control

- First 2 minutes from Patrol function activates is stabilization time, during stabilization time, no air dirtiness level is monitored. The Air Dirtiness level is set to level 2.
- After that, gas sensor starts to record the resistance value at fixed interval. Higher resistance value indicates cleaner air.
- The air dirtiness level is monitored by comparing the current resistance value with maximum resistance value from time to time to get the Air Dirtiness Value.
- There are 3 air dirtiness level, based on the Air Dirtiness Value:
- Air Dirtiness level 0: Clean
- Air Dirtiness level 1: Moderate
- Air Dirtiness level 2: Contaminated



- Dirtiness level sensitivity adjustment.

It is possible to change the gas sensor sensitivity, where the Threshold value (G1 ~ G4) will be shifted accordingly:

- a. Press and release "SET" button.
- b. Press "Timer increment" / "Timer decrement" button to select sensitivity. (Low <--> Standard (Default) <--> High)
- c. Confirm setting by pressing "Timer Set" button. LCD returned to original display after 2 seconds.
- d. LCD returned to original display if remote control does not operate for 30 seconds.

#### b. e-ion Control

- When dirtiness level is 1 or 2, e-ion operation starts.
- If dirtiness level improves from level 2 to level 1, the unit carries out level change after 60 seconds.
- When dirtiness level returns to level 0 continuously for 10 minutes or more, e-ion operation stops.

### **Dirtiness Level Shift**

• For Auto Fan Speed, the fan speed increased based on dirtiness level:

		rpm shift		
Dirtiness level		Patrol individual operation	Combine operation	
	Dirtiness level 0	No change	No change	
e-ion ON	Dirtiness level 1	+ 20	+ 20	
	Dirtiness level 2	+ 40	+ 40	

#### c. Indoor Fan Control

- During any operation mode combines with Patrol operation, fan speed follows respective operation mode.
- During Patrol individual operation if e-ion starts, only Auto Fan Speed and no Powerful operation is allowed. Even if "Fan Speed" button is pressed, no signal is sent to air conditioner, and no change on LCD display.
- During Patrol individual operation if e-ion stops, Indoor Fan stop operation.

#### d. Airflow direction (Horizontal, Vertical) Control

- During any operation mode combines with Patrol operation, air flow direction follows respective operation mode.
- During Patrol individual operation if e-ion starts, only Auto Air Swing is allowed. Even if "Air Swing" button is pressed, no signal is sent to air conditioner, and no change on LCD display.
- During Patrol individual operation if e-ion stops, Airflow direction louver closed.

#### e. Indicator

- When Patrol operation starts, Patrol Sensor indicator ON.
- When e-ion operation starts based on dirtiness level, e-ion indicator ON.

#### f. Remote Control Receiving Sound

Normal Operation → Patrol Mode : Beep
 Patrol Mode → Stop : Long Beep
 Patrol Mode → Normal Operation : Beep
 Stop → Patrol : Beep

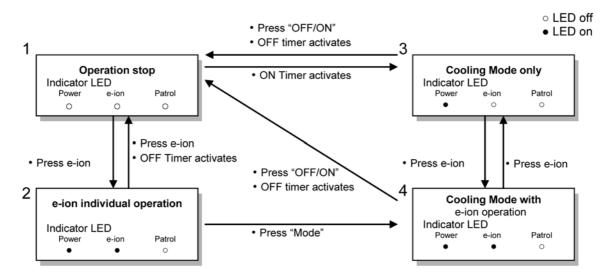
#### g. Timer Control

- When ON timer activates when unit stops, previous operation resumes without Patrol operation.
- When ON timer activates during any operation, no change and carry on current operation.
- When OFF timer activates during any operation, all operation stops.

#### h. Power failure

- During Patrol individual operation, if power failure occurs, after power resumes, Patrol individual operation resumes immediately.
- During combination operation, if power failure occurs, after power resumes combination operation resume immediately.

## 12.15. e-ion Operation



#### 1. Purpose

This operation provides clean air by producing negative ions to attract dust captured at the positively charged e-ion filters.

#### 2. Control Condition

- a. e-ion operation start condition
  - During unit running at any operation mode, if "e-ion" button is pressed, combination operation (operation mode + e-ion operation) starts.
  - During unit is OFF, if "e-ion" button is pressed, e-ion individual operation starts.

#### b. e-ion operation stop condition

- When "OFF/ON" button is pressed to stop the operation.
- When "e-ion" button is pressed again.
- When "Patrol" button is pressed.
- When OFF Timer activates.

#### c. e-ion operation pause condition

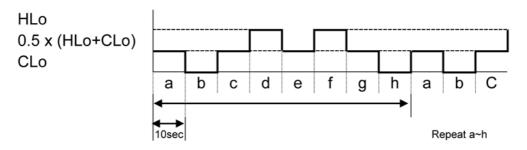
- When indoor fan stop (during deice, odor cut control, thermostat off, etc.). e-ion operation resume after indoor fan restarts.
- When indoor intake temperature ≥ 40°C. e-ion operation resume after indoor intake temperature < 40°C continuously for 30 minutes.

#### 3. Control Content

#### a. Indoor fan control

- During any operation mode combines with e-ion operation, fan speed follows respective operation mode.
- During e-ion individual operation only Auto Fan Speed and no Powerful operation is allowed. Even if Fan Speed button is pressed, no signal is sent to air conditioner, and no change on LCD display.

Auto Fan Speed for e-ion operation switches between HLo and CLo at pattern below:



#### b. Airflow direction control

- During any operation mode combines with e-ion operation, air flow direction follows respective operation mode.
- During e-ion individual operation, only Auto Air Swing is allowed. Even if Air Swing button is pressed, no signal is sent to air conditioner, and no change on LCD display.

#### c. Timer control

- When ON timer activates when unit stops, previous operation resumes without e-ion operation.
- When ON timer activates during any operation, no change and carry on current operation.
- When OFF timer activates during any operation, all operation stops.

#### d. Indicator

• When e-ion operation starts, e-ion indicator ON.

#### e. e-ion Check Mode

- To check if e-ion is malfunctioning, during e-ion operation press "e-ion" button for 15 seconds and release to enter e-ion Check Mode and supplies power to the e-ion AIR PURIFYING SYSTEM.
- If abnormal discharge is detected at filter (short-circuited) due to water or dust adhesion, etc., the e-ion indicator blinks immediately.

### f. Power failure

- During e-ion individual operation, if power failure occurs, after power resumes, e-ion individual operation resumes immediately.
- During combination operation, if power failure occurs, after power resumes, combination operation resume immediately.

#### g. Error Detection Control

When e-ion indicator blink, it indicates error listed below:

- a. e-ion AIR PURIFYING SYSTEM main connector to PCB is open:
  - Judgment Method
- During e-ion operation (include during Patrol operation), e-ion AIR PURIFYING SYSTEM main connector to PCB is opened.

#### **Troubleshooting Methods**

- Connect the connector or stop operation (include during Patrol operation) to cancel the blinking.
  - b. Abnormal Discharge
    - Judgment Method
- During e-ion operation, when feedback voltage is-Lo (at micro controller) is detected, it is judged abnormal discharge and stops power supplies to the e-ion AIR PURIFYING SYSTEM.
- The unit retries after 30 minutes and repeat for 24 times. (not applicable for e-ion Check Mode)

#### Troubleshooting Method

- Press "e-ion" button or "OFF/ON" button to stop the operation and check the e-ion AIR PURIFYING SYSTEM main connector to PCB.
- After that, press "e-ion" button again to confirm the e-ion indicator not blinking.
- The 24 times counter will be clear after 10 minutes of normal operation or when operation stops.

#### Error Reset Method

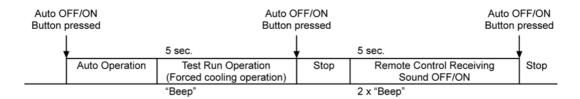
- Press "OFF/ON" button to OFF the operation.
- Press AUTO OFF/ON button at indoor unit to OFF the operation.
- OFF Timer activates.
- Press "e-ion" button during e-ion individual mode.
- · Power supply reset.
  - c. e-ion breakdown
    - Judgment Method
- When hi-feedback voltage (at micro controller) supplied to filter during e-ion stop, due to PCB or filter's high voltage power supply damage.
- Operations except e-ion continue. Both Timer indicator and e-ion indicator blinks.

#### Troubleshooting Method

- Press "e-ion" button or "OFF/ON" button to stop the operation.
- Change main circuit board or filter's high voltage power supply.
- When lo-feedback voltage supplied to e-ion AIR PURIFYING SYSTEM during e-ion operation, e-ion indicator and Timer indicator stop blinking.

## 13 Servicing Mode

### 13.1. Auto OFF/ON Button



#### 1. AUTO OPERATION MODE

The Auto operation will be activated immediately once the Auto OFF/ON button is pressed. This operation can be use to operate air conditioner with limited function if remote control is misplaced or malfunction.

#### 2. TEST RUN OPERATION (FOR PUMP DOWN/SERVICING PURPOSE)

The Test Run operation will be activated if the Auto OFF/ON button is pressed continuously for more than 5 seconds. A "beep" sound will occur at the fifth seconds, in order to identify the starting of Test Run operation.

#### 3. REMOTE CONTROL RECEIVING SOUND OFF/ON MODE

The Remote Control Receiving Sound OFF/ON operation will be activated if (within 20 seconds of Test Run Operation) the Auto OFF/ON button is pressed for more than 5 seconds. 2 "beep" sound will occur at to identify the starting of Remote Control Receiving Sound Off/On Mode.

Press "Auto OFF/ON button" to toggle remote control receiving sound.

- Short "beep": Turn ON remote control receiving sound.
- Long "beep": Turn OFF remote control receiving sound.

After Auto OFF/ON Button is pressed, the 20 seconds counter for Remote Control Receiving Sound OFF/ON Mode is restarted.

## 13.2. Select Remote Control Transmission Code

- There are 4 type of remote control transmission code could be selected and stored in EEPROM of indoor unit. The indoor unit will only operate when received signal with same transmission code from remote control. This could prevent signal interference when there are 2 or more indoor unit installed nearby together.
- To change remote control transmission code, short or open jumpers at the remote control printed circuit board.



• During Remote Control Receiving Sound OFF/ON Mode, press any button at remote control to transmit and store the desired transmission code to the EEPROM.

## 13.3. Remote Control Button

#### 13.3.1. SET BUTTON

- To check current remote control transmission code.
  - Press for more than 10 seconds.
- To change the air quality sensor sensitivity:
  - Press and release with pointer.
  - Press the Timer Decrement button to select sensitivity:
    - 1. Low Sensitivity
    - 2. Standard (Default)
    - 3. Hi Sensitivity
  - Confirm setting by pressing Timer Set button, a "Beep" sound will be heard. LCD returns to original display after 2 seconds.
  - LCD returns to original display if remote control does not operate for 30 seconds.

## 13.3.2. CLOCK BUTTON

- To change the remote control's time format.
  - Press for more than 5 seconds.

## 13.3.3. RESET (RC)

- To clear and restore the remote control setting to factory default.
  - Press once to clear the memory.

#### 13.3.4. TIMER ▲

- To change indoor unit indicator's LED intensity.
  - Press continuously for 5 seconds.

#### 13.3.5. TIMER ▼

- To change remote control display from Degree Celsius to Degree Fahrenheit.
  - Press continuously for 10 seconds.

## 14 Troubleshooting Guide

## 14.1. Refrigeration cycle system

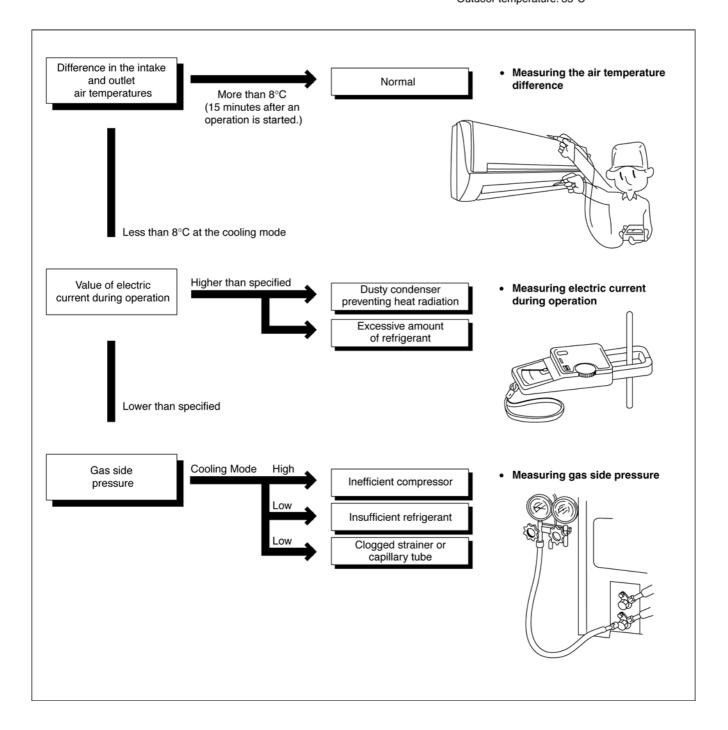
values for them are shown in the table to the right.

In order to diagnose malfunctions, make sure that there are no electrical problems before inspecting the refrigeration cycle. Such problems include insufficient insulation, problem with the power source, malfunction of a compressor and a fan. The normal outlet air temperature and pressure of the refrigeration cycle depends on various conditions, the standard

Normal Pressure and Outlet Air Temperature (Standard)

	Gas pressure Mpa (kg/cm²G)	Outlet air temperature (°C)	
Cooling Mode	0.4 ~ 0.6 (4 ~ 6)	12 ~ 16	

\* Condition: Indoor fan speed; High Outdoor temperature: 35°C



# 14.1.1. Relationship between the condition of the air conditioner and pressure and electric current

	Cooling Mode				
Condition of the air conditioner	Low Pressure	High Pressure	Electric current during operation		
Insufficient refrigerant (gas leakage)	•	,	,		
Clogged capillary tube or Strainer	•	*	,		
Short circuit in the indoor unit	•	*	,		
Heat radiation deficiency of the outdoor unit	*	*	*		
Inefficient compression	•	•			

<sup>•</sup> Carry out the measurements of pressure, electric current, and temperature fifteen minutes after an operation is started.

## 14.1.2. Diagnosis methods of a malfunction of a compressor

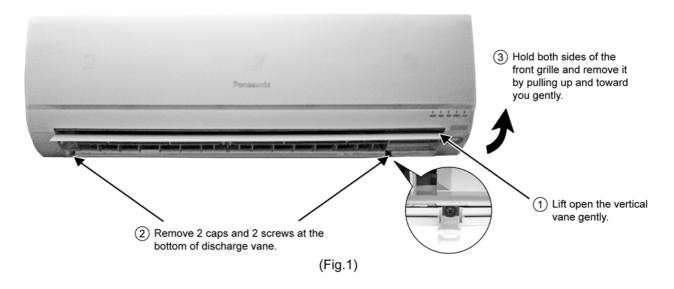
Nature of fault	Symptom
Insufficient compressing of a compressor	<ul> <li>Electric current during operation becomes approximately 20% lower than the normal value.</li> <li>The discharge tube of the compressor becomes abnormally hot (normally 70 to 90°C).</li> <li>The difference between high pressure and low pressure becomes almost zero.</li> </ul>
Locked compressor	<ul> <li>Electric current reaches a high level abnormally, and the value exceeds the limit of an ammeter. In some cases, a breaker turns off.</li> <li>The compressor has a humming sound.</li> </ul>

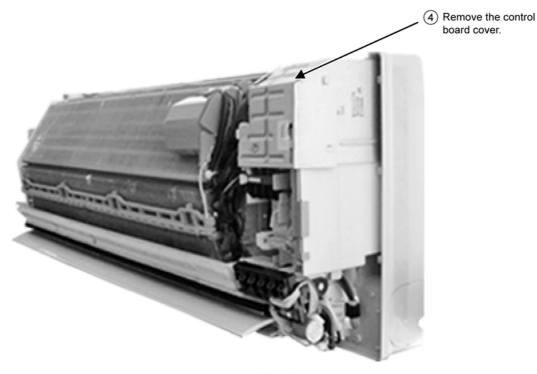
## 15 Disassembly and Assembly Instructions

## **⚠** WARNING

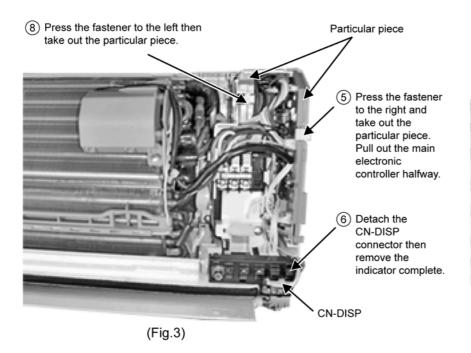
- Cautions! When handling electronic controller, be careful of electrostatic discharge.
- Be sure to return the wiring to its original position.
- There are many high voltage components within the heat sink cover so never touch the interior during operation. Wait at least two minutes after power has been turned off.

## 15.1. Indoor Electronic Controllers and Control Board Removal Procedures

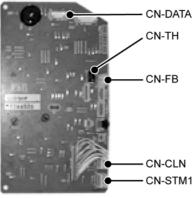




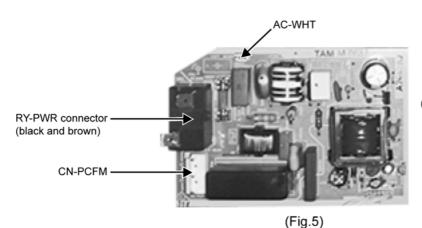
(Fig.2)



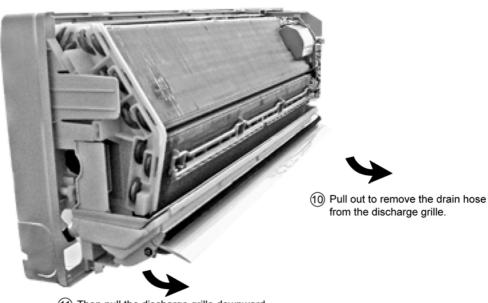
Detach 5 connectors as labeled from the electronic controller. Then pull out slowly while pressing the fastener to the right.



(Fig.4)

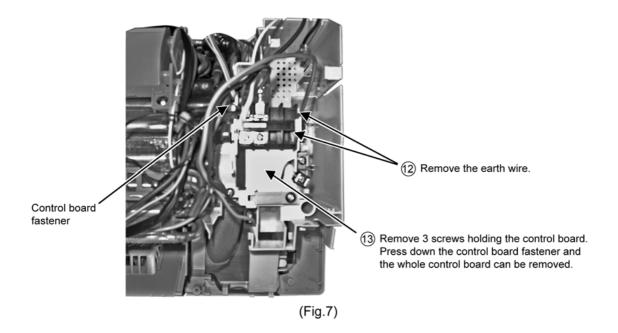


 Detach the RY-PWR, AC-WHT and CN-PCFM connector from the electronic controller. Then, pull it slowly while pressing the fastener to the left.

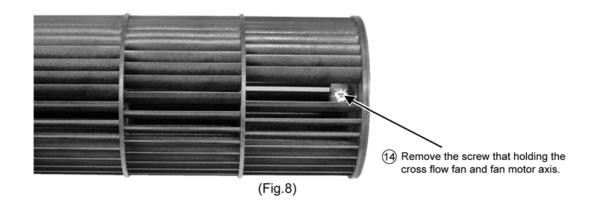


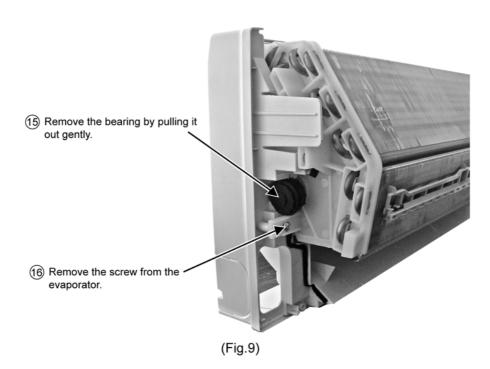
(1) Then pull the discharge grille downward gently to dismantle it.

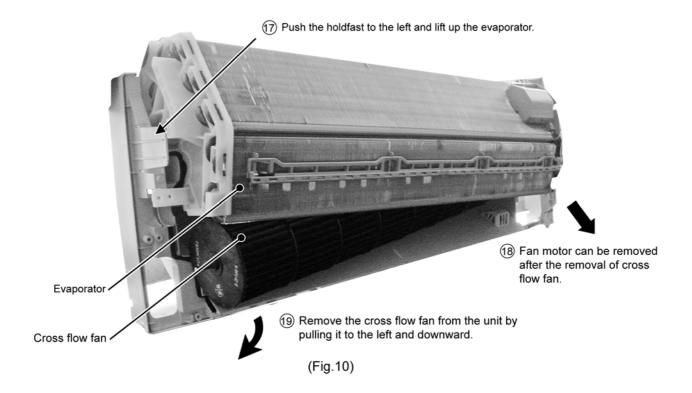
(Fig.6)



## 15.2. Indoor Fan Motor and Cross Flow Fan Removal Procedures



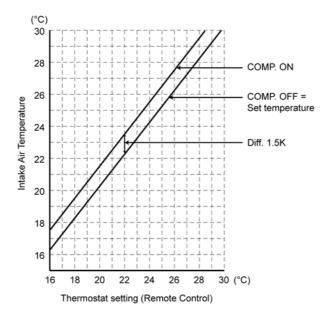




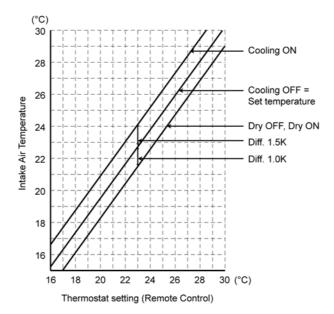
## 16 Technical Data

## 16.1. Thermostat Characteristics

## Cooling



## Soft Dry

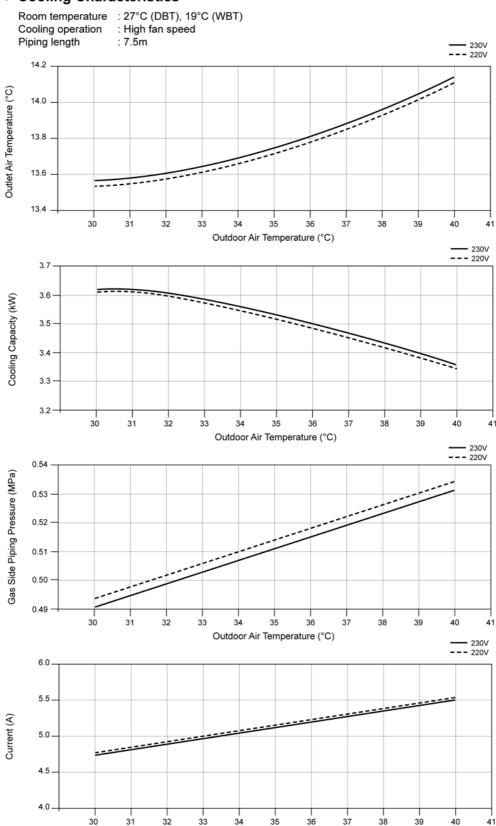


## 16.2. Operation Characteristics

## 16.2.1. CS-C12GKZW CU-2C24CKH

## • One Unit Operation Conditions

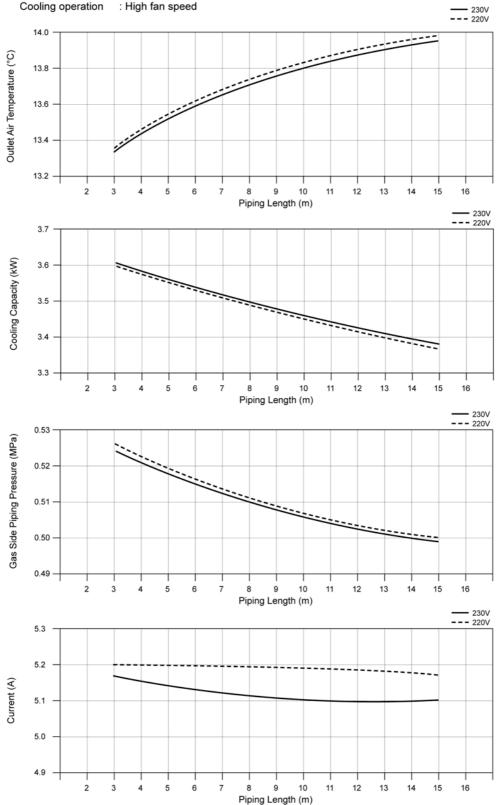
## • Cooling Characteristics



Outdoor Air Temperature (°C)

## • Piping Length Characteristics

Room temperature : 27°C (DBT), 19°C (WBT)
Outdoor temperature: 35°C (DBT), 24°C (WBT)
Cooling operation : High fan speed



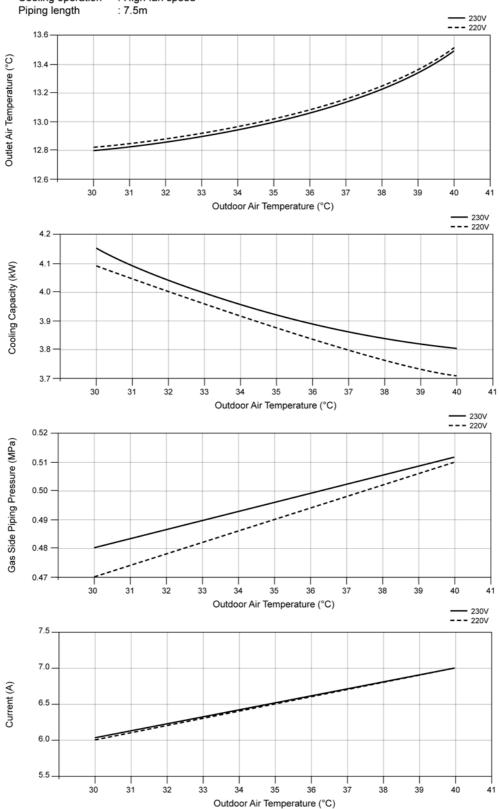
## 16.2.2. CS-C14GKZW CU-2C23CKH

## • One Unit Operation Conditions

## • Cooling Characteristics

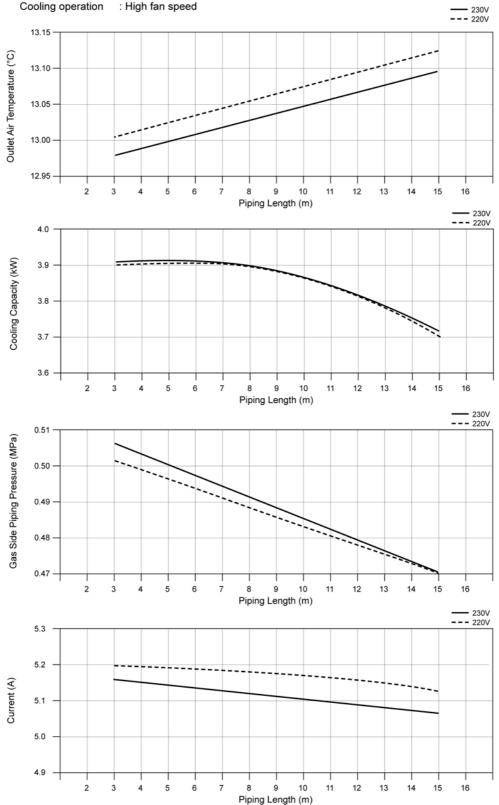
Room temperature : 27°C (DBT), 19°C (WBT)

Cooling operation : High fan speed



## • Piping Length Characteristics

Room temperature : 27°C (DBT), 19°C (WBT)
Outdoor temperature: 35°C (DBT), 24°C (WBT)
Cooling operation : High fan speed



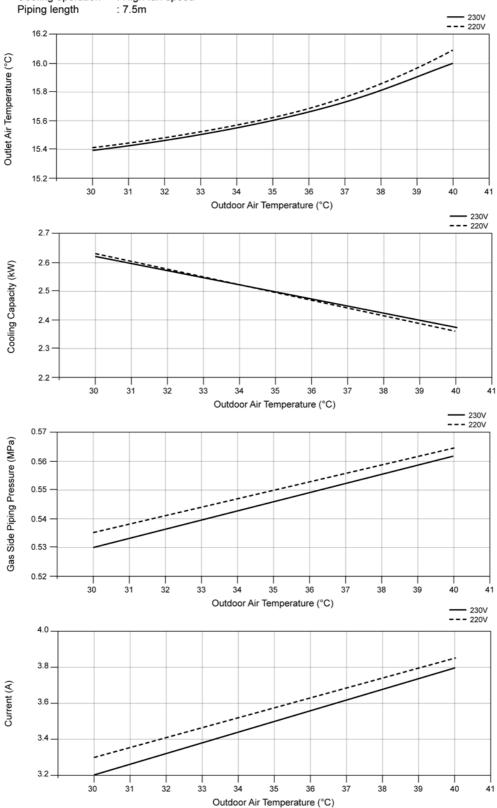
## 16.2.3. CS-C9GKZW CU-2C23CKH

## • One Unit Operation Conditions

## • Cooling Characteristics

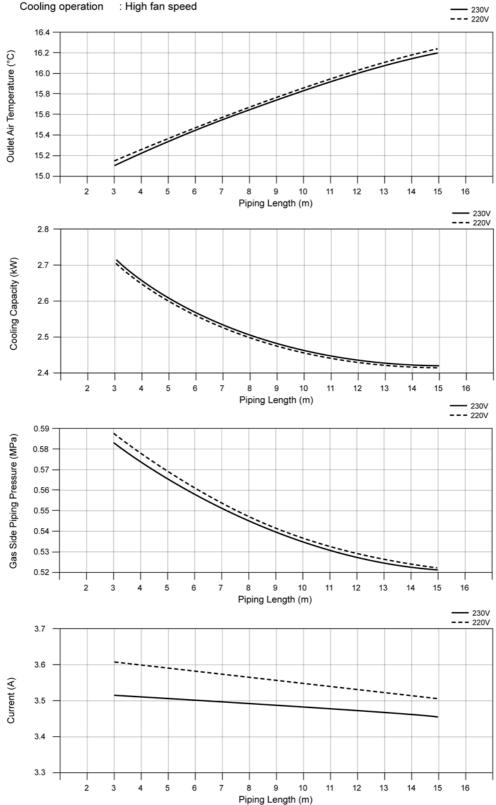
Room temperature : 27°C (DBT), 19°C (WBT)

Cooling operation : High fan speed : 7.5m



## • Piping Length Characteristics

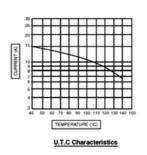
Room temperature : 27°C (DBT), 19°C (WBT)
Outdoor temperature: 35°C (DBT), 24°C (WBT)
Cooling operation : High fan speed

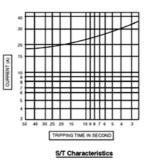


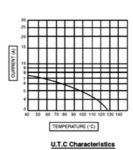
## 16.3. OLP Characteristics (Compressor)

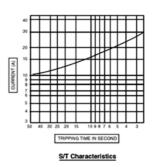
## • CU-2C23CKH

Compressor	OLP Complete	OLP	Operating Temperature	
2KS252D5BB02	CWC4101-740	CWC4008-730	Open: 165°C, Close: 85°C	
2PS146D5BA02	CWC4101-790	CWC4008-170	Open: 148°C, Close: 69°C	



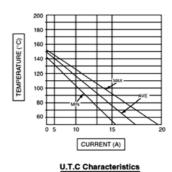


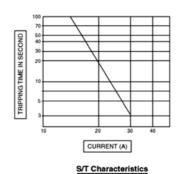




## CU-2C24CKH

Compressor	OLP Complete	OLP	Operating Temperature		
2KS206D5AB04	CWC4109-930	_	Open: 150°C, Close: 90°C		
2KS206D5AC04	CWC4109-940	_	Open. 150°C, Close. 90°C		

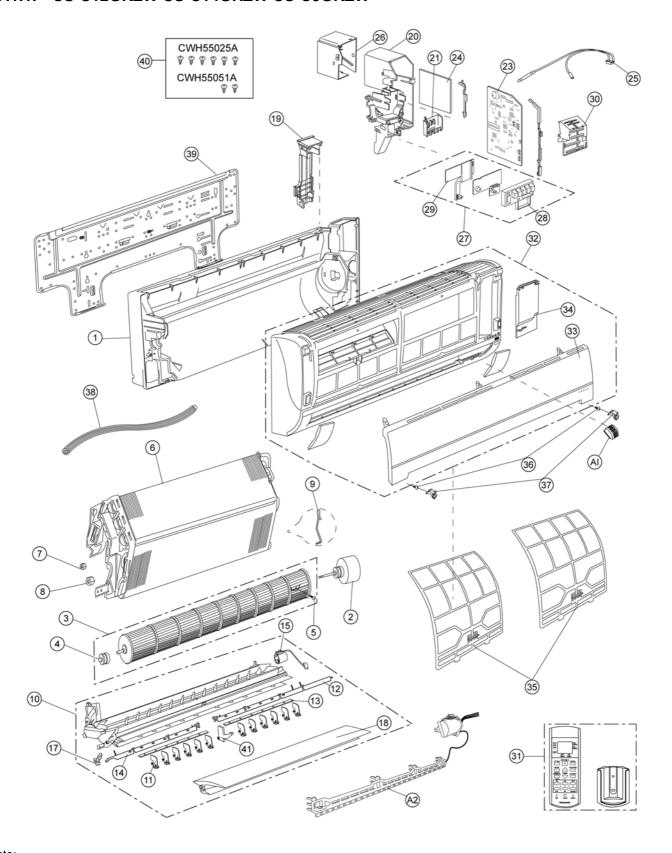




## 17 Exploded View and Replacement Parts List

## 17.1. Indoor Unit

## 17.1.1. CS-C12GKZW CS-C14GKZW CS-C9GKZW



## Note:

The above exploded view is for the purpose of parts disassembly and replacement.

The non-numbered parts are not kept as standard service parts.

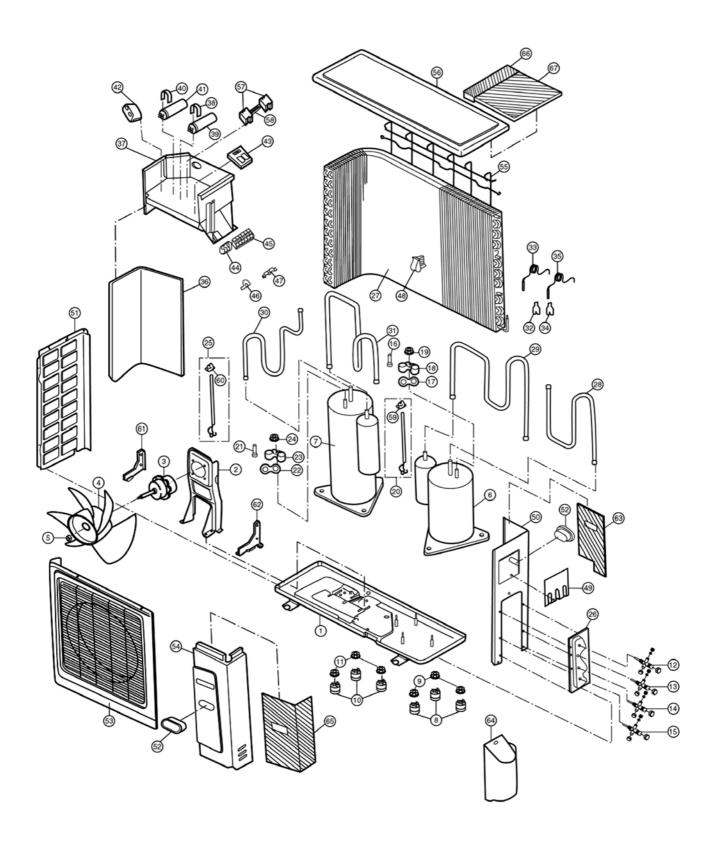
REF. NO.	PART NAME & DESCRIPTION	QTY.	CS-C9GKZW	CS-C12GKZW	CS-C14GKZW
1	CHASSY COMPLETE	1	CWD50C1513	←	<b>←</b>
2	FAN MOTOR, AC 15W SINGLE	1	CWA921181J	<b>←</b>	<b>←</b>
3	CROSS FLOW FAN COMPLETE	1	CWH02C1045	<b>←</b>	←
4	BEARING ASS'Y	1	CWH64K007	<b>←</b>	<b>←</b>
5	SCREW - CROSS FLOW FAN	1	CWH551146	<b>←</b>	<b>←</b>
AI	ION GENERATOR	1	CWH94C0014	<b>←</b>	<b>←</b>
6	EVAPORATOR CO.	1	CWB30C2133	CWB30C2139	←
7	FLARE NUT (1/4)	1	CWT251026	<b>←</b>	<b>←</b>
8	FLARE NUT (3/8) (1/2)	1	CWT251027	CWT251035	<b>←</b>
A2	E-ION AIR PURIFYING SYSTEM	1	CWH14C5332	<b>←</b>	<b>←</b>
9	CLIP FOR SENSOR	1	CWH32143	<b>←</b>	<b>←</b>
10	DISCHARGE GRILLE COMPLETE	1	CWE20C2621	<b>←</b>	<b>←</b>
11	VERTICAL VANE	12	CWE241157	<b>←</b>	<b>←</b>
12	CONNECTING BAR	1	CWE261092	<b>←</b>	<b>←</b>
13	CONNECTING BAR	1	CWE261071	<b>←</b>	<b>←</b>
14	CONNECTING BAR	1	CWE261091	<b>←</b>	<b>←</b>
15	A.S.MOTOR, DC SINGLE 12V300 OHM	1	CWA981091	<b>←</b>	<b>←</b>
17	CAP - DRAIN TRAY	1	CWH521096	<b>←</b>	<b>←</b>
18	HORIZONTAL VANE COMPLETE	1	CWE24C1176	<b>←</b>	<b>←</b>
19	BACK COVER CHASSIS	1	CWD932454	<b>←</b>	<b>←</b>
20	CONTROL BOARD CASING	1	CWH102321	<b>←</b>	<b>←</b>
21	TERMINAL BOARD COMPLETE	1	CWA28C2128J	CWA28C2305	<b>←</b>
23	ELECTRONIC CONTROLLER - MAIN	1	CWA73C2623	CWA73C2622	<b>←</b>
24	ELECTRONIC CONTROLLER - POWER	1	CWA744528	<b>←</b>	<b>←</b>
25	SENSOR COMPLETE	1	CWA50C2122	<b>←</b>	<b>←</b>
26	CONTROL BOARD FRONT COVER	1	CWH131207	<b>←</b>	<b>←</b>
27	INDICATOR COMPLETE	1	CWE39C1168	<b>←</b>	<b>←</b>
28	INDICATOR HOLDER	1	CWD932744	<b>←</b>	<b>←</b>
29	INDICATOR HOLDER	1	CWD932745	<b>←</b>	<b>←</b>
30	CONTROL BOARD TOP COVER	1	CWH13C1171	<b>←</b>	<b>←</b>
31	REMOTE CONTROL COMPLETE	1	CWA75C2998	<b>←</b>	CWA75C3058
32	FRONT GRILLE COMPLETE	1	CWE11C3628	<b>←</b>	<b>←</b>
33	INTAKE GRILLE COMPLETE	1	CWE22C1325	<b>←</b>	<b>←</b>
34	GRILLE DOOR COMPLETE	1	CWE14C1010	<b>←</b>	←
35	E-ION FILTER	2	CWD00K1001	<b>←</b>	<b>←</b>
36	SCREW - FRONT GRILLE	2	XTT4+16CFJ	<b>←</b>	<b>←</b>
37	CAP - FRONT GRILLE	2	CWH521109	<b>←</b>	<b>←</b>
38	DRAIN HOSE	1	CWH851063	<b>←</b>	<b>←</b>
39	INSTALLATION PLATE	1	CWH361067	<b>←</b>	<b>←</b>
40	BAG COMPLETE - INSTALLATION SCREW	1	CWH82C067	<b>←</b>	<b>←</b>
41	FULCRUM	1	CWH621049	<b>←</b>	<b>←</b>

(Note)

<sup>•</sup> All parts are supplied from PHAAM, Malaysia (Vendor Code: 061).

## 17.2. Outdoor Unit

## 17.2.1. CU-2C23CKH CU-2C24CKH



#### Note:

The above exploded view is for the purpose of parts disassembly and replacement.

The non-numbered parts are not kept as standard service parts.



REF. NO.	PART NAME & DESCRIPTION	QTY.	CU-2C23CKH	CU-2C24CKH	SAFETY PART
1	CHASSY ASS'Y	1	CWC5239-710A	CWC5239-350A	
2	FAN MOTOR BRACKET	1	CWC5241-830	<b>←</b>	
3	FAN MOTOR	1	CWC4301-770	· ←	Δ
4	PROPELLER FAN	1	CWC5700-390	<b>←</b>	<u> </u>
5	NUT	1	CWC4583-020	· ←	713
6	COMPRESSOR (B UNIT)	1	2PS146D5BA02	2KS206D5AC04	Δ
7	COMPRESSOR (A UNIT)	1	2KS252D5BB02	2KS206D5AB04	<u> </u>
8	BUSHING (B UNIT)	3	CWC4605-410	CWC4605-710	ДΔ
9	PLATE NUT (B UNIT)	3	CWC4521-040	CWC4501-110	
10	BUSHING (A UNIT)	3	CWC4605-710	← ←	
11	PLATE NUT (A UNIT)	3	CWC4521-130	· ←	
12	3-WAY VALVE	1	CWC4066-200R	<b>←</b>	A
13	3-WAY VALVE	1	CWC4066-230R	<b>←</b>	<u> </u>
14	3-WAY VALVE	1	CWC4066-190R	<b>←</b>	<u>A</u>
15		1		CWC4066-240R	
	3-WAY VALVE	_	CWC4066-220R		
16	SOFT CAP	1	CWC4607-190	<b>←</b>	
17	SHEET	1	CWC4602-160	<b>←</b>	
18	TERMINAL COVER	1	CWC6812-100	<b>←</b>	
19	PLATE NUT	1	CWC4521-090	← GT:G4100 040	
20	O.L.P COMPLETE (B UNIT)	1	CWC4101-790	CWC4109-940	
21	SOLF CAP	1	CWC4607-190	←	
22	SHEET	1	CWC4602-160	<b>←</b>	
23	TERMINAL COVER	1	CWC6812-100	<b>←</b>	
24	PLATE NUT	1	CWC4521-090	←	
25	O.L.P COMPLETE (A UNIT)	1	CWC4101-740	CWC4109-930	$\triangle$
26	HOLDER COUPLING	1	CWC5240-050A	←	
27	FIN & TUBE HEAT EXCHANGER	1	CWC6306-040	CWC6306-100	Δ
28	MULTIBENT TUBE	1	CWC5925-400	CWC5925-650	
29	MULTIBENT TUBE	1	CWC5925-410	CWC5925-660	
30	MULTIBENT TUBE	1	CWC5925-380	CWC5925-630	
31	MULTIBENT TUBE	1	CWC5925-390	CWC5925-640	
32	STRAINER COMPLETE	1	CWC4042-260	←	
33	CAPILLARY TUBE (A UNIT)	1	CWC5892-440	CWC5892-080	
34	STRAINER COMPLETE	1	CWC4042-260	←	
35	CAPILLARY TUBE (B UNIT)	1	CWC5892-450	CWC5892-080	
36	SOUND PROOF BOARD	1	CWC5236-060	←	
37	CONTROL BOARD ASS'Y	1	CWC4718-170	←	
38	C METAL PIECE	1	CWC4828-380	←	
39	CAPACITOR RUN	1	CWC4085-670	CWC4085-690	$\triangle$
40	C METAL PIECE	1	CWC4828-380	←	
41	CAPACITOR RUN	1	CWC4085-670	CWC4085-690	$\triangle$
42	CAPACITOR RUN	1	CWC4085-550	←	Δ
43	CIRCUIT ASS'Y	1	CWC3919-630	←	$\triangle$
44	TERMINAL BOARD ASS'Y	1	CWC4706-650	<b>←</b>	
45	TERMINAL BOARD ASS'Y	1	CWC4706-660	←	
46	A-RESIN	1	CWC4621-240	←	
47	A-RESIN	1	CWC4621-260	←	
48	HOLDER FOR POWER SUP.	1	CWC4620-110	←	
49	CONTROL BOARD COVER	1	CWC4718-160A	←	
50	CABINET SIDE PLATE	1	CWC5030-510A	←	
51	CABINET REAR PLATE	1	CWC5030-720A	←	
52	HANDLE	2	CWC4520-120	←	
53	CABINET FRONT PLATE	1	CWC5030-940A	←	
54	CABINET FRONT PLATE	1	CWC5030-500A	←	
55	WIRE NET	1	CWC4537-530A	←	
56	CABINET TOP PLATE	1	CWC5030-520A	←	
57	MAGNETIC RELAY	2	CWC4104-250	←	
58	TERMINAL BOARD ASS'Y	1	CWC4706-220	←	
59	O.L.P (B UNIT)	1	CWC4008-170	-	$\triangle$
60	O.L.P (A UNIT)	1	CWC4008-730	-	<u>A</u>
61	PARTICULAR PLATE-LEFT	1	CWC4934-850	←	
	1	1	1	ı	

REF. NO.	PART NAME & DESCRIPTION	QTY.	CU-2C23CKH	CU-2C24CKH	SAFETY PART
62	PARTICULAR PLATE-RIGHT	1	CWC4934-860	←	
63	SOUND ARRESTER	1	CWC5591-660	←	
64	RAIN COVER	1	CWC4631-400	←	
65	SOUND ARRESTER	1	CWC5591-650	←	
66	POLY-E FOAM	1	CWN5A30-325	←	
67	POLY-E FOAM	1	CWEHB3A325-360F	<b>←</b>	

## (Note)

• All parts are supplied from PTW, Taiwan.